			MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE	AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF	LAB CONSUMABLES KITS FOR CD & EPC PROGRAM FOR FINANCIAL YEAR (2023-2024)
Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1	Care Scientific	Measles Elisa Kit	Shelf life not mentioned on Manufacturer certificate of analysis. The offered specifications of the quoted product not fully complied with the advertised specifications. Local market experience of one year since July 2019 of quoted item, not attached.	Dear Sir, We participated in the tender (LAB CONSUMABLES KITS FOR CD & EPC PROGRAM) we were non responsive by the technical evaluation committee these were the reservation observed by technical evaluation committee. 1. Shelf life not mentioned on Manufacturer certificate of analysis 2. The offered specifications of the quoted product not fully complied with the advertised specifications. 3. Local market experience of one year since July 2019 of quoted item, not attached.	Mr. Hussnain Asif from Care Scientific attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. 2. The firm did not provide additional document regarding specifications of the quoted product; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm did not provide document regarding local market experience of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
2	Care Scientific	Dengue IgM Elisa Kit	Valid Quality Certification of quoted product as specified in Annexure-A not verified online. The offered specifications of the quoted product not fully complied with the advertised specifications. Shelf life not mentioned on manufacturer certificate of analysis.	4. Valid quality Certification of quoted product as specified in Annexure- A not verified online 5. The offered specifications of the quoted product not fully complied with the advertised specifications. We have submitted all the documents with our bid and here we are submitting again.	Quality certification of quoted product as specified in Annexure-A not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm did not provide additional document regarding specifications of the quoted product; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. Hence, the status of the quoted item remained Non-Responsive.
3	Care Scientific	Dengue IgG Elisa Kit	Valid Quality Certification of quoted product as specified in Annexure-A not verified online. The offered specifications of the quoted product not fully complied with the advertised specifications. Shelf life not mentioned on manufacturer certificate of analysis.		Quality certification of quoted product as specified in Annexure-A not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm did not provide additional document regarding specifications of the quoted product; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. Hence, the status of the quoted item remained Non-Responsive.
4	Care Scientific	Chikungunya Elisa Kit	Shelf life not mentioned on Manufacturer certificate of analysis. The offered specifications of the quoted product not fully complied with the advertised specifications. Local market experience of one year since July 2019 of quoted item, not attached.		The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. The firm did not provide additional document regarding specifications of the quoted product; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm did not provide the purchase order of one year local market experience of quoted item, which was accepted. Hence, the status of the quoted item remained Non-Responsive.
5	POPULAR INTERNATIONAL (PVT) LTD	Measles Elisa Kit	I. ISO-13485 not verified online. Scope of quoted product not mentioned on CE certificate. Manufacturer Certificate of analysis showing shelf life of the product, not attached. Local market experience of one year since July 2019 of quoted product, not attached.	Sir, With reference to your uploaded technical evaluation report on the website of DGHS on dated 16-10-2023 where we have found our bid has been considered Non Responsive on the following technical basis. We have enclosed the required documents for your kind information. Sr. # 1, 2 &3 Measles Elisa Kit/ Dengue IgM Elisa Kit/ Dengue IgG Elisa Kit (Human GmbH Germany) a) ISO Certificate not attached (free sale certificate, ISO 13485 & ISO 9001& CE mark certificate attached) b) Scope of quoted product not mentioned on CE Mark (complete	Mr. Ijaz Khan from POPULAR INTERNATIONAL (PVT) LTD attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. ISO 13485 not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. EC certificate of the quoted product not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. 4. The firm did not provide document regarding local market experience of the quoted product; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
6	POPULAR INTERNATIONAL (PVT) LTD	Dengue IgM Elisa Kit	I. ISO-13485 not verified online. Scope of quoted product not mentioned on CE certificate. Manufacturer Certificate of analysis showing shelf life of the product, not attached. Local market experience of one year since July 2019 of quoted product, not attached.	details also attached) c) Analysis Certificate of quoted items not attached (Attached) d) Local market experience of one year 2019 not attached (purchase orders attached) We have the attached the declaration of conformity, free sales certificates, ISO 9001 and ISO 13485 certificates which confirm the CE of the quoted product. No product can be marketed / export without CE	I. ISO 13485 not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. EC certificate of the quoted product not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. The firm did not provide the purchase order of one year local market experience of quoted product; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
7	POPULAR INTERNATIONAL (PVT) LTD	Dengue IgG Elisa Kit	I. ISO-13485 not verified online. Scope of quoted product not mentioned on CE certificate. Manufacturer Certificate of analysis showing shelf life of the product, not attached.	whereas free sales certificate confirm the CE with the German rules. Human is a Germany company which do not export their product in the existing 160 countries. That's why free sales certificate issued from HESSEN duly attested from chamber of commerce, Pakistan embassy as well German embassy only allowed to export bearing the CE marking in accordance with the regulation (EU) 2017/746 of 05-April 2023 on in vitro medical devices.	I. ISO 13485 not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. EC certificate of the quoted product not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. Hence, the status of the quoted item remained Non-Responsive.

