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MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING TO REDRESS THE GRIEVANCES OF THE FIRMS AGAINST THE TECHNICAL EVALUATION REPORTS OF RFP's FOR THE PROCUREMENT OF HEPATITIS-C MEDICINES FOR HEPATITIS CONTROL PROGRAM AND PRINTING MATERIAL FOR EP&C & T.B DOTS PROGRAM DURING FY 2018-2019, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB

A meeting of the Grievance Redressal Committee was held on 20-05-2019 at 11:00 A.M in committee room of Directorate General Health Services, Punjab, to redress the grievance applications submitted by the aggrieved firms, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended).

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CDC), DGHS	Chairman/Convener
2.	Senior Medical Officer (EPI), DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) presented the cases on behalf of the Technical Scrutiny / Bid Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist, Purchase Cell, DGHS

The Chair welcomed the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against technical evaluation reports of items for various programs during Fiscal Year 2018-2019.

The grievances of firms and decisions of grievance redressal committee made thereof are as follow:

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Sr. No.	T.E No.	Item Name & Technical Specifications	Firm Name	Reasons of Rejection	Grievance of The Firm	Decision
1	2	Tab/Cap Daclatasvir 60mg Packed in bottle/blister pack of 30 or less packed in carton with leaflet. One Patient Course for 3 months (84 Tab/ Cap Daclatasvir 60mg)	M/s Dyson Research Lab	<ol style="list-style-type: none"> 1. Undertaking regarding substandard batch not provided. 2. Accelerated stability study data not provide 3. Experience of quoted item is less than required. 	<p>We have submitted the undertaking of spurious/adulterated batch as per initial RFP which was revised in pre-bid meeting that was overlook.</p> <p>We are submitting the following documents for consideration</p> <ol style="list-style-type: none"> 1.Non Declaration of substandard/spurious/adulterated batch by any notified DTL. 2.Accelerated stability Data. 3.Drugs Registration Certificate. 	<p>Mr. Qamar representative of the firm M/s Dyson Research Lab presented the grievance of the firm. Grievance Redressal Committee after due deliberation agreed to accept the following documents of the firm:</p> <ol style="list-style-type: none"> 1.Non-Declaration of substandard/spurious/adulterated batch by any notified DTL. 2.Accelerated stability Data. <p>However, grievance related to mandatory one year experience since date of registration is not accepted because at the date of submission of bid i.e. May 7, 2019 the experience of the firm for quoted item is less than one year from its date of registration i.e. May 11, 2018 which is contrary to knockdown clause of technical evaluation criteria.</p> <p>Hence, grievance of firm M/s Dyson Research Lab is rejected and status of the firm is declared as "Non-Responsive".</p>

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2	1	Tab/Cap Sofosbuvir 400mg Pack of 30 or less with leaflet.Packed in bottle/blister pack of 30 or less packed in cartoon. One Patient Course for 3 months (84 Tab/ Cap Sofosbuvir 400mg).	M/s Scilife	1. The firm has not submitted the sample for technical evaluation. 2. Undertaking regarding substandard batch not provided.	We have dispatched required samples but due to some technical issues in flight operation of our courier service our samples not reached on time.we submitting the samples for technical evaluation. We had submitted the undertaking along with our tender documents .However we are submitting the same in order to fulfil the requiremnt of authorities.	Mr. Faisal Idress representative of the firm M/s Scilife presented the grievance of the firm. Grievance Redressal Committee accepted the undertaking submitted by the firm regarding substandard batch. Committee after due deliberation unanimously decided that as submission of sample was knockdown clause of given bid evaluation criteria and firm failed to submit sample at the time of bid submission so it could not be accepted at grievance stage. Furthermore, representative of firm himself admitted that M/s Scilife did not have required local market experience of quoted item (Sofosbuvir) and currently manufacturing only for export purpose. Hence, grievance of the firm M/s Scilife is rejected and its status is declared as "Non-Responsive" .
3	2	Tab/Cap Daclatasvir 60mg Packed in bottle/blister pack of 30 or less packed in carton with leaflet. One Patient Course for 3 months (84 Tab/ Cap Declatsavir 60mg	M/s Scilife	1. The firm has not submitted the sample for technical evaluation. 2. Undertaking regarding substandard batch not provided.	We have dispatched required samples but due to some technical issues in flight operation of our courier service our samples not reached on time.we submitting the samples for technical evaluation. We had submitted the undertaking along with our tender documents .However we are submitting the same in order to fulfil the requiremnt of authorities.	Mr. Faisal Idress representative of the firm M/s Scilife presented the grievance of the firm. Grievance Redressal Committee accepted the undertaking submitted by the firm regarding substandard batch. Committee after due deliberation unanimously decided that as submission of sample was knockdown clause of given bid evaluation criteria and firm failed to submit sample at the time of bid submission so it could not be accepted at grievance stage. Furthermore, representative of firm himself admitted that M/s Scilife did not have required local market experience of quoted item (Daclatasvir) and currently manufacturing only for export purpose. Hence, grievance of the firm M/s Scilife is rejected and its status is declared as "Non-Responsive" .

