



PURCHASE CELL

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SUPPLEMENTARY MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 10th DECEMBER, 2020 AT 02:00 P.M TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF COVID-19 PCR AMPLIFICATION KITS ON FRAMEWORK CONTRACT BASIS FOR CORONAVIRUS (COVID-19) TESTING, CD&EPC PROGRAM, FY 2020-21 ON EMERGENCY BASIS

A meeting of the Grievance Redressal Committee was held on 10th Dec, 2020 at 02:00 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for Procurement of COVID-19 PCR Amplification Kits on framework contract basis for Coronavirus (COVID-19) Testing, CD&EPC Program, FY 2020-21 on emergency basis as per Rule 59 (c) of PPR-2014 (Amended), Directorate General Health Services, Punjab, FY 2020-21.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (EPI), O/o DGHS	Chairman/Convener
2.	Director Health Services (CD&EPC), O/o DGHS	Member
3.	Senior Law Officer (Litigation Cell), O/o DGHS	Member
4.	Additional Director Health Services (Medical), O/o DGHS	Member
5.	Director Health Services (MIS), O/o DGHS	Member

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Deputy Director Pharmacy, O/o DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against Technical Evaluation Report.

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

S. No	Firm Name	Quoted item	Status of the firm declared in Technical Evaluation Report	Reasons of Rejection	Grievance of the firm	Decision of the Committee
1	M/s Care Scientific	PCR Amplification Kit COVSIGN 96 Tests/Kit (China)	Non-responsive	1. The offered quantity mentioned on technical offer is not as per requirements. (Offered Quantity in technical proposal is 1 whereas advertised quantity is 500,000). 2. Sample of quoted item does not conform to advertised specifications.	The firm has submitted grievance application stating that we have participated in your advertised tender for COVID 19 PCR amplification kits. We have quoted SINGUWAY BIOTECH; Brand from China and same was submitted for the sample evaluation to FP and INCHARGE/PPHRL lab in P&S Health Care Department Bird Wood Road Lahore. Through the technical evaluation report we get to know that our company brand kit SINGUWAY BIOTECH; was rejected and reason of rejection was very Interesting that will shock your committee as well, please note down point by point and it will help you understand our reservations over it.	Mr. Javed Iqbal, the representative of M/s Care Scientific, attended the meeting and presented its grievance before the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. After due deliberation and discussion the committee unanimously agreed upon following: 1. As the firm has submitted complete bid security amount which can be considered against full advertised quantity. 2. However, since end user has thoroughly evaluated the sample of quoted product which has been found to be not acceptable due to end-user remarks "Invalid PCR controls & Ambiguous results on defined target channels" hence request of the firm for retest is not entertain able due to emergency mode of procurement. Thus, the overall Grievance of the

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					<p>Before proceeding further I would very much like to state a few points/50P to be considered for a fair and impartial evaluation.</p> <p>a. As you already know, for nCoV-19 detection by RT-PCR, the test kits comprise of two parts:</p> <p>a. RNA purification kit</p> <p>b. PCR detection of RNA.</p> <p>Both of these parts should be evaluated independently and then in combination as the optimal performance of both parts would ensure the proper results.</p> <p>b. Patient samples, pre tested at your lab, should be given to all evaluation parties.</p> <p>C. The kits, under evaluation, if perform concordantly, should be technically approved.</p>	firm is rejected and status of the firm M/s Care Scientific for quoted item is declared as " Non-Responsive ".

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					<p>Surprisingly, we do not know whether the provided patient samples were pre-tested or not, and what was the yard stick to compare with the samples given for evaluation.</p> <p>Furthermore, We Care Scientific have quoted COVSIGN kit by Singuway Biotech without any RNA extraction.</p> <p>Following are some important points that lead us to submit this grievance letter:</p> <p>1. The extracted RNA given to us was extracted by a manual RNA extraction kit from COWIN Biotech which was itself there for evaluation. Principally it should be evaluated first by performing your own pretested samples for its proper functioning, Unfortunately, this did not happen.</p>	

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					<p>2. It means it should not be used for evaluation of any RNA PCR kit.</p> <p>a. Why RNA extracted by this kit is given to us for evaluation of our detection Kit?</p> <p>b. How can someone assume that our detection kit would give acceptable results by Using</p> <p>RNA form kit that has been submitted for evaluation and we don't know the quality of the extraction kit</p> <p>C. Some vendor/s were given second chance while observing erroneous sample results and some were not. Is there some sort of favor granted to such re-evaluators?</p> <p>d. We hereby request to evaluate the kits with GOLD Standard ROCHE kit that is placed in your lab and results should be matched with Roche to check the quality of kits Is</p>	

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					<p>not it the most embarrassing part of the evaluation?</p> <p>3. During the evaluation process, our senior most and highly experienced molecular biologist who was personally present at evaluation site, observed that the results from kits provided by two companies were up to the standards while all other kits were yielding suboptimal results.</p> <p>a. why all other kits were technically approved?</p> <p>4. Quantity does matters when we are not quoting the full estimated amount CDR. We have submitted full CDR and per test cost is always mentioned so that it may be multiplied by the total quantity.</p> <p>Samples submitted are according to the advertised specifications because we have</p>	

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					<p>3 gene kit and requirement was minimum 2 genes so this cannot be objected.</p> <p>6. At the time of evaluation the number of patient samples were provided to various vendors were vastly varied i.e. 8 samples, 32 48 and 64.</p> <p>a. Why a uniform no of samples was given to all the vendors?</p> <p>7. The kit offered by M/S PMA 1Systaaq) was already rejected due to its poor performance by Govt. of Sindh</p> <p>a. How a kit with poor performance can perform well in Punjab?</p> <p>Keeping these facts in view, we would request you to accept our kit or re-evaluate it according to the SOPs.</p>	