8 INTERNATIONAL (PVT) LTD Chikungunya Elisa Kit	Valid letter of authorization, not attached. ISO-13485 not attached. Valid quality certification of the quoted product, not attached. Manufacturer Certificate of analysis showing shelf life of the product, not attached. Local market experience of one year since July 2019 of quoted product, not attached.	Sr. # 05 Chikungunya Elisa Kit (DiaPro Italy) a) ISO Certificate not attached (Attached) b) Scope of quoted product not mentioned on CE Mark (CE certificate attached) c) Analysis Certificate of quoted items not attached (Attached) d) Local market experience of one year 2019 not attached (research kit frequently used) e) Valid Authorization Letter (In the form of Agreement letter attached)	The firm provided valid distribution agreement, which was accepted. ISO 13485 not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm did not provide valid quality certification of the quoted product; hence, the grievance of the firm was not accepted to the extent of this parameter. 4. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. 5. The firm did not provide the purchase order of one year local market experience of quoted product; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
POPULAR INTERNATIONAL (PVT) LTD Measles Amplication Kit	Valid letter of authorization, not attached. ISO-13485 not verified online. Scope of quoted product not mentioned on CE certificate. Manufacturer Certificate of analysis showing shelf life of the product, not attached. Specifications not mentioned on bid. Local market experience of one year since July 2019 of quoted product, not attached.		The firm provided valid letter of authorization, which was accepted. ISO 13485 verified and accepted. The firm did not provide additional document regarding quality certification of the quoted product; hence, the grievnace of the firm was not accepted to the extent of this parameter. 4. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. The firm mentioned specifications of the quoted item on bid cover sheet which do not comply with advertised specifications; hence, the grievnace of the firm was not accepted to the extent of this parameter. The firm did not provide document regarding local market experience of the quoted product in public sector institution; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
POPULAR INTERNATIONAL (PVT) LTD Influenza Amplication Kit	1. Valid letter of authorization, not attached. 2. ISO-13485 not verified online. 3. Scope of quoted product not mentioned on CE certificate. 4. Manufacturer Certificate of analysis showing shelf life of the product, not attached. 5. Specifications not mentioned on bid. 6. Local market experience of one year since July 2019 of quoted product, not attached.	To check online confirmation please here is the link of Anatolia Geneworks turkey. https://database.iqnet-certification Secondly as per the advertised tender specification pack size 986 or more is mentioned while size is 100 test/kit but in the bid written is 96 test/kit. We also want to clear that there is a typographical mistake regarding pack size of all PCR quoted kits. Kindly read all PCR kits 100 test. Which can be verified from the analysis certificate as well as the attached literature the actual size of the kit is 100 test. It is kindly requested to please accept our grievance for review and	1. The firm provided valid letter of authorization, which was accepted. 2. ISO 13485 verified and accepted. 3. The firm did not provide additional document regarding quality certification of the quoted product; hence, the grievnace of the firm was not accepted to the extent of this parameter. 4. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. 5. The firm mentioned specifications of the quoted item on bid cover sheet which do not comply with advertised specifications; hence, the grievnace of the firm was not accepted to the extent of this parameter. 6. The firm provided the purchase order of one year local market experience of quoted product, which was accepted. Hence, the status of the quoted item remained Non-Responsive.
POPULAR INTERNATIONAL (PVT) LTD Rota Amplication Kit	Valid letter of authorization, not attached. ISO-13485 not verified online. Scope of quoted product not mentioned on CE certificate. Manufacturer Certificate of analysis showing shelf life of the product, not attached. Specifications not mentioned on bid. Local market experience of one year since July 2019 of quoted product, not attached.	approve of technical bid status and declare our firm Responsive.	The firm provided valid letter of authorization, which was accepted. ISO 13485 verified and accepted. The firm did not provide additional document regarding quality certification of the quoted product; hence, the grievnace of the firm was not accepted to the extent of this parameter. 4. The firm provided manufacturer certificate of analysis showing shelf life of the product, which was accepted. The firm mentioned specifications of the quoted item on bid cover sheet which does not comply with advertised specifications; hence, the grievnace of the firm was not accepted to the extent of this parameter. The firm did not provide document regarding local market experience of the quoted product in public sector institution; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive.
M/s Pakistan Hospital and Industrial Laboratory Co. Filter Tips 1000 μL	The quoted item did not obtain qualifying marks.	M/S Pakistan Hospital & Ind Lab Co claimed experience in the relevant products for more than 4 years. However, proof / PO, are attached as (Annex-A) for ready reference. Hence, it is requested that 20 marks allocated for past performance of the bidder may kindly be granted to our firm instead of 15 marks. The Valid ISO Certificate was already attached with the Bid. The copy of the same is being again attached as (Annex-B) which can be verified from the given link No. "http://cx.cnca.cn/CertECloud/result/skipResultList?" It is requested that on verification of ISO certificate 5 marks allocated for the purpose may kindly be given to our firm being eligible. The Valid international Certificate (FDA) was already provided with the Bid. The copy of the same is being again attached as (Annex-C) which can be verified from	Mr. Amir Shehzad from M/s Pakistan Hospital and Industrial Laboratory Co. attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm did not provide any additional purchase orders; hence, no additional marks were awarded to the extent of this parameter. 2. The firm provided valid ISO 13485, which was accepted; hence, 05 marks were awarded to the extent of this parameter. 3. The firm provided FDA certificate of the quoted item, which was accepted; hence, 05 marks were awarded to the extent of this parameter. 4. The firm provided additional appointment letters and degrees of managerial, technical and sales staff, which were accepted; hence, additional 06 marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 58 and the status of the quoted item changed to Responsive.

