



PURCHASE CELL

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MINUTES OF THE GRIEVANCE REDRESSAL COMMITTEE MEETING HELD ON 22nd JANUARY, 2020 AT 2:30 P.M TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF PRINTING MATERIAL (INTEGRATED DOG BIRE MANAGEMENT OPD REGISTER) FOR CD&EPC PROGRAM, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB, FY 2019-20

A meeting of the Grievance Redressal Committee was held on 22-01-2020 at 02:30 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for procurement of Printing Material (IDBM OPD REGISTER) for CD&EPC Program, Directorate General Health Services, Punjab, FY 2019-20.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CDC), DGHS	Chairman/Convener
2.	Director Pharmacy, DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist (M&E), DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against Technical Evaluation Report) for procurement of Printing Material (IDBM OPD REGISTER) for CD&EPC Program, Directorate General Health Services, Punjab, FY 2019-20. The grievance of the firm and decisions made thereof has been given as below:

SR. NO.	NAME OF THE FIRM	STATUS AS PER TECHNICAL EVALUATION REPORT	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
01	M/s RAU Printers & Traders	Non-Responsive	<ol style="list-style-type: none"> 1. Annual sale turns over not provided. 2. Acceptance of the terms and conditions of RFP documents not provided on notarized judicial stamp paper. 3. Notarized affidavit regarding supply of the printing material as per required specification not provided. 4. Not notarized stamp paper regarding non conviction/blacklisting. 	<p>M/s RAU Printers & Traders has submitted a grievance application stating that our firm has fulfilled all the requirements of your department. Moreover, we have experience in different printing items (Notebooks, Registers, Calendars, Books and Portrait Books etc.). We already worked with many different Government Departments as well as Private sector. Our firm is also registered in Income Tax and Sale Tax Department. Please consider our firm for qualification/tender.</p>	<p>Mr. Usama Zahid, representative of the firm M/s Rau Printers & Traders attended the meeting and presented its grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required parameters in detail decided that as the firm has provided:</p> <ol style="list-style-type: none"> i. FBR Document exhibiting Annual sales turn over ii. Notarized undertaking regarding acceptance of the terms & conditions of RFP Documents iii. Notarized undertaking regarding supply of printing material as per required specification iv. Notarized undertaking regarding non conviction/blacklisting <p>which have been found in compliance to knockdown clauses of technical evaluation criteria. Therefore, grievance of the firm is accepted. Hence the status of the firm M/s Rau Printers & Traders is declared as "Responsive".</p>