



## **PURCHASE CELL**

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### **MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 22<sup>nd</sup> JANUARY, 2020 AT 2:30 P.M TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF LABORTORY ITEMS FOR T.B CONTROL PROGRAM, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB, FY 2019-20**

A meeting of the Grievance Redressal Committee was held on 22-01-2020 at 02:30 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for procurement of Laboratory Items for T.B Control Program, Directorate General Health Services, Punjab, FY 2019-20.

Following members of Grievance Redressal Committee attended the meeting:

<b>Sr. No.</b>	<b>Participants</b>	
1.	Director Health Services (CD&EPC), DGHS	<b>Chairman/Convener</b>
2.	Director Pharmacy, DGHS	<b>Member</b>
3.	Senior Law Officer (Litigation Cell), DGHS	<b>Member</b>

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

<b>Sr. No.</b>	<b>Member(s)</b>
1.	Pharmacist (M&E), DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against Technical Evaluation Report for procurement of Laboratory Items for T.B Control Program, Directorate General Health Services, Punjab, FY 2019-20.

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee made thereof are as follow:

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
01	M/s Bio Pharma International	Methanol	Non-Responsive	<ol style="list-style-type: none"> <li>1. Past Performance of the Bidder (Last Five years) obtained marks :10/20</li> <li>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</li> <li>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</li> <li>4. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</li> </ol>	<p>It is submitted that please consider our following points and accept our grievance.</p> <p><b>Part 11 Ordinary Parameters</b></p> <p><b>1-Past Performance of the Bidders</b></p> <p>We are authorized distributor of PANREAC, SPAIN since last five years. In our bid we attached more than 20 purchase orders of PANREAC, SPAIN of government institutions. According to past performance criteria in bidding documents, our total marks should be 20 instead of 10. So it is requested you to please consider our grievance.</p> <p><b>2.Certificates</b></p> <p>In this criteria we obtain only 10 marks. We attached TUV certificate, ISO certification, GMP certificate and Establishment License Issued by DRAP. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>5. Financial Status of Bidders</b></p> <p>We got 10 marks in this criteria. In our technical bid</p>	<p>Mr. Muhammad Abbas, representative of M/s Bio Pharma International attended the meeting and presented its grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters decided that as the firm has complied to all advertised compulsory parameters. So, Documents submitted with grievance application have been reconsidered and after thorough scrutiny awarded the following marks in terms of laid down ordinary parameters:</p> <ol style="list-style-type: none"> <li>1. Past Performance of the Bidder (Last Five years) obtained marks 20/20</li> <li>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</li> <li>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</li> </ol>

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					<p>we attached 1. Last two years audit balance sheet 2. Income tax returns of last two years 2018, 2019. So according to bidding documents our total marks should be 20 instead of 10. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>6. Technical/Managerial Staff of Bidders</b></p> <p>We got 0 marks in this criteria. In our technical bid we attached all copies of our Technical/Managerial staff. So according to bidding documents our total marks should be 20 instead of 0. So please accept our grievance and allotted us full marks in this criteria.</p>	<p><b>4. Technical/Managerial Staff of bidders; obtained marks 15/15</b> Total Obtained Marks: 55/80 Therefore, grievance of the firm is accepted and the status of M/s Bio Pharma International is declared as <b>“Responsive”</b>.</p>
02	M/s UH Analytical Supplies	Methanol	Non-Responsive	<p>1. Sole Agency Agreement / Authorization validity not mentioned on authority letter</p> <p>2. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>3. Certificates (Quality of quoted product and bidder's credibility) obtained marks :0/25`</p>	<p>The firm has submitted the grievance against the technical evaluation report and requested to consider the grievance and justification as detailed below:</p> <p><b>Compulsory Parameters:</b> <b>Parameter 7:</b> Sole agency Agreement/Authorization.</p> <p><b>Objection:</b> Validity Not mentioned on authority letter.</p> <p><b>Justification:</b> Authorization letter issued by our principal</p>	<p>Mr. Nabeel representative of M/s UH Analytical Supplies attended the meeting and presented its grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters duly scrutinized the</p>

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				4. Technical/Managerial Staff of bidders (attested copies required for staff degrees & appointment letter) obtained marks 0/15	<p>(Chemlab Belgium) on 25-01-2018 was attached with technical offer, which is valid till the cancellation of our agreement (it can also be verified through official e-mail of company). Now a fresh distribution certificate with marked validity as per your specific requirement is requested from principal and will be submitted within 03 working days.</p> <p><b>Ordinary Parameters:</b>  <b>Parameter:</b> Past Performance of the Bidders.  <b>Objection:</b> Major Institutions Served.  <b>Justification:</b> We have provided more than 12 official supply orders issued by well-reputed government organizations, but we are awarded with 10 marks instead of 20. A set of it is submitted again attached herewith at page No. 03-22.  <b>Parameter: Certificate of Quality</b>  <b>Objection:</b> Valid ISO Certification  <b>Justification:</b> ISO-17025, ISO-Guide 34 &amp; ISO-9001 Accreditation Certificates Already attached with technical offer. A set of same is</p>	<p>submitted documents of the firm and decided that:</p> <ol style="list-style-type: none"> <li>1. Sole Agency Agreement / Authorization which is accepted.</li> <li>2. Past Performance of the Bidder (Last Five years) obtained marks 20/20</li> <li>3. Certificates (Quality of quoted product and bidder's credibility) obtained marks 05/25.</li> <li>4. Technical/Managerial Staff of bidders; obtained marks 15/15</li> </ol> <p>Total Obtained Marks: 60/80</p> <p>Therefore, grievance of the firm is accepted. Hence the status of the firm M/s UH Analytical Supplied is declared as <b>"Responsive"</b>.</p>

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					<p>again attached herewith a page No. 23-29 for your kind consideration please.</p> <p><b>Objection: Establishment License from DRAP</b></p> <p><b>Justification IV:</b> We are laboratory supplies company, not dealing with pharmaceuticals materials Drugs. Hence DRAP enlistment does not pertain to us.</p> <p><b>Objection: GMP certificate Requirement</b></p> <p><b>Justification:</b> We are not dealing with pharmaceutical raw material for production purpose, we are here to provide ONLY Analytical Grade chemicals, that's why our principal has not attribute to GMP.</p> <p><b>Parameter 4:</b> Technical/Managerial Staff of Bidder.</p> <p><b>Objection:</b> Attested copies required for staff degrees &amp; appointment letter.</p> <p><b>Justification:</b> Required degrees/documents were provided un-attested. Same is attached here in duly attested form at page No. 30-58 for your kind review.</p>	
03	M/s Chemsol International	Methanol	Non-Responsive	1.Product Eligibility (Quoted Products having less than one-	The firm has submitted the following grievances against	Mr. Muhammad Ijaz representative of M/s Chemsol International attended the

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				<p>year availability shall not be eligible) purchase order not attached</p> <p>2. Acceptance of terms and conditions (stamp paper not notarized)</p> <p>3. Country of Origin, Country of Manufacturer (stamp paper not notarized)</p> <p>4. Product Evaluation (Quoted Product must comply with the tender / advertised specifications (Purity, M.Wt. not available)</p> <p>5. Non-Conviction Non-Blacklisting/Non-Debarment (stamp paper not notarized)</p> <p>6. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks :5/25`</p> <p>8. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>the technical evaluation report:</p> <p>1. List of all technical, managerial and sale staff were attached with the bidding documents along with appointment letters. The technical staff of martin dow and kemisk Pvt Ltd provides technical services in public and private sectors for chemsol international, copies attached.</p> <p>2. All the stamp papers were attached and dully notarized. <b>Copy attached.</b></p> <p>3. All the documents were dully signed and stamped.</p> <p>4. Country of origin was written on all technical bids we have quoted items of German and Croatia.</p> <p>5. Chemsol International itself importer Sulphuric Acid and Hydrochloric Acid. GD and COA copies attached.</p> <p>6. The items quoted are of the same specifications as required in the tender.</p> <p>7. The items quoted are available for more than three years in the Pakistan market. <b>Copies are attached.</b></p>	<p>meeting and presented its grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters duly scrutinized the submitted documents of the firm and decided that:</p> <p>1. Notarized stamp paper regarding Non-Conviction Non-Blacklisting/Non-Debarment is provided which is accepted</p> <p>2. Past Performance of the Bidder; obtained marks 20/20</p> <p>3. Certificates (Quality of quoted product and bidder's credibility) obtained marks 5/25</p> <p>4. Technical/Managerial Staff of bidders obtained marks 05/15.</p> <p>Total Obtained Marks: 50/80</p> <p><b>Furthermore, Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm requested the Grievance Redressal Committee for re-evaluation which was accepted.</b></p>

