



## **PURCHASE CELL**

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### **MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING TO REDRESS THE GRIEVANCES OF THE FIRMS AGAINST THE TECHNICAL EVALUATION REPORT(S) OF IT EQUIPMENT(S) AND FURNITURE & FIXTURE ITEMS FOR SCHEME RESTRUCTURING OF DGHS AS WELL AS SCREENING SUPPLIES, MEDICAL EQUIPMENT, IT EQUIPMENT(S) AND FURNITURE & FIXTURE FOR NCD PROGRAM DURING FY 2018-2019, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB**

A meeting of the Grievance Redressal Committee was held on 26-04-2019 at 2:30 P.M in committee room of Directorate General Health Services, Punjab, to redress the grievance applications submitted by the aggrieved firms, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended).

Following members of Grievance Redressal Committee attended the meeting:

<b>Sr. No.</b>	<b>Participants</b>	
1.	Director Health Services (CDC), DGHS	<b>Chairman/Convener</b>
2.	Senior Medical Officer (EPI), DGHS	<b>Member</b>
3.	Senior Law Officer (Litigation Cell), DGHS	<b>Member</b>
4.	Senior Planning Officer-I, P&D Department, DGHS	<b>Co-opted Member</b>
5.	APM Logistics & Procurement, NCD Program, DGHS	<b>Co-opted Member</b>

Following member(s) presented the cases on behalf of the Technical Scrutiny / Bid Evaluation Committee:

<b>Sr. No.</b>	<b>Member(s)</b>
1.	Pharmacist, Purchase Cell, DGHS

The Chair welcomed the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against technical evaluation reports of items for various programs during Fiscal Year 2018-2019.

The grievances of firms and decisions of grievance redressal committee made thereof are as follow:

Sr. No.	T.E. No.	Name of Item	Name of the Firm	Status as per Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decisions of the Grievance Redressal Committee
1	T.E No. PC-5/NCD's/18-19	Glucose Test Strips (With Glucometer)	M/s Muller & Phipps Pvt. Ltd.	Non-Responsive	1) Copy of CNIC of CEO is not attached. 2) Undertaking for Non-conviction by any court of law is not attached. 3) As the quoted item is not FDA approved hence does not comply to advertised specifications.	The firm has submitted a grievance application against the technical evaluation report in which it has stated that it has attached the following documents: 1) Copy of CNIC of CEO is not attached. 2) Undertaking for Non-conviction by any court of law is not attached. 3) As the quoted item is not FDA approved hence does not comply to advertised specifications.	Mr. M. Ihsan, representative of M/s Muller & Phipps Pvt. Ltd., appeared before the grievance redressal committee and briefed about the grievance. The firm has submitted copy of CNIC of CEO and undertaking for Non-conviction by any court of law with grievance application which was accepted by by GRC (Grievance Redressal Committee) as far as , FDA approval is concerned, Firm submitted letter issued by FDA which was expired on March 13, 2019 and also incomplete with missing attachment of product list, the committee granted two more days to firm for submission of valid certificate issued by FDA to its manufacturing plant located in Japan however firm failed to submit it FDA certificate in stipulated time and submitted valid CE certification of manufacturer instead which is not acceptable as per advertised criteria. In addition GRC further observed that on test strips provided as sample clearly written that it is not for sale in U.S.A. which is also contrary to firm claim of FDA approval. Therefore, grievance is accepted to the extent of provided CEO CNIC and non conviction affidavit. However firm's claim regarding FDA approval was not acceptable on basis of submitted evidences. Hence status of the firm, M/s Muller & Phipps Pvt. Ltd., remained unchanged as " <b>Non Responsive</b> ".
2	T.E No. PC-5/NCD's/18-19	Mouth Pieces for Peak Flow Meter	M/s Ayyan Molecular	Non-Responsive	No undertaking is attached regarding non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/-	The firm has submitted a grievance application against the technical evaluation report and stated that it has attached undertaking of non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/-	Mr. Shabhat Khan, representative of M/s Ayyan Molecular, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the undertaking for Non-conviction by any court of law as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Ayyan Molecular, is declared as " <b>Responsive</b> ".
3	T.E No. PC-5/NCD's/18-19	Mouth Pieces for Peak Flow Meter	M/s Advance System	Non-Responsive	Copy of bid security is not attached.	The firm has submitted a grievance application against the technical evaluation report and stated that it has attached the copy of CDR with the application and requested to declare the status of M/s Advance System " <b>Responsive</b> ".	Mr. Imran, representative of M/s Advance System, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the copy of 2% bid security as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Advance System, is declared as " <b>Responsive</b> ".
4	T.E No. PC-5/NCD's/18-19	Mouth Pieces for Peak Flow Meter	M/s Tri Tech International	Non-Responsive	1) NTN & GST Certificates are not attached. 2) Copy of 2% bid security is not attached. 3) No undertaking is attached regarding non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/- 4) Quoted item does not qualify End-user evaluation.	The firm has submitted a grievance application against the technical evaluation report in which it has said that it has attached the document on the basis the firm was rejected.	Mr. Farhan, representative of M/s Tri Tech International, appeared before the grievance redressal committee and briefed about the grievance. Although the firm has submitted the NTN & GST Certificate, copy of 2% bid security and required undertaking but due to "Not-Acceptable" remarks by the end-user after sample evaluation, its grievance is rejected and hence status of the firm, M/s Tri Tech International, is declared as " <b>Non-Responsive</b> ".

