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MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING TO REDRESS THE GRIEVANCES OF THE FIRMS AGAINST THE PREQUALIFICATION EVALUATION REPORT OF HEPATITIS-C DRUGS/MEDICINES FOR HEPATITIS CONTROL PROGRAM AS WELL AS TECHNICAL EVALUATION REPORT(S) PRINTING MATERIAL FOR EP&C & T.B DOT PROGRAM AND EQUIPMENT(S) FOR GOVT. MEDICAL STORE DEPOT DURING FY 2018-2019, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB

A meeting of the Grievance Redressal Committee was held on 23-04-2019 at 2:00 P.M in committee room of Directorate General Health Services, Punjab, to redress the grievance applications submitted by the aggrieved firms, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended).

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CDC), DGHS	Chairman/Convener
2.	Senior Medical Officer (EPI), DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) presented the cases on behalf of the Technical Scrutiny / Bid Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist, Purchase Cell, DGHS

The Chair welcomed the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against prequalification evaluation report of Hepatitis-C Drugs/Medicines and technical evaluation report of items of various programs during Fiscal Year 2018-2019.

The grievances of firms and decisions of grievance redressal committee made thereof are as follow:

Sr.	Item Name	Firm Name	Grievance	Decision	Status
1	Daclatasvir 60mg	Ferozsons	Firm submitted following corrected and revised affidavit with grievance application for 1.No punitive action taken by DRAP against firm 2.No punitive action taken by PQCB against firm 3. Firm is not convicted by Drug Court 4. None of product of firm declared spurious by any competent lab. Firm further submitted that Item no. 3, Tab. Daclatasvir 60 mg +Sofosbuvir 400 mg. as Combo pack: Firm did not applied it separately, considering that it is just a combo pack of both the above item no.1 & 2) and any firm qualified for the above said 2 products would be considered prequalified for the combo pack as well. Further, it has been the practice of PSHD that a company which is prequalified for one manufacturing section considered prequalified for all the products manufactured in that prequalified section. Moreover, the DRAP has registered both these products separately and it is just a packing arrangement as Combo Pack at local level and not treated as a separate drug product. However, since you have taken it as separately, we request to consider our application for the Daclatasvir 60 mg Tab. Sofosbuvir 400 mg. as Combo Packs as well and we submit our consent to supplier Combo Packs if requalified and awarded with contract in the tender process.	Representative of the firm Mr.Muzammal Saeed appeared before the committee and explained its grievance.Committee heard the view point of the firm in depth and detail.Documents submitted by the firm were found acceptable.After due deliberation committee decided to accept the grievance of the firm to the extent of declatasvir and sofosbuvir sepraty.Moreover,the grievance of the firm regarding addition of combo pack is not accepted as it is not in the preview of the committee to accept additional offer at the stage of grievance.	Prequalified
2	Sofosbuvir 400 mg				
3	Sofosbuvir + Daclatasvir				
4	Sofosbuvir 400 mg	Vision Pharam	Firm submitted Drug Manufacturing license due renewal request to the DRAP and submitted Bank Challan Fee for renewal of manufacturing license. Furthermore, Firm submitted following corrected and revised affidavit with grievance application 1.stamp paper that.no punitive action taken by PQCB .2. stamp paper that firm is not convicted by Drug Court. 3. stamp paper that.no punitive action taken by DRAP.	Representative of the firm Mr.Amjad Hussain appeared before the committee and explained its grievance.Committee heard the view point of the firm in depth and detail.Documents submitted by the firm was found acceptable.After due deliberation committee decided to accept the grievance of the firm.Hence,status of the firm is delared as Prequalified.	Prequalified
5	Daclatasvir 60mg				
6	Sofosbuvir + Daclatasvir				