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					<p>Item and para wise responses of chemsol International on observations on technical report are as under: -</p> <p><b>Point#5</b> we have already attached different purchase orders of 03 years. Now again copies are attached.</p> <p><b>Point#6</b> We have already submitted the affidavit notarized judicial stamp paper of Rs. 100 that all mentioned condition is accepted copy is again attached</p> <p><b>Point#8</b> We have already quoted in our bid the country of origin (Brand Biognost) (Country of origin Croatia). Copy of technical bid again attached.</p> <p><b>Point#10</b> We have quoted methanol for purely microscopic grade purpose (Histanol M, Biognostic Brand Name) M. wt is mentioned on the COA Copy of COA attached.</p> <p><b>Point#11</b> we have already submitted the affidavit of black listed/non debarment on notarized judicial stamp paper of Rs100. Copy again attached.</p>	<i><b>The case has been referred back to the technical evaluation committee for re-evaluation which shall be considered as final.</b></i>
04	M/s Bio Pharma International	Basic Fuchsin	Non-Responsive	1. Past Performance of the Bidder (Last Five	The firm submitted that please consider our following	Mr. Muhammad Abbas from M/s Bio Pharma International attended the meeting and presented its

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				<p>years) obtained marks :10/20</p> <p>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</p> <p>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</p> <p>4. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>points and accept our grievance:</p> <p><b>ORDINARY PARAMETERS:</b></p> <p><b>1. Past Performance of the Bidders</b> We are authorized distributor of PANREAC, SPAIN since last five years. In our bid we attached more than 20 purchase orders of PANREAC, SPAIN of government institutions. According to past performance criteria in bidding documents, our total marks should be 20 instead of 10. So it is requested you to please consider our grievance.</p> <p><b>2. Certificates</b> In this criteria we obtain only 10 marks. We attached TUV certificate, ISO certification, GMP certificate and Establishment License Issued by DRAP. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>3. Financial Status of Bidders</b> We got 10 marks in this criteria. In our technical bid we attached 1. Last two years audit balance sheet 2. Income tax returns of last two years 2018, 2019. So according to bidding documents our total marks should be 20 instead of 10. So</p>	<p>grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters duly scrutinized the submitted documents by the firm and decided that:</p> <p><b>1. Past Performance of the Bidder</b> (Last Five years) obtained marks 20/20</p> <p><b>2. Certificates</b> (Quality of quoted product and bidder's credibility) obtained marks 10/25</p> <p><b>3. Financial status of Last Two Fiscal Years of Bidders</b> obtained marks 10/20</p> <p><b>4. Technical/Managerial Staff of bidders;</b> obtained marks 15/15 Total Obtained Marks: 55/80 Therefore, grievance of the firm is accepted. Hence the status of the firm M/s Bio Pharma International is declared as <b>"Responsive"</b>.</p>



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					<p>please accept our grievance and allotted us full marks in this criteria.</p> <p><b>4. Technical/Managerial Staff of Bidders</b></p> <p>We got 0 marks in this criteria. In our technical bid we attached all copies of our Technical/Managerial staff. So according to bidding documents our total marks should be 20 instead of 0. So please accept our grievance and allotted us full marks in this criteria.</p>	
05	M/s UH Analytical Supplies	Basic Fuchsin	Non-Responsive	<ol style="list-style-type: none"> <li>1. Product Eligibility (Quoted Products having less than one-year availability shall not be eligible)</li> <li>2. Sole Agency Agreement / Authorization validity not mentioned on authority letter.</li> <li>3. Product Evaluation (Quoted Product must comply with the tender / advertised specifications) pack size of quoted product not acceptable which is 25g)</li> </ol>	<p>The firm submitted the grievance against the technical evaluation report and requested to consider the grievance and justification as detailed below</p> <p><b>Part No 1. Compulsory Parameters:</b></p> <p><b>Parameter 5:</b> Product Availability from supply orders.</p> <p><b>Objection:</b> Quoted Product Availability from previous supply orders.</p> <p><b>Justification:</b> One supply order received from customer on 25-08-2015, is attached here at page No. 3 for your kind review.</p> <p><b>Parameter 7:</b> Sole Agency Agreement/Authorization</p>	<p>Mr. Nabeel from M/s UH Analytical Supplies attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Evidence regarding Experience of quoted Product is accepted.</li> <li>2. Notarized stamp paper regarding Sole Agency Agreement / Authorization is accepted.</li> </ol>

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				<p>4. Past Performance of the Bidder (Last Five years) obtained marks :0/20</p> <p>5. Certificates (Quality of quoted product and bidder's credibility) obtained marks :0/25`</p> <p>6. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p><b>Objection:</b> Validity Not mentioned on authority letter.</p> <p><b>Justification:</b> Authorization letter issued by our principal (Chemlab Belgium) 25-01-2018 was attached with technical offer, which is valid till the cancellation of our agreement. Now a fresh distribution certificate with marked validity as per specific requirement is requested from principal and will be submitted within a week.</p> <p><b>Parameter 10:</b> Product Evaluation</p> <p><b>2.Objection:</b> Quoted pack size of product Not acceptable</p> <p><b>Justification:</b> We provided 25 gm pack size of quoted product only for Evaluation/sample purpose, but packing offered in Technical Proposal is 100 gm as per required pack size mentioned in Tender documents.</p> <p><b>Ordinary Parameters:</b></p> <p><b>3.Parameters:</b> Past Performance of the Bidders</p> <p><b>Objection:</b> Major Institutions Served</p> <p><b>Justification:</b> We have provided more than 12 official supply orders issued by well-reputed government</p>	<p>3. Past Performance of the Bidder (Last Five years) obtained marks 20/20.</p> <p>4. Certificates (Quality of quoted product and bidder's credibility) obtained marks 05/25.</p> <p>5. Technical/Managerial Staff of bidders; obtained marks 15/15.</p> <p>Total Obtained Marks: 60/80</p> <p>Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm requested the Grievance Redressal Committee for consideration of 25g pack size. Grievance Redressal Committee turned down the request of the firm. Therefore, grievance of the firm is rejected. Hence the status of the firm M/s UH Analytical Supplies is declared as <b>"Non-Responsive"</b>.</p>

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					<p>organizations, but we are awarded with 10 marks instead of 20. A set of it is submitted again attached herewith at page No. 04-20.</p> <p><b>Parameter:</b> Certificate of Quality</p> <p><b>Objection i:</b> Valid ISO Certification</p> <p><b>Justification i: ISO-17025, ISO-Guide 34&amp;ISO-9001</b> Accreditation Certificates Already attached with technical offer. A set of same is again attached herewith a page No. 21-27 for your kind consideration please.</p> <p><b>5.Objection IV:</b> Establishment License from DRAP</p> <p><b>Justification IV:</b> We are laboratory supplies company, not dealing with pharmaceuticals materials Drugs. Hence DRAP enlistment does not pertain to us.</p> <p><b>6.Objection V:</b> GMP certificate Requirement</p> <p><b>Justification V:</b> We are not dealing with pharmaceutical raw material for production purpose, we are here to provide ONLY Analytical Grade chemicals, that's why our principal has not attribute to GMP.</p> <p><b>Parameter</b></p>	

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					<p><b>4:</b> Technical/Managerial Staff of Bidder.</p> <p><b>Objection:</b> Attested copies required for staff degrees &amp; appointment letter.</p> <p><b>Justification:</b> Required degrees/documents were provided un-attested. Same is attached here in duly attested form at page No. 28-55 for your kind review.</p>	
06	M/s Chemsol International	Basic Fuchsin	Non-Responsive	<ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender not attached</li> <li>2. Product Eligibility (Quoted Products having less than one-year availability shall not be eligible) POs not attached</li> <li>3. Acceptance of terms and conditions (stamp paper not notarized)</li> <li>4. Country of Origin, Country of Manufacturer (not attached)</li> <li>5. Product Evaluation (Quoted Product must comply with the tender / advertised specifications) (sample Not Acceptable 25g Packing)</li> <li>6. Non-Conviction Non-Blacklisting/Non-</li> </ol>	<p>The firm has submitted the following grievances against the technical evaluation report</p> <ol style="list-style-type: none"> <li>1. List of all technical, managerial and sale staff were attached with the bidding documents along with appointment letters. The technical staff of martin dow and kemisk Pvt Ltd provides technical services in public and private sectors for chemsol international, copies attached.</li> <li>2. All the stamp papers were attached and dully notarized. <b>Copy attached</b></li> </ol>	<p>Mr. Muhammad Ijaz from M/s Chemsol International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender provided is accepted.</li> <li>2. <i>Evidence regarding experience of Quoted Product for one year is <b>not accepted.</b></i></li> <li>3. Notarized Stamp Paper regarding Acceptance of terms and conditions is accepted.</li> </ol>

