



PURCHASE CELL

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MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 04th MAY, 2021 AT 11:00 A.M TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF SPUTUM CONTAINERS FOR T.B CONTROL PROGRAM AND REPAIR OF GENERATOR, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB, FY 2020-21

A meeting of the Grievance Redressal Committee was held on 04-05-2021 at 11:00 A.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for Procurement of Sputum Containers for T.B Control Program and Repair of Generator, Directorate General Health Services, Punjab, FY 2020-21.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (HQ), DGHS	Chairman/Convener
2.	Director Health Services (CD&EPC), DGHS	Member
3.	Director Pharmacy, DGHS	Member
4.	Additional Director (Medical/Admin), DGHS	Member
5.	Senior Law Officer (Litigation Cell), DGHS	Member

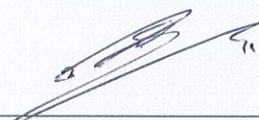
The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against Technical Evaluation Report for the Procurement of Procurement of Sputum Containers for T.B Control Program and Repair of Generator, Directorate General Health Services, Punjab, FY 2020-21. The grievances of firms and decisions of Grievance Redressal Committee are as follows:

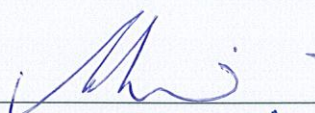
Sr.	Firm Name	Item Name	Remarks/Reasons of rejection	Grievance of the Firm	Decision of the Committee
1	The Medicine Company	Sputum Container	1. Active taxpayer status is non-active. 2. Sole Agency Agreement/Authorization Letter from the manufacturer along with the undertaking of the same is not attached.	The firm submitted its grievance that it has attached with the grievance: 1. Status of Active taxpayer. 2. Sole Agency Agreement/Authorization Letter from the manufacturer along with the undertaking of the same.	Mr. Hussnain Asif from M/s The Medicine Company attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report. The committee after due deliberation and discussion decided that the firm attached: 1. Proof of active taxpayer status that was also verified from FBR website, which was accepted . 2. Copy of Sole Agency Agreement/Authorization Letter from the manufacturer along with the undertaking of the same, which was accepted . Thus, grievance of the firm was accepted. Hence, status of the firm is declared as " Responsive " for Sputum Container.

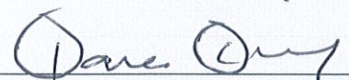
Sr.	Firm Name	Item Name	Remarks/Reasons of rejection	Grievance of the Firm	Decision of the Committee
2	Hiaro International	Sputum Container	1. Copy of 2% bid security is not attached.2. NTN/GST Certificate not attached.3. Sole Agency Agreement/Authorization Letter from the manufacturer along with the undertaking of the same is not attached.	The firm submitted its grievance that it has attached all the requisite documents in the technical bid.	Mr. Rana Shahid Jamil from M/s Hiaro International attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report. The committee after due deliberation and discussion decided that the firm attached: 1. Copy of 2% bid security, which was accepted . 2. Copy of NTN/GST Certificate, which was accepted . 3. Copy of Sole Agency Agreement/Authorization Letter from the manufacturer along with the undertaking of the same, which was accepted . Thus, grievance of the firm was accepted. Hence, status of the firm is declared as " Responsive " for Sputum Container.

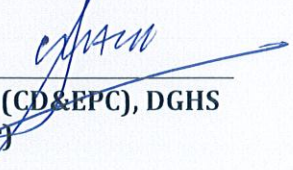
Sr.	Firm Name	Item Name	Remarks/Reasons of rejection	Grievance of the Firm	Decision of the Committee
3	Zafaryab Trades	Sputum Container	1. Undertaking for letter of authorization from manufacturer not attached.2. The sample not approved by end user.(not tightly closed,leaking issue.)	The firm submitted its grievance that it has attached undertaking for letter of authorization from manufacturer.The firm also requested to re-evaluate its samples.	<p>Mr. Waleed Butt from M/s Zafaryab Trades attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report. The committee after due deliberation and discussion decided that the firm attached:</p> <p>1. Undertaking for letter of authorization from manufacturer not attached, which was accepted.</p> <p>However, the samples quoted item were disapproved by end user as per the technical evaluation report, the grievance of the firm to the extent of this parameter was not accepted. Hence, grievance of the firm was rejected. Therefore, the decision i.e. Nonresponsive, of technical evaluation committee was upheld.</p>

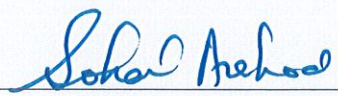
Sr.	Firm Name	Item Name	Remarks/Reasons of rejection	Grievance of the Firm	Decision of the Committee
4	Protech Solution (Pvt) Ltd.	Repair of Generator	1. Copy of 2% bid security is not attached.2. Undertaking of Original Compatible Spare parts and replacement of faulty parts not attached3. Undertaking of acceptance of all terms & conditions & complete repair works not attached	The firm submitted its grievance that it has attached required documents found deficient in the technical evaluation report	No representative from M/s Protech Solution (Pvt) Ltd. attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in the light of Technical Evaluation Report. The committee after due deliberation and discussion decided that the firm attached: 1. Copy of 2% bid security, which was accepted . 2. Undertaking of Original Compatible Spare parts and replacement of faulty parts, which was accepted . 3. Undertaking of acceptance of all terms & conditions & complete repair works, which was accepted . Thus, grievance of the firm was accepted. Hence, status of the firm is declared as " Responsive " for Repair of Generator.


 Senior Law Officer, DGHS
 (Member)


 Additional Director (Medical/Admin), DGHS
 (Member)


 Director Pharmacy, DGHS
 (Member)


 Director Health Services (CD&EPC), DGHS
 (Member)


 Director Health Services (HQ), DGHS
 (Convener)