



PURCHASE CELL

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MINUTES OF MEETING

GRIEVANCE REDRESSAL AGAINST TECHNICAL EVALUATION REPORT OF SAFETY BOXES FOR EPI PROGRAM FOR FY 2020-21

Sr.	Name of Firm	Name of Item	Reason(s) of Rejection	Grievance of the Firm	Decision of the Committee
1	Total Technologies (Pvt.) Ltd.	Safety Boxes	<ol style="list-style-type: none">1. Sole Agency Agreement/Authorization Letter from the manufacturer along with the undertaking of the same is not attached.2. The sample not approved by end user (Not WHO Prequalified).	<p>The firm submitted its grievance that it has provided</p> <ol style="list-style-type: none">1. Copy of sole authorization letter2. The firm also requested that it has provided 3 samples of the item one of which was not WHO approved and was for specimen. Therefore, requested to consider their grievance	<p>Mr. Furqan Deputy Manager Sales, attended the meeting and presented their grievance to the Grievance Redressal Committee. The committee heard the view point of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the evaluation criteria, decided that;</p> <ol style="list-style-type: none">1; Exclusive sole authorization was compulsory required in the knockdown criteria which was not presented as the grievances submitted by M/s Hospital Services & Sales which is unanimously accepted by the committee,2; Samples cannot be accepted at that stage and submitted sample with bid is not WHO Prequalified. <p>Hence, the grievance of the firm M/s Total Technologies is rejected and declared as Non-Responsive.</p>
2	Jamsung Private Limited	Safety Boxes	Samples are not submitted.	<p>The firm submitted its grievance that it has not been asked by the technical evaluation committee to provide the samples. Therefore, the firm requested to accept the samples as well as the grievance.</p>	<p>Mr. Hassan Masood Proposal Manager, attended the meeting and presented their grievance to the Grievance Redressal Committee. The committee heard the view point of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the evaluation criteria, decided that, the Samples cannot be accepted at this stage. Hence, the grievance of the firm M/s Jamsung Private Limited is rejected and declared as Non-Responsive.</p>

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3	Biopharma International	Safety Boxes	1. The sample not approved by end user (Not WHO Prequalified)	The firm submitted its grievance that it has been disqualified on account of their sample not WHO prequalified. However, the status of their quoted item may be verified from WHO website.	Mr. Muhammad Abbas CEO, attended the meeting and presented their grievance to the Grievance Redressal Committee. The committee heard the view point of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the evaluation criteria, decided that: 1; Exclusive sole authorization was compulsory required in the knockdown criteria which was not presented as the grievances submitted by M/s Hospital Services & Sales which is unanimously accepted by the committee, 2; Submitted Sample has different printing from the WHO Prequalified Sample as displayed at the Official website of WHO. Hence, the grievance of the firm M/s Biopharma International is rejected and declared as Non-Responsive .
4	Al-Fateh Enterprises	Safety Boxes	1. The sample not approved by end user (Not WHO Prequalified)	The firm submitted its grievance that their manufacturer of the said item is WHO approved. The firm has requested to re-evaluate the sample.	Mr. Sohail Ahmad CEO, attended the meeting and presented their grievance to the Grievance Redressal Committee. The committee heard the view point of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the evaluation criteria, decided that; 1; Exclusive sole authorization was compulsory required in the knockdown criteria which was not presented as the grievances submitted by M/s Hospital Sales & Services which is unanimously accepted by the committee. 2; Exclusive Authorization for this tender is also verified by the Principal through Email and the Principal replied that the only M/s Hospital Services & Sales is exclusively authorized for this tender. Hence, the grievance of the firm M/s Al-Fateh Enterprises is rejected and declared as Non-Responsive .
5	Hiaro International	Safety Boxes	1. Name of Manufacturer and country of origin not mentioned on technical proposal. 2. Copy of 2% bid security is not attached.	The firm submitted its grievance that: 1. Manufacturer and Origin is mentioned in the financial bid 2. Copy of 2% bid security attached.	Mr. Rana Shahid Managing Director; He is not presented his grievance. Hence status of Hiaro International remained unchanged.

Sr.	Name of Firm	Name of Item	Reason(s) of Rejection	Grievance of the Firm	Decision of the Committee
			3. NTN/GST Certificate not attached. 4. Sole Agency Agreement/Authorization Letter from the manufacturer along with the undertaking of the same is not attached. 5. The sample not approved by end user (Not WHO Prequalified).	3. Authorization letter attached with undertaking 4. Sample complies with specifications mentioned in the bidding document. 5. Copies of NTN/GST attached	
6	Hospital Services & Sales	Safety Boxes	-----	The firm submitted its grievance against, 1. M/s Total Technologies (Pvt.) Ltd. 2. M/s Jamsung Private Limited 3. M/s Biopharma International 4. M/s Al-Fateh Enterprises 5. M/s Hiaro International The firm highlighted that none of the above mentioned bidders are exclusively authorized for the said item.	Mr. Malik Bashir Ahmed Authorized Distributor, attended the meeting and presented their grievance to the Grievance Redressal Committee. The committee heard the view point of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the evaluation criteria, decided that; the grievances of Mr Hospital Services and Sales is accepted and checked exclusive authorization of all firms and decided accordingly as mentioned against each.