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				<p>Debarment ((stamp paper not notarized)</p> <p>7. Past Performance of the Bidder (Last Five years) obtained marks :0/20</p> <p>8. Certificates (Quality of quoted product and bidder's credibility) obtained marks :5/25`</p> <p>9. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>3. All the documents were dully signed and stamped.</p> <p>4. Country of origin was written on all technical bids we have quoted items of German and Croatia.</p> <p>5. Chemsol International itself importer Sulphuric Acid and Hydrochloric Acid. GD and COA copies attached.</p> <p>6. The items quoted are of the same specifications as required in the tender.</p> <p>7. The items quoted are available for more than three years in the Pakistan market.</p> <p><b>Copies are attached.</b></p> <p>Item and para wise responses of chemsol International on observations on technical report are as under: -</p> <p><b>Point#1</b> One receipt is sufficient for all items of TB control Program and one receipt is sufficient for all items of CDC</p>	<p>4. Notarized Stamp Paper regarding Country of Origin, Country of Manufacturer which is accepted.</p> <p>5. Notarized Stamp Paper regarding Non-Conviction Non-Blacklisting/Non-Debarment which is accepted.</p> <p>6. Past Performance of the Bidder; obtained marks :20/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks :05/25`</p> <p>8. Technical/Managerial Staff of bidders; obtained marks 10/15</p> <p>Total Obtained Marks: 55/80</p> <p>Furthermore, Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm requested the Grievance Redressal Committee for consideration of 25g pack size. Grievance Redressal Committee turned down the request of the firm. Therefore, grievance of the firm is <b>Rejected</b>. Hence the status of the firm M/s Chemsol Pvt. Ltd Analytical Supplied is declared as <b>"Non-Responsive"</b>.</p>

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					<p>program tender, copy attached.</p> <p><b>Point#5</b> we have already attached different purchase orders of 03 years. Now again copies are attached.</p> <p><b>Point#6</b> We have already submitted the affidavit on notarized judicial stamp paper of Rs. 100 that all mentioned condition is accepted copy is again attached.</p> <p><b>Point#8</b> We have already quoted in our bid the country of origin (Brand Biognost) (Country of origin Croatia). Copy of technical bid again attached</p> <p><b>Point#10</b> There is no mention in the tender that samples should be commercial quoted pack we have supplied your smaller commercial pack having complete details.</p>	

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					<p><b>Point#11</b> we have already submitted the affidavit of black listed/non debarment on</p> <p>notarized judicial stamp paper of Rs100. Copy again attached</p>	
07	M/s Bio Pharma International	Phenol	Non-Responsive	<ol style="list-style-type: none"> <li>1. Past Performance of the Bidder (Last Five years) obtained marks :10/20</li> <li>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</li> <li>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</li> <li>4. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</li> </ol>	<p>Firm has submitted that please consider our following points and accept our grievance:</p> <p><b>ORDINARY PARAMETERS</b></p> <p><b>1-Past Performance of the Bidders</b></p> <p>We are authorized distributor of PANREAC, SPAIN since last five years. In our bid we attached more than 20 purchase orders of PANREAC, SPAIN of government institutions. According to past performance criteria in bidding documents, our total marks should be 20 instead of 10. So it is requested you to please consider our grievance.</p> <p><b>2.Certificates</b></p> <p>In this criteria we obtain only 10 marks. We attached TUV certificate, ISO certification, GMP certificate and Establishment License Issued by DRAP. So please accept our grievance and allotted us full marks in this criteria.</p>	<p>Mr. Muhammad Abbas from M/s Bio Pharma International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Past Performance of the Bidder (Last Five years) obtained marks 20/20</li> <li>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</li> <li>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</li> <li>4. Technical/Managerial Staff of bidders; obtained marks 15/15</li> </ol> <p>Total Obtained Marks: 55/80</p> <p>Therefore, grievance of the firm is accepted. Hence the status of the firm M/s Bio Pharma International is declared as <b>"Responsive"</b>.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p><b>1. Financial Status of Bidders</b></p> <p>We got 10 marks in this criteria. In our technical bid we attached 1. Last two years audit balance sheet 2. Income tax returns of last two years 2018, 2019. So according to bidding documents our total marks should be 20 instead of 10. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>2. Technical/Managerial Staff of Bidders</b></p> <p>We got 0 marks in this criteria. In our technical bid we attached all copies of our Technical/Managerial staff. So according to bidding documents our total marks should be 20 instead of 0. So please accept our grievance and allotted us full marks in this criteria.</p>	
08	M/s UH Analytical Supplies	Phenol	Non-Responsive	1. Sole Agency Agreement / Authorization validity	The firm has submitted the grievance against the technical evaluation report and	Mr. Nabeel from M/s UH Analytical Supplies attended the meeting and presented their grievance to the



Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>not mentioned on authority letter</p> <p>2. Country of Origin, Country of Manufacturer (not submitted on notarized judicial stamp paper)</p> <p>3. Past Performance of the Bidder (Last Five years) obtained marks :0/20</p> <p>4. Certificates (Quality of quoted product and bidder's credibility) obtained marks :0/25`</p> <p>5. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>requested to consider the grievance and justification.</p> <p><b>Part No 1. Compulsory Parameters:</b></p> <p><b>1.Parameter 7:</b> Sole agency Agreement/Authorization</p> <p><b>Objection:</b> Validity Not mentioned on authority letter</p> <p><b>Justification:</b> Authorization letter issued by our principal (Chemlab Belgium) on 25-01-2018 was attached with technical offer, which is valid till the cancellation pf our agreement (it can also be verified through official e-mail of company). Now a fresh distribution certificate with marked validity as per your specific requirement is requested from principal and will be submitted within a week.</p> <p><b>Part No 1. Ordinary Parameters:</b></p> <p><b>2.Parameter 8:</b> Country of Origin /Manufacturer</p> <p><b>Objection: Submission of Affidavit on Notarized Judicial Stamp Paper</b></p> <p><b>Justification:</b> We provided the same document with each and every quoted item as per tender requirements. It kindly be reviewed again or we should be granted with</p>	<p>grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Sole Agency Agreement / Authorization is accepted.</li> <li>2. Notarized Stamp paper regarding Country of Origin, Country of Manufacturer is accepted.</li> <li>3. Past Performance of the Bidder (Last Five years) obtained marks 20/20</li> <li>4. Certificates (Quality of quoted product and bidder's credibility) obtained marks 05/25</li> <li>5. Technical/Managerial Staff of bidder's obtained marks 15/15</li> </ol> <p>Total Obtained Marks:60/80</p> <p>Therefore, grievance of the firm is accepted. Hence the status of the firm M/s UH Analytical Supplied is declared as <b>"Responsive"</b>.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p>permission to submit in current date.</p> <p><b>Ordinary Parameters:</b></p> <p><b>3.Parameters:</b> Past Performance of the Bidders</p> <p><b>Objection:</b> Major Institutions Served</p> <p><b>Justification:</b> We have provided more than 12 official supply orders issued by well-reputed government organizations, but we are awarded with 10 marks instead of 20. A set of it is submitted again attached herewith at page No. 03-17.</p> <p><b>Parameter 2: Certificate of Quality</b></p> <p><b>Objection i: Valid ISO Certification</b></p> <p><b>Justification i: ISO-17025, ISO-Guide 34&amp;ISO-9001 Accreditation</b> Certificates Already attached with technical offer. A set of same is again attached herewith a page No. 18-24 for your kind consideration please.</p> <p><b>Objection IV: Establishment License from DRAP</b></p> <p><b>Justification IV:</b> We are laboratory supplies company, not dealing with pharmaceuticals materials Drugs. Hence DRAP enlistment does not pertain to us.</p>	

