



PURCHASE CELL

DIRECTORATE GENERAL HEALTH
SERVICES PUNJAB
24-COOPER ROAD, LAHORE



Primary & Secondary
Healthcare Department

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 14th APRIL, 2020 AT 02:00 P.M TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS AGAINST TECHNICAL EVALUATION REPORT OF THE SERUM SEPARATION TUBES (SSTs), HEP-C RAPID TESTING DEVICES, HEP-B RAPID TESTING DEVICES FOR PUNJAB HEPATITIS CONTROLPROGRAM, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB, FY 2019-20

A meeting of the Grievance Redressal Committee was held on 14-04-2020 at 02:00 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for the procurement of Serum Separation Tubes, HCP C Rapid Testing Devices, HCP B Rapid Testing Devices, for Punjab Hepatitis Control Program, Directorate General Health Services, Punjab, FY 2019-20.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CD&EPC), DGHS	Chairman/Convener
2.	Director Pharmacy, DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist (M&E), DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against Technical Evaluation Report for the procurement of Serum Separation Tubes (SSTs), HEP-C Rapid Testing Devices, HEP-B Rapid Testing Devices, for Punjab Hepatitis Control Program, Directorate General Health Services, Punjab, FY 2019-20. Representative of PHCP briefed the committee regarding current stock position of the items to be procured through this process and stress the need of these items and apprehend consequences if these items could not be procured.

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured.

The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	NAME OF THE FIRM & ITEM	STATUS	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
01	M/s ASTO LIFE SCIENCE SERUM SEPRATION TUBES (SSTs)	NON-RESPONSIVE	The firm did not attach the Valid Drug Registration certificate / Drug Enlistment Certificate, whichever is applicable as per Medical Devices Rule 2017 of the quoted product issued by DRAP Pakistan.	<p>M/s Asto Life Sciences</p> <p>ASTO Life Sciences Private Limited being authorized distributor of Becton Dickinson Holdings Pte Ltd for Pakistan & Afghanistan, has quoted BD Vacutainer Serum Separating Tube. Our product has been declared Non-Responsive by DGHS on basis of unavailability of “Valid Drug Registration Certificate/Drug Enlistment Certificate, whichever is applicable as per Medical Devices Rules 2017 of the quoted product issued by DRAP Pakistan”. However, we have attached Application submitted to DRAP for product registration. For this particular product and other medical devices applications for registration from all across Pakistan are still under process by DRAP. Our product is being used by all renowned institutions among public and private sector, we are in continuous follow up with DRAP to get it registered as early as possible.</p> <p>We hereby request the honorable committee to reconsider the decision of Technical Evaluation committee and accept our grievance, as product registration is under process by DRAP and our product is meeting all other required technical specifications</p>	<p>The representative of M/s Asto Life Sciences attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in details that firm provided application and fee chalan duly submitted for drug enlistment for its FDA approved quoted item. Therefore, grievance of the firm is accepted keeping in view brief of representative of PHCP and prevailing logistic issues of COVID-19 Pandemic. Hence the status of the firm M/s Asto Life Science is changed as Responsive for this item.</p>
02	M/s A.S ENTERPRISES HEPATITIS-C RAPID TESTING DEVICES	NON-RESPONSIVE	The firm did not attach the following documents; 1. Valid Drug Registration	<p>M/s A.S Enterprises</p> <p>The firm submitted the grievance against technical evaluation report that the Lahore High Court has given ruling regarding DRAP Medical Devices Registration Rules in which Competent authority has suspended these</p>	The representative of M/s A.S Enterprises attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the viewpoint of the representative of the firm which

			<p>certificate / Drug Enlistment Certificate, whichever is applicable as per Medical Devices Rule 2017 of the quoted product issued by DRAP Pakistan.</p>	<p>rules for three years in the best interest of Public. (copy attached)</p> <p>File of HCV Rapid Diagnostic Kits is already submitted in DRAP for registration. Proof is attached for reference. Further a letter was submitted in in your valued office for the amendments in specifications & evaluation criteria before submission of tender regarding the same but no response received.</p> <p>Keeping in view above especially reference of Lahore high Court decision, kindly consider our technical bid as responsive in best interest of valued department as well as for Public.</p> <p>Your kind cooperation regarding the matter will be highly valued</p>	<p>was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in details that firm provided application and fee chalan duly submitted for drug enlistment for its WHO prequalified quoted item. Therefore, grievance of the firm is accepted keeping in view brief of representative of PHCP and prevailing logistic issues of COVID-19 Pandemic. Hence, grievance of the firm is accepted and status of the firm M/s A.S Enterprises is declared as Responsive.</p>
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