MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF SERUM SEPRATION TUBES(SSTS), ALOCHOL SWABS, PRICKERS AND DISPOSABLE NITRILE EXAMINATION GLOVES FOR

	HEPATITIS & INFECTION CONTROL PROGRAM PUNIAB THROUGH OPEN COMPETITVE BIDDING FY 2023-24						
Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee		
1	Bio Pharma International	Alcohol Swabs	The quoted brand not mentioned on authorization letter. Experience of quoted product in public sector institutions during three consecutive financial years (2019-20, 2020-21 & 2021-22) not attached.	Respected Sir, We participated in the Tender TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF SERUM SEPARATION TUBES SSTS, ALCOHOL SWAB, PRICKERS, DISPOSABLE NITRILE GLOVES FOR HEPATITS & INFECTION CONTROL PROGRAM THROUGH OPEN COMPETITIVE BIDDING FOR FINANCIAL YEAR (2023-2024) No2 Prickers (Blood Lancet). The report of the technical evaluation committee was announced on 26th October 2023. We are not responsive in Ordinary Parameters. As per criteria depicted below our offer has been rejected. It is submitted that please consider our following points and accept our grievance. 1. The quoted brand not mentioned on authorization letter. Ans; Quoted Item Brand name (Imumed) Clearly Mention in Authority Letter Copy Attached. 2. Experience of quoted product in public sector institutions during three consecutive financial years (2019-20, 2020-21 & 2021-22) not attached ANS; Purchase Order and DC Copies Attached It is submitted that please consider our following points and accept our grievance.	Mr. Abbas from M/s Bio Pharma International attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The quoted brand i.e. Immumed by iCare was verified from the principle, hence the grievance of the firm was accepted to the extent of this parameter. 2. The firm provided the experience of the quoted item in public sector (purchase orders along with DCs), which was accepted. Hence, the status of the quoted item changed to Responsive.		
2	Bio Pharma International	Prickers (Lancets)	The quoted brand not mentioned on authorization letter. Experience of quoted product in public sector institutions during three consecutive financial years (2019-20, 2020-21 & 2021-22) not attached.	Respected Sir, We participated in the Tender TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF SERUM SEPARATION TUBES SSTS, ALCOHOL SWAB, PRICKERS, DISPOSABLE NITRILE GLOVES FOR HEPATITS & INFECTION CONTROL PROGRAM THROUGH OPEN COMPETITIVE BIDDING FOR FINANCIAL YEAR (2023-2024) No1 Alcohol Swab. The report of the technical evaluation committee was announced on 26th October 2023. We are not responsive in Ordinary Parameters. As per criteria depicted below our offer has been rejected. It is submitted that please consider our following points and accept our grievance. 1. The quoted brand not mentioned on authorization letter. Ans; Quoted Item Brand name (Imumed) Clearly Mention in Authority Letter Copy Attached. 2. Experience of quoted product in public sector institutions during three consecutive financial years (2019-20, 2020-21 & 2021-22) not attached ANS; Purchase Order and DC Copies Attached It is submitted that please consider our following points and accept our grievance.	The quoted brand i.e. Immumed by iCare was verified from the principle, hence the grievance of the firm was accepted to the extent of this parameter. The firm provided the experience of the quoted item in public sector (purchase orders along with DCs), which was accepted. Hence, the status of the quoted item changed to Responsive.		

3	Bio Pharma International	Gloves (Disposable Nitrile Examination Gloves)	 Respected Sir, We participated in the Tender TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF SERUM SEPARATION TUBES SSTS, ALCOHOL SWAB, PRICKERS, DISPOSABLE NITRILE GLOVES FOR HEPATITS & INFECTION CONTROL PROGRAM THROUGH OPEN COMPETITIVE BIDDING FOR FINANCIAL YEAR (2023-2024) No3 Gloves Nitrile. The report of the technical evaluation committee was announced on 26th October 2023. We are not responsive in Ordinary Parameters. As per criteria depicted below our offer has been rejected. It is submitted that please consider our following points and accept our grievance. 1. Quality certification of quoted product not attached. Ans; CE FDA ISO certification Copy Attached. 2. Experience of quoted product in public sector institutions during three consecutive financial years (2019-20, 2020-21 & 2021-22) not attached ANS; Purchase Order and DC Copies Attached It is submitted that please consider our following points and accept our grievance.	The firm provided the quality certification of the quoted item, which was accepted. The firm provided the experience of the quoted item in public sector (purchase orders along with DCs), which was accepted. Hence, the status of the quoted item changed to Responsive.