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p><b>5.Objection V:</b> GMP certificate Requirement</p> <p><b>Justification V:</b> We are not dealing with pharmaceutical raw material for production purpose, we are here to provide ONLY Analytical Grade chemicals, that's why our principal has not attribute to GMP.</p> <p><b>Parameter 4:</b> Technical/Managerial Staff of Bidder.</p> <p><b>Objection:</b> Attested copies required for staff degrees &amp; appointment letter.</p> <p><b>Justification:</b> Required degrees/documents were provided un-attested. Same is attached here in duly attested form at page No. 25-53 for your kind review.</p>	
09	M/s Bio Pharma International	Methylene Blue	Non-Responsive	<ol style="list-style-type: none"> <li>1. Past Performance of the Bidder (Last Five years) obtained marks :10/20</li> <li>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</li> <li>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</li> <li>4. Technical/Managerial Staff of bidders (attested copies</li> </ol>	<p>The firm has submitted that please consider our following points and accept our grievance.</p> <p><b>ORDINARY PARAMETERS</b></p> <p><b>1- Past Performance of the Bidders</b></p> <p>We are authorized distributor of PANREAC, SPAIN since last five years. In our bid we attached more than 20 purchase orders of PANREAC, SPAIN of government institutions. According to past</p>	<p>Mr. Muhammad Abbas from M/s Bio Pharma International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				required for staff degrees & appointment letter) obtained marks 0/15	<p>performance criteria in bidding documents, our total marks should be 20 instead of 10. So it is requested you to please consider our grievance.</p> <p><b>2.Certificates</b> In this criteria we obtain only 10 marks. We attached TUV certificate, ISO certification, GMP certificate and Establishment License Issued by DRAP. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>3.Financial Status of Bidders</b> We got 10 marks in this criteria. In our technical bid we attached 1. Last two years audit balance sheet 2. Income tax returns of last two years 2018, 2019. So according to bidding documents our total marks should be 20 instead of 10. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>4.Technical/Managerial Staff of Bidders</b> We got 0 marks in this criteria. In our technical bid we attached all copies of our Technical/Managerial staff. So according to bidding documents our total marks should be 20 instead of 0. So</p>	<p>1. Past Performance of the Bidder (Last Five years) obtained marks 20/20</p> <p>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</p> <p>3. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 15/15</p> <p>Total Obtained Marks: 55/80</p> <p>Therefore, grievance of the firm is accepted. Hence the status of the firm M/s Bio Pharma International is declared as <b>"Responsive"</b>.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					it is requested to please accept our grievance.	
10	M/s UH Analytical Supplies	Methylene Blue	Non-Responsive	<p>1. Product Eligibility (Quoted Products having less than one-year availability shall not be eligible) not attached previous supply orders</p> <p>2. Sole Agency Agreement / Authorization validity not mentioned on authority letter</p> <p>3. Product Evaluation (Quoted Product must comply with the tender / advertised specifications) (quoted pack size is not acceptable 25g pack size)</p> <p>4. Past Performance of the Bidder (Last Five years) obtained marks :0/20</p> <p>5. Certificates (Quality of quoted product and bidder's credibility) obtained marks :0/25`</p> <p>6. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp;</p>	<p>The firm has submitted the grievance against the technical evaluation report and requested to consider the grievance and justification as detailed below</p> <p><b>Part No 1. Compulsory Parameters:</b></p> <p><b>Parameter 5:</b> Product Availability from supply orders.</p> <p><b>Objection:</b> Quoted Product Availability from previous supply orders.</p> <p><b>Justification:</b> One supply order received from customer on 25-08-2015, is attached here at page No. 3 for your kind review.</p> <p><b>Parameter 7:</b> Sole Agency Agreement/Authorization</p> <p><b>Objection:</b> Validity Not mentioned on authority letter.</p> <p><b>Justification:</b> Authorization letter issued by our principal (Chemlab Belgium) 25-01-2018 was attached with technical offer, which is valid till the cancellation of our agreement. Now a fresh distribution certificate with marked validity as per specific requirement is requested from</p>	<p>Mr. Nabeel from M/s UH Analytical Supplies attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Quoted Product's experience for one-year which is accepted.</li> <li>2. Sole Agency Agreement / Authorization is accepted.</li> <li>3. Past Performance of the Bidder (Last Five years) obtained marks :20/20</li> <li>4. Certificates (Quality of quoted product and bidder's credibility) obtained marks 05/25</li> <li>5. Technical/Managerial Staff of bidder's; obtained marks 15/15</li> </ol> <p>Total Obtained Marks:60/80</p> <p><b>Furthermore, Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm</b></p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				appointment letter) obtained marks 0/15	<p>principal and will be submitted within a week.</p> <p><b>Parameter 10:</b> Product Evaluation</p> <p><b>Objection:</b> Quoted pack size of product Not acceptable</p> <p><b>Justification:</b> We provided 25 gm pack size of quoted product only for Evaluation/sample purpose, but packing offered in Technical Proposal is 100 gm asper required pack size mentioned in Tender documents.</p> <p><b>Ordinary Parameters:</b></p> <p><b>Parameters:</b> Past Performance of the Bidders</p> <p><b>Objection:</b> Major Institutions Served</p> <p><b>Justification:</b> We have provided more than 12 official supply orders issued by well-reputed government organizations, but we are awarded with 10 marks instead of 20. A set of it is submitted again attached herewith at page No. 04-18.</p> <p><b>Parameters:</b> Certificate of Quality</p> <p><b>Objection i:</b> Valid ISO Certification</p> <p><b>Justification i:</b> ISO-17025, ISO-Guide 34&amp;ISO-9001 Accreditation Certificates</p>	<p><i>requested the Grievance Redressal Committee for re-evaluation which was accepted. The case has been referred back to the technical evaluation committee for re-evaluation which shall be considered as final.</i></p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p>Already attached with technical offer. A set of same is again attached herewith a page No. 19-25 for your kind consideration please.</p> <p><b>Objection IV:</b> Establishment License from DRAP</p> <p><b>Justification IV:</b> We are laboratory supplies company, not dealing with pharmaceuticals materials Drugs. Hence DRAP enlistment does not pertain to us.</p> <p><b>Objection V:</b> GMP certificate Requirement</p> <p><b>Justification V:</b> We are not dealing with pharmaceutical raw material for production purpose, we are here to provide ONLY Analytical Grade chemicals, that's why our principal has not attribute to GMP.</p> <p><b>Parameter 4:</b> Technical/Managerial Staff of Bidder.</p> <p><b>Objection:</b> Attested copies required for staff degrees &amp; appointment letter.</p> <p><b>Justification:</b> Required degrees/documents were provided un-attested. Same is attached here in duly attested form at page No. 26-44 for your kind review.</p>	

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
11	M/s Chemsol International	Methylene Blue	Non-Responsive	<p>1. Original receipt of purchase of tender not attached</p> <p>2. Acceptance of terms and conditions (stamp paper not notarized)</p> <p>3. Country of Origin, Country of Manufacturer (not attached)</p> <p>4. Product Evaluation (Quoted Product must comply with the tender / advertised specifications) (sample Not Acceptable 25g Packing)</p> <p>5. Non-Conviction Non-Blacklisting/Non-Debarment ((stamp paper not notarized)</p> <p>6. Past Performance of the Bidder (Last Five years) obtained marks :0/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks :5/25`</p> <p>8. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp;</p>	<p>The firm submitted the following grievances against the technical evaluation report</p> <p>1. List of all technical, managerial and sale staff were attached with the bidding documents along with appointment letters. The technical staff of martin dow and kemisk Pvt Ltd provides technical services in public and private sectors for chemsol international, copies attached.</p> <p>2. All the stamp papers were attached and dully notarized. <b>Copy attached</b></p> <p>3. All the documents were dully signed and stamped.</p> <p>4. Country of origin was written on all technical bids we have quoted items of German and Croatia.</p> <p>5. Chemsol International itself importer Sulphuric Acid and Hydrochloric Acid. GD</p>	<p>Mr. Muhammad Ijaz from M/s Chemsol International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <p>1. Original receipt of purchase of tender is accepted.</p> <p>2. Notarized stamp paper regarding Acceptance of terms and conditions is accepted.</p> <p>3. Notarized stamp paper regarding Country of Origin, Country of Manufacturer is accepted.</p> <p>4. Notarized Stamp Paper regarding Non-Conviction Non-Blacklisting/Non-Debarment is accepted.</p> <p>5. Past Performance of the Bidder (Last Five years) obtained marks :20/20</p> <p>6. Certificates (Quality of quoted product and</p>



Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				appointment letter) obtained marks 0/15	<p>and COA copies attached.</p> <p>6. The items quoted are of the same specifications as required in the tender.</p> <p>7. The items quoted are available for more than three years in the Pakistan market. <b>Copies are attached.</b> Item and para wise responses of chemsol International on observations on technical report are as under: -</p> <p><b>Point#1</b> One receipt is sufficient for all items of TB control Program and one receipt is sufficient for all items of CDC program tender, copy attached.</p> <p><b>Point#6</b> We have already submitted the affidavit on notarized judicial stamp paper of Rs. 100 that all mentioned condition is accepted copy is again attached.</p>	<p>bidder's credibility) obtained marks :5/25`</p> <p><b>7. Technical/Managerial Staff of bidders; obtained marks 05/15</b></p> <p>Total Obtained Marks: 50/80</p> <p>Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm requested the Grievance Redressal Committee for consideration of 25g pack size. Grievance Redressal Committee turned down the request of the firm. Therefore, grievance of the firm is Rejected. Hence the status of the firm M/s Chemsol International is declared as <b>"Non-Responsive"</b>.</p>

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					<p><b>Point#8</b> We have already quoted in our bid the country of origin (Brand Biognost) (Country of origin Croatia). Copy of technical bid again attached</p> <p><b>Point#10</b> There is no mention in the tender that samples should be commercial quoted pack we have supplied your smaller commercial pack having complete details.</p> <p><b>Point#11</b> we have already submitted the affidavit of black listed/non debarment on notarized judicial stamp paper of Rs100. Copy again attached</p>	
12	M/s Dia Zone	Sputum Container	Non-Responsive	<p>1. Acceptance of terms and conditions (not notarized)</p> <p>2. Country of Origin, Country of Manufacturer (affidavit not provided by the firm)</p>	<p>The firm has submitted the following grievances against the technical evaluation report</p> <p>i. We have attached the notarized judicial stamp paper but not notarized.</p>	<p>Mr. Aslam from M/s Diazone attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>3. Past Performance of the Bidder obtained marks 10/20</p> <p>4. Certificates (Quality of quoted product and bidder's credibility) obtained marks 0/25</p> <p>1. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>ii. We have quoted the local brand of sputum container which clearly mentioned in technical bid.</p> <p>iii. We have already attached company profile with complete details of our technical and managerial staff. All these documents are attached herewith.</p> <p>So therefore we request you to please refer our case to your respected grievance committee and review our technical bid for qualification.</p>	<p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Notarized affidavit regarding Acceptance of terms and conditions is accepted.</li> <li>2. Notarized affidavit regarding Country of Origin, Country of Manufacturer is accepted.</li> <li>3. Past Performance of the Bidder obtained marks 20/20</li> <li>4. Certificates (Quality of quoted product and bidder's credibility) obtained marks 0/25</li> <li>5. Technical/Managerial Staff of bidders; obtained marks 0/15</li> </ol> <p>Total Obtained Marks: 30/80</p> <p>The firm did not qualify the ordinary parameters. Therefore, grievance of the firm is <b>Rejected</b>. Hence the status of the firm M/s Diazone is declared as <b>"Non-Responsive"</b>.</p>
13	M/s Three Star	Sputum Container	Non-Responsive	<p>1. Original receipt of purchase of tender not attached</p> <p>2. Country of Origin, Country of Manufacturer (Judicial</p>	<p>The firm has stated that: Compulsory Parameters:</p> <p>i. It has attached the original receipt of purchase of tender</p>	<p>Mr. Ali Zafar Alvi from M/s Three Star attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>stamp paper not provided)</p> <p>3. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>4. Financial status of Last Two Fiscal Years of Bidders obtained marks:10/20</p> <p>5. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>with technical bid page no. 01.</p> <p>ii. The quoted item was local product not imported. So, we don't think there is need of affidavit for country of origin. However, we shall provide this document in grievance meeting upon demand.</p> <p>Ordinary Parameters:</p> <p>i. In ordinary parameter at Sr. No. 01, we have attached the previous year's different supply orders but 10 marks were awarded out of 20 while it makes 20 out of 20.</p> <p>ii. In ordinary parameter at Sr. No. 03, we had attached the last 5 years audit balance sheet and tax returns but we were awarded 10 out of 20 while it makes 20.</p> <p>iii. In ordinary parameter at Sr. No. 04, we have attached the company profile along with qualification degrees and staff record. So it is requested to please award us required marks.</p>	<p>firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender is accepted</li> <li>2. Affidavit regarding Country of Origin/Country of Manufacturer is accepted.</li> <li>3. Past Performance of the Bidder (Last Five years) obtained marks 20/20</li> <li>4. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</li> <li>5. Technical/Managerial Staff of bidders obtained marks 15/15</li> </ol> <p>Total Obtained Marks: 50/80</p> <p>Therefore, grievance of the firm is Accepted. Hence the status of the firm M/s Three Star is declared as <b>"Responsive"</b>.</p>
14	M/s Bio Pharma International	Sputum Container	Non-Responsive	<ol style="list-style-type: none"> <li>1. Acceptance of terms and conditions (not notarized)</li> <li>2. Country of Origin, Country of</li> </ol>	<p>The firm has submitted that please consider our following points and accept our grievance.</p> <p><b>COMPULSARY PARAMETERS</b></p>	<p>Mr. Muhammad Abbas from M/s Bio Pharma International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>Manufacturer (not notarized)</p> <p>3. Product Evaluation (Quoted Product must comply with the tender / advertised specifications) (sample not accepted by the committee)</p> <p>4. Non-Conviction Non-Blacklisting/ Non Debarment (not notarized)</p> <p>5. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>6. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</p> <p>7. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</p> <p>8. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p><b>1- Product Evaluation</b> <b>Sample not acceptable due to Leak Proof</b> We supply since last seven years to this department on quality base. We assure that our quoted product is fully meet your tender specification advertisement. You are requested to please product is fully meet your tender specification advertisement. You are requested to please check our samples in front committee members and Lab Represented who issue the lab report of quoted product.</p> <p><b>ORDINARY PARAMETERS</b> <b>2-Past Performance of the Bidders</b> We are authorized distributor of PANREAC, SPAIN since last five years. In our bid we attached more than 20 purchase orders of PANREAC, SPAIN of government institutions. According to past performance criteria in bidding documents, our total marks should be 20 instead of 10. So it is requested you to please consider our grievance.</p> <p><b>3.Certificates</b> In this criteria we obtain only 10 marks. We attached TUV</p>	<p>the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <p>1. Notarized affidavit regarding Acceptance of terms and conditions is accepted.</p> <p>2. Notarized affidavit regarding Country of Origin/Country of Manufacturer is accepted.</p> <p>3. Notarized affidavit regarding Non-Conviction Non-Blacklisting/ Non Debarment which is accepted.</p> <p>4. Past Performance of the Bidder; obtained marks :20/20</p> <p>5. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</p> <p>6. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</p> <p>7. Technical/Managerial Staff of bidders; obtained marks 15/15 Total Obtained Marks: 55/80</p> <p><b>Furthermore, Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm requested the Grievance Redressal Committee for re-evaluation which was accepted. The case has been referred back to</b></p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p>certificate, ISO certification, GMP certificate and Establishment License Issued by DRAP. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>4.Financial Status of Bidders</b> We got 0 marks in this criteria. In our technical bid we attached 1. Last two years audit balance sheet 2. Income tax returns of last two years 2018, 2019. So according to bidding documents our total marks should be 20 instead of 0. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>5.Technical/Managerial Staff of Bidders</b> We got 0 marks in this criteria. In our technical bid we attached all copies of our Technical/Managerial staff. So according to bidding documents our total marks should be 20 instead of 0. So please accept our grievance and allotted us full marks in this criteria.</p>	<i><b>the technical evaluation committee for re-evaluation which shall be considered as final.</b></i>
15	M/s Bio Pharma International	Glass Slides	Non-Responsive	<ol style="list-style-type: none"> <li>1. Past Performance of the Bidder (Last Five years) obtained marks :10/20</li> <li>2. Certificates (Quality of quoted product and</li> </ol>	The firm has submitted that our firm is not responsive in compulsory parameter clause 7 as well as in ordinary parameters. Please consider	Mr. Muhammad Abbas from M/s Bio Pharma International attended the meeting and presented their grievance to the grievance redressal committee. The

