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### **MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST THE TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF IRS SPRAY PUMPS THROUGH FRAMEWORK CONTRACT REGARDING VECTOR CONTROL ACTIVITIES FOR DENGUE FOR CD & EPC PROGRAM (FY 2025-26)**

A meeting of Grievances Redressal Committee was held on 19.08.2025 in the Committee Room of DGHS, Punjab, to address the grievances of the firms, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for the procurement of IRS spray pumps through framework contract regarding vector control activities for dengue for cd & epc program (fy 2025-26). Following members of committee attended the meeting:

Sr. No.	Participants	
1	Director Health Services (HQ) DGHS, Punjab	Convener
2	Director Health Services (M&E) DGHS, Punjab	Member
3	Director Pharmacy Purchase Cell, DGHS, Punjab	Co-Opted Member
4	Additional Director (Medical), ADM DGHS, Punjab	Member
5	APMO O/o DDHO Gulberg Town Lahore	Member/ Secretary
6	Senior Law Officer, DGHS	Member

The Chair welcomed all the participants and briefed about agenda of meeting i.e. grievances redressal committee against technical evaluation report for the procurement of IRS spray pumps through framework contract regarding vector control activities for dengue for cd & epc program (fy 2025-26). The grievances of firms and decisions of the committee are as follow:

**MINUTES OF MEETING OF GRC AGAINST THE TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF IRS SPRAY PUMPS THROUGH FRAMEWORK CONTRACT REGARDING VECTOR CONTROL ACTIVITIES FOR DENGUE FOR CD EPC PROGRAM (FY 2025-26)**

Sr No.	Name of Item	Quoted Brand	Company Name	Status	Reason(s) of Rejection	Grievance of the Firm	Decision(s) of the Committee
1	Spray Pump	PIR	M/s Arsh Enterprises	Non-Responsive	<p>1. Public purchase orders / supply orders after July 2018 regarding market experience for the bidder are not attached.</p> <p>2. FBR annual income / sales tax return for last three financial years i.e., 2021-22, 2022-23 &amp; 2023-24 are not attached.</p>	<p>Respected Sir, Please refer to your Technical Evaluation Report for Framework Contract regarding Vector Control Activities For Dengue for CD &amp; EPC PROGRAM FY 2025-26.</p> <p>1. The purchase orders / supply orders have already been attached with the bidding document. The hard copy of the same is again being submitted at your office for your ready reference.</p> <p>2. Documents are being submitted for further clarification.</p>	<p>Mr. Munim Khan from M/s Arsh Enterprises attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the Advertised Evaluation Criteria and the announced Technical Evaluation Report. The committee after due deliberation and discussion decided that:</p> <p>1. The firm did not provide public sector purchase order regarding market experience as per tender requirement; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not provide FBR annual income / sales tax return for last three financial years i.e., 2021-22, 2022-23 &amp; 2023-24 as per tender requirement; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>Hence, the status of the quoted item remained <b>Non-Responsive</b>.</p>
2	Spray Pump	Vectre	M/s Glow Pak International	Non-Responsive	<p>1. The attached certificate from manufacturer / sole agent is not as per criteria.</p> <p>2. AMRI certification is not attached.</p>	<p>Dear Sir, We respectfully request the honorable committee to kindly reconsider, as this item is not a regular market product and is specifically required by the Health Department to eliminate the Dengue Virus. Instead of it we have submitted WHO compliance certificate certified by International Pesticide Application Research Centre (IPARC). We wish to clarify each point as follows:</p> <p><b>Manufacturer Authorization:</b> The manufacturer authorization is already attached with the tender documents (Page No. 30) on the manufacturer's letterhead, duly signed and stamped, in accordance with the bidding documents.</p> <p><b>Compliance with WHO Standards:</b> This is the only Chinese company complying with WHO standards for this product. The International Pesticide Application Research Centre (IPARC) certificate (Page No. 32) was attached with the technical bid. <b>After-Sales Service &amp; Backup Undertaking:</b> The certificate from the manufacturer regarding after-sales service backup was attached in manufacturer declaration on Page No. 30 and undertaking on Page No. 210. If the department requires it on the manufacturer's letterhead, we have also attached the same herewith for your reference. Following documents attached for your review:</p> <p>1. Authority Letter 2. Compliance Letter 3. Quality Certificate for Service Backup 4. Service Backup Undertaking 5. IPARC Certificate</p> <p>We request the committee to kindly review the attached documents and consider our submission in light of the above clarifications.</p>	<p>No representative from M/S Glow Pak International attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the Advertised Evaluation Criteria and the announced Technical Evaluation Report. The committee after due deliberation and discussion decided that:</p> <p>1. The firm did not provide certificate from manufacturer / sole agent as per criteria hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not address the objection on AMRI certification.</p> <p>Hence, the status of the quoted item remained <b>Non-Responsive</b>.</p>