Sr. No.	T.E No.	Name of Item	Name of the Firm	Status as per Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decisions of the Grievance Redressal Committee
5	T.E No. PC-5/NCD's/18-19	Mouth Pieces for Peak Flow Meter	M/s Syntradex	Non-Responsive	1) Copy of 2% bid security is not attached. 2) No undertaking is attached regarding non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/- 3) Firm did not provide sample for evaluation.	The firm has submitted a grievance application against the technical evaluation report in which it has explained that the firm has already attached the documents in the technical bid submitted by the firm, however, it has also attached the same documents with the application.	Mr. Adnan, representative of M/s Syntradex, appeared before the grievance redressal committee and briefed about the grievance. The firm has submitted the copy of 2% bid security, required undertaking as well sample for evaluation. Furthermore the firm requested to evaluate the given sample and give them chance thereby enhancing the competition. The committee accepted the request of the firm and forwarded the sample to technical expert of concerned program for evaluation as early as possible. The Concerned program furnished the report on same day after evaluation and declared as complying to specifications. Therefore, its grievance is accepted and hence status of the firm, M/s Syntradex, is declared as <b>"Responsive"</b> .
6	T.E No. PC-5/NCD's/18-19	Mouth Pieces for Peak Flow Meter	M/s Dymedix Systems	Non-Responsive	1) Copy of 2% bid security is not attached. 2) No undertaking is attached regarding non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/-	The firm has submitted a grievance application against the technical evaluation report in which it has requested for review of the technical bid, also firm has mentioned to have attached the documents along with its grievance application.	Mr. M. Naem, representative of M/s Dymedix Systems, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the copy of 2% bid security and required undertaking for Non-conviction by any court of law as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Dymedix Systems, is declared as <b>"Responsive"</b> .
7	T.E No. PC-5/NCD's/18-19	Mouth Pieces for Peak Flow Meter	M/s Care Scientific Lahore	Non-Responsive	No undertaking is attached regarding non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/-	The firm has submitted a grievance application against the technical evaluation report and stated that it has attached undertaking of non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/-	No representative of M/s Care Scientific Lahore appeared before the grievance redressal committee, however the submitted grievance application of the firm was considered. As the firm has submitted the undertaking for Non-conviction by any court of law as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Care Scientific Lahore, is declared as <b>"Responsive"</b> .
8	T.E No. PC-4/NCD's/18-19	Peak-Flow Meter	M/s Advance System	Non-Responsive	Copy of bid security is not attached.	The firm has submitted a grievance application against the technical evaluation report and stated that it has attached the copy of CDR with the application and requested to declare the status of M/s Advance System <b>"Responsive"</b> .	Mr. Imran, representative of M/s Advance System, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the copy of 2% bid security as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Advance System, is declared as <b>"Responsive"</b> .
9	T.E No. PC-4/NCD's/18-19	Peak-Flow Meter	M/s Dymedix Systems	Non-Responsive	Copy of bid security is not attached.	The firm has submitted a grievance application against the technical evaluation report in which it has requested for review of the technical bid, also firm has mentioned to have attached the documents along with its grievance application.	Mr. M. Naem, representative of M/s Dymedix Systems, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the copy of 2% bid security as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Dymedix Systems, is declared as <b>"Responsive"</b> .