Sr.	Item Name	Firm Name	Grievance	Decision	Status
7	Sofosbuvir 400 mg	Sami Pharma	Firm submitted revised and corrected affidavit that The firm undertakes that currently it is not blacklisted/debarred by any procuring agency. In addition, firm also submitted revised Annex C including the offer of Combo pack of Daclatasvir and Sofosbuvir.	Representative of the firm Mr.Rana Mubeen appeared before the committee and explained its grievance.Committee heard the view point of the firm in depth and detail.Documents submitted by the firm was found acceptable.After due delibration committee decided to accept the grievance of the firm to the extent of declatasvir and sofosbuvir sepatly.Moreover,the grievance of the firm regarding addition of combo pack is not accepted as it is not in the preview of the committee to accept additional offer at the stage of grievance.	Prequalified
8	Declatasvir 60mg				
9	Sofosbuvir + Declatasvir				
10	Sofosbuvir 400 mg	Macter	Firm submitted that at the time of submission of prequalification's application(on05.04.2019) GMP Certificate was under-process at Drug Regulatory of Pakistan RAP), so firm attached the previous GMP Certificate along with application of renewal and inspection report in pre-qualification's application (copies attached for ready reference). successful GMP inspection also made by the authorities of DRAP report was attached in bid. As per DRAP's practice if firm applied for renewal of Manufacturing License, Drug Registration and GMP then these documents considered as valid till the issuance of fresh certificates. Now firm's fresh GMP Certificate is still under-process at the level of DRAP and DRAP will issue after completion of their departmental formalities. Firm requested that their satisfactory inspection report should considered and prequalified the firms for said items.	Representative of the firm Mr.Shakeel Majid appeared before the committee and explained its grievance.Committee heard the view point of the firm in depth and detail.Documents submitted by the firm was found acceptable.After due delibration committee decided to accept the grievance of the firm.Hence,status of the firm is delared as Prequalified.	Prequalified
11	Declatasvir 60mg				
12	Sofosbuvir + Declatasvir				
13	Sofosbuvir 400 mg	Searle	Firm submitted following deficit documents with its grievance application. 1. Annual sales Turn over 2. Valid ISO certificate 3. Undertaking regarding Spurious Drug 4. Undertaking regarding Punitive Action by DRAP 5. Undertaking regarding Punitive Action by PQCB 6. Undertaking regarding not convicted by any Drug Court 7. Quality Management System	Representative of the firm Mr.Rizwan-ul-Haq appeared before the committee and explained its grievance.Committee heard the view point of the firm in depth and detail.Documents submitted by the firm was found acceptable.After due delibration committee decided to accept the grievance of the firm to the extent of declatasvir and sofosbuvir sepatly.Moreover,the grievance of the firm regarding addition of combo pack is not accepted as it is not in the preview of the committee to accept additional offer at the stage of grievance.	Prequalified
14	Declatasvir 60mg				
15	Sofosbuvir + Declatasvir				

Sr.	Item Name	Firm Name	Grievance	Decision	Status
16	Sofosbuvir 400 mg	Aspin	<p>Firm submitted following deficit document in bid and requested to consider them in grievance redressal meeting.</p> <ol style="list-style-type: none"> 1.Tax Return for the year 2016 and 2017. 2. valid GMP till 11.10.2019 issued by provincial Inspector of Drugs Karachi Along with application submitted to DRAP for issuance of GMP certificate dated July 28, 2017. 3. enclosed Annex-C of applied items 4. enclosed stamp paper that no punitive action taken by DRAP against firm. 5. enclosed stamp paper that. no punitive action taken by PQCB against firm. 6. enclosed stamp paper that firm is not convicted by Drug Court. 7. enclosed Non declaration of spurious sample 8. enclosed stamp paper that No sample declared substandard. 	<p>Representative of the firm Mr. Abdul Hameed appeared before the committee and explained its grievance. Committee heard the view point of the firm in depth and detail. Documents submitted by the firm was found acceptable. After due deliberation committee decided to accept the grievance of the firm to the extent of declatasvir and sofosbuvir seprately. Moreover, the grievance of the firm regarding addition of combo pack is not accepted as it is not in the preview of the committee to accept additional offer at the stage of grievance.</p>	Prequalified
17	Declatasvir 60mg				
18	Sofosbuvir + Declatasvir				
22	Sofosbuvir 400 mg	Dyson	<p>Firm submitted following corrected and revised affidavit with grievance application for</p> <ol style="list-style-type: none"> 1. no punitive action taken by DRAP against firm 2. no punitive action taken by PQCB against firm 3. firm is not convicted by Drug Court 4. Firm also submitted Annex E and Annex C 	<p>Representative of the firm Mr. M. Zubair appeared before the committee and explained its grievance. Committee heard the view point of the firm in depth and detail. Documents submitted by the firm was found acceptable. After due deliberation committee decided to aaccept the grievance of the firm. Hence status of the firm is declared as responsive for declatasvir and sofosbuvir.</p>	Prequalified
23	Declatasvir 60mg				
24	Sofosbuvir + Declatasvir				
25	Sofosbuvir 400 mg	Scilife	<p>Firm submitted that</p> <p>. With reference to the FBR tax return, Since firm fiscal period is Jan to Dec and FBR follows a cycle of July to June where corporates submit their tax returns in the later-half of the following year so firm can only submit tax return for the FY 2017 i.e Jan 2017 to December 2017. (In addition, firm submitted audited Income statement (IS) and Balance Sheet (BS) for the period of January 2018 to December 2018.</p> <p>Furthermore, Firm submitted following corrected and revised affidavit with grievance application</p> <ol style="list-style-type: none"> 1. stamp paper that no punitive action taken by PQCB against firm. 2. stamp paper that no punitive action taken by DRAP. <p>Firm also submitted the Annex C with mentioning the combo pack of Daclatasvir + Sofosbuvir</p>	<p>Representative of the firm Mr. Faisal Idrees appeared before the committee and explained its grievance. Committee heard the view point of the firm in depth and detail. Documents submitted by the firm was found acceptable. After due deliberation committee decided to accept the grievance of the firm to the extent of declatasvir and sofosbuvir seprately. Moreover, the grievance of the firm regarding addition of combo pack is not accepted as it is not in the preview of the committee to accept additional offer at the stage of grievance.</p>	Prequalified
26	Declatasvir 60mg				

