



PURCHASE CELL

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MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON MAY 27, 2019 AT 11.00 A.M TO REDRESS THE GRIEVANCES AGAINST THE TECHNICAL EVALUATION REPORT OF RNA/DNA EXTRACTION VIRUS KITS AND DENGUE PCR AMPLIFICATION KITS WITH ALL ACCESSORIES FOR EP&C PROGRAM, FY 2018-19, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB

A meeting of the Grievance Redressal Committee was held on 27-05-2019 at 11.00 A.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for procurement of RNA/DNA Extraction Virus Kits and Dengue PCR Amplification Kits with all accessories for FY 2018-2019.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Dr. Shahnaz Naeem, Director Health Services (CDC), DGHS	Chairman/Convener
2.	Dr. Abdul Jabbar, Senior Medical Officer (EPI), DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) of the technical evaluation committee presented the cases on behalf of the Technical Scrutiny / Bid Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist, Purchase Cell, DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against technical evaluation report of RNA/DNA Extraction Virus Kits and Dengue PCR Amplification Kits with all accessories for FY 2018-2019 by EP&C Program.

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	Name of Firm	T.E No.	Name of Item	Status as per Technical Evaluation Report	Reason for Rejection	Grievance of the Firm	Decision of the Committee
1	M/s Azad Scientific	1	RNA / DNA Extraction Virus Kits	Nonresponsive	<ol style="list-style-type: none"> 1. CE-IVD/FDA certificate of quoted item is not provided. 2. Product does not conform to advertised specifications. 3. Non-conviction from any court of law is not mentioned on undertaking. 4. End-user rejected the sample on basis of brochure provided. 	The firm submitted its grievance for redressal against the technical evaluation report it has attached the deficient documents with their application claiming the quoted product to be CE marked.	Mr. Abdul Hameed, representative of M/s Azad Scientific, appeared before the grievance redressal committee and briefed about the grievance. The firm was unable to provide satisfactory documented evidence to support the quoted product to be CE marked. Therefore, its grievance is rejected and hence status of the firm, M/s Azad Scientific, is declared as “Nonresponsive” .
		2	Dengue PCR Amplification Kits with all Accessories	Nonresponsive	<ol style="list-style-type: none"> 1. CE-IVD/FDA certificate of quoted item is not provided. 2. Product does not conform to advertised specifications. 3. Non-conviction from any court of law is not mentioned on undertaking. 	The firm submitted its grievance for redressal against the technical evaluation report it has attached the deficient documents with their application claiming the quoted product to be CE marked.	Mr. Abdul Hameed, representative of M/s Azad Scientific, appeared before the grievance redressal committee and briefed about the grievance. The firm was unable to provide satisfactory documented evidence to support the quoted product to be CE marked. Therefore, its grievance is rejected and hence status of the firm, M/s Azad Scientific, is

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							declared as "Nonresponsive".