

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS THROUGH OCB ON FRAMEWORK CONTRACT BASIS) (PHASE-II) (FY 2023-24)

Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1	Bajwa Pharmaceuticals Pvt. Ltd.	Amiodarone HCl 150mg Injection	<p>1. Statement on undertaking is not as per bidding document.</p> <p>2. The quoted product did not obtain qualifying marks.</p>	<p>Dear Sir,</p> <p>It is humbly stated that Bajwa pharmaceutical has provided all the required documents in the Technical Bid of the ongoing tender Phase 2 of FY 23-24.</p> <p>Sir your technical committee show their grievance on the following documents, which we are providing again.</p> <p>&gt; Under Taking Regarding "Non Declaration of Any Spurious Adeltrated Batch of the Quoted Item".</p> <p>&gt; Valid Registration Certificate of Bupivacaine HCL 0.5% Injection.</p> <p>Valid Registration Certificate of Neostigmine Injection.</p> <p>&gt; Product Experience in Public Sectors.</p> <p>&gt; Number of Functional Stability Chamber.</p> <p>&gt; Primary Reference Standard.</p> <p>&gt; Chain Pharmacy Data./Availability of Products.</p> <p>&gt; Waste Water Treatment Plant.</p> <p>&gt; Technical Staff.</p> <p>Please find the above documents.</p> <p>Truly Yours,</p> <p>For and on behalf of Bajwa Pharmaceutical PVT.Ltd.</p>	<p>Mr. Hamza Haider from M/s Bajwa Pharmaceuticals Pvt. Ltd. attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria &amp; Specifications and announced the Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion decided that:</p> <ol style="list-style-type: none"> <li>1. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>2. The firm did not provide any additional document regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</li> <li>3. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</li> <li>4. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</li> <li>5. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</li> <li>6. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</li> <li>7. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</li> </ol> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
2	Bajwa Pharmaceuticals Pvt. Ltd.	Bupivacaine HCl 0.50% Injection	<p>1. DRC of advertised pack size not attached.</p> <p>2. Statement on undertaking is not as per bidding document.</p> <p>3. The quoted product did not obtain qualifying marks.</p>		<ol style="list-style-type: none"> <li>1. The firm did not provide DRC of 10s pack size; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>2. The firm provided the undertaking but the statement on undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>3. The firm did not provide any additional documents regarding the experience of the quoted item in public sector institutions; hence, no marks were awarded to the extent of this parameter.</li> <li>4. The firm provided validation certificates of 02 stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</li> <li>5. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</li> <li>6. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</li> <li>7. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</li> <li>8. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</li> </ol> <p>Hence, the total marks of the quoted item became 27 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
3	Bajwa Pharmaceuticals Pvt. Ltd.	Furosemide 20mg/2ml Injection	<p>1. Statement on undertaking is not as per bidding document.</p> <p>2. The quoted product did not obtain qualifying marks.</p>		<ol style="list-style-type: none"> <li>1. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>2. The firm did not provide any additional document regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</li> <li>3. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</li> <li>4. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</li> <li>5. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</li> <li>6. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</li> <li>7. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</li> </ol> <p>Hence, the total marks of the quoted item became 27 and the status of the quoted item remained <b>Non-Responsive</b>.</p>

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4	Bajwa Pharmaceuticals Pvt. Ltd.	Isosorbide Dinitrate 10mg/10ml Infusion	<p>1. Statement on undertaking is not as per bidding document.</p> <p>2. The quoted product did not obtain qualifying marks.</p>
5	Bajwa Pharmaceuticals Pvt. Ltd.	Labetalol 5mg/ml Injection	<p>1. Quoted product did not have one year experience.</p> <p>2. Quoted product did not 100% comply with the advertised specifications.</p> <p>3. Statement on undertaking is not as per bidding document.</p> <p>4. Samples not submitted.</p> <p>5. The quoted product did not obtain qualifying marks.</p>
6	Bajwa Pharmaceuticals Pvt. Ltd.	Lignocaine (hydrochloride) 2% Injection	<p>1. Statement on undertaking is not as per bidding document.</p> <p>2. The quoted product did not obtain qualifying marks.</p>

