



PURCHASE CELL

DIRECTORATE GENERAL HEALTH
SERVICES PUNJAB
24-COOPER ROAD, LAHORE



Primary & Secondary
Healthcare Department

Phone No.: [+924299201145](tel:+924299201145)

Purchase Cell E-mail: pcdghslahore@gmail.com

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON OCTOBER 16, 2019 AT 4.00 P.M TO REDRESS THE GRIEVANCES OF THE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF DRUGS/MEDICINES FOR CDC PROGRAM AND INSECTICIDES FOR EP&C PROGRAM ON EMERGENCY BASIS FOR FY 2019-20, FOR DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB

A meeting of the Grievance Redressal Committee was held on 16-10-2019 at 4.00 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for procurement of Drugs/Medicines for CDC Program and Insecticides for EP&C Program on Emergency Basis for FY 2019-20.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CD&EPC), DGHS	Chairman/Convener
2.	Director Pharmacy, DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) of the prequalification committee presented the cases on behalf of the Prequalification Committee:

Sr. No.	Member(s)
1.	Pharmacist (M&E), DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against prequalification evaluation report of pharmaceutical manufacturers & sole agents of foreign principles for purchase of top-up medicines/medical devices for Fiscal Year 2019-2020 by DGHS.

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	Name of Item	Name of Firm	Status of Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
1	Inj. Inactivated Influenza Vaccine H1N1	M/s Sanofi-Aventis Pakistan Limited	Nonresponsive	Certificate of Pharmaceutical Product (COPP) not valid	The firm submitted its grievance that COPP for the year 2019-20 is under process and for further clarification it has submitted last COPP and new WHO approved strains for current year supplies.	Mr. Zia-ur-Rehman from M/s Sanofi-Aventis Pakistan Limited attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the representative of firm was unable to provide valid COPP, therefore, the grievance of the firm is rejected . Hence decision of the Technical Evaluation Report is upheld i.e. Nonresponsive .

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Sr.	Name of Item	Name of Firm	Status of Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
2	Temephos 1% G	M/s BioPharma International	Nonresponsive	<ol style="list-style-type: none"> 1. Valid manufacturer's authorization from the manufacturer with indication of manufacturing site and its location not provided. 2. Valid manufacturing license of the manufacturer not attached. 3. Valid product registration certificate in the country of manufacturer not provided. 4. Undertaking of supply of quoted product within given delivery schedule, on Rs. 100/- judicial stamp paper not provided. 5. Undertaking of acceptance of all terms and conditions of RFQ document, on Rs. 100/- judicial stamp paper not provided. 	<p>The firm submitted its grievance that documents mentioned in the evaluation criteria report are not attached with the bidding document and duly attached with bidding document.</p>	<p>Mr. Muhammad Nadeem from M/s BioPharma International attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that the bidder is not sole agent of manufacturer and also the bidder failed to provide the manufacturer's authorization for participation in the respective procurement and also did not submit valid manufacturing license and registration certificate of the country of manufacturer; therefore, grievance of the firm is rejected.</p>

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Sr.	Name of Item	Name of Firm	Status of Technical Evaluation Report	Reason of Rejection	Grievance of the Firm	Decision of the Committee
						Hence decision of the Technical Evaluation Report is upheld i.e. Nonresponsive.
3	Temephos 1% G	M/s Edgro (Pvt) Limited	Nonresponsive	<ol style="list-style-type: none"> 1. Quoted product is not WHO PQT-VC Prequalified. 2. Valid Product Registration Certificate in the country of manufacturer not provided. 3. Undertaking of non-declaration of blacklist from any public procuring agency, on Rs. 100/- judicial stamp paper not provided. 4. Undertaking of supply of quoted product within given delivery schedule, on Rs. 100/- judicial stamp paper not provided. 5. Undertaking of acceptance of all terms and conditions of RFQ document, on Rs. 100/- judicial stamp paper not provided. 	<p>The firm submitted its grievance that as per WHO guidelines for procuring public health pesticides.</p> <p><i>“In an outbreak of vector-borne disease, pesticides are often required for control of the vector. When there are insufficient stocks of the required pesticide, legal and administrative provisions should be in place for its procurement on short notice. The pesticide legislation of the country should have provisions for unregistered public health pesticides (subject to any specified conditions and procedure) to be imported for emergency use, with the permission of the competent authority.”</i></p> <p>Therefore, firm has requested for its bid to be accepted.</p>	<p>Mr. Farooq from M/s Edgro (Pvt) Limited attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required evaluation criteria in detail, that Prequalification of quoted product with WHO is the primary eligibility. Since the quoted product of M/s Edgro (Pvt) Limited is not WHO PQT-VC Prequalified, hence, the grievance of the firm is rejected.</p> <p>Hence decision of the Technical Evaluation Report is upheld i.e. Nonresponsive.</p>