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4	1	Tab/Cap Sofosbuvir 400mg Pack of 30 or less with leaflet.Packed in bottle/blister pack of 30 or less packed in cartoon. One Patient Course for 3 months (84 Tab/ Cap Sofosbuvir 400mg).	M/s Wilshire Laboratories Pvt. Ltd.	Undertaking regarding substandard batch not provided.	We have submitted the undertaking of spurious/adultrated batch as per initial RFP which was revised in pre-bid meeting that was overlook. We are submitting the following documents for cosideration 1.Non Declaration of substandard/spurious/adultrated batch by any notified DTL.	Mr. Qamar representative of the firm M/s Wilshire Laboratories Pvt. Ltd. presented the grievance of the firm. Grievance Redressal Committee accepted the following document as submitted by the firm: 1.Non-Declaration of substandard/spurious/adultrated batch by any notified DTL. Hence, grievance of firm is accepted and thus status of the firm M/s Wilshire Laboratories Pvt. Ltd. is declared as "Responsive" .
5	1	Tab/Cap Sofosbuvir 400mg Pack of 30 or less with leaflet.Packed in bottle/blister pack of 30 or less packed in cartoon. One Patient Course for 3 months (84 Tab/ Cap Sofosbuvir 400mg).	M/s The Searle Company	1. Undertaking regarding substandard batch not provided. 2. Undertaking regarding relevant section does not of microbiological lab.	We are submitting the following documents for consideration: 1.Undertaking regarding substandard batch. 2.Undertaking regarding relavant section microbiological.	Mr. Abid Hameed representative of the firm M/s The Searle Company presented the grievance of the firm. Grievance Redressal Committee accepted the following documents as submitted by the firm: 1.Undertaking regarding substandard batch. 2.Undertaking regarding relevant microbiological section. Hence, grievance of firm is accepted and thus status of the firm M/s Searle Company is declared as "Responsive" .
6	2	Tab/Cap Daclatasvir 60mg Packed in bottle/blister pack of 30 or less packed in carton with leaflet. One Patient Course for 3 months (84 Tab/ Cap Daclatasvir 60mg)	The Searle Company	1. Undertaking regarding substandard batch not provided. 2. Undertaking regarding relevant section does not of microbiological lab.	We are submitting the following documents for consideration: 1.Undertaking regarding substandard batch. 2.Undertaking regarding relevant section microbiological.	Mr. Abid Hameed representative of the firm M/s The Searle Company presented the grievance of the firm. Grievance Redressal Committee accepted the following documents as submitted by the firm: 1.Undertaking regarding substandard batch. 2.Undertaking regarding relevant microbiological section. Hence, grievance of firm is accepted and thus status of the firm M/s Searle Company is declared as "Responsive" .

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7	PC-15/EP&C/2018-19 & T.B/003/2018-19	Printing of different items for EP&C & T.B DOTS Programs	M/s Intikhab-e-Jadeed Press	Registration Certificate with Govt. Printing Press is not attached.	The firm has attached the required document alongwith the grievance application as indicated in technical evaluation report and requested to consider its grievance	<p>Mr. Zaki Basar, representative of the firm M/s Intikhab-e-Jadeed Press, appeared before grievance redressal committee and briefed about the grievance.</p> <p>The firm had submitted the grievance application inside the given timeline but its grievance could not be redressed inadvertently in last grievance redressal meeting. Therefore, its application has been considered for redressal in this meeting.</p> <p>As the firm has submitted the registration certificate with Govt. Printing Press as per requirement of the compulsory parameter of evaluation criteria.</p> <p>Hence, its grievance is accepted and thus status of the firm M/s Intikhab-e-Jadeed Press is declared as "Responsive".</p>
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