Sr. No.	T.E. No.	Name of Item	Name of the Firm	Status as per Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decisions of the Grievance Redressal Committee
10	T.E No. PC-4/NCD's/18-19	Peak-Flow Meter	M/s Tri Tech International	Non-Responsive	1) NTN & GST certificates are not attached. 2) Copy of bid security is not attached. 3) No undertaking is attached regarding non-blacklisting/debarred. 4) No undertaking is attached regarding non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/- 5) Quoted item did not qualify the end-user evaluation.	The firm has submitted a grievance application against the technical evaluation report in which it has said that it has attached the document on the basis the firm was rejected.	Mr. Farhan, representative of M/s Tri Tech International, appeared before the grievance redressal committee and briefed about the grievance. Although the firm has submitted the NTN & GST Certificate, copy of 2% bid security and required undertakings but due to "Not Acceptable" remarks by the end-user after sample evaluation, its grievance is rejected and hence status of the firm, M/s Tri Tech International, is declared as " <b>Non-Responsive</b> ".
11	T.E No. PC-4/NCD's/18-19	Peak-Flow Meter	M/s Syntradex	Non-Responsive	1) Copy of bid security is not attached. 2) No undertaking is attached regarding non-conviction by any court of law on notarized judicial stamp paper of Rs. 100/-	The firm has submitted a grievance application against the technical evaluation report in which it has explained that the firm has already attached the documents in the technical bid submitted by the firm, however, it has also attached the same documents with the application.	Mr. Adnan, representative of M/s Syntradex, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the copy of 2% bid security and required undertaking as per knockdown clauses of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Syntradex, is declared as " <b>Responsive</b> ".
12	T.E No. PC-4/NCD's/18-19	Peak-Flow Meter	M/s Saarf Medical Solutions	Non-Responsive	The offered quoted item in technical proposal is Oxylitre, UK whereas the sample submitted is of Clement Clark.	The firm has submitted a grievance application against the technical evaluation report in which it has said that the result of Peak Flow Meter was not announced in the uploaded report.	No representative of M/s Saarf Medical Solutions appeared before the grievance redressal committee, however the submitted grievance application of the firm was considered. As the firm could not justify the difference in quoted brand and submitted sample. Therefore, its grievance is rejected and hence status of the firm, M/s Care Scientific Lahore, is declared as " <b>Non-Responsive</b> ".
13	T.E No. PC-3/NCD's/18-19	Desktop Computers (Core i7) with UPS Backup	M/s Generation System	Non-Responsive	1) Copy of bid security is not attached. 2) No declaration is given on notarized judicial stamp paper of Rs.100/-, that the make, model & country of origin of all accessories to be provided with the product.	The firm has submitted a grievance for redressal against the technical evaluation report and firm stated in grievance application that it has attached the copy of CDR and undertaking on notarized Rs. 100 stamp paper for Country of Origin.	Mr. Sulaman, representative of M/s Generation System, appeared before the grievance redressal committee and briefed about the grievance. Due to technical issues in the advertised specifications, the committee after due deliberation unanimously decided to <b>re-tender</b> the quoted item with revised specifications.
14	T.E No. PC-3/NCD's/18-19	Desktop Computers (Core i7) with UPS Backup	M/s Astrontech Distribution	Non-Responsive	No declaration is given on notarized judicial stamp paper of Rs.100/-, that the make, model & country of origin of all accessories to be provided with the product.	The firm has submitted a grievance for redressal against the technical evaluation report. The firm requested to reconsider the following documents with grievance redressal application: The make, model & country of origin of all accessories to be provided with the product on notarized judicial stamp paper of Rs.100/-.	Mr. Aftab, representative of M/s Astrontech Distribution appeared before the grievance redressal committee and briefed about the grievance. Due to technical issues in the advertised specifications, the committee after due deliberation unanimously decided to <b>re-tender</b> the quoted item with revised specifications.
15	T.E No. PC-3/DGHS ITEM/18-19	Desktop Computer (Core i7) with UPS Backup	M/s Astrontech Distribution	Non-Responsive	1) No declaration on notarized judicial stamp paper of Rs.100/-, that the make, model & country of origin of all accessories to be provided with the product has been attached. 2) Quoted item does not comply to advertised specifications.	The firm has submitted a grievance for redressal against the technical evaluation report. The firm requested to reconsider the following documents with grievance redressal application: The make, model & country of origin of all accessories to be provided with the product on notarized judicial stamp paper of Rs.100/-.	Mr. Aftab, representative of M/s Astrontech Distribution appeared before the grievance redressal committee and briefed about the grievance. Due to technical issues in the advertised specifications, the committee after due deliberation unanimously decided to <b>re-tender</b> the quoted item with revised specifications.

