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MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON NOVEMBER 28, 2019 AT 1:00 P.M TO REDRESS THE GRIEVANCES OF THE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF PRINTING MATERIAL FOR T.B CONTROL, NCD AND CD&EPC PROGRAM FOR FY 2019-20, FOR DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB

A meeting of the Grievance Redressal Committee was held on 28-11-2019 at 1:00 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for procurement of Printing Material for T.B Control, NCD and CD&EPC Program for FY 2019-20. Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CD&EPC), DGHS	Chairman/Convener
2.	Director Pharmacy, DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist (Purchase Cell), DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against technical evaluation report for purchase of Printing Material for T.B Control, NCD and CD&EPC Program for FY 2019-20 by DGHS.

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
1	M/s Rau Printers & Traders	Printing Material	Nonresponsive	<ol style="list-style-type: none"> 1. Undertakings are given on Non notarized judicial stamp. 2. A separate stamp paper was not used for undertaking. 3. Sample of 55 gm, 210gm (for TB program) 68 gm, 250 gm for CDC. 4. Sample for NCD & EP& C has not provided. 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>Mr. Usama Zahid from M/s Rau Printers & Traders attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder provided:</p> <ol style="list-style-type: none"> 1. Undertaking on separate notarized judicial stamp papers, which is accepted. <p>Therefore, grievance of the firm is accepted. Hence status of M/s Rau Printers & Traders is declared as responsive for the technically approved quoted items only.</p>
2	M/s Mian Ali Jan Printers	Printing Material	Nonresponsive	<ol style="list-style-type: none"> 1. Undertakings are given on Non notarized judicial stamp papers. 2. Sample of 210gm, 300gm for TB program, 90gm for CDC program, 128gm for NCD & EP & C Program 68gm, 250gm for CDC and 3. Sample for Poster, form O, stickers, panaflex for EP& C are missing 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>No representative from M/s Mian Ali Jan Printers attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder has submitted the required documents in compliance to the evaluation criteria; therefore, grievance of the firm is accepted.</p>

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Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
						Hence status of M/s Mian Ali Jan Printers is declared as responsive for the technically approved quoted items only.
3	M/s Khyber International	Printing Material	Nonresponsive	<ol style="list-style-type: none"> 1. Undertakings are given on Non notarized judicial stamp papers. 2. Copy of CNIC missing. 3. Annual sales turnover not provided. 4. Sample provided for 210 grammage are failed in technical evaluation. 5. Samples of 300 gm,55gm for TB Program, 90gm and 128gm for NCD Program, 250 gm for CDC Program. and Sample for Poster, form O, stickers, panaflex for EP& C are missing 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>No representative from M/s Khyber International attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder has submitted:</p> <ol style="list-style-type: none"> 1. Undertaking on separate notarized judicial stamp papers, which is accepted. 2. Copy of CNIC, which is accepted. 3. Annual sales turnover, which is accepted. <p>Therefore, grievance of the firm is accepted. Hence status of M/s Khyber International is declared as responsive for the technically approved quoted items only.</p>
4	M/s HSH CO Printers	Printing Material	Nonresponsive	<ol style="list-style-type: none"> 1. Undertakings are given on Non notarized judicial stamp papers. 2. One sample of 300 gm for TB program was non evaluated. 3. Sample of 250 gm for CDC Program and Sample for Poster, form O, stickers, panaflex for EP& C are missing. 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>No representative from M/s HSHCO Printers attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder has submitted the required documents in compliance to the evaluation criteria; therefore, grievance of the firm is accepted.</p>

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Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
						Hence status of M/s HSHCO Printers is declared as responsive for the technically approved quoted items only.
5	M/s Waheed Enterprises	Printing Material	Nonresponsive	<ol style="list-style-type: none"> 1. Undertakings are given on Non notarized judicial stamp papers. 2. Sample of 210gm, 55 gm for TB program, 68gm, 250gm for CDC and sample for Poster, form O, stickers, panaflex for EP& C are missing 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>No representative from M/s Waheed Enterprises attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder has submitted the required documents in compliance to the evaluation criteria; therefore, grievance of the firm is accepted.</p> <p>Hence status of M/s Waheed Enterprises is declared as responsive for the technically approved quoted items only.</p>
6	M/s Intikhab-e-Jadeed Press	Printing Material	Nonresponsive	<ol style="list-style-type: none"> 1. Undertakings are given on Non notarized judicial stamp papers. 2. Copy of CNIC missing. 3. Annual sales turnover not provided. 4. Sample of 300 gm for TB program, 90 gm for NCD, 128 gm for NCD, EP & C program 250 gm for CDC. and sample for Poster, form O, stickers, panaflex for EP& C are missing. 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>No representative from M/s Intikhab-e-Jadeed attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder has submitted:</p> <ol style="list-style-type: none"> 1. Undertaking on separate notarized judicial stamp papers, which is accepted. 2. Copy of CNIC, which is accepted. 3. Annual sales turnover, which is accepted. <p>Therefore, grievance of the firm is accepted.</p>

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Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
						Hence status of M/s Intikhab- e-Jadeed is declared as responsive for the technically approved quoted items only.
7	M/s Tahleel Al Tijarat	Printing Material	Nonresponsive	<ol style="list-style-type: none"> 1. Undertakings are given on Non notarized judicial stamp papers. 2. Sample of 68 gm and sample for Poster, form O, stickers, panaflex for EP& C are missing. 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>Mr. Asif Butt from M/s Tahleel Al Tijarat attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder provided:</p> <ol style="list-style-type: none"> 1. Undertaking on separate notarized judicial stamp papers, which is accepted. <p>Therefore, grievance of the firm is accepted. Hence status of M/s Tahleel Al Tijarat is declared as responsive for the technically approved quoted items only.</p>
8	M/s Iftikhar Ali Enterprises	Printing Material	Nonresponsive	<ol style="list-style-type: none"> 1. Undertakings are given on Non notarized judicial stamp papers. 2. Annual Sales data not provided. 3. Samples of 210 gm for TB, 90 gm for NCD, 250 gm for CDC and sample for Poster, form O, stickers, panaflex for EP& C are missing. 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>Mr. Sohail Ahmed from M/s Iftikhar Ali Enterprises attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder provided:</p> <ol style="list-style-type: none"> 1. Undertaking on separate notarized judicial stamp papers, which is accepted.

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Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
						<p>2. Annual sales turnover, which is accepted. Therefore, grievance of the firm is accepted. Hence status of M/s Iftikhar Ali Enterprises is declared as responsive for the technically approved quoted items only.</p>