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>bidder's credibility) obtained marks 10/25</p> <p>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</p> <p>4. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>our following points and accept our grievance.</p> <p><b>ORDINARY PARAMETERS</b></p> <p><b>1-Past Performance of the Bidders</b></p> <p>We are authorized distributor of Merck since last one years. In our bid we attached more than 20 purchase orders of government institutions. According to past performance criteria in bidding documents, our total marks should be 20 instead of 10. So it is requested you to please consider our grievance.</p> <p><b>2.Certificates</b></p> <p>In this criteria we obtain only 15 marks. We attached TUV certificate, ISO certification, GMP certificate and Establishment License Issued by DRAP. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>3.Financial Status of Bidders</b></p> <p>We got 10 marks in this criteria. In our technical bid we attached 1. Last two years audit balance sheet 2. Income tax returns of last two years 2018, 2019. So according to bidding documents our total marks should be 20 instead of 10. So</p>	<p>committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <p>1. Past Performance of the Bidder (Last Five years) obtained marks 20/20</p> <p>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</p> <p>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</p> <p>4. Technical/Managerial Staff of bidders; obtained marks 15/15</p> <p>Total Obtained Marks: 55/80</p> <p>Therefore, grievance of the firm is accepted. Hence the status of the firm M/s Bio Pharma International is declared as <b>"Responsive"</b>.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p>please accept our grievance and allotted us full marks in this criteria.</p> <p><b>4. Technical/Managerial Staff of Bidders</b></p> <p>We got 0 marks in this criteria. In our technical bid we attached all copies of our Technical/Managerial staff. So according to bidding documents our total marks should be 15 instead of 0. So it is requested you please accept our grievance.</p>	
16	M/s Three Star	Glass Slides	Non-Responsive	<p>1. Country of Origin, Country of Manufacturer (Judicial stamp paper not provided)</p> <p>2. Product Evaluation (Quoted Product must comply with the tender / advertised specifications) (Not Acceptable (Low glass quality, corners and edges are not grounded.)</p> <p>3. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>4. Certificates (Quality of quoted product and bidder's</p>	<p>The firm has stated that it had already supplied this item to this directorate as per required specifications. (Order copy attached)</p> <p>So, the firm has requested to please re-evaluate the sample for benefit of suffering patients.</p>	<p>Mr. Ali Zafar Alvi from M/s Three Star attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Notarized stamp paper regarding Country of Origin/ Country of Manufacturer which is accepted.</li> <li>2. Past Performance of the Bidder (Last Five years) obtained marks 20/20</li> </ol>



Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>credibility) obtained marks :05/25</p> <p>5. Financial status of Last Two Fiscal Years of Bidders obtained marks:10/20</p> <p>6. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>		<p>3. Certificates (Quality of quoted product and bidder's credibility) obtained marks :05/25</p> <p>4. Financial status of Last Two Fiscal Years of Bidders obtained marks:10/20</p> <p>5. Technical/Managerial Staff of bidders; obtained marks 05/15.</p> <p>Total Obtained Marks: 50/80</p> <p><b>Furthermore, Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm requested the Grievance Redressal Committee for re-evaluation which was accepted. The case has been referred back to the technical evaluation committee for re-evaluation which shall be considered as final.</b></p>
17	M/s Bio Pharma International	Immersion Oil	Non-Responsive	<p>1. Sole Agency Agreement / Authorization Letter (Letter validity not mentioned)</p> <p>2. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>3. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</p>	<p>The firm has submitted that our firm is not responsive in compulsory parameter clause 7 as well as in ordinary parameters. Please consider our following points and accept our grievance.</p> <p><b>COMPULSORY PARAMETERS</b></p> <p><b>1. Sole Agency Agreement / Authorization Letter</b></p> <p>Copy attached</p> <p><b>ORDINARY PARAMETERS</b></p>	<p>Mr. Muhammad Abbas from Bio Pharma International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>4. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</p> <p>5. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p><b>1. Past Performance of the Bidders</b></p> <p>We are authorized distributor of Merck since last one years. In our bid we attached more than 20 purchase orders of government institutions. According to past performance criteria in bidding documents, our total marks should be 20 instead of 0. So it is requested you to please consider our grievance.</p> <p><b>2. Certificates</b></p> <p>In this criteria we obtain only 0 marks. We attached TUV certificate, ISO certification, GMP certificate and Establishment License Issued by DRAP. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>3. Financial Status of Bidders</b></p> <p>We got 10 marks in this criteria. In our technical bid we attached 1. Last two years audit balance sheet 2. Income tax returns of last two years 2018, 2019. So according to bidding documents our total marks should be 20 instead of 10. So please accept our grievance</p>	<p>1. Sole Agency Agreement / Authorization Letter is accepted.</p> <p>2. Past Performance of the Bidder (Last Five years) obtained marks 20/20</p> <p>3. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</p> <p>4. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</p> <p>5. Technical/Managerial Staff of bidders; obtained marks 15/15 Total Obtained Marks:55/80</p> <p>Therefore, grievance of the firm is accepted. Hence the status of the firm M/s Bio Pharma International is declared as <b>"Responsive"</b>.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p>and allotted us full marks in this criteria.</p> <p><b>4. Technical/Managerial Staff of Bidders</b></p> <p>We got 0 marks in this criteria. In our technical bid we attached all copies of our Technical/Managerial staff. So according to bidding documents our total marks should be 20 instead of 0. So please accept our grievance and allotted us full marks in this criteria.</p>	
18	M/s Chemsol International	Immersion Oil	Non-Responsive	<ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender not attached</li> <li>2. Acceptance of terms and conditions (stamp paper not notarized)</li> <li>3. Country of Origin, Country of Manufacturer (not attached)</li> <li>4. Product Evaluation (Quoted Product must comply with the tender / advertised specifications) (sample Not Acceptable due to Low Viscosity))</li> <li>5. Non-Conviction Non-Blacklisting/Non-</li> </ol>	<p>The firm has submitted the following grievances against the technical evaluation report</p> <ol style="list-style-type: none"> <li>1. List of all technical, managerial and sale staff were attached with the bidding documents along with appointment letters. The technical staff of martin dow and kemisk Pvt Ltd provides technical services in public and private sectors for chemsol international, copies attached.</li> <li>2. All the stamp papers were attached and</li> </ol>	<p>Mr. Muhammad Ijaz from M/s Chemsol International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender is accepted.</li> <li>2. Notarized stamp paper regarding Acceptance of terms and conditions is accepted.</li> </ol>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>Debarment ((stamp paper not notarized)</p> <p>6. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks :5/25`</p> <p>8. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>dully notarized. <b>Copy attached</b></p> <p>3. All the documents were dully signed and stamped.</p> <p>4. Country of origin was written on all technical bids we have quoted items of German and Croatia.</p> <p>5. Chemsol International itself importer Sulphuric Acid and Hydrochloric Acid. GD and COA copies attached.</p> <p>6. The items quoted are of the same specifications as required in the tender.</p> <p>7. The items quoted are uavailable for more than three years in the Pakistan market. <b>Copies are attached.</b> Item and para wise responses of chemsol International on observations on technical report are as under: -</p> <p><b>Point#1</b> One receipt is sufficient for all</p>	<p>3. Notarized stamp paper regarding Country of Origin, Country of Manufacturer is accepted.</p> <p>4. Notarized stamp paper regarding Non-Conviction Non-Blacklisting/Non-Debarment which is accepted</p> <p>5. Past Performance of the Bidder; obtained marks 20/20</p> <p>6. Certificates (Quality of quoted product and bidder's credibility) obtained marks 5/25.</p> <p>7. Technical/Managerial Staff of bidders; obtained marks 05/15</p> <p>Total Obtained Marks: 50/80</p> <p><b>Furthermore, Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm requested the Grievance Redressal Committee for re-evaluation which was accepted. The case has been referred back to the technical evaluation committee for re-evaluation which shall be considered as final.</b></p>