13	M/s Pakistan Hospital and Industrial Laboratory Co.	Eppendorf Tubes 1.5 mL	The quoted item did not obtain qualifying marks.	the website. It is requested that on verification of FDA certificate 5 marks allocated for the purpose may kindly be given to our firm being eligible. The detail of managerial staff was already sent with the Bid. However, detail of the same is being again provided as (Annex D). Therefor allocated marks for the purpose may kindly be granted to us as per criteria. The detail of Technical staff was already sent with the Bid. However, detail of the same is being again provided as (Annex-E). Therefor allocated marks for the purpose may kindly be granted to us as per criteria. The detail of Sales staff was already sent with the Bid. However, detail of the same is being again provided as (Annex-F). Therefore allocated marks for the purpose may kindly be granted to us as per criteria.
14	M/s Moon Enterprises	Filter Tips Sterile 1000 µL	The quoted item not available on the website of the manufacturer. The sample rejected by enduser. The quoted item did not obtain qualifying marks.	With reference to your Technical Evaluation Report against above referred Tender, uploaded on 16-10-2023, (Copy Attached). Ongoing through the Report we came to know that we are Technically Non-Responsive. Any how we request your good self to please Re-check the same because we try our best to fulfill all the requirements. THE QUOTED ITEM NOT AVAILABLE ON THE WEBSITE OF MANUFACTURER. An Objection in Compulsory Parameter is the quoted item not available on the website of the manufacturer. In this regard we wish to inform your good self that OEM is allowed by DRAP vide Notification dated Islamabad the 27th April 2022 as S.R.O. 559(1) 2022. (copy attached) This conflict the same. Pls recheck/Reconfirm the same. Thanks THE QUOTED ITEM DID NOT OBTAIN QUALIFING MARKS.
15	M/s Moon Enterprises	Glass Slides	The quoted item not available on the website of the manufacturer. The offered specifications of the quoted item not fully complied with the advertised specifications. The quoted item did not obtain qualifying marks.	We humbly request your good self to Review our Technical Bid and Remarks the same. Thanks ONE YEAR AVAILIBILTY OF THE QUOTED ITEM NOT ATTACHED We are the regular Importer and Suppliers of these items since 5-6years to DGHS as well as other institutions all over the Pakistan Proof are already attached with our Technical Bid. Kindly Recheck the Same. Thanks. THE OFFERED SPECIFICATION OF QUOTED ITEM NOT
16	M/s Moon Enterprises	Disposable Eppendorf/ Serum Cup 1.5mL with lid	The quoted item not available on the website of the manufacturer. The quoted item did not obtain qualifying marks.	FULLY COMPLIED WITH THE ADVETISED SPECIFICATIONS We try our best to quote the items which are Fully Compiled with the advertised specification of the Tender. Anyhow please ensure the same. Thanks
17	M/s Moon Enterprises	Vacuum Tube Glass EDTA/K3 3mL with Purple Cap	The quoted item did not obtain qualifying marks.	
18	M/s Moon Enterprises	Vacuum Tube Glass PT/APTT 1.8mL with Blue Cap	The quoted item not available on the website of the manufacturer. The offered specifications of the quoted item not fully complied with the advertised specifications. The quoted item did not obtain qualifying marks.	

1. The firm did not provide any additional purchase orders; hence, no additional marks were awarded to the extent of this parameter.

- 2. The firm provided valid ISO 13485, which was accepted; hence, 05 marks were awarded to the extent of this parameter.
- 3. The firm provided FDA certificate of the quoted item, which was accepted; hence, 05 marks were awarded to the extent of this
- 4. The firm provided additional appointment letters and degrees of managerial, technical and sales staff, which were accepted; hence, additional 06 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 58 and the status of the quoted item changed to Responsive.

IE QUOTED ITEM NOT AVAILABLE ON THE WEBSITE OF ANUFACTURER.

IE QUOTED ITEM DID NOT OBTAIN QUALIFING MARKS.

NE YEAR AVAILIBILTY OF THE OUOTED ITEM NOT TACHED

IE OFFERED SPECIFICATION OF OUOTED ITEM NOT ILLY COMPLIED WITH THE ADVETISED ECIFICATIONS

- Mr. Zaheer Balor from M/s Moon Enterprises attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that:
- 1. The quoted item not verified from the website of the manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- The firm did not address the rejection by enduser.
- 3. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter.
- 4. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 44 and the status of the quoted item remained Non-Responsive.

- humbly request your good self to Review our Technical Bid and Re- 1. The quoted item verified from the website of the manufacturer; hence, the grievance of the firm was accepted to the extent of this
 - 2. The offered specifications of the quoted item complied with the advertised specifications; hence, the grievance of the firm was not accepted to the extent of this parameter.
 - 3. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter.
 - 4. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 44 and the status of the quoted item remained Non-Responsive.

- 1. The quoted item verified from the website of the manufacturer; hence, the grievance of the firm was accepted to the extent of this narameter
- 2. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter.
- 3. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 44 and the status of the quoted item remained Non-Responsive.