Sr. No.	T.E. No.	Name of Item	Name of the Firm	Status as per Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decisions of the Grievance Redressal Committee
16	T.E No. PC-3/DGHS ITEM/18-19	Laser Printer	M/s Office Automation Group	Non-Responsive	1) No declaration on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product has been attached. 2) Quoted item does not comply to advertised specifications.	The firm submitted an application of grievance mentioning that it has attached notarized judicial stamp paper for the the make, model & country of origin of all accessories.	Mr. Bashir Saeed, representative of M/s Office Automation Group, appeared before the grievance redressal committee and briefed about the grievance. Although the firm has submitted the undertaking for Non-conviction by any court of law but due to non-compliance of given specifications with advertised specifications, its grievance is rejected and hence status of the firm, M/s Office Automation Group, is declared as <b>"Non-Responsive"</b> .
17	T.E No. PC-3/DGHS ITEM/18-19	Color Printer	M/s Office Automation Group	Non-Responsive	No declaration on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product has been attached.	The firm submitted an application of grievance mentioning that it has attached notarized judicial stamp paper for the the make, model & country of origin of all accessories.	Mr. Bashir Saeed, representative of M/s Office Automation Group, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the required undertaking as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Office Automation Group, is declared as <b>"Responsive"</b> .
18	T.E No. PC-3/DGHS ITEM/18-19	Photocopier (Heavy Duty)	M/s Office Automation Group	Non-Responsive	No declaration on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product has been attached.	The firm submitted an application of grievance mentioning that it has attached notarized judicial stamp paper for the the make, model & country of origin of all accessories.	Mr. Bashir Saeed, representative of M/s Office Automation Group, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the required undertaking as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Office Automation Group, is declared as <b>"Responsive"</b> .
19	T.E No. PC-3/DGHS ITEM/18-19	Fax Machine	M/s Office Automation Group	Non-Responsive	No declaration on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product has been attached.	The firm submitted an application of grievance mentioning that it has attached notarized judicial stamp paper for the the make, model & country of origin of all accessories.	Mr. Bashir Saeed, representative of M/s Office Automation Group, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the required undertaking as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Office Automation Group, is declared as <b>"Responsive"</b> .

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20	T.E No. PC-2/DGHS ITEM/18-19	1. Classic Large Desk (Executive Desk) 2. Classic Side Rack 3. Classic Large Credenza 4. Classic Executive Chair 5. Classic Visitor Chair 6. Classic Side Table 7. Classic Chesterfield (01 Seater Sofa) 8. Classic Chesterfield (02 Seater Sofa) 9. Manager Medium Back Chair (Manager Chair) 10. Possos Visitor Medium Back Chair (Visitor Chair) 11. ARC Koto (01 Seater Sofa) 12. Workstation Top, Partition, End Connector for four agents (Linear Workstation) (Type-IV) 13. Budget CPU Trolley Component 14. Budget Keyboard Tray W/o Mouse Pad Component 15. Executive High Back Chair (Executive Visitor Chair)	M/s Micro Gaint Cons Co.	Non-Responsive	No declaration is given on notarized judicial stamp paper of Rs.100/-, that the make, model & country of origin of all accessories to be provided with the product.	The firm has submitted a grievance application for redressal and has attached the document along with the application for which the firm was declared Nonresponsive.	Mr. Atif Ikram, representative of M/s Micro Gaint Cons Co., appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the required undertaking as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Micro Gaint Cons Co., is declared as <b>"Responsive"</b> .
21	T.E No. PC-2/DGHS ITEM/18-19	1. Classic Large Desk (Executive Desk) 2. Classic Side Rack 3. Classic Large Credenza 4. Classic Executive Chair 5. Classic Visitor Chair 6. Classic Side Table 7. Classic Chesterfield (01 Seater Sofa) 8. Classic Chesterfield (02 Seater Sofa) 9. Manager Medium Back Chair (Manager Chair) 10. Possos Visitor Medium Back Chair (Visitor Chair) 11. ARC Koto (01 Seater Sofa) 15. Executive High Back Chair (Executive Visitor Chair)	M/s TEVTA WSC Gujrat	Non-Responsive	1) Copy of bid security is not attached with technical proposal. 2) No declaration is given on notarized judicial stamp paper of Rs.100/-, that the make, model & country of origin of all accessories to be provided with the product.	The firm has submitted a grievance application against the technical evaluation report and stated that it has attached the following documents: 1) Copy of bid security 2) the make, model & country of origin of all accessories to be provided with the product on notarized judicial stamp paper of Rs.100/-.	No representative of M/s TEVTA WSC Gujrat appeared before the grievance redressal committee, however the submitted grievance application of the firm was considered. As the firm has submitted the copy of 2% bid security and required undertaking as per requirement of knockdown clauses of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s TEVTA WSC Gujrat, is declared as <b>"Responsive"</b> .