<p>1. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>3. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</p> <p>5. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</p> <p>6. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</p> <p>7. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
<p>1. The firm did not address the objection regarding the one year experience of the quoted item.</p> <p>2. The firm did not address the objection regarding the 100% compliance of the quoted item with the advertised specifications.</p> <p>3. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>4. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>5. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</p> <p>6. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</p> <p>7. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</p> <p>8. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</p> <p>9. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 19 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
<p>1. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>3. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</p> <p>5. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</p> <p>6. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</p> <p>7. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 27 and the status of the quoted item remained <b>Non-Responsive</b>.</p>

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7	Bajwa Pharmaceuticals Pvt. Ltd.	Magnesium Sulphate 500mg/ml injection	<ol style="list-style-type: none"> <li>1. Quoted product did not 100% comply with the advertised specifications.</li> <li>2. Statement on undertaking is not as per bidding document.</li> <li>3. The quoted product did not obtain qualifying marks.</li> </ol>
8	Bajwa Pharmaceuticals Pvt. Ltd.	Metoprolol 1mg/ml Injection	<ol style="list-style-type: none"> <li>1. Statement on undertaking is not as per bidding document.</li> <li>2. The quoted product did not obtain qualifying marks.</li> </ol>
9	Bajwa Pharmaceuticals Pvt. Ltd.	Naloxone 400mcg/ml Injection	<ol style="list-style-type: none"> <li>1. DRC of advertised pack size not attached.</li> <li>2. Statement on undertaking is not as per bidding document.</li> <li>3. The quoted product did not obtain qualifying marks.</li> </ol>

1. The firm did not address the objection regarding the 100% compliance of the quoted item with the advertised specifications.  
 2. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.  
 3. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.  
 4. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.  
 5. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.  
 6. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.  
 7. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.  
 8. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.  
 Hence, the total marks of the quoted item became 31 and the status of the quoted item remained **Non-Responsive**.

1. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.  
 2. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.  
 3. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.  
 4. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.  
 5. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.  
 6. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.  
 7. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.  
 Hence, the total marks of the quoted item became 26 and the status of the quoted item remained **Non-Responsive**.

1. The firm did not address the objection regarding DRC of 10s pack size.  
 2. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.  
 3. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.  
 4. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.  
 5. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.  
 6. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.  
 7. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.  
 8. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.  
 Hence, the total marks of the quoted item became 27 and the status of the quoted item remained **Non-Responsive**.

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10	Bajwa Pharmaceuticals Pvt. Ltd.	Neostigmine + Glycopyrrolate 2.5+0.5mg/ml Injection	<p>1. Statement on undertaking is not as per bidding document.</p> <p>2. The quoted product did not obtain qualifying marks.</p>
11	Bajwa Pharmaceuticals Pvt. Ltd.	Neostigmine Injection	<p>1. DRC of advertised strength not attached.</p> <p>2. Quoted product did not 100% comply with the advertised specifications.</p> <p>3. Statement on undertaking is not as per bidding document.</p> <p>4. The quoted product did not obtain qualifying marks.</p>
12	Bajwa Pharmaceuticals Pvt. Ltd.	Phenylephrine 10mg/ml Injection	<p>1. Statement on undertaking is not as per bidding document.</p> <p>2. The quoted product did not obtain qualifying marks.</p>

<p>1. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>3. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</p> <p>5. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</p> <p>6. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</p> <p>7. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 27 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
<p>1. The firm did not provide DRC of 0.5mg strength; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not address the objection regarding the 100% compliance of the quoted item with the advertised specifications.</p> <p>3. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>4. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>5. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</p> <p>6. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</p> <p>7. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</p> <p>8. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</p> <p>9. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 31 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
<p>1. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>3. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</p> <p>5. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</p> <p>6. The firm did not provide the satisfactory layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter.</p> <p>7. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 32 and the status of the quoted item remained <b>Non-Responsive</b>.</p>