- 1. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter
- 2. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 34 and the status of the quoted item remained Non-Responsive.

- 1. The quoted item not verified from the website of the manufacturer; hence, the grievance of the firm was not accepted to the extent of
- 2. The offered specifications of the quoted item not fully complied with the advertised specifications; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter.
- 4. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 39 and the status of the quoted item remained Non-Responsive.

19	M/s Moon Enterprises	Vacuum Tube Glass Glucose 2mL with Grey Cap	One year availability of the quoted item, not attached. The quoted product not available on the website of the manufacturer. The offered specifications of the quoted item not fully complied with the advertised specifications. The quoted item did not obtain qualifying marks.	
20	M/s Moon Enterprises	Vacuum Tube Glass Gel & Clot Activator 4mL with Yellow (Gold) Cap	One year availability of the quoted item, not attached. The quoted item not available on the website of the manufacturer. The quoted item did not obtain qualifying marks.	
21	M/s Moon Enterprises	Vacuum Tube Glass Clot Activator 4mL with Red Cap	The quoted item not available on website. The offered specifications of the quoted item not fully complied with the advertised specifications. The quoted item did not obtain qualifying marks.	
22	M/s Moon Enterprises	Prickers	The offered specifications of the quoted item not fully complied with the advertised specifications. The quoted item did not obtain qualifying marks.	
23	M/s Moon Enterprises	Alcohol Swab Saturated with 0% Isopropyl Alcohol	The quoted item did not obtain qualifying marks.	
24	M/s BioPharma International	Glass Slides	The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The quoted item did not obtain qualifying marks.	Dear Sir, We participate in the Tender PC-10/CD&EPC/LAB ITEMS/2023-24. The report of the technical evaluation committee was announced on 16th October 2023. we are not responsive in Ordinary Parameters. As per the criteria depicted below our offer has been rejected. It is submitted please consider the following points and accept our grievance. Part 1: ORDINARY PARAMETERS 1. Past Performance of the Bidder In this criterion, we obtained only 0 marks. We have attached the Purchase Order copies of Different Institute. So please accept our grievance and allotted us full marks in this criterion pree-Qualification with Govt. / Semi Govt. & Autonomous instilutes

- 1. The firm did not provide one year availability of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter
- 2. The quoted item not verified from the website of the manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The offered specifications of the quoted item not fully complied with the advertised specifications; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 29 and the status of the quoted item remained Non-Responsive.

- 1. The firm did not provide one year availability of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The quoted item not verified from the website of the manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter.
- 4. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 29 and the status of the quoted item remained Non-Responsive.

- 1. The quoted item not verified from the website of the manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The offered specifications of the quoted item not fully complied with the advertised specifications; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter.
- 4. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 29 and the status of the quoted item remained Non-Responsive.

- 1. The offered specifications of the quoted item complied with the advertised specifications; hence, the grievance of the firm was accepted to the extent of this parameter.
- 2. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 54 and the status of the quoted item changed to Responsive.

- 1. The firm provided supporting documents of FBR income tax returns, which were accepted; hence, 20 marks were awarded to the extent of this parameter.
- 2. The firm provided additional appointment letter and degree of managerial staff, which was accepted; hence, additional 01 mark were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 44 and the status of the quoted item remained Non-Responsive.

- Mr. M. Abbas from M/s BioPharma International attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that:
- 1. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 2. The firm did not provide any additional purchase orders; hence, no additional marks were awarded to the extent of this parameter.
- 3. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 44 and the status of the quoted item remained Non-Responsive.

In this criterion, we obtained only 0 marks. We have attached the copy Chamber of commerce Registration Certificates, Registered with Lahore District it is requested you to please accept our grievance and grant us

25	M/s BioPharma International	Giemsa Stain Solution	The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The quoted item did not obtain qualifying marks.
26	M/s BioPharma International	Immersion Oil	The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The quoted item did not obtain qualifying marks.
27	M/s BioPharma International	Prickers	The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The quoted item did not obtain qualifying marks.
	M/s BioPharma International	Blood Collection Tube (Levender EDTA)	The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The quoted item did not obtain qualifying marks.
	M/s BioPharma International	Blood Collection Tube(Blue)	Strength in Milliliters not clearly mentioned on bid coversheet. Experience of the quoted product not attached. The quoted item did not obtain qualifying marks.

full marks

2. Certificates

In this criterion, we obtained only 5 marks. We have attached the ISO certification, and Establishment License Issued by DRAP. So please accept our grievance and grant us full marks in this criterion.

3. Technical / Managèrial Staff of the bidder

We got 03 marks in this criterion. We Have 5 Manger and 05 Technical staff and 3 Sales Oficers. So it is requested you to piease accept our grievance and grant us full marks.

- 1. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 2. The firm provided additional purchase order/delivery challan of the quoted item for one year, which was accepted; hence, additional 05 marks were awarded to the extent of this parameter.
- 3. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 48 and the status of the quoted item changed to Responsive.

- 1. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 2. The firm provided additional purchase order/delivery challan of the quoted item for one year, which was accepted; hence, additional 05 marks were awarded to the extent of this parameter.
- 3. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 49 and the status of the quoted item changed to Responsive.

