

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF DENTAL ITEMS MATERIALS THROUGH OPEN COMPETATIVE BIDDING (FINANCIAL YEAR 2023-24)

Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1	Pakistan Hospital and Laboratory CO.	Polishing brushes	1. DSL not attached.	Dear Sir, For DSL, we would like to share that our quoted dental Items do not fall in the category of medicine as these are not consumables or injectables materials. Moreover, these items are not enlisted in the DRAP- Pakistan as medicine. So, Drugs sales license is not required to sell these items. Evaluation criteria of the bidding documents also support this situation as "Where Applicable" is mentioned with said requirement/ Clause so having valid DSL is not the mandatory criteria for these items. Furthermore, DRAP- Pakistan issued a notification No. SRO 224(1)/2023; Dated: 27-02-2023 for exemption of registration for import and sale of these devices in Pakistan till 30-12-2023. The letter is attached for your kind reference. Please be informed that we have attached the references of these items regarding availability. After acceptance of said product references and provided details of managerial, technical and sales staff, said observation will meet the criteria of acceptance.	Mr. Faisal Rana from Pakistan Hospital and Laboratory CO. attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
2		Barrier Fims	1. DSL not attached. 2. Quoted product did not have one year availability. 3. Quoted item did not obtain qualifying marks.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the quoted product, hence ; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remained Non-Responsive.
3		Disposable Dental Mini Examination Kit (7Pcs)	1. DSL not attached. 2. Quoted product did not have one year availability. 3. Quoted item did not obtain qualifying marks.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the quoted product, hence ; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remained Non-Responsive.
4		Cement Glass Ionomer	1. DSL not attached. 2. Quoted product did not have one year availability. 3. Quoted item did not obtain qualifying marks.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the quoted product, hence ; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 47, the status of the quoted item remained Non-Responsive.
5		Cement Zinc Phosphate	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
6		Composite (Flowable)	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
7		Calcium hydroxide Paste	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.

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8	Root Canal Sealer Silver Free	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
9	EDTA Gel	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
10	Paper Points (15-40, 45-80, 90-140)	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
11	Gutta Percha points (15-40, 45-80, 90-140)	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
12	Paper Points (for Rotary Protaper)	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
13	Gutta Percha points (for Rotary Protaper)	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
14	Clove Oil	1. DSL not attached. 2. Quoted product did not have one year availability. 3. Quoted item did not obtain qualifying marks.	Dear Sir, For DSL, we would like to share that our quoted dental Items do not fall in the category of medicine as these are not consumables or injectables materials. Moreover, these items are not enlisted in the DRAP- Pakistan as medicine. So, Drugs sales license is not required to sell these items. Evaluation criteria of the bidding documents also support this situation as "Where Applicable" is mentioned with said requirement/ Clause so having valid DSL is not the mandatory criteria for these items. Furthermore, DRAP- Pakistan issued a notification No. SRO 224(1)/2023; Dated: 27-02-2023 for exemption of registration for import and sale of these devices in Pakistan till 30-12-2023. The letter is attached for your kind reference. Please be informed that we have attached the references of these items regarding availability. After acceptance of said product references and provided details of managerial, technical and sales staff, said observation will meet the criteria of acceptance.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the quoted product, hence ; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 37, the status of the quoted item remained Non-Responsive .
15	Sodium Hypochlorite solution for root canal	1. DSL not attached. 2. Sole agency agreement/ authorization letter from principal not attached. 3. Quoted item did not obtain qualifying marks.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm did not provide Sole agency agreement/ authorization letter from principal hence ; grievance of the firm was not accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 47, the status of the quoted item remained Non-Responsive .
16	Glass mirror Tops	1. DSL not attached. 2. Quoted product did not have one year availability. 3. Quoted item did not obtain qualifying marks.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the quoted product, hence ; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remained Non-Responsive .
17	Barbed Broaches	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .

Pakistan Hospital and Laboratory CO.

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18	Pakistan Hospital and Laboratory CO.	k-type files (6,8,10,15-40) Imp set	1. DSL not attached. 2. Quoted product did not have one year availability. 3. Quoted item did not obtain qualifying marks.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the quoted product, hence ; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remained Non-Responsive .
19		K-Reamers(15-40,45-80,90-140)	1. DSL not attached.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
20		H Files (15-40, 45-80, 90-140)	1. DSL not attached.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
21		Niti K Files (15-40)	1. DSL not attached. 2. Quoted item did not obtain qualifying marks.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remained Non-Responsive .
22		Temporary Filling Material (Provis)	1. DSL not attached.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .