

**MINUTES OF MEETING OF GRIEVANCES RECEIVED AGAINST TECHNICAL EVALUATION REPORT FOR PROCUREMENT OF SERVICES FOR REPAIR OF HVAC INSTALLED IN PRL LAHORE OF T.B CONTROL PROGRAM FY 2023-24**

Sr. No.	Name of Item	Name of Firm	Reasons of Rejection	Grievance of the Firm	Decision of the Committee
1	i) Hepa Filter (Supply) (0.3 Micron) 12"*12" ii) Hepa Filter (Supply) (0.3 Micron)18"*18" iii) Hepa Filter (Supply) (0.3 Micron)24"*24" iv) Calibration of HVAC Display Panel (Calibration of PLC Based, Touch Screen HVAC Control Panel and Monitoring System) v) VCD Damper 2'*2' vi) Motor for Extractor 10HP vii) Duct Repairing viii) Star Delta Panel	ESKIMO'S ENTERPRISES	1. The original tender receipt is not attached. 2. The 2% bid security is less than the estimated cost mentioned in the section III of the bidding document. 3. One year experience of installation / repairing of HVAC in public / private sector since July 2018 is not attached. 4. Details of technical / mechanical Staff in company's / firm's / workshops's profile are not mentioned.	Reference with your Technical report for procurement of services for repair of HVAC installed in PRL Lahore posted on your web side in which some deficiencies have been pointed out, for which reply is as under for your kind consideration; 1) As regarding original tender receipt, the photocopy of receipt was attached with tender and original receipt #07438 dt. 27.11.23 is available and can be provided. 2) 2% bid security amounting RS. 28000/- Call deposit # 19128 dated 07-12-2023 Bank BML garden town branch (original) is attach with tender. The copy of which is attached here for your satisfaction. 3) Regarding experience, the firm is Enlisted and working with different Govt and semi Govt organization since 1992 in different field of works. Profile with satisfactory certificate is attached. 4) As regarding technical staff, our firm is service provider and have the capacity for doing different nature of works (which our profile shows). According to that, we have some permanent staff and some we hired from market as per our requirement. Sir, We have participated in tender first time in your office, but assure you that, if we were awarded with work, we will provide our best professional services up to your satisfactory.	Mr. M. Irfan Khan from M/s ESKIMO'S ENTERPRISES attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided the original tender receipt, which was accepted. 2. The firm provided the bid security which was less than 2% of the estimated cost mentioned in the section III of the bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm did not provide one year experience of installation / repairing of HVAC in public / private sector since July 2018; hence, the grievance of the firm was not accepted to the extent of this parameter. 4. The firm provided the details of technical / mechanical staff in their profile, which were accepted. Hence, the status of the firm remained <b>Non-Responsive</b> .