



## PURCHASE CELL

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**MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 11<sup>th</sup> FEBRUARY, 2021 AT 02:15 P.M TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS AGAINST PREQUALIFICATION/TECHNICAL EVALUATION REPORT FOR THE PREQUALIFICATION OF HEPATITIS-C PCR KITS (IVD) FOR PUNJAB HEPATITIS CONTROL PROGRAM AND PROCUREMENT OF SPARE PARTS / REPAIR OF VEHICLE MITSHUBISHI DOUBLE CABIN MODEL 2007(L200) FOR TRANSPORT BRANCH, FY 2020-21**

A meeting of the Grievance Redressal Committee was held on 05<sup>th</sup> Jan, 2021 at 02:00 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for Pre-qualification of HEPATITIS-C PCR KITS (IVD) for PUNJAB HEPATITIS CONTROL PROGRAM and Procurement of SPARE PARTS / REPAIR OF VEHICLE MITSHUBISHI DOUBLE CABIN MODEL 2007(L200) FOR TRANSPORT BRANCH, Directorate General Health Services, Punjab, FY 2020-21.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (EPI), O/o DGHS	<b>Chairman/Convener</b>
2.	Director Health Services (CD&EPC), O/o DGHS	<b>Member</b>
3.	Senior Law Officer (Litigation Cell), O/o DGHS	<b>Member</b>
4.	Additional Director Health Services (Medical), O/o DGHS	<b>Member</b>
5.	Director Health Services (MIS), O/o DGHS	<b>Member</b>

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Deputy Director Pharmacy, O/o DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against Prequalification/Technical Evaluation Report. The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	Name of Firm	Name of Item	Reason(s) of Rejection	Grievance of the Firm	Decision of the Committee
1	M/s Roche Pakistan Ltd.	Hepatitis-C PCR Testing Kits/Devices	<p>1. Valid Drugs Manufacturing License/Establishment Registration Certificate is not provided.</p> <p>2. Copy of judicial stamp paper (undertaking) has been attached instead of original one regarding declaration that currently it is not Blacklisted/Debarred by any Government, or its organization or project.</p> <p>3. Copy of judicial stamp paper (undertaking) has been attached instead of original one stating that it will fulfill all equipment mentioned in Specification after successful in bidding process.</p> <p>4. Copy of judicial stamp paper (undertaking) has been attached instead of original one stating that the applicant accepts all the terms and conditions as mentioned in Prequalification Documents.</p> <p>5. Copy of judicial stamp paper (undertaking) has been attached instead of original one stating that the Information provided by the firm at Annexure-A, B, C, D and any other information provided by the firm are in accordance with terms &amp; conditions of the prequalification documents.</p>	<p>The firm submitted its grievance stating that it has attached the documents in bid however, said documents have been re-submitted with application for reference. Hence, the firm has requested to accept the grievance and qualify the quoted item.</p>	<p>Mr. Tanveer Hussain, the representative of M/s Roche Pakistan Ltd., attended the meeting and presented its grievance before the grievance redressal committee.</p> <p>The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. After due deliberation and discussion the committee unanimously agreed upon following:</p> <ol style="list-style-type: none"> <li>1. Valid Establishment Registration Certificate issued by DRAP has been provided by the firm with grievance application which is acceptable.</li> <li>2. Original judicial stamp paper regarding declaration that currently it is not Blacklisted/Debarred by any Government, or its organization or project in compliance to knockdown clause of evaluation criteria has been provided by the firm with grievance application which is acceptable.</li> <li>3. Original judicial stamp paper of declaration stating that it will fulfill all equipment mentioned in Specification after successful in bidding process has been provided by the firm with grievance</li> </ol>

					<p>application which is acceptable.</p> <p>4. Original judicial stamp paper of declaration stating that the applicant accepts all the terms and conditions as mentioned in Prequalification Documents has been provided by the firm with grievance application which is acceptable.</p> <p>5. Original judicial stamp paper of declaration stating that the Information provided by the firm at Annexure-A, B, C, D and any other information provided by the firm are in accordance with terms &amp; conditions of the prequalification documents has been provided by the firm with grievance application which is acceptable.</p> <p>Thus, the overall Grievance of the firm is accepted and status of M/s Roche Pakistan Ltd. for quoted item is declared as "<b>Responsive</b>".</p>
2.	M/s Hospicare Systems	Hepatitis-C PCR Testing Kits/Devices	<p>1. Valid Drugs Manufacturing License/Establishment Registration Certificate not provided.</p> <p>2. Valid Drug Registration Certificate / Drug Enlistment Certificate, whichever is applicable per Medical Devices Rules 2018 of the quoted product issued by DRAP Pakistan not provided.</p>	<p>The firm submitted its grievance stating that it is registered with DRAP and Establishment Certificate is attached with this application. Moreover, proof of submission of application for enlistment certificate has also been enclosed. Hence, the firm has requested to accept the grievance and qualify the quoted item.</p>	<p>Mr. Azam, the representative of M/s Hospicare Systems, attended the meeting and presented its grievance before the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. After due deliberation and discussion</p>

