



## PURCHASE CELL

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### **MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON NOVEMBER 15, 2019 AT 3:00 P.M TO REDRESS THE GRIEVANCES OF THE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF CHIMNEY HEIGHT EXTENSION AND CONSUMABLES FOR HEPATITIS PREVENTION & INFECTION CONTROL PROGRAM, ANDROID SMARTPHONES AND BIO-TRAPS FOR CD&EPC PROGRAM ON EMERGENCY BASIS FOR FY 2019-20, FOR DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB**

A meeting of the Grievance Redressal Committee was held on 15-11-2019 at 3:00 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for procurement of Chimney Height Extension and Consumables for Hepatitis Prevention & Infection Control Program, Android Smartphones and Bio-Traps For CD&EPC Program on Emergency Basis for FY 2019-20.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CD&EPC), DGHS	<b>Chairman/Convener</b>
2.	Director Pharmacy, DGHS	<b>Member</b>
3.	Senior Law Officer (Litigation Cell), DGHS	<b>Member</b>

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist (M&E), DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against technical evaluation report for purchase of Chimney Height Extension for Hepatitis Prevention & Infection Control Program, Android Smartphones and Bio-Traps For CD&EPC Program on Emergency Basis for FY 2019-20 by DGHS.

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The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
1	M/s Faisal Traders	Android Smart Phones	Nonresponsive	<ol style="list-style-type: none"> <li>1. CNIC not provided.</li> <li>2. Undertaking for supply of quoted item within given delivery schedule otherwise procuring agency can make risk purchase on account of bidder/contracting firm.</li> <li>3. Undertakings are not notarized.</li> </ol>	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	<p>Mr. Muayyab from <b>M/s Faisal Traders</b> attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder provided all undertakings as per the evaluation criteria. Therefore, grievance of the firm is <b>accepted</b>. Hence status of M/s Faisal Traders is declared as <b>responsive</b>.</p>
2	M/s Dengue Busters	Bio-trap	Nonresponsive	<ol style="list-style-type: none"> <li>1. CNIC not provided.</li> <li>2. Copy of 2% bid security not attached.</li> <li>3. Undertaking for supply of quoted item within given delivery schedule otherwise procuring agency can make risk</li> </ol>	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	No representative from <b>M/s Dengue Busters</b> attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in

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Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
				<p>purchase on account of bidder/contracting firm.</p> <p>4. Sample/Brochure not provided.</p>		<p>the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder has submitted:</p> <ol style="list-style-type: none"> <li>1. CNIC not provided which is <b>accepted</b>.</li> <li>2. Copy of 2% bid security not attached which is <b>accepted</b>.</li> <li>3. Undertaking for supply of quoted item within given delivery schedule otherwise procuring agency can make risk purchase on account of bidder/contracting firm, which is <b>accepted</b>.</li> </ol> <p>The firm appealed in its grievance that the sample was submitted and was inadvertently not evaluated by the technical evaluation committee. The Grievance Committee unanimously decided to refer back the matter to the Technical Evaluation Committee for the evaluation of samples.</p>

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Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
3	M/s Mediland Pakistan (Pvt.) Ltd	Chimney Height Extension	Nonresponsive	1. Undertakings are not notarized.	The firm submitted its grievance that it has fulfilled all deficiencies found in the technical evaluation.	Mr. Zaheer Ahmad from <b>M/s Mediland Pakistan (Pvt.) Ltd</b> attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder provided all undertakings as per the evaluation criteria. Therefore, grievance of the firm is <b>accepted</b> . Hence status of M/s Mediland Pakistan (Pvt.) Ltd is declared as <b>responsive</b> .
		Consumables	Nonresponsive	1. Samples not available 2. Technical Specifications not available.	The firm submitted its grievance that it has quoted the consumables as per BOQ and requirements given in the RFP. Moreover, these consumables will be procured from the local market and shall be accepted as per the sample provided.	Mr. Zaheer Ahmad from <b>M/s Mediland Pakistan (Pvt.) Ltd</b> attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the

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Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
						<p>light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail and the appeal of the firm in its grievance that the sample was submitted and inadvertently not evaluated by the technical evaluation committee. The Grievance Committee unanimously decided to refer back the matter to the Technical Evaluation Committee for the evaluation of samples.</p>
4	M/s Rhobos (Pvt.) Ltd	Chimney Height Extension	Nonresponsive	<ol style="list-style-type: none"> <li>1. The bidder did not provide income tax returns filed to FBR for fiscal year (2018-19 or 2017-18)</li> <li>2. Undertakings for blacklisting, conviction from court of law and acceptance of terms &amp; conditions not provided.</li> </ol>	<p>The firm submitted its grievance that it has submitted the following documents:</p> <ol style="list-style-type: none"> <li>1. Income tax returns</li> <li>2. Undertakings for blacklisting, conviction from court of law and acceptance of terms &amp; conditions.</li> </ol>	<p>No representative from <b>M/s Rhobos (Pvt.) Ltd</b> attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder has submitted:</p> <ol style="list-style-type: none"> <li>1. Undertakings for blacklisting, conviction from</li> </ol>

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Sr.	Name of Firm	Name of Item	Status as per Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
						<p style="text-align: center;">court of law and acceptance of terms &amp; conditions, which is <b>accepted</b>.</p> <p>The bidder did not provide income tax returns filed to FBR for fiscal year (2018-19 or 2017-18)</p> <p>Therefore, grievance of the firm is <b>rejected</b>.</p> <p>Hence decision of the Technical Evaluation Report is upheld i.e. <b>Nonresponsive</b>.</p>
5	M/s Vertex Medical (Pvt.) Ltd	Consumables	Nonresponsive	1. Technical Specifications not available.	The firm submitted its grievance that it has submitted samples of quoted items which were exactly as per required specifications. The firm requests to re-evaluate the samples.	<p>No representative from <b>M/s Vertex Medical (Pvt.) Ltd</b> attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail and the appeal of the firm in its grievance that the sample was submitted and inadvertently not evaluated by the technical evaluation committee. The Grievance Committee</p>

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<b>Sr.</b>	<b>Name of Firm</b>	<b>Name of Item</b>	<b>Status as per Technical Evaluation Report</b>	<b>Reason of Rejection</b>	<b>Grievance of the Firm</b>	<b>Decision of the Committee</b>
						unanimously decided to refer back the matter to the Technical Evaluation Committee for the evaluation of samples.