- 1. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 2. The firm provided additional purchase orders/delivery challans of the quoted item for two years, which was accepted; hence, additional 10 marks were awarded to the extent of this parameter.
- 3. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 49 and the status of the quoted item changed to Responsive.

- 1. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 2. The firm provided purchase orders/delivery challans of the quoted item for three years, which were accepted; hence, 15 marks were awarded to the extent of this parameter.
- 3. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 49 and the status of the quoted item changed to Responsive.

- 1. The firm mentioned 3-5 mL (capacity) of the quoted item on bid cover sheet; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm provided one year experience of the quoted item, which was accepted; hence, the grievance of the firm was accepted to the extent of this parameter.
- 3. The firm provided purchase orders/delivery challans of the quoted item for two years, which were accepted; hence, 10 marks were awarded to the extent of this parameter.
- 4. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 6. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 44 and the status of the quoted item remained Non-Responsive.

28	M/s BioPharma International	Blood Collection Tube(Grey)	Strength in Milliters not clearly mentioned on bid coversheet. Experience of the quoted product not attached. The quoted item did not obtain qualifying marks.
	M/s BioPharma International	Blood Collection Tube(Golden)	Strength in Mililiters not clearly mentioned on bid coversheet. Experience of the quoted product not attached. The quoted item did not obtain qualifying marks.
	M/s BioPharma International	Blood Collection Tube(Plain Red)	Strength in Milliters not clearly mentioned on bid coversheet. Experience of the quoted product not attached. The quoted item did not obtain qualifying marks.
29	M/s BioPharma International	PCR Consumable pipettes filter Tips 1000ul	
30	M/s BioPharma International	PCR Consumable Eppendrof Tubes 1.5ml	Experience of the quoted product not attached. The quoted item did not obtain qualifying marks.

- 1. The firm mentioned 3-5 mL (capacity) of the quoted item on bid cover sheet; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm provided one year experience of the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.
- 3. The firm provided purchase order/delivery challan of the quoted item for one year, which was accepted; hence, 05 marks were awarded to the extent of this parameter.
- 4. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 6. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 39 and the status of the quoted item remained Non-Responsive.

- 1. The firm mentioned 3-5 mL (capacity) of the quoted item on bid cover sheet; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm provided one year experience of the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.
- 3. The firm provided purchase orders/delivery challans of the quoted item for two years, which were accepted; hence, 10 marks were awarded to the extent of this parameter.
- 4. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 6. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 44 and the status of the quoted item remained Non-Responsive.

- 1. The firm mentioned 3-5 mL (capacity) of the quoted item on bid cover sheet; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm provided one year experience of the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.
- 3. The firm provided purchase orders/delivery challans of the quoted item for one year, which was accepted; hence, 05 marks were awarded to the extent of this parameter.
- 4. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this
- 6. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 39 and the status of the quoted item remained Non-Responsive.

- 1. The firm did not address the rejection by enduser.
- 2. The firm did not provide any additional purchase orders; hence, no additional marks were awarded to the extent of this parameter.
- 3. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 49 and the status of the quoted item remained Non-Responsive.

- 1. The firm provided one year experience of the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.
- 2. The firm provided purchase orders/delivery challans of the quoted item for two years, which were accepted; hence, 10 marks were awarded to the extent of this parameter.
- 3. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 49 and the status of the quoted item changed to Responsive.

31	M/s BioPharma International	Plastic Sharp Container	Strength in Liters not clearly medntioned on bid coversheet. The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The quoted item did not obtain qualifying marks.
32	M/s BioPharma International	Lab Coats	Experience of the quoted product not attached. Authorization letter expired on June 2023. The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The sample rejected by enduser. The quoted item did not obtain qualifying marks.
33	M/s BioPharma International	Isopropanol	The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The sample rejected by enduser. The quoted item did not obtain qualifying marks.
34	M/s BioPharma International	Surface Disinfectant for Medical Equipment	Experience of the quoted product not attached. The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The quoted item did not obtain qualifying marks.

- 1. The firm mentioned 2 to 5L (capacity) on bid cover sheet; hence, the grievance of the firm was accepted to the extent of this parameter.
- 2. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 3. The firm did not provide any additional purchase orders; hence, no additional marks were awarded to the extent of this parameter.
- 4. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 6. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 39 and the status of the quoted item remained Non-Responsive.

- 1. The firm did not provide one year experience of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm did not address the validity of authorization letter.
- 3. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 4. The firm did not address the rejection by enduser.
- 5. The firm did not provide any additional purchase orders; hence, no additional marks were awarded to the extent of this parameter.
- 6. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 7. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 8. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 34 and the status of the quoted item remained Non-Responsive.

- 1. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 2. The firm did not address the rejection by enduser.
- 3. The firm did not provide any additional purchase orders; hence, no additional marks were awarded to the extent of this parameter.
- 4. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 6. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 39 and the status of the quoted item remained Non-Responsive.

- 1. The firm provided one year experience of the quoted item, which was accepted.
- 2. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 3. The firm provided purchase orders/delivery challans for three years, which were accepted; hence, 15 marks were awarded to the extent of this parameter.
- 4. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 6. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 49 and the status of the quoted item changed to Responsive.