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13	Bajwa Pharmaceuticals Pvt. Ltd.	Suxamethonium (chloride) 100 mg/2ml Injection	<p>1. Statement on undertaking is not as per bidding document.</p> <p>2. The quoted product did not obtain qualifying marks.</p>		<p>1. The firm provided the undertaking but the statement on the undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not provide any additional documents regarding the experience of the quoted item in the public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>3. The firm provided validation certificates of two stability chamber which are not valid; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide import/ shipping document/ import trail regarding primary reference standard; hence, no marks were awarded to the extent of this parameter.</p> <p>5. The firm did not provide any additional documents regarding the availability of the quoted item at chain pharmacies; hence, no marks were awarded to the extent of this parameter.</p> <p>6. The firm did not provide the satisfactory layout plan and SOPs of waste water treatment plant; hence, no marks were awarded to the extent of this parameter.</p> <p>7. The firm provided degrees and appointment letters of 10 pharmacists, which were accepted; hence, two (02) additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 31 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
14	Rasco Pharma	Cephadrine 500mg Tablets/Capsules	<p>1. The quoted product did not obtain qualifying marks.</p>	<p>Sir, This refers to TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS THROUGH OPEN COMPETITIVE BIDDING ON FRAMEWORK CONTRACT BASIS) (PHASE-I) (FINANCIAL YEAR 2023-24) in which our firm M/S RASCO Pharma was mentioned as 'Nonresponsive' for the following clauses. In this regard, we are humbly submitting our grievance for the removal of those objections as follows. (A) Objection: Ordinary Parameters Clause 1. "5 marks instead of 10 in FDA approved API Source of Item No. 50 Diclofenac Sodium 75mg+ Misoprostol 200mcg, Item No. 138 Nimsulide 100mg Tablet, Item No. 170 Salbutamol 2mg Tablet." REPLY: It is respectfully submitted that API Source of Item No. 50 Diclofenac Sodium 75mg+Misoprostol 200mcg, Item No. 138 Nimsulide 100mg Tablet, Item No. 170 Salbutamol 2mg Tablet are accredited by FDA/WHO/EMA. Import documents are hereby attached for your ready reference please. (B) We are hereby humbly submitting valid ISO 14001 Certificate which can be verified from the website please. (C) We are hereby respectfully submitting the layout plan and SOPs of waste water treatment plant for your reference. (D) We are hereby respectfully submitting the stability studies of all 9 quoted items for your ready reference please. (E) We are hereby respectfully re-submitting the warranty invoices issued by our authorized distributor to 5 major chain pharmacies having minimum 05 branches with in Punjab your ready reference please. (F) We are hereby submitting the DRC of the quoted pack size of Item No. 61 Eesomeprazole Cap-20mg &amp; Item No. 62 Eesomeprazole Cap-40mg for your ready reference (G) We are hereby re-submitting the samples of Item No. 138 Nimsulide 100mg Tab., Item No. 166 Quetiapine 100mg Tab., Item No. 170 Salbutamol 2mg Tablet with leaflet for your reference please. (H) It is respectfully stated that all parameters of compulsory parameters of item no. 152 piroxicam 20mg mentioned as YES but non-complied written in the end. It is requested to rectify the TER for item no. 152 Piroxicam 20mg Tab.</p>	<p>Mr. Adeel from M/s Rasco Pharma attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria &amp; Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided the ISO 14001 certificate which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 2. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter. 3. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter. 4. The firm provided the real time stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter. 5. The firm provided the additional warranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence, additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
15	Rasco Pharma	Diclofenac Sodium 75mg+Misoprostol 200mcg	<p>1. The quoted product did not obtain qualifying marks.</p>		<p>1. The firm did not provide any additional documents regarding the source of API; hence, no additional marks were awarded to the extent of this parameter.</p> <p>2. The firm provided the ISO 14001 certificate which was accepted; hence, three (03) marks were awarded to the extent of this parameter.</p> <p>3. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter.</p> <p>4. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>5. The firm provided the real time stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>6. The firm provided the additional warranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
16	Rasco Pharma	Eesomeprazole 20mg Cap	<p>1. DRC of the quoted pack size not attached.</p> <p>2. The quoted product did not obtain qualifying marks.</p>		<p>1. The firm did not provide any additional documents regarding the source of API; hence, no additional marks were awarded to the extent of this parameter.</p> <p>2. The firm provided the ISO 14001 certificate which was accepted; hence, three (03) marks were awarded to the extent of this parameter.</p> <p>3. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter.</p> <p>4. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>5. The firm provided the real time stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>6. The firm provided the additional warranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence, additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item remained <b>Non-Responsive</b>.</p>