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					<p>items of TB control Program and one receipt is sufficient for all items of CDC program tender, copy attached.</p> <p><b>Point#6</b> We have already submitted the affidavit on notarized judicial stamp paper of Rs. 100 that all mentioned condition is accepted copy is again attached.</p> <p><b>Point#8</b> We have already quoted in our bid the country of origin (Brand Biognost) (Country of origin Croatia). Copy of technical bid again attached</p> <p><b>Point#10</b> For your information biognost have 7 different type of viscosity for this item &amp; according to tender notice you had asked that viscosity should be 100-120 mPa that is why we had offered you the same &amp; if you need higher viscosity please let us know</p>	

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					<p>your required viscosity we will provide you the same.</p> <p><b>Point#11</b> we have already submitted the affidavit of black listed/non debarment on notarized judicial stamp paper of Rs100. Copy again attached</p>	
19	M/s UH Analytical Supplies	Sulphuric Acid	Non-Responsive	<p>1. Sole Agency Agreement / Authorization validity not mentioned on authority letter (Letter validity not mentioned)</p> <p>2. Past Performance of the Bidder (Last Five years) obtained marks :0/20</p> <p>3. Certificates (Quality of quoted product and bidder's credibility) obtained marks :0/25`</p> <p>4. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>The firm has submitted the grievance against the technical evaluation report and requested to consider the grievance and justification as detailed below</p> <p><b>Parameter 7:</b> Sole Agency Agreement/Authorization</p> <p><b>Objection:</b> Validity Not mentioned on authority letter.</p> <p><b>Justification:</b> Authorization letter issued by our principal (Chemlab Belgium) 25-01-2018 was attached with technical offer, which is valid till the cancellation of our agreement. Now a fresh distribution certificate with marked validity as per your specific requirement is requested from principal and will be submitted within 03 working days.</p> <p><b>Ordinary Parameters:</b></p>	<p>Mr. Nabeel from M/s UH Analytical Supplies attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Sole Agency Agreement / Authorization is accepted.</li> <li>2. Past Performance of the Bidder (Last Five years) obtained marks 20/20</li> <li>3. Certificates (Quality of quoted product and bidder's credibility) obtained marks 05/25</li> </ol>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p><b>Parameter:</b> Past Performance of the Bidders  <b>Objection:</b> Major Institutions Served  <b>Justification:</b> We have provided more than 12 official supply orders issued by well-reputed government organizations, but we are awarded with 10 marks instead of 20. A set of it is submitted again attached herewith at page No. 03-21.</p> <p><b>Parameter:</b> Certificate of Quality  <b>Objection i:</b> Valid ISO Certification  <b>Justification i:</b> ISO-17025, ISO-Guide 34&amp;ISO-9001 Accreditation Certificates Already attached with technical offer. A set of same is again attached herewith a page No. 22-28 for your kind consideration please.</p> <p><b>3.Objection IV:</b> Establishment License from DRAP  <b>Justification IV:</b> We are laboratory supplies company, not dealing with pharmaceuticals materials Drugs. Hence DRAP enlistment does not pertain to us.</p> <p><b>Objection V:</b> GMP certificate Requirement</p>	<p><b>4.</b> Technical/Managerial Staff of bidders obtained marks 15/15  Total Obtained Marks:60/80  Therefore, grievance of the firm is accepted. Hence the status of the firm M/s UH Analytical Supplied is declared as <b>Responsive</b>.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p><b>Justification V:</b> We are not dealing with pharmaceutical raw material for production purpose, we are here to provide ONLY Analytical Grade chemicals, that's why our principal has not attribute to GMP.</p> <p><b>Parameter 4:</b> Technical/Managerial Staff of Bidder.</p> <p><b>Objection:</b> Attested copies required for staff degrees &amp; appointment letter.</p> <p><b>Justification:</b> Required degrees/documents were provided un-attested. Same is attached here in duly attested form at page No. 29-56 for your kind review.</p>	
20	M/s Chemsol International	Sulphuric Acid	Non-Responsive	<p>1. Original receipt of purchase of tender not attached</p> <p>2. Acceptance of terms and conditions (stamp paper not notarized)</p> <p>3. Sole Agency Agreement / Authorization Letter (Letter validity not mentioned)</p> <p>4. Country of Origin, Country of Manufacturer (stamp paper not notarized)</p>	<p>The firm has submitted the following grievances against the technical evaluation report</p> <p>1. List of all technical, managerial and sale staff were attached with the bidding documents along with appointment letters. The technical staff of martin dow and kemisk Pvt Ltd provides technical services in public and private sectors for</p>	<p>Mr. Muhammad Ijaz from M/s Chemsol International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <p>1. Original receipt of purchase of tender is accepted.</p>



Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>5. Non-Conviction Non-Blacklisting/Non-Debarment ((stamp paper not notarized)</p> <p>6. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks :0/25`</p> <p>8. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>chemsol international, copies attached.</p> <p>2. All the stamp papers were attached and dully notarized. <b>Copy attached</b></p> <p>3. All the documents were dully signed and stamped.</p> <p>4. Country of origin was written on all technical bids we have quoted items of German and Croatia.</p> <p>5. Chemsol International itself importer Sulphuric Acid and Hydrochloric Acid. GD and COA copies attached.</p> <p>6. The items quoted are of the same specifications as required in the tender.</p> <p>7. The items quoted are available for more than three years in the Pakistan market. <b>Copies are attached.</b></p> <p>Item and para wise responses of chemsol International on observations on technical report are as under: -</p>	<p>2. Notarized stamp paper regarding Acceptance of terms and conditions is accepted.</p> <p>3. Sole Agency Agreement / Authorization Letter is accepted.</p> <p>4. Notarized stamp paper regarding Country of Origin/ Country of Manufacturer is accepted.</p> <p>5. Notarized stamp paper regarding Non-Conviction Non-Blacklisting/Non-Debarment is accepted.</p> <p>6. Past Performance of the Bidder obtained marks 20/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks 0/25</p> <p>8. Technical/Managerial Staff of bidder obtained marks 05/15</p> <p>Total Obtained Marks:45/80</p> <p>The firm did not qualify in Ordinary parameters. Therefore, grievance of the firm is Rejected. Hence the status of the firm M/s Chemsol International is declared as <b>"Non-Responsive"</b>.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p><b>Point#1</b> One receipt is sufficient for all items of TB control Program and one receipt is sufficient for all items of CDC program tender, copy attached.</p> <p><b>Point#6</b> We have already submitted the affidavit on notarized judicial stamp paper of Rs. 100 that all mentioned condition is accepted copy is again attached.</p> <p><b>Point#7</b> Hydrochloric Acid Chemsol International itself is an importer. GD and COA Copy attached.</p> <p><b>Point#8</b> We have already quoted in our bid the country of origin (Brand Biognost) (Country of origin Croatia). Copy of technical bid again attached</p> <p><b>Point#11</b> we have already submitted the affidavit of black listed/non debarment on notarized judicial stamp paper of Rs100. Copy again attached Item and para wise responses of chemsol International on observations on technical report are as under: -</p> <p><b>Point#5</b> we have already attached different purchase orders of 03 years. Now again copies are attached.</p>	

