



PURCHASE CELL

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MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON NOVEMBER 20, 2019 AT 2:00 P.M TO REDRESS THE GRIEVANCES OF THE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF ADSORBED TETANUS VACCINE AND SAFETY BOXES FOR EPI PROGRAM AND SPRAY PUMP FOR CD&EPC PROGRAM ON EMERGENCY BASIS FOR FY 2019-20, FOR DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB

A meeting of the Grievance Redressal Committee was held on 20-11-2019 at 2:00 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for procurement of Adsorbed Tetanus Vaccine and Safety Boxes for EPI Program and Spray Pump for CD&EPC Program on Emergency Basis for FY 2019-20.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CD&EPC), DGHS	Chairman/Convener
2.	Director Pharmacy, DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist (M&E), DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against technical evaluation report for purchase of Adsorbed Tetanus Vaccine and Safety Boxes for EPI Program and Spray Pump for CD&EPC Program on Emergency Basis for FY 2019-20 by DGHS.

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	Name of Firm	Name of Item	Reason of Rejection	Grievance of the Firm	Decision of the Committee
1	M/s Amson Vaccine & Pharma (Pvt.) Ltd.	Adsorbed Tetanus Vaccine	<ol style="list-style-type: none"> 1. Copy of NTN Registration not attached. 2. Undertakings are not notarized. 3. GMP License of the firm is expired 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>Mr. M. Faisal from M/s Amson Vaccine & Pharma (Pvt.) Ltd. attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder provided:</p> <ol style="list-style-type: none"> 1. Copy of NTN Registration, which is accepted. 2. Notarized undertakings, which are accepted. 3. GMP License of the manufacturer, which is accepted. <p>Therefore, grievance of the firm is accepted. Hence status of M/s Amson Vaccine & Pharma (Pvt.) Ltd. is declared as responsive.</p>
2	M/s Hospital Services and Sales	Safety Boxes	<ol style="list-style-type: none"> 1. Copy of 2% bid security not attached. 2. Undertakings are not notarized. 3. Import documents not attached. 	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>Mr. Umer from M/s Hospital Services and Sales attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the</p>

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Sr.	Name of Firm	Name of Item	Reason of Rejection	Grievance of the Firm	Decision of the Committee
					<p>representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder provided:</p> <ol style="list-style-type: none"> 1. Copy of 2% bid security, which is accepted. 2. Notarized undertakings, which are accepted. 3. Import documents, which is accepted. <p>Therefore, grievance of the firm is accepted.</p> <p>Hence status of M/s Hospital Services and Sales is declared as responsive.</p>
3	M/s Total Technologies (Pvt.) Ltd.	Safety Boxes	<ol style="list-style-type: none"> 1. Copy of 2% security is blank. 2. Import documents not attached. 3. Quoted product is not WHO Prequalified. 	<p>The firm submitted its grievance that it has submitted copy 2% bid security in the bid. Bill of lading is attached at Annex-9. The manufacturer has applied for WHO Prequalification which will be received soon.</p>	<p>Mr. Furqan from M/s Total Technologies (Pvt.) Ltd. attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the quoted product is not WHO Prequalified which is knock down criterion in the evaluation criteria.</p>

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Sr.	Name of Firm	Name of Item	Reason of Rejection	Grievance of the Firm	Decision of the Committee
					Therefore, grievance of the firm is rejected . Hence decision of the Technical Evaluation Report is upheld i.e. Nonresponsive .
4	M/s ZR Engineering	Spray Pumps	<ol style="list-style-type: none"> 1. Copy of CNIC Expired. 2. NTN Certificate has different business name 3. Undertakings are not notarized. 	The firm submitted its grievance that it has submitted copy 2% bid security in the bid. Bill of lading is attached at Annex-9. The manufacturer has applied for WHO Prequalification which will be received soon.	<p>Mr. Nadeem Sadiq from M/s ZR Engineering, attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder provided:</p> <ol style="list-style-type: none"> 1. Copy of CNIC, which is accepted. 2. Online NTN Inquiry, which is accepted. 3. Notarized undertakings, which are accepted. <p>Therefore, grievance of the firm is accepted. Hence status of M/s ZR Engineering is declared as responsive.</p>