Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1		Polishing brushes	1. DSL not attached.	Dear Sir, For DSL, we would like to share that our quoted dental Items do not fall in the category of medicine as these are not consumables or injectables materials. Moreover, these items are not enlisted in the DRAP- Pakistan as medicine. So, Drugs sales license is not required to sell these items. Evaluation criteria of the bidding documents also support this situation as "Where Applicable" is mentioned with said requirement/ Clause so having valid DSL is not the mandatory criteria for these items. Furthermore, DRAP- Pakistan issued a	Mr. Faisal Rana from Pakistan Hospital and Laboratory CO. attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
2		Barrier Fims	DSL not attached. Quoted product did not have one year availability. Quoted item did not obtain qualifying marks.	notification No. SRO 224(1)/2023; Dated: 27-02-2023 for exemption of registration for import and sale of these devices in Pakistan till 30-12-2023. The letter is attached for your kind reference. Please be informed that we have attached the references of these items regarding availability. After acceptance of said product references and provided details of managerial, technical and sales staff, said observation will meet the criteria of acceptance.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the qouted product, hence; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remained Non-Responsive.
3	Pakistan Hospital and Laboratory CO.	Disposable Dental Mini Examination Kit (7Pcs)	DSL not attached. Quoted product did not have one year availability. Quoted item did not obtain qualifying marks.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the qouted product, hence; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remained Non-Responsive.
4		Cement Glass Ionomer	DSL not attached. Quoted product did not have one year availability. Quoted item did not obtain qualifying marks.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided purchase order for the qouted product, hence; grievance of the firm was accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 47, the status of the quoted item remained Non-Responsive.
5		Cement Zinc Phosphate	1. DSL not attached.		The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
6		Composite (Flowable)	1. DSL not attached.		The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
7		Calcium hydroxide Paste	1. DSL not attached.		The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.

0]	Root Canal Sealer	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
8		Silver Free			the extent of this parameter.
			DSL not attached.	-	Hence, the status of the quoted item remained Non-Responsive .
9		EDTA Gel	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
9		EDIA Gei			the extent of this parameter. Hence, the status of the guoted item remained Non-Responsive.
		Paper Points (15-40,	DSL not attached.		The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
10		45-80, 90-140)	1. DSE HOL attached.		the extent of this parameter.
10		43-60, 90-140)			Hence, the status of the quoted item remained Non-Responsive.
		Gutta Percha points	DSL not attached.	1	The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
11		(15-40, 45-80, 90-	1. DSE not attached.		the extent of this parameter.
		140)			Hence, the status of the quoted item remained Non-Responsive.
		Paper Points (for	1. DSL not attached.		The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
12		Rotary Protaper)			the extent of this parameter.
		,,			Hence, the status of the quoted item remained Non-Responsive.
		Gutta Percha points	1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
13		(for Rotary			the extent of this parameter.
15	Protaper)			Hence, the status of the quoted item remained Non-Responsive.	
			1. DSL not attached.	Dear Sir,	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
			2. Quoted product did not have one year availability.	For DSL, we would like to share that our quoted dental Items do not fall in the	the extent of this parameter.
		3. Quoted item did not obtain qualifying marks.	category of medicine as these are not consumables or injectables materials.	2. The firm provided purchase order for the qouted product, hence; grievance of the firm	
			Moreover, these items are not enlisted in the DRAP- Pakistan as medicine. So,	was accepted to the extent of this parameter.	
14		Claura Oil		Drugs sales license is not required to sell these items. Evaluation criteria of the	3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters
14		Clove Oil		bidding documents also support this situation as "Where Applicable" is	along with degrees, hence; 08 marks awarded to the extent of this parameter.
	Pakistan Hospital			mentioned with said requirement/ Clause so having valid DSL is not the	Hence, total marks of the firm became 37, the status of the quoted item remained Non-
and Laboratory	and Laboratory CO.			mandatory criteria for these items. Furthermore, DRAP- Pakistan issued a	Responsive.
				notification No. SRO 224(1)/2023; Dated: 27-02-2023 for exemption of	
				registration for import and sale of these devices in Pakistan till 30-12-2023. The	
			DSL not attached.	letter is attached for your kind reference. Please be informed that we have	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
			2. Sole agency agreement/ authorization letter from	attached the references of these items regarding availability. After acceptance of	
			principal not attached.	said product references and provided details of managerial, technical and sales	2. The firm did not provide Sole agency agreement/ authorization letter from principal
		Sodium	3. Quoted item did not obtain qualifying marks.	staff, said observation will meet the criteria of acceptance.	hence; grievance of the firm was not accepted to the extent of this parameter.
15		Hypochlorite			3. The firm provided the Managerial, Technical and Sales Staff Details, appointment letters
		solution for root			along with degrees, hence; 08 marks awarded to the extent of this parameter.
		canal			Hence, total marks of the firm became 47, the status of the quoted item remained Non-
					Responsive.
			DSL not attached.	1	The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
			Quoted product did not have one year availability.		the extent of this parameter.
			Quoted item did not obtain qualifying marks.		The firm provided purchase order for the gouted product, hence; grievance of the firm
	16		5. Quoted item and not obtain qualitying marks.		was accepted to the extent of this parameter.
16		Glass mirror Tops			The firm provided the Managerial, Technical and Sales Staff Details, appointment letters
1		2.233С. тор3			along with degrees, hence; 08 marks awarded to the extent of this parameter.
					Hence, total marks of the firm became 42, the status of the quoted item remained Non-
					Responsive.
]		1. DSL not attached.		1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to
17		Barbed Broaches			the extent of this parameter.
					Hence, the status of the quoted item remained Non-Responsive.

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF DENTAL ITEMS MATERIALS THROUGH OPEN COMPETATIVE BIDDING (FINANCIAL YEAR 2023-24)

18		k-type files (6,8,10,15-40) Imp set	DSL not attached. Quoted product did not have one year availability. Quoted item did not obtain qualifying marks.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted the extent of this parameter. 2. The firm provided purchase order for the qouted product, hence; grievance of twas accepted to the extent of this parameter. 3. The firm provided the Managerial, Technical and Sales Staff Details, appointment along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remained Responsive.
19		K-Reamers(15-40,45 80,90-140)	1. DSL not attached.	 The firm did not provide valid DSL; hence, the grievance of the firm was not acc the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
Pakistan Hospital and Laboratory CO	•	H Files (15-40, 45- 80, 90-140)	1. DSL not attached.	The firm did not provide valid DSL; hence, the grievance of the firm was not acc the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
21	21	Niti K Files (15-40)	DSL not attached. Quoted item did not obtain qualifying marks.	1. The firm did not provide valid DSL; hence, the grievance of the firm was not acc the extent of this parameter. 2. The firm provided the Managerial, Technical and Sales Staff Details, appointme along with degrees, hence; 08 marks awarded to the extent of this parameter. Hence, total marks of the firm became 42, the status of the quoted item remaine Responsive.
22		Temporary Filling Material (Provis)	1. DSL not attached.	The firm did not provide valid DSL; hence, the grievance of the firm was not acc the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.