35	M/s BioPharma International	Ethanol	The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. Experience of the quoted product not attached. The sample rejected by enduser. The quoted item did not obtain qualifying marks.	
36	M/s BioPharma International	Alcohol Swab	The brand name not mentioned on bid cover sheet and undertaking regarding country of origin and country of manufacturer. The quoted item did not obtain qualifying marks.	
37	M/s UH Analytical Supplies	Glass Slides	Sole agency agreement/ authorization letter not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. The quoted item did not obtain qualifying marks.	Quoted items are Laboratory Grade chemical reagents and consumables, None of these is a pharmaceutical product/raw material and don't fall in Drugs category. Therefore DRAP License is Not applicable. Hence 05 marks should be granted or removed from calculation. Quoted items are laboratory Grade chemical reagents, none of these is a pharmaceutical product/raw material.therefore, GMP certification is Not applicable. Hence 05 Marks should be granted or removed from calculation. ISO-90011 certificate attached again at page No. 2 &3.Hence 5 Marks should be granted. For kind review, specific items have been individually highlighted from 41-Pages of previous supply orders attached again herewith. 65-Pages comprising attested staff degrees/documents(07-Employees) is attached again herewith for your ready reference. Hence 15 marks should be granted instead of 04. Authority letter attached again at Page No. 4. Undertaking Regarding country of origin attached again at Page No.5
38	M/s UH Analytical Supplies	Giemsa Stain Solution	1. The quoted item did not obtain qualifying marks.	

- 1. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 2. The firm provided one year experience of the quoted item, which was accepted.
- 3. The firm did not address the rejection by enduser.
- 4. The firm provided purchase orders/delivery challans for three years, which were accepted; hence, 15 marks were awarded to the extent of this parameter.
- 5. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 6. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 7. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 49 and the status of the quoted item remained Non-Responsive.

- 1. The firm mentioned brand name on bid cover sheet and undertaking regarding country of origin and country of manufacturer.
- 2. The firm provided additional purchase orders/delivery challans for two years, which were accepted; hence, additional 10 marks were awarded to the extent of this parameter.
- 3. The firm did not provide any proof of pre-qualification with govt./semi govt. & autonomous institutes; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm did not provide ISO certification of the manufacturer; hence, no additional marks were awarded to the extent of this parameter.
- 5. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 54 and the status of the quoted item changed to Responsive.

- ems are Laboratory Grade chemical reagents and consumables, hese is a pharmaceutical product/raw material and don't fall in eeory.

 Mr. from M/s UH Analytical Supplies attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report.

 The committee after due deliberation and discussion decided that:
 - 1. The firm provided authorization letter, which was accepted.
- removed from calculation. Quoted items are laboratory Grade 2. The firm provided undertaking regarding country of origin, brand name and country of manufacturer, which was accepted.
 - 3. The firm provided valid ISO 9001 but not verified; hence, no additional marks were awarded to the extent of this parameter.
- herefore, GMP certification is Not applicable. Hence 05 Marks e granted or removed fromn calculation. ISO-9001l certificate additional 10 marks were awarded to the extent of this parameter.
- signing at page No. 2 & 3. Hence 5 Marks should be granted. For expression individually highlighted from 41-
 - 6. The firm did not provide establishment license issued by DRAP; hence, no additional marks were awarded to the extent of this parameter.
 - 7. The firm did not provide GMP certification; hence, no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item remained **Non-Responsive**.
 - 1. The firm provided valid ISO 9001 but not verified; hence, no additional marks were awarded to the extent of this parameter.
 - 2. The firm provided additional purchase orders/delivery challans of the quoted item for two years, which were accepted; hence, additional 10 marks were awarded to the extent of this parameter.
 - 3. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 04 marks were awarded to the extent of this parameter.
 - 4. The firm did not provide establishment license issued by DRAP; hence, no additional marks were awarded to the extent of this parameter.
 - 5. The firm did not provide GMP certification; hence, no additional marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 43 and the status of the quoted item remained Non-Responsive.

39	M/s UH Analytical Supplies	Immersion oil	The quoted item did not obtain qualifying marks.
40	M/s UH Analytical Supplies	Lab Coats	Undertaking regarding country of origin, brand name and country of manufacturer, not attached. The sample rejected by end user. The quoted item did not obtain qualifying marks.
41	M/s UH Analytical Supplies	Isopropanol	The quoted item did not obtain qualifying marks.
42	M/s UH Analytical Supplies	Ethanol Abs 99- 97%	The quoted item did not obtain qualifying marks.

- 1. The firm provided valid ISO 9001 but not verified; hence, no additional marks were awarded to the extent of this parameter.
- 2. The firm provided additional purchase orders/delivery challans of the quoted item for one year, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.
- 3. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 04 marks were awarded to the extent of this parameter.
- 4. The firm did not provide establishment license issued by DRAP; hence, no additional marks were awarded to the extent of this
- 5. The firm did not provide GMP certification; hence, no additional marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 43 and the status of the quoted item remained Non-Responsive.

The firm did not contest for the quoted item.