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS THROUGH OCB ON FRAMEWORK CONTRACT BASIS) (PHASE-II) (FY 2023-24)

17	Rasco Pharma	Esomeprazole 40mg Cap.	<p>1. DRC of the quoted pack size not attached.</p> <p>2. The quoted product did not obtain qualifying marks.</p>	<p>1. The firm provided the DRC of quoted pack size (14s), which was accepted.</p> <p>2. The firm provided the ISO 14001 certificate, which was accepted; hence, 03 marks were awarded to the extent of this parameter.</p> <p>3. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter.</p> <p>4. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>5. The firm provided the real time stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>6. The firm provided the additionalwarranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence, additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
18	Rasco Pharma	Nimsulide 100mg Tab.	<p>1. Quoted product did not 100% Comply with the Advertised Specifications.</p> <p>2. The quoted product did not obtain qualifying marks.</p>	<p>1. The firm provided the leaflet specimen and undertaking regarding the supply of the stock of the quoted item with leaflet as per advertised specifications, which was accepted.</p> <p>2. The firm provided documents regarding the FDA source of the quoted item, which was accepted; hence, 05 additional five (05) marks were awarded to the extent of this parameter.</p> <p>3. The firm provided the ISO 14001 certificate, which was accepted; hence, 03 marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter.</p> <p>5. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>6. The firm provided the real time stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>7. The firm provided the additionalwarranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence, additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of quoted item became 51 and the status of the quoted item changed to <b>Responsive</b>.</p>
19	Rasco Pharma	Piroxicam 20mg	<p>1. The quoted product did not obtain qualifying marks.</p>	<p>1. The firm provided the ISO 14001 certificate, which was accepted; hence, 03 marks were awarded to the extent of this parameter.</p> <p>2. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter.</p> <p>3. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>4. The firm provided the real time stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>5. The firm provided the additionalwarranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence, additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of quoted item became 46 and the status of the quoted item remained <b>Non-Responsive</b>.</p>
20	Rasco Pharma	Quetiapine 100mg Tab.	<p>1. Quoted product did not 100% Comply with the Advertised Specifications.</p> <p>2. The quoted product did not obtain qualifying marks.</p>	<p>1. The firm provided the leaflet specimen and undertaking regarding the supply of the stock of the quoted item with leaflet as per advertised specifications, which was accepted.</p> <p>2. The firm provided the ISO 14001 certificate, which was accepted; hence, 03 marks were awarded to the extent of this parameter.</p> <p>3. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter.</p> <p>4. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>5. The firm provided the real time stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter.</p> <p>6. The firm provided the additionalwarranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence, additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of quoted item became 46 and the status of the quoted item remained <b>Non-Responsive</b>.</p>

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS THROUGH OCB ON FRAMEWORK CONTRACT BASIS) (PHASE-II) (FY 2023-24)