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					<p><b>Point#6</b> We have already submitted the affidavit notarized judicial stamp paper of Rs. 100 that all mentioned condition is accepted copy is again attached</p> <p><b>Point#8</b> We have already quoted in our bid the country of origin (Brand Biognost) (Country of origin Croatia). Copy of technical bid again attached</p> <p><b>Point#10</b> We have quoted methanol for purely microscopic grade purpose (Histanol M, Biognostic Brand Name) M. wt is mentioned on the COA Copy of COA attached.</p> <p><b>Point#11</b> we have already submitted the affidavit of black listed/non debarment on notarized judicial stamp paper of Rs100. Copy again attached</p>	
21	M/s Bio Pharma International	Auramine O	Non-Responsive	<ol style="list-style-type: none"> <li>1. Past Performance of the Bidder (Last Five years) obtained marks :10/20</li> <li>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</li> <li>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</li> </ol>	<p>The firm has submitted that please consider our following points and accept our grievance.</p> <p><b>COMPULSORY PARAMETERS</b></p> <p><b>1- Sole Agency Agreement / Authorization Letter</b> Copy attached</p> <p><b>ORDINARY PARAMETERS</b></p> <p><b>2. Past Performance of the Bidders</b></p>	<p>Mr. Muhammad Abbas from M/s Bio Pharma International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion,</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>4. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>We are authorized distributor of PANREAC SPAIN since last five years. In our bid we attached more than 20 purchase orders of PANREAC SPAIN of government institutions. According to past performance criteria in bidding documents, our total marks should be 20 instead of 10. So it is requested you to please consider our grievance.</p> <p><b>3.Certificates</b> In this criteria we obtain only 10 marks. We attached TUV certificate, ISO certification, GMP certificate and Establishment License Issued by DRAP. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>4.Financial Status of Bidders</b> We got 10 marks in this criteria. In our technical bid we attached 1. Last two years audit balance sheet 2. Income tax returns of last two years 2018, 2019. So according to bidding documents our total marks should be 20 instead of 10. So please accept our grievance and allotted us full marks in this criteria.</p> <p><b>5.Technical/Managerial Staff of Bidders</b></p>	<p>keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Past Performance of the Bidder (Last Five years) obtained marks 20/20</li> <li>2. Certificates (Quality of quoted product and bidder's credibility) obtained marks 10/25</li> <li>3. Financial status of Last Two Fiscal Years of Bidders obtained marks 10/20</li> <li>4. Technical/Managerial Staff of bidders ; obtained marks 15/15</li> </ol> <p>Total Obtained Marks:55/80 Therefore, grievance of the firm is accepted. Hence the status of the firm M/s Bio Pharma International is declared as <b>"Responsive"</b>.</p>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
					We got 0 marks in this criteria. In our technical bid we attached all copies of our Technical/Managerial staff. So according to bidding documents our total marks should be 20 instead of 0. So please accept our grievance and allotted us full marks in this criteria.	
22	M/s Chemsol International	Auramine O	Non-Responsive	<ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender (not attached)</li> <li>2. Product Eligibility (Quoted Products having less than one-year availability shall not be eligible) purchase order not attached</li> <li>3. Acceptance of terms and conditions (stamp paper not notarized)</li> <li>4. Country of Origin, Country of Manufacturer (not attached)</li> <li>5. Product Evaluation (Quoted Product must comply with the tender / advertised specifications <b>(Not Acceptable, Low Dye content)</b>)</li> <li>6. Conviction Non-Blacklisting/Non-</li> </ol>	<p>The firm has submitted the following grievances against the technical evaluation report</p> <ol style="list-style-type: none"> <li>1. List of all technical, managerial and sale staff were attached with the bidding documents along with appointment letters. The technical staff of martin dow and kemisk Pvt Ltd provides technical services in public and private sectors for chemsol international, copies attached.</li> <li>2. All the stamp papers were attached and dully notarized. <b>Copy attached</b></li> <li>3. All the documents were dully signed and stamped.</li> </ol>	<p>Mr. Muhammad Ijaz from M/s Chemsol International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender is accepted.</li> <li>2. Evidence of Product Eligibility is accepted.</li> <li>3. Notarized stamp paper regarding Acceptance of terms and conditions is accepted.</li> <li>4. Notarized stamp paper regarding Country of Origin/ Country of</li> </ol>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>Debarment ((stamp paper not notarized)</p> <p>7. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>8. Certificates (Quality of quoted product and bidder's credibility) obtained marks :5/25`</p> <p>9. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>4. Country of origin was written on all technical bids we have quoted items of German and Croatia.</p> <p>5. Chemsol International itself importer Sulphuric Acid and Hydrochloric Acid. GD and COA copies attached.</p> <p>6. The items quoted are of the same specifications as required in the tender.</p> <p>7. The items quoted are available for more than three years in the Pakistan market. <b>Copies are attached.</b></p> <p>Item and para wise responses of chemsol International on observations on technical report are as under: -</p> <p><b>Point#5</b> we have already attached different purchase orders of 03 years. Now again copies are attached.</p> <p><b>Point#6</b> We have already submitted the affidavit notarized judicial stamp paper of Rs. 100 that all mentioned condition is accepted copy is again attached</p>	<p>Manufacturer is accepted.</p> <p>5. Notarized Judicial Stamp Paper regarding Non-Blacklisting/Non-Debarment is accepted.</p> <p>6. Past Performance of the Bidder (Last Five years) obtained marks 20/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks 5/25</p> <p>8. Technical/Managerial Staff of bidders; obtained marks 05/15</p> <p>Total Obtained Marks:50/80</p> <p><b>Furthermore, Sample submitted by the firm with technical bid was rejected by the end user. The representative of the firm requested the Grievance Redressal Committee for re-evaluation which was accepted. The case has been referred back to the technical evaluation committee for re-evaluation which shall be considered as final.</b></p>

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					<p><b>Point#8</b> We have already quoted in our bid the country of origin (Brand Biognost) (Country of origin Croatia). Copy of technical bid again attached</p> <p><b>Point#10</b> We have quoted methanol for purely microscopic grade purpose (Histanol M, Biognostic Brand Name) M. wt is mentioned on the COA Copy of COA attached.</p> <p><b>Point#11</b> we have already submitted the affidavit of black listed/non debarment on notarized judicial stamp paper of Rs100. Copy again attached</p>	
23	M/s Chemsol International	Hydrochloric Acid	Non-Responsive	<ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender (not attached)</li> <li>2. Acceptance of terms and conditions (stamp paper not notarized)</li> <li>3. Sole Agency Agreement / Authorization Letter (not attached)</li> <li>4. Country of Origin, Country of Manufacturer (stamp paper not attached)</li> <li>5. Conviction Non-Blacklisting/Non-</li> </ol>	<p>The firm has submitted the following grievances against the technical evaluation report:</p> <ol style="list-style-type: none"> <li>1. List of all technical, managerial and sale staff were attached with the bidding documents along with appointment letters. The technical staff of martin dow and kemisk Pvt Ltd provides technical services in public and private sectors for chemsol international, copies attached.</li> </ol>	<p>Mr. Muhammad Ijaz from M/s Chemsol International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that:</p> <ol style="list-style-type: none"> <li>1. Original receipt of purchase of tender is accepted.</li> <li>2. Notarized Stamp paper regarding Acceptance of</li> </ol>

Sr.	NAME OF THE FIRM	NAME OF THE ITEM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
				<p>Debarment ((stamp paper not notarized)</p> <p>6. Past Performance of the Bidder (Last Five years) obtained marks :10/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks :5/25`</p> <p>8. Technical/Managerial Staff of bidders (attested copies required for staff degrees &amp; appointment letter) obtained marks 0/15</p>	<p>2. All the stamp papers were attached and dully notarized. <b>Copy attached</b></p> <p>3. All the documents were dully signed and stamped.</p> <p>4. Country of origin was written on all technical bids we have quoted items of German and Croatia.</p> <p>5. Chemsol International itself importer Sulphuric Acid and Hydrochloric Acid. GD and COA copies attached.</p> <p>6. The items quoted are of the same specifications as required in the tender.</p> <p>7. The items quoted are available for more than three years in the Pakistan market. <b>Copies are attached.</b></p> <p>Item and para wise responses of chemsol International on observations on technical report are as under: -</p> <p><b>Point#1</b> One receipt is sufficient for all items of TB control Program and one receipt is sufficient for all items of CDC program tender copy attached.</p> <p><b>Point#6</b> We have already submitted the affidavit notarized judicial stamp</p>	<p>terms and conditions is accepted</p> <p>3. Sole Agency Agreement / Authorization Letter is accepted.</p> <p>4. Affidavit on notarized stamp paper regarding Country of Origin, Country of Manufacturer is accepted.</p> <p>5. Affidavit on notarized stamp paper regarding Conviction Non-Blacklisting/Non-Debarment is accepted.</p> <p>6. Past Performance of the Bidder (Last Five years) obtained marks 20/20</p> <p>7. Certificates (Quality of quoted product and bidder's credibility) obtained marks 5/25</p> <p>8. Technical/Managerial Staff of bidders; obtained marks 05/15.</p> <p>Total Obtained Marks: 50/80</p> <p>Therefore, grievance of the firm is accepted. Hence the status of the firm M/s Chemsol International is declared as <b>"Responsive"</b>.</p>



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					<p>paper of Rs. 100 that all mentioned condition is accepted copy is again attached.</p> <p><b>Point#7</b> Hydrochloric Acid Chemsol International itself is an importer. GD and COA Copy attached.</p> <p><b>Point#8</b> We have already quoted in our bid the country of origin (Brand Merck) (Country of origin Germany). Copy of technical bid again attached</p> <p><b>Point#11</b> we have already submitted the affidavit of black listed/non debarment on notarized judicial stamp paper of Rs100. Copy again attached</p>	