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MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON FEB 04, 2019 AT 10.00 A.M TO REDRESS THE GRIEVANCES AGAINST TECHNICAL EVALUATION REPORT OF INSECTICIDES (WHO PRE-QUALIFIED ALPHACYPERMETHRIN 10% SC) FOR FY 2018-2019, FOR EP&C PROGRAM, DIRECTORATE GENERAL HEALTH SERVICES, PUNJAB

A meeting of the Grievance Redressal Committee was held on 04-02-2019 at 10.00 A.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for procurement of Insecticides (WHO Pre-qualified Alphacypermethrin 10% SC), for EP&C Program, for FY 2018-2019.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Dr. Shahnaz Naeem, Director Health Services (CDC), DGHS	Chairman/Convener
2.	Dr. Abdul Jabbar, Senior Medical Officer (EPI), DGHS	Member
3.	Senior Law Officer (Litigation Cell), DGHS	Member

Following member(s) of the evaluation committee presented the cases on behalf of the Technical Scrutiny / Bid Evaluation Committee:

Sr. No.	Member(s)
1.	Pharmacist, Purchase Cell, DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against technical evaluation report of Insecticides (WHO Pre-qualified Alphacypermethrin 10% SC), for Fiscal Year 2018-2019 by EP&C Program

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	Name of the Applicant	Status as per Technical Evaluation Report	Reason for Rejection	Grievance of the Applicant	Decisions of the Grievance Redressal Committee
1	M/s Tufail Enterprises	Nonresponsive	The applicant did not comply to compulsory parameter(s) (5, 8, 10), and also did not score qualifying marks i.e. 35.75/55 and above, in ordinary parameters.	<p>The applicant has submitted a grievance for redressal against the technical evaluation report claiming:</p> <ol style="list-style-type: none"> 1. to have accepted the terms and conditions of bidding documents which is mentioned in their "Letter of Intention" duly signed and stamped, attached in the technical bid. 2. to have more than one-year experience of the quoted product in National / International Level and has attached relevant documents annexed in their grievance application. 3. Manufacturer does not require GMP Certificate for manufacturing of Insecticides & Pesticides in India. Therefore, it was not provided in the technical proposal. 4. Marks should be awarded in Ordinary Parameters for Market Experience of the Quoted Product. 5. Marks should be awarded against "Valid ISO Certification" in Ordinary Parameters for Credibility & Certification of Manufacturer. 	<p>Mr. M. Nadeem Sadiq, representative of M/s Tufail Enterprises, appeared before the grievance redressal committee and briefed about the grievance. Upon hearing the presentation of the applicant, the committee decided to consider the grievance subject to:</p> <ol style="list-style-type: none"> 1. The applicant submitted an undertaking that it abides by the terms and conditions of tender/bid documents. 2. The applicant submitted Authorization Certificate from the manufacturer. 3. Since the quoted product is WHO Pre-qualified and is enlisted in WHO Prequalified Vector Control Products, hence valid WHO Prequalification shall be considered suffice to GMP Certificate. 4. For the awarding of marks against Market Experience of the quoted product, the applicant submitted documents as per the marking criteria, so 10 marks were awarded accordingly. 5. After reviewing the validity of the ISO Certificates submitted by the applicant, 05 marks were awarded accordingly. <p>Therefore, the grievance is accepted and status of the firm, M/s Tufail Enterprises, is declared as "Responsive".</p>

2	M/s Z.R Engineering	Nonresponsive	The applicant did not comply to compulsory parameter(s) (4, 5, 10), yet it succeeded to score qualifying marks i.e. 35.75/55 and above, in ordinary parameters.	<ol style="list-style-type: none"> 1. The applicant submitted its grievance for redressal against clause 4 that copy of 2% Bid Security is attached in the technical bid. The applicant, in addition, has provided the copy of 2% Bid Security with the grievance application. 2. Referring to clause 5, the applicant claims to have accepted the terms and conditions of bidding documents which is mentioned in their "Letter of Intention" duly signed and stamped, attached in the technical bid. 3. With respect to clause 10, the aggrieved applicant mentions that the Manufacturer does not have the requirement of GMP certificate in the country of manufacturer. Such clarification may also be verified directly from the manufacturer itself. 	<p>Mr. Mohsin, representative of M/s Z.R Engineering, appeared before the grievance redressal committee and briefed about the grievance. The committee considered the presentation of the applicant subject to:</p> <ol style="list-style-type: none"> 1. The applicant submitted an undertaking that the amount of security mentioned in the bank guarantee was not in accordance to the percentage mentioned on the bank guarantee i.e. 5% of the total contract amount; which should be 2% of the estimated cost. 2. The applicant submitted an undertaking that it abides by the terms and conditions of tender/bid documents. 3. Since the quoted product is WHO Pre-qualified and is enlisted in WHO Prequalified Vector Control Products, hence valid WHO Prequalification shall be considered suffice to GMP Certificate. <p>Therefore, the grievance is accepted and status of the firm, M/s Z.R Engineering, is declared as "Responsive".</p>
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