21	Rasco Pharma	Risperidon 2mg Tab.	1. The quoted product did not obtain qualifying marks.		1. The firm provided the ISO 14001 certificate, which was accepted; hence, 03 marks were awarded to the extent of this parameter. 2. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter. 3. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter. 4. The firm provided the real time stability studies data of the quoted item, which was accepted; hence, one (01) mark was awarded to the extent of this parameter. 5. The firm provided the additionalwarranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence, additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of quoted item became 46 and the status of the quoted item remained <b>Non-Responsive</b> .
22	Rasco Pharma	Salbutamol 2mg Tablet	1. Quoted product did not 100% Comply with the Advertised Specifications. 2. The quoted product did not obtain qualifying marks.		1. The firm provided the leaflet specimen and undertaking regarding the supply of the stock of the quoted item with leaflet as per advertised specifications, which was accepted. 2. The firm provided documents regarding the FDA source of the quoted item, which was accepted; hence, 05 additional five (05) marks were awarded to the extent of this parameter. 3. The firm provided the ISO 14001 certificate, which was accepted; hence, 03 marks were awarded to the extent of this parameter. 4. The firm did not provide the satisfactory layout plan and SOPs of the waste water treatment plant; hence, no marks awarded to the extent of this parameter. 5. The firm provided the accelerated stability studies data of the quoted item, which was accepted; hence one (01) mark was awarded to the extent of this parameter. 6. The firm provided the real time stability studies data of the quoted item, which was accepted; hence, one (01) mark was awarded to the extent of this parameter. 7. The firm provided the additionalwarranty invoices regarding the availability of the quoted item at chain pharmacies, which was accepted; hence, additional one (01) mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 51 and the status of the quoted item changed to <b>Responsive</b> .
23	Bloom Pharmaceuticals (Pvt) Ltd	Silver Sulphadiazine 1% Cream	1. The Quoted item specifications did not comply 100% with advertised specifications. 2. Undertaking Regarding "Firm has not been Prosecuted byPQCB" not as per advertised criteria.	<b>Silver sulphadiazine 1% cream :</b> It is humbly stated that we have mistakenly printed approximate 50gm on the tube of our product Silver Sulphadiazine 1% Cream (Burnasil Cream). Now we printed new tube with the printing of 50 gm and submitted with the grievance letter for favorable consideration please. It is further stated that we have attached the required undertaking with the technical bid as per advertised criteria of RFP. Now we again submitted the said undertaking with the grievance letter for favorable consideration please.	Mr. Qaiser Iqbal from M/s Bloom Pharmaceuticals (Pvt) Ltd attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided undertaking regarding the firm has not been prosecuted by PQCB, which was accepted. 2. The firm provided undertaking regarding the supply of the quoted item as per advertised specifications (i.e., 50g); hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to <b>Responsive</b> .
24	G.T Pharma(Pvt) Limited	Vitamin K1 10mg Injection	1. GMP Certificate is expired. 2. Quoted item section not prequalified. 3. The quoted product did not obtain qualifying marks.	<b>Vitamin K1 10mg injection:</b> 1.Valid GMP Certificate (Renewal Attached) 2.Prequalified Section (Quoted item lies under prequalified section of GMP) 3.Waste Water Treatment Plant (Complete Documents) 4.Primary Reference Standard & its online verification. We are submitting all above documents as per your requirements and request you to declare a responsive bidder to ensure healthy competition between bidders in procurement of medicine.	Mr. M. Arif Khan from M/s G.T Pharma(Pvt) Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided GMP certificate along with its grievances application which was expired on 13-10-2023; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm did not provide any additional documents regarding the waste water treatment plant; hence, no marks were awarded to the extent of this parameter. 3. The firm did not provide any additional documents regarding the primary reference standard; hence, no marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item remained 45 and the status of the quoted item remained <b>Non-Responsive</b> .

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS THROUGH OCB ON FRAMEWORK CONTRACT BASIS) (PHASE-II) (FY 2023-24)

25	Glitz Pharma	ORS Sachet (WHO Formulation)	1. The quoted item did not obtain qualifying marks.	<p>which we have observed that our Quoted product is non-responsive due to not qualifying marks. Actually some marks are not added in our obtained marks the details are as below. List of Technical staff as per Institute evaluation criteria 10 Pharmacists 02 M.Phil. &amp; 01 PHD Degree Holder (Already attached.) Our Quoted product source of API is WHO Approved but the institute gives us 05 marks in the category of Non WHO approved (proof of WHO approved attached with Grievance. Our sale of public sector in .... But evaluation committees not give us any marks. 1: Technical Staff: 05. (Institute gives us 02 Marks) 2: API: 10 (Institute gives us 05 Marks) 3: Sale in Public sector: 03(25% of advertised Quantity) (Institute gives us 0 Marks) So, we request Honorable Grievance Committee to kindly accept our grievance against Technical Evaluation Committee for healthy competition. Looking forward for your positive and kind consideration for next episode of financial bid opening.</p>	<p>Mr. M. Tayyab from M/s Glitz Pharma attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria &amp; Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm did not provide any additional documents regarding the source of API; hence, no additional marks were awarded to the extent of this parameter. 2. The firm did not provide any additional documents regarding the public sector sale of the quoted item; hence, no marks were awarded to the extent of this parameter. 3. The firm did not provide any additional documents regarding the technical staff; hence, no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item remained 43 and status of the quoted item remained <b>Non-Responsive</b>.</p>
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**MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS THROUGH OCB ON FRAMEWORK CONTRACT BASIS) (PHASE-II) (FY 2023-24)**