- 1. The firm provided valid ISO 9001 but not verified; hence, no additional marks were awarded to the extent of this parameter.
- 2. The firm provided additional purchase orders/delivery challans of the quoted item for three years, which were accepted; hence, additional 15 marks were awarded to the extent of this parameter.
- 3. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.
- 4. The firm did not provide establishment license issued by DRAP; hence, no additional marks were awarded to the extent of this
- 5. The firm did not provide GMP certification; hence, no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 48 and the status of the quoted item changed to Responsive.
- 1. The firm provided valid ISO 9001 but not verified; hence, no additional marks were awarded to the extent of this parameter.
- 2. The firm provided additional purchase order/delivery challan of the quoted item for one year, which was accepted; hence, additional 05 marks were awarded to the extent of this parameter.
- 3. The firm provided additional appointment letters and degrees of sales staff, which were accepted; hence, additional 05 marks were awarded to the extent of this parameter.
- 4. The firm did not provide establishment license issued by DRAP; hence, no additional marks were awarded to the extent of this
- 5. The firm did not provide GMP certification; hence, no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 48 and the status of the quoted item changed to Responsive.

43	Chemsol International	Glass Slides	One year experience of the quoted item, not attached. Undertaking regarding acceptance of terms and conditions, not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. The quoted item not available on the website of the manufacturer. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.
44	Chemsol International	Giemsa Stain	Undertaking regarding acceptance of terms and conditions, not attached. Valid sole agency agreement/authorization letter not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.
45	Chemsol International	Oil Immersion	One year experience of the quoted item, not attached. Undertaking regarding acceptance of terms and conditions, not attached. Nalid sole agency agreement/authorization letter not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.
46	Chemsol International	Prickers	One year experience of the quoted item, not attached. Undertaking regarding acceptance of terms and conditions, not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. The quoted item not available on the website of the manufacturer. The offered specifications of the quoted item not fully complied with the advertised specifications. The sample rejected by enduser. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.

Dear Sir.

With reference to subject cited above, we "M/S Chemsol International" would like to present few reservations about this report. These reservations are of serious concern and need your keen attention.

- It is worth mentioning that we are participating in the tenders of DG health since 2012 and we prepare documents with lot of care and fulfill all requirements with due diligence and attached all the document as required according to the bidding documents.
- We had prepared bidding documents with all technical proposals for CD & EPC as per tender were to be placed in the bidding document.
- 2. Terms and condition accepted on stamp paper and all biding documents duly sing and stamp was also submitted with the bid as per tender requirement.
- 3. We had attached black listing certificate with the submitted bid documents.
- Country of origin and country of manufacturer are written in the technical bid.
- . The items quoted are of same specifications as required in the tender.
- . We had attached all sole agency letters with bidding documents.
- . The imported quoted items are available on the web site.
- B. We have already attached business history with submitted bid.
 D. We have attached all required documents with submitted bid and also
- We have attached all required documents with submitted bid and also attaching the same documents with this letter.

Against Biopharma International:

M/s Biopharma is not authorized distributor for mediline products can be verified from manufacturerer.

Mr. from M/s Chemsol International attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report.

- The committee after due deliberation and discussion decided that:
- 1. The firm provided one year experience of the quoted item, which was accepted.
- 2. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided undertaking regarding country of origin, brand name and country of manufacturer, which was accepted.
- 4. The quoted item verified from the website of the manufacturer; hence, the grievance of the firm was accepted to the extent of this parameter.
- The firm provided undertaking regarding blacklisting/debarred by DGHS, which was accepted.
- 6. The The firm provided purchase orders of the quoted item for three years, which were accepted; hence, 15 marks were awarded to the extent of this parameter.
- 7. The firm provided valid ISO 13485, which was accepted; hence, 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 30 and the status of the quoted item remained Non-Responsive.

- 1. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm provided authorization letter which was not verified from Diasonic (manufacturer/principle); hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided undertaking regarding country of origin, brand name and country of manufacturer, which was accepted.
- 4. The firm provided undertaking regarding blacklisting/debarred by DGHS, Puniab, which was accepted.
- 5. The firm did not provide any additional documents; hence, no additional marks were awarded.

Hence, the total marks of the quoted item remained 30 and the status of the quoted item remained Non-Responsive.

- 1. The firm provided one year experience of the quoted item, which was accepted.
- 2. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided authorization letter which was not verified from Diasonic (manufacturer/principle); hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm provided undertaking regarding country of origin, brand name and country of manufacturer, which was accepted.
- 5. The firm provided undertaking regarding blacklisting/debarred by DGHS, Punjab not attached.
- 6. The firm provided purchase orders of the quoted item for three years, which were accepted; hence, 15 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 25 and the status of the quoted item remained Non-Responsive.

- 1. The firm provided one year experience of the quoted item, which was accepted.
- 2. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided undertaking regarding country of origin, brand name and country of manufacturer, which was accepted.
- 4. The quoted item not available on the website of the manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The offered specifications of the quoted item not fully complied with the advertised specifications; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 6. The firm did not address the rejection by enduser.
- 7. The firm provided undertaking regarding blacklisting/debarred by DGHS, Punab, which was accepted.
- 8. The firm provided purchase orders of the quoted item for three years, which were accepted; hence, 15 marks were awarded to the extent of this parameter.
- 9. The firm provided valid ISO 13485, which was accepted; hence, 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 30 and the status of the quoted item remained Non-Responsive.

47	Chemsol International	Blood Collection Tubes	One year experience of the quoted item, not attached. Undertaking regarding acceptance of terms and conditions, not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. The quoted item not available on the website of the manufacturer. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.
48	Chemsol International	Plastic Sharp Container	Undertaking regarding acceptance of terms and conditions, not attached. Valid sole agency agreement/authorization letter not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.
49	Chemsol International	Lab Coats	One year experience of the quoted item, not attached. Undertaking regarding acceptance of terms and conditions, not attached. Valid sole agency agreement/authorization letter not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.
50	Chemsol International	Isopropanol	One year experience of the quoted item, not attached. Undertaking regarding acceptance of terms and conditions, not attached. Valid sole agency agreement/authorization letter not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. The sample rejected by enduser. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.
51	Chemsol International	Surface Disinfectant for Medical Equipment	Undertaking regarding acceptance of terms and conditions, not attached. Valid sole agency agreement/authorization letter not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The quoted item did not obtain qualifying marks.

- 1. The firm provided one year experience of the quoted item, which was accepted.
- 2. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided undertaking regarding country of origin, brand name and country of manufacturer, which was accepted.
- 4. The quoted item not available on the website of the manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm provided undertaking regarding blacklisting/debarred by DGHS, Punab, which was accepted.
- 6. The firm provided purchase order of the quoted item for one year, which was accepted; hence, 05 marks were awarded to the extent of this parameter.
- 7. The firm provided valid ISO 13485, which was accepted; hence, 05 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 20 and the status of the quoted item remained Non-Responsive.

- 1. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm did not provide valid sole agency agreement/authorization letter; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm did not provide undertaking regarding country of origin, brand name and country of manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm provided undertaking regarding blacklisting/debarred by DGHS, Punab, which was accepted.
- 5. The firm did not provide any additional documents; hence, no additional marks were awarded.

Hence, the total marks of the quoted item remained 10 and the status of the quoted item remained Non-Responsive.

- 1. The firm provided one year experience of the quoted item, which was accepted.
- 2. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm did not provide valid sole agency agreement/authorization letter; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm did not provide undertaking regarding country of origin, brand name and country of manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 5. The firm provided undertaking regarding blacklisting/debarred by DGHS, Punjab, which was accepted.
- 6. The firm provided purchase orders of the quoted item for two years, which were accepted; hence, 10 marks were awarded to the extent of this parameter.

Hence, the total marks of the quoted item became 20 and the status of the quoted item remained Non-Responsive.

- 1. The firm did not provide one year experience of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided authorization letter which was not verified from Diasonic (manufacturer/principle); hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm provided undertaking regarding country of origin, brand name and country of manufacturer, which was accepted.
- 5. The firm did not address the rejection by enduser.
- 6. The firm provided undertaking regarding blacklisting/debarred by DGHS, Punjab, which was accepted.
- 7. The firm did not provide any additional documents; hence, no additional marks were awarded.

Hence, the total marks of the quoted item remained 10 and the status of the quoted item remained Non-Responsive.

- 1. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm provided authorization letter which was not verified from Diasonic (manufacturer/principle); hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm provided undertaking regarding country of origin, brand name and country of manufacturer, which was accepted.
- $4. \ The \ firm \ provided \ undertaking \ regarding \ black listing/debarred \ by \ DGHS, \ Punjab, \ which \ was \ accepted.$
- 5. The firm did not provide any additional documents; hence, no additional marks were awarded.

Hence, the total marks of the quoted item remained 10 and the status of the quoted item remained Non-Responsive.

52	Chemsol International	Ethanol Absolute 96-100%	Undertaking regarding acceptance of terms and conditions, not attached. Valid sole agency agreement/authorization letter not attached. Undertaking regarding country of origin, brand name and country of manufacturer, not attached. Undertaking regarding blacklisting/debarred by DGHS, Punjab not attached. The offered specifications of the quoted item not fully complied with the advertised specifications. The quoted item did not obtain qualifying marks.
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- 1. The firm did not provide undertaking regarding acceptance of terms and conditions; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 2. The firm did not provide valid sole agency agreement/authorization letter; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 3. The firm did not provide undertaking regarding country of origin, brand name and country of manufacturer; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 4. The firm provided undertaking regarding blacklisting/debarred by DGHS, Punjab, which was accepted.
- 5. The offered specifications of the quoted item not fully complied with the advertised specifications; hence, the grievance of the firm was not accepted to the extent of this parameter.
- 6. The firm did not provide any additional documents; hence, no additional marks were awarded.

Hence, the total marks of the quoted item remained 20 and the status of the quoted item remained **Non-Responsive.**M/s Chemsol International against M/s BioPharma International:

The authorization of M/s BioPharma International for Mediline products was verified from Diasonic (manufacturer/principle) via e-mail. Diasonic confirmed that M/s BioPharma International is their authorised distributor for tenders of DGHS whereas, M/s Chemsol International is not their authorised distributor for this tenders of DGHS; hence, the grievance of M/s Chemsol International against M/s BioPharma International was not accepted to the extent of this parameter and the status of the quoted items of M/s BioPharma International will remain Responsive.