Sr.	Item Name	Firm Name	Grievance	Decision	Status
27	Sofosbuvir + Declatasvir				Not-Prequalified
28	Sofosbuvir 400 mg	Getz	Firm submitted following corrected and revised affidavit with grievance application for 1.no punitive action taken by DRAP against firm 2.no punitive action taken by PQCB against firm 3. firm is not convicted by Drug Court 4. No sample of firm declared spurious	Representative of the firm Mr.Tanveer Ahmed appeared before the committee and explained its grievance.Committee heard the view point of the firm in depth and detail.Documents submitted by the firm was found acceptable.After due delibration committee decided to accept the grievance of the firm.Hence,status of the firm is delared as Prequalified.	Prequalified
29	Declatasvir 60mg				
30	Sofosbuvir + Declatasvir				
37	Sofosbuvir	Global Pharma	Firm submitted following deficit affidavits 1.100 rupees judicial stamp paper duly notarized legalized that Information provided by the firm at Annexure-A, C& E or any other information provided by the firm in accordance with terms & conditions of the prequalification documents. 2.Firm undertakes on 100 rupees judicial stamp paper duly notarized legalized that no Samples Substandard (Not more than 2 samples) from (01-01-2017 onwards). 3. Firm further submitted deficit affidavit stamp paper of Rs 50 Rupees that no Punitive Action Taken by PQCB against firm	Representative of the firm Mr.Umar Amer appeared before the committee and explained its grievance.Committee heard the view point of the firm in depth and detail.Documents submitted by the firm was found acceptable.After due delibration committee decided to accept the grievance of the firm.Hence,status of the firm is delared as Prequalified.	Prequalified
38	Declatsavir				
39	Declatsavir + Sofosbuvir				

