

GREVIANCE REPORT FOR HEPATITIS LAB ITEMS (SSTs, ALCOHOL SWABS, PRICKERS & NITIRILE GLOVES FOR HEPATITIS CONTROL PROGRAM PUNJAB

“MINUTES OF THE MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE”



DATED: 08TH SEPTEMBER, 2022

**HEPATITIS CONTROL PROGRAM PUNJAB
PRIMARY & SECONDARY HEALTHCARE DEPARTMENT
GOVERNMENT OF PUNJAB**

BID REFERENCE NO: PC-HCP-01/2022-23

MINUTES OF THE MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 08th SEPTEMBER, 2022 AT 04:00 P.M TO ADDRESS THE GREVIANCES OF THE BIDDER AS PER RULES 67 PUNJAB PROCUREMENT RULES, 2014 AGAINST TECHNICAL EVALUATION FOR MEDICINE FOR HEPATITIS CONTROL PROGRAM PUNJAB.

1. A meeting of the Grievance Redressal committee was held on 08th September, 2022 at 04:00 P.M in the office of Additional Secretary (Vertical Programs) of Primary & Secondary Healthcare Department Lahore, to address the grievance of the Bidders as per rule 67 of Punjab Procurement Rules 2014, against the Technical Evaluation of Medicines. Additional Secretary (Vertical Program) chaired the meeting.

2. Following attended the meeting:

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| a. Additional Secretary (Vertical Programs)
Primary & Secondary Healthcare Department (P&SHD) | In Chair |
| b. Deputy Program Manager-I
Hepatitis & Infection Control Program, DGHS Punjab | Member |
| c. Program Officer-II
Hepatitis & Infection Control Program, DGHS Punjab | Member |

3. The case wise proceedings of the meetings will be as follows:

Sr #	AGGRIEVED BIDDER NAME	NAME OF THE ITEM	GREVIANCE OF THE APPLICANT	DELIBERATIONS & DECISION BY GRIEVANCE REDRESSAL COMMITTEE
1	M/S BIOPHARMA	Nitrile gloves	Drug sale License was not valid and was expired on 19.04.2022, in response to the technical evaluation uploaded the firm submitted the valid copy of DSL, License No: 05-352-0064-032203D which is now valid up to: 19.04.2027. the firm requested to accept the valid DSL.	The committee after due deliberation and Discussion unanimously decided to accept the valid Drug Sale License (DSL) of the firm. Hence declaring the Status of the firm as RESPONSIVE for the item Nitrile Gloves.

2	M/S BIOPHARMA	Alcohol swabs	Drug sale License was not valid and was expired on 19.04.2022, in response to the technical evaluation uploaded the firm submitted the valid copy of DSL, License No: 05-352-0064-032203D which is now valid up to: 19.04.2027. the firm requested to accept the valid DSL.	The committee after due deliberation and Discussion unanimously decided to accept the valid Drug Sale License (DSL) of the firm Hence declaring the Status of the firm as RESPONSIVE for the item Alcohol Swabs
3	M/S BIOPHARMA	Prickers	Drug sale License was not valid and was expired on 19.04.2022, in response to the technical evaluation uploaded the firm submitted the valid copy of DSL, License No: 05-352-0064-032203D which is now valid up to: 19.04.2027. the firm requested to accept the valid DSL. Required Experience was not available. In response to the technical evaluation uploaded the firm attached a Purchase order issued by a public institution and requested to accept the grievance.	The committee after due deliberation and Discussion unanimously decided to accept the valid Drug Sale License (DSL) of the firm. The Committee checked the Purchase Order submitted by the firm and after due deliberations and discussion the committee unanimously rejected the grievance of the firm. Hence the status of the firm remains Unchanged i.e. NON-RESPONSIVE for the item Prickers.
4	M/S MOON ENTERPRISES	Nitrile gloves	Required Experience was not available. In response to the technical evaluation uploaded the firm attached an affidavit that the firm has supplied to the major govt institutions of the Punjab and requested to accept the grievance.	The firm has provided the experience of the quoted product during last three consecutive Financial Years. After due deliberations and discussion, the committee unanimously accepted the grievance of the firm. Hence declaring the Status of the firm as RESPONSIVE for the item Nitrile Gloves.
5	M/S MOON ENTERPRISES	Prickers	Required Experience was not available. In response to the technical evaluation uploaded the firm attached an affidavit that the firm has supplied to the major govt institutions of the Punjab and requested to accept the grievance.	The firm has provided the experience of the quoted product during last three consecutive Financial Years. After due deliberations and discussion, the committee unanimously accepted the grievance of the firm.

				Hence declaring the Status of the firm as RESPONSIVE for the item Prickers.
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4. Meeting ended with the vote of thanks by chair