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MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 5th May, 2020 AT 02:30 P.M TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS AGAINST TECHNICAL EVALUATION REPORTS FOR THE PROCUREMENT OF STRYCHNINE FOR CD&EPC PROGRAM AND LAB CONSUMEABLE ITEMS (COVID-19) FOR PROVINCIAL TB CONTROLPROGRAM, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB, FY 2019-20

A meeting of the Grievance Redressal Committee was held on 05-05-2020 at 02:30 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for the procurement of Strychnine for CD&EPC Program and Lab Consumable items (COVID-19) for Provincial TB Control Program, Directorate General Health Services, Punjab, FY 2019-20.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (CD&EPC), DGHS	Chairman/Convener
2.	Director Pharmacy, DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist (M&E), DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal for the procurement Strychnine for CD&EPC Program and Lab Consumable items (COVID-19) for Provincial TB Control Program, Directorate General Health Services, Punjab, FY 2019-20. The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow;

Sr.	NAME OF THE FIRM & QUOTED ITEM	STATUS	REASON (S) OF REJECTION	GREVIANCE OF THE FIRM	DECISIONS OF THE GREVIANCE COMMITTEE
01	M/s Z.R Engineering (STRYCHNINE)	NON-RESPONSIVE	<p>The firm did not provide the following documents</p> <ol style="list-style-type: none"> 1.Amount of Bid security hidden 2.Invalid Manufacturing license 3.Invalid Registration Certificate 4.Lab assay of the Sample is not acceptable. 	<p>1. M/s Z.R Engineering</p> <p>The firm submitted the Grievance against Technical Evaluation Report of Procurement of Strychnine on Framework Contract Basis for District Health Authorities in Punjab Under Administrative Control of P&SHD and humble submissions of the firms are as under: -</p> <p>1. Amount of Bid Security is Hidden; The amount of bid security is hidden on the copy of the pay order just to keep the rates quoted in the financial bid secure & hidden. This has been a practice in the previous tenders as well where the amount of bid security is not exactly mentioned in the bidding document.</p> <p>2. Manufacturing license and Registration Certificate is not Valid; Manufacturing License not issued by the Concerned Authority The valid product license & registration documents from the relevant government authorities are already attached with the bidding document. The same is again being attached herewith.</p> <p>(i) Valid Product License: Please find attached annexure 1. This is a valid license issued to our manufacturer M/s Shakun Enterprises (Pvt.) Ltd by Directorate of Drugs Controller, Orissa, India. The license 745 is issued under from 25 of The Drugs & Cosmetics Rules 1945. The validity of this license is upto 2028. The same certificate is attached by our competitor which has been accepted by you.</p>	<p>The representative of M/s Z.R Engineering attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion, keeping in view the required parameters in detail that firm provided;</p> <ol style="list-style-type: none"> 1. Valid Manufacturing license which is accepted. 2. Valid Registration Certificate which is accepted. 3. Annual Sales turn over/Gross Revenue for FY 2018-19 which is accepted. 4. copy of bid security which is accepted. <p>Moreover, Lab assay of the sample is 95.7% and the required assay should not be less than 97% as per advertised specification. Keeping in view the dire need of STRYCHNINE as well as the</p>

				<p>(ii) Permanent Registration Certificate: Please find attached annexure 2. This is a permanent registration certificate issued to our manufacturer for the manufacturing of Strychnine by the Directorate of Industries, Cuttack.</p> <p>3.Assay of the Sample is not Acceptable; Please refer to the letter no. 10795 / DTL, Drug Testing Laboratory, P & S Healthcare Department Punjab regarding the lab test report of sample submitted by DGHS, Punjab for testing of samples of Strychnine for the above mentioned tender. (annexure 3)</p> <p>The result of the report issued by the DTL Lab states that Strychnine HCL 99 % pure is 95.7 %. The recoveries of extraction were 78.9% - 102.4% for brucine and 95.2% - 106.1% for strychnine. (annexure 4) Intra- and inter-day accuracy ranged from 95.0% to 107.9% for strychnine, 93.4% to 103.3% for brucine, and the precisions were within 13.8%. (annexure 5) In the analyzed specimens, the limits of quantification were 0.1 ug/mL or 0.1 ug/g. The recovery rate ranged from 75.0% to 98.7% and the coefficients of variation ranged from 4.8% to 10.5%. All the tests for assay states that strychnine HCL between 75% to 98.7 is lethal for rodenticide. Plus, strychnine dose of 1 mg/kg is used for rodenticide. Hence, the presence of 95.7% strychnine HCL in the sample falls within the range (75% to 98.7) which is effective lethal dose. The variation in the amount of strychnine may be due to method of assay. Therefore, the samples should be qualified. You are therefore requested to kindly qualify our technical bid and samples.</p>	<p>increasing number of dog bite cases through DSS i.e. 30859 w.e.f Jan 2020 to May 2020 all over the Punjab, the procurement of STRYCHNINE as well as the matter of assay report is referred to end user and the decision of end user shall be considered as final.</p>
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02	<p>M/s Scientific System</p> <ol style="list-style-type: none"> 1. Poly Propylene Tube 2.0 mL 2. Measuring Flask 1 Liter 	NON-RESPONSIVE	<p>Samples not provided by the firm of Item No. 7 (Poly Propylene Tube 2.0 mL) & Item No. 12 (Measuring Flask 1 Liter)</p>	<p>2. M/s Scientific System</p> <p>The firm submitted the grievance against the Technical Evaluation Report.</p> <p>Please be informed that worthy Technical evaluation committee rejected our two items i.e. Item No. 7 (Poly Propylene Tube 2.0 mL) & Item No. 12 (Measuring Flask 1 Liter) stated that "samples not provided".</p> <p>In this regard we would like to clarify that against Item No. 7 & Item No. 14 are same Items (Poly Propylene Tube) were demanded but different in size. So we submit one sample against both items for evaluation, considering that both items are same.</p> <p>Same as above Item No. 12 & Item No. 11 are same items (Measuring Flask 1 Liter) were demanded but difference was without cap / with cap. We submitted one sample with cap type against both items considering that both items are same.</p> <p>Moreover, we are submitting separate samples against both rejected items for your kind consideration and evaluation.</p> <p>In the light of above clarification, it is therefore requested to reconsider the decision against technical evaluation of our said quoted items and accept our samples for further official pursuance. Assuring you of our best Services</p> <p>Looking forward for favorable response from your good self.</p>	<p>The representative of M/s Scientific System attended the meeting and presented their grievance to the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report.</p> <p>The M/s Scientific System did not submit the samples at the time of technical bid opening against the item no. 07 (Poly Propylene Tube) which were required different in sizes as well as item no.12 (Measuring Flask 1 Liter) which were required with cap as per advertised specifications individually.</p> <p>The committee after due deliberation and discussion, keeping in view the COVID-19 emergency timelines decided to not accept the samples presented before the grievance redressal committee. Therefore, grievance of the firm is not accepted</p> <p>Hence the status of the firm M/s Scientific is declared as Non-Responsive.</p>
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