					<p>the committee unanimously agreed upon following:</p> <ol style="list-style-type: none"> <li>1. Valid Establishment Registration Certificate issued by DRAP has been provided by the firm with grievance application which is acceptable.</li> <li>2. As the firm has failed to produce Medical Device Registration Certificate/Enlistment Certificate of quoted item thus justification of firm is not acceptable.</li> </ol> <p>Thus, the overall Grievance of the firm is rejected and status of M/s Hospicare Systems for quoted item is declared as <b>"Not-Prequalified"</b>.</p>
3.	M/s IK Solutions	Spare parts/repair of vehicle	1. Samples not provided.	The firm submitted its grievance stating that samples are very costly however we have attached affidavit regarding giving original parts as per quoted items.	Mr. Khurshid Alam, the representative of M/s IK Solutions, attended the meeting and presented its grievance before the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. After due deliberation and discussion the committee unanimously agreed to accept the grievance of the firm subject to submission of affidavit on Rs. 100 Judicial Stamp Paper that the firm will provide the supply of items

					strictly in compliance to advertised specifications. Thus, the grievance of the firm is accepted and status of M/s IK Solutions for quoted item is declared as <b>"Responsive"</b> .
4.	M/s A.R Traders	Spare parts/repair of vehicle	<ol style="list-style-type: none"> <li>1. Copy of CNIC not provided.</li> <li>2. Proof of ATL not provided.</li> <li>3. Undertaking regarding make, model and country of origin of quoted product not provided.</li> <li>4. Undertaking regarding firm is not-blacklisted/debarred not provided.</li> <li>5. Samples not provided.</li> </ol>	The firm submitted its grievance stating that we have attached requisite documents with application and samples/supply will be provided as per tender specifications.	<p>Mr. Abdul Rauf, the representative of M/s A.R Traders, attended the meeting and presented its grievance before the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. After due deliberation and discussion the committee unanimously agreed upon following:</p> <ol style="list-style-type: none"> <li>1. Copy of valid CNIC of owner has been provided by the firm with grievance application which is acceptable.</li> <li>2. Proof of ATL has been provided by the firm with grievance application which is acceptable.</li> <li>3. Undertaking regarding make, model and country of origin of quoted product has been provided by the firm with grievance application which is acceptable.</li> <li>4. Undertaking regarding firm is not-blacklisted/debarred has</li> </ol>

					<p>been provided by the firm with grievance application which is acceptable.</p> <p>5. Affidavit on Rs. 100 Judicial Stamp Paper that the firm will provide the supply of items strictly in compliance to advertised specifications submitted by the firm is acceptable.</p> <p>Thus, the grievance of the firm is accepted and status of M/s A.R Traders for quoted item is declared as <b>"Responsive"</b>.</p>
5.	M/s Mian Engineering	Spare parts/repair of vehicle	<p>1. Samples not provided.</p> <p>2. Undertaking regarding make, model and country of origin of quoted product not provided.</p>	<p>The firm submitted its grievance stating that we have attached requisite document with application and it is repair work of engine and how it is possible for any contractor to bring all the things to your office as a sample.</p>	<p>Mr. Raheel, the representative of M/s Mian Engineering, attended the meeting and presented its grievance before the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. After due deliberation and discussion the committee unanimously agreed upon following:</p> <p>1. Undertaking regarding make, model and country of origin of quoted product has been provided by the firm with grievance application which is acceptable.</p> <p>2. Affidavit on Rs. 100 Judicial Stamp Paper that the firm will provide the supply of items strictly in compliance to advertised specifications</p>

					submitted by the firm is acceptable. Thus, the grievance of the firm is accepted and status of M/s Mian Engineering for quoted item is declared as <b>"Responsive"</b> .
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**Senior Law Officer, DGHS  
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**Director Health Services (CD&EPC), DGHS  
(Member)**

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**Director Health Services (MIS), DGHS  
(Member)**

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**Additional Director Health Services (Medical), DGHS  
(Member)**

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**Director Health Services (EPI), DGHS  
(Convener)**