Sr. No.	T.E. No.	Name of Item	Name of the Firm	Status as per Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decisions of the Grievance Redressal Committee
22	T.E No. PC-2/NCD's/18-19	1. Table with Side Rack Computer Enabled 2. Office Chairs (Revolving) 3. Office Chairs /Visitor Chairs 4. Patient Examination Stool 5. Patient Examination Couch 6. Side/Ward Screen 4 Piece	M/s TEVTA WSC Gujrat	Non-Responsive	1) Copy of bid security is not attached with technical proposal. 2) No declaration is given on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product.	The firm has submitted a grievance application against the technical evaluation report and stated that it has attached the following documents: 1) Copy of bid security 2) the make, model & country of origin of all accessories to be provided with the product on notarized judicial stamp paper of Rs.100/- .	No representative of M/s TEVTA WSC Gujrat appeared before the grievance redressal committee, however the submitted grievance application of the firm was considered. As the firm has submitted the copy of 2% bid security and required undertaking as per requirement of knockdown clauses of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s TEVTA WSC Gujrat, is declared as <b>"Responsive"</b> .
23	T.E No. PC-2/NCD's/18-19	5. Patient Examination Couch 6. Side/Ward Screen 4 Piece	M/s Strong Man	Non-Responsive	No declaration is given on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product.	The firm has submitted a grievance application against the technical evaluation report in which it has explained that it has attached required documents in the technical bid, furthermore it has attached copy of undertaking with the grievance application.	Mr. Usama Bin Sabir, representative of M/s Strong Man, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the required undertaking as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Strong Man, is declared as <b>"Responsive"</b> .
24	T.E No. PC-2/NCD's/18-19	2. Office Chairs (Revolving) 4. Patient Examination Stool 5. Patient Examination Couch 6. Side/Ward Screen 4 Piece	M/s Mirza Niaz Muhammad & Sons	Non-Responsive	Amount of bid security is hidden so could not be verified.	The firm has submitted grievance for redressal against the technical evaluation report stating that the copy of CDR is attached with the grievance application.	Mr. M. Ahsan, representative of M/s Mirza Niaz Muhammad & Sons, appeared before the grievance redressal committee and briefed about the grievance. As the submitted amount of 2% bid security is equal to required amount. Therefore, its grievance is accepted and hence status of the firm, M/s Mirza Niaz Muhammad & Sons, is declared as <b>"Responsive"</b> .
25	T.E No. PC-5/NCD's/18-19	Glucose Test Strips (With Glucometer)	M/s Popular International	Non-Responsive	As the quoted item is not FDA approved hence does not comply to advertised specifications.		Mr. Asif Zaidi, representative of M/s Popular International, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted certificate of approval by FDA. Therefore, its grievance is accepted and hence status of the firm, M/s Popular Pvt. Ltd., is declared as <b>"Responsive"</b> .
26	T.E No. PC-3/DGHS ITEM/18-19	Multimedia with screen	M/s Mansha Brothers	Non-Responsive	No declaration on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product has been attached.	The firm has submitted a grievance for redressal against the technical evaluation report. The firm requested to reconsider the following documents with grievance redressal application: The make, model & country of origin of all accessories to be provided with the product on notarized judicial stamp paper of Rs.100/- .	Mr. M. Tariq, representative of M/s Mansha Brothers, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the required undertaking as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Mansha Brothers, is declared as <b>"Responsive"</b> .

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27	T.E No. PC-3/DGHS ITEM/18-19	Telephone Exchange PABX 10 Incoming 50 outgoing	M/s Mansha Brothers	Non-Responsive	No declaration on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product has been attached.	The firm has submitted a grievance for redressal against the technical evaluation report. The firm requested to reconsider the following documents with grievance redressal application: The make, model & country of origin of all accessories to be provided with the product on notarized judicial stamp paper of Rs.100/- .	Mr. M. Tariq, representative of M/s Mansha Brothers, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the required undertaking as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Mansha Brothers, is declared as <b>"Responsive"</b> .
28	T.E No. PC-3/DGHS ITEM/18-19	Intercom Phone Sets	M/s Mansha Brothers	Non-Responsive	No declaration on notarized judicial stamp paper of Rs.100/- , that the make, model & country of origin of all accessories to be provided with the product has been attached.	The firm has submitted a grievance for redressal against the technical evaluation report. The firm requested to reconsider the following documents with grievance redressal application: The make, model & country of origin of all accessories to be provided with the product on notarized judicial stamp paper of Rs.100/- .	Mr. M. Tariq, representative of M/s Mansha Brothers, appeared before the grievance redressal committee and briefed about the grievance. As the firm has submitted the required undertaking as per requirement of knockdown clause of evaluation criteria. Therefore, its grievance is accepted and hence status of the firm, M/s Mansha Brothers, is declared as <b>"Responsive"</b> .