Sr. No.	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1	Mehar Traders	Foley's catheter (all sizes) Pack	<ol style="list-style-type: none"> <li>Valid Establishment license not attached.</li> <li>Sizes of Foley's catheter not mentioned on Enlistment certificate.</li> <li>Sole agency agreement not attached.</li> <li>ISO 13485 of manufacturing site not attached.</li> <li>Valid Quality Certification of CE/UNFPA/JMHLW/US FDA approval certification or Prequalification by WHO of manufacturing site not attached.</li> <li>Attached free sale certificate does not have validity till the bid validity.</li> <li>Three years experience of the quoted item since July 2018 onward till closing date of tender document submission, not attached.</li> </ol>	<p><b>Foley's catheter:</b></p> <ol style="list-style-type: none"> <li>Valid Establishment license attached.</li> <li>Sizes of Foley's catheter mentioned on Enlistment certificate.</li> <li>Sole agency agreement attached.</li> <li>ISO 13485 of manufacturing site attached.</li> <li>Valid Quality Certification of CE/UNFPA/JMHLW/US FDA approval certification or Prequalification by WHO of manufacturing site attached.</li> <li>Attached free sale certificate have validity till April 2024.</li> <li>Three years' experience of the quoted item since July 2018 onward till closing date of tender document submission, not attached.</li> </ol> <p><b>Nebulizer kit surgical/Disposables:</b></p> <ol style="list-style-type: none"> <li>Valid Establishment license attached.</li> <li>Sole agency agreement attached.</li> <li>ISO 13485 of manufacturing site attached.</li> <li>Valid Quality Certification of CE/UNFPA/JMHLW/US FDA approval certification or Prequalification by WHO of manufacturing site attached.</li> <li>Attached free sale certificate have validity till april 2024</li> <li>Three year experience with DC attached.</li> <li>It is requested to please re evaluate the samples.</li> </ol> <p><b>Oxygen mask pack:</b></p> <ol style="list-style-type: none"> <li>Valid Establishment license attached.</li> <li>Sole agency agreement attached.</li> <li>ISO 13485 of manufacturing site not attached.</li> <li>Valid Quality Certification of CE/UNFPA/JMHLW/US FDA approval certification or Prequalification by WHO of manufacturing site attached.</li> <li>Attached free sale certificate have validity till april 2024.</li> <li>Three years' experience of the quoted item since July 2018 onward till closing date of tender document submission, attached.</li> <li>It is requested to please re evaluate the samples.</li> </ol>	<p>Mr. Rizwan Munir from M/s Mehar Traders attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria &amp; Specifications and announced the Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion decided that:</p> <ol style="list-style-type: none"> <li>The firm provided the renewal application of establishment license along with the paid fee deposit slip , which was accepted.</li> <li>The firm provided the enlistment certificate on which sizes were mentioned, which was accepted.</li> <li>The firm provided the sole agency agreement, which was accepted.</li> <li>The firm did not provide ISO 13485 of the manufacturing site of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm did not provide quality certification of manufacturing site of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm did not provide the free sale certificate having validity till the bid validity; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm provided the three years experience of the quoted item, which was accepted.</li> </ol> <p>Hence, the status of quoted item remained <b>Non-Responsive</b>.</p> <p><b>M/s UDL Distribution (Private) Limited Against M/s Mehar Traders:</b></p> <ol style="list-style-type: none"> <li>M/s UDL Distribution (Private) Limited aggrieved against M/s Mehar Traders that the quoted product foley's catheter of M/s Mehar Traders is not mentioned in their CE certificate. Upon re-evaluation of CE certificate of M/s Mehar Traders, it was found that the quoted product foley's catheter is mentioned on their CE certificate as per DRAP enlistment certificate. Hence, the grievance of M/s UDL Distribution (Private) Limited Against M/s Mehar Traders was not accepted to the extent of this parameter.