

MINUTES OF MEETING OF GRIEVANCES RECEIVED AGAINST TECHNICAL EVALUATION REPORT FOR PROCUREMENT OF SERVICES FOR REPAIR OF HVAC INSTALLED IN PRL LAHORE OF T.B CONTROL PROGRAM FY 2023-24

Sr. No.	Name of Item	Name of Firm	Reasons of Rejection	Grievance of the Firm	Decision of the Committee
1	i) Hepa Filter (Supply) (0.3 Micron) 12"*12" ii) Hepa Filter (Supply) (0.3 Micron)18"*18" iii) Hepa Filter (Supply) (0.3 Micron)24"*24" iv) Calibration of HVAC Display Panel (Calibration of PLC Based, Touch Screen HVAC Control Panel and Monitoring System) v) VCD Damper 2'*2' vi) Motor for Extractor 10HP vii) Duct Repairing viii) Star Delta Panel	Glacier Technologies	1. The original tender receipt is not attached (However, photocopy of the tender receipt is attached). 2. The GST/PST certificate is not attached. 3. The purchase order on the name of the bidder along with performance certificate regarding one year experience of installation / repairing of HVAC in public / private sector since July 2018 is not attached.	Respected Sir, We Hope This Letter Finds You Well. With Reference To Your Technical Evaluation Report Uploaded On DGHS Website On Jan 19, 2024 We GLACIER TECHNOLOGIES. Want To Bring In Your Kind Notice That Our Grievances Are Described In Following List. GRIEVANCES 1. The Original Tender Receipt Is Not Attached. 2. The GST/PST Certificate Is Not Attached 3. The Purchase On The Name Of Bidder Along With Performance Certificate Regarding One-Year Experience Of Installation / Repairing Of HVAC In Public/ Private Sector Since July 2018 Is Not Attached. We Hope That You Will Approve Our Request Based On Attached Documents Which Were Missing By Mistake. Thank You For Your Time And Consideration. I Look Forward To Hearing From You Soon. Kind regards. Glacier Technologies	Mr. S. A. Rauf from M/s Glacier Technologies attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm claimed that original tender receipt was attached in the finacial bid and photocopy of the tender receipt is attached with the technical bid; hence, the grievance of the firm was accpted to the extent of this parameter subject to the original tender receipt found attached with the financial bid. 2. The firm provided the evidence of GST, which was accepted. 3. The firm provided the purchase order along with the performance certificate regarding one year experience of repairing of HVAC system in public sector and the proof of change of its name from Glacier Engineering to Glacier Technologies, which were accepted. Hence, the status of the firm changed to Responsive .