Sr. No.	T.E. No.	Name of Item	Name of the Firm	Status as per Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decisions of the Grievance Redressal Committee
1	T.E No. PC-15/EP&C/2018-19 & T.B/003/2018-19	Printing Material For EP&C and T.B DOTS Program	M/s RAU Printer & Trader	Non-Responsive	Profile of bidder is not attached.	The firm has submitted a grievance application against the technical evaluation report and stated that it has attached its profile with the grievance application and requested to review the decision and consider its bid as responsive.	Mr. Altamash Zahid, representative of M/s RAU Printer & Trader, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted profile of firm thereby fulfilling the requirements of knockdown criteria. Therefore, its grievance is accepted and hence status of the firm, M/s RAU Printer & Trader, is declared as "Responsive" .
3	T.E No. PC-15/EP&C/2018-19 & T.B/003/2018-21	Printing Material For EP&C and T.B DOTS Program	M/s Iftikhar Ali Enterprises	Non-Responsive	Profile of bidder is not attached.	The firm has submitted a grievance application against the technical evaluation report in which it has explained that by mistake it could not submit some required documents. The firm has requested to accept the missing documents i.e. Company Profile.	Mr. Azhar Zahid, representative of M/s Iftikhar Ali Enterprises, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted profile of firm thereby fulfilling the requirements of knockdown criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Iftikhar Ali Enterprises, is declared as "Responsive" .
4	T.E No. PC-15/EP&C/2018-19 & T.B/003/2018-22	Printing Material For EP&C and T.B DOTS Program	M/s Al Tahleel Al Tijarat	Non-Responsive	1) Financial Performance is not attached 2) Profile of bidder is not attached. 3) Past Performance (Purchase orders/Supply orders) is not attached.	The firm has submitted a grievance application against the technical evaluation report in which it has explained that by mistake it could not submit some required documents. The firm has requested to accept the missing documents i.e. i) Financial Performance (Bank Certificate) ii) Company Profile. iii) Past performance (P.Os)	Mr. Azhar Zahid, representative of M/s Al Tahleel Al Tijarat, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted Financial Performance (Bank Certificate), Profile of firm and Purchase Orders of last two years thereby fulfilling the requirements of knockdown criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Al Tahleel Al Tijarat, is declared as "Responsive" .
5	T.E No. PC-15/EP&C/2018-19 & T.B/003/2018-23	Printing Material For EP&C and T.B DOTS Program	M/s HSH Company Printer Publisher & Traders	Non-Responsive	Profile of bidder is not attached.	The firm has submitted a grievance application against the technical evaluation report in which it has expressed that its employee forgot to attach the company profile. The firm has requested to accept the company profile and consider it as responsive.	Mr. Sohail, representative of M/s HSH Company Printer Publisher & Traders, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted profile of firm thereby fulfilling the requirements of knockdown criteria. Therefore, its grievance is accepted and hence status of the firm, M/s HSH Company Printer Publisher & Traders, is declared as "Responsive" .

Sr. No.	T.E. No.	Name of Item	Name of the Firm	Status as per Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decisions of the Grievance Redressal Committee
6	T.E No. PC-15/EP&C/2018-19 & T.B/003/2018-24	Printing Material For EP&C and T.B DOTS Program	M/s Waheed Enterprises	Non-Responsive	Profile of bidder is not attached.	The firm has submitted a grievance application against the technical evaluation report in which it has said that by mistake it could not submit some required documents. The firm has requested to accept the Company Profile.	Mr. Ch. Waheed, representative of M/s Waheed Enterprises, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted profile of firm thereby fulfilling the requirements of knockdown criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Waheed Enterprises, is declared as "Responsive" .
8	T.E. No. PC-15/MSD/18-19	1. HAND PALLET TRUCK 2. FLAT DECK TROLLEYS	M/s MSP Enterprises (Pvt.) Ltd.	Non-Responsive	1. Copy of CNIC not attached 2. Copy of bid security not attached with technical offer 3. No evidence of acceptance of terms & conditions/bidding documents not signed & stamped. 4. No evidence of bidders registration is attached. 5. Country of manufacturer is not mentioned. 6. Bidders eligibility could not be defined. 7. Undertaking regarding Reliability is not attached.	The firm has submitted a grievance application against the technical evaluation report and stated that it has attached all required documents as mentioned in technical evaluation report and requested to review the decision.	No representative of M/s MSP Enterprises (Pvt.) Ltd., appeared before the grievance redressal committee however its grievance was redressed on the basis of submitted grievance application. Although the firm has provided the CNIC copy of owner, signed & stamped bidding documents as evidence of acceptance of terms & conditions, registration certificate of firm by SECP, literature/brochure indicating the country of manufacture as Japan, but copy of bid security is not verifiable due to hidden amount. Moreover, the firm did not provide any document against parameters as defined in ordinary parameters of technical evaluation criteria in order to obtain qualifying marks. Therefore, its grievance is rejected and hence status of the firm, M/s MSP Enterprises (Pvt.) Ltd., is declared as "Non-Responsive" .