</li> <li>M/s UDL Distribution (Private) Limited also aggrieved against M/s Mehar Traders that the address of the quoted company NINGBO GREATMOUNTAIN MEDICAL INSTRUMENTS CO LTD on their free sale certificate is not same as mentioned in their DRAP registration. Upon re-evaluation of the free sale certificate of M/s Mehar Traders, it was found that the the address of the manufacturing site of the copmany NINGBO GREATMOUNTAIN MEDICAL INSTRUMENTS CO LTD on their free sale certificate is not same as mentioned in their DRAP registration. Hence, the grievance of M/s UDL Distribution (Private) Limited Against M/s Mehar Traders was accepted to the extent of this parameter.</li> </ol> <p>Hence, the decision of the technical evaluation committee was up held and the status of quoted item remained <b>Non-Responsive</b>.</p>
2	Mehar Traders	Nebulizer Kit Surgical/Disposables	<ol style="list-style-type: none"> <li>Valid Establishment license not attached.</li> <li>Sole agency agreement not attached.</li> <li>ISO 13485 of manufacturing site not attached.</li> <li>Valid Quality Certification of CE/UNFPA/JMHLW/US FDA approval certification or Prequalification by WHO of manufacturing site not attached.</li> <li>Attached free sale certificate does not have validity till the bid validity.</li> <li>Three years experience of the quoted item since July 2018 onward till closing date of tender document submission, not attached.</li> <li>Sample not approved by enduser.</li> </ol>	<ol style="list-style-type: none"> <li>Valid Establishment license attached.</li> <li>Sole agency agreement attached.</li> <li>ISO 13485 of manufacturing site not attached.</li> <li>Valid Quality Certification of CE/UNFPA/JMHLW/US FDA approval certification or Prequalification by WHO of manufacturing site attached.</li> <li>Attached free sale certificate have validity till april 2024.</li> <li>Three years' experience of the quoted item since July 2018 onward till closing date of tender document submission, attached.</li> <li>It is requested to please re evaluate the samples.</li> </ol>	<ol style="list-style-type: none"> <li>The firm provided the renewal application of establishment license along with the paid fee deposit slip , which was accepted.</li> <li>The firm provided the sole agency agreement, which was accepted.</li> <li>The firm did not provide ISO 13485 of the manufacturing site of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm did not provide quality certification of manufacturing site of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm did not provide the free sale certificate having validity till the bid validity; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm did not provide any additional documents regarding the three years experience of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>Since the decision of enduser is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> </ol> <p>Hence, the status of quoted item remained <b>Non-Responsive</b>.</p>
3	Mehar Traders	Oxygen Mask Pack	<ol style="list-style-type: none"> <li>Valid Establishment license, not attached.</li> <li>Sole agency agreement, not attached.</li> <li>ISO 13485 of manufacturing site, not attached.</li> <li>Valid Quality Certification of CE/UNFPA/JMHLW/US FDA approval certification or Prequalification by WHO of manufacturing site, not attached.</li> <li>Attached free sale certificate does not have validity till the bid validity.</li> <li>Three years experience of the quoted item since July 2018 onward till closing date of tender document submission, not attached.</li> <li>Sample not approved by enduser.</li> </ol>	<ol style="list-style-type: none"> <li>Valid Establishment license, not attached.</li> <li>Sole agency agreement, not attached.</li> <li>ISO 13485 of manufacturing site, not attached.</li> <li>Valid Quality Certification of CE/UNFPA/JMHLW/US FDA approval certification or Prequalification by WHO of manufacturing site, not attached.</li> <li>Attached free sale certificate does not have validity till the bid validity.</li> <li>Three years experience of the quoted item since July 2018 onward till closing date of tender document submission, not attached.</li> <li>Sample not approved by enduser.</li> </ol>	<ol style="list-style-type: none"> <li>The firm provided the renewal application of establishment license along with the paid fee deposit slip , which was accepted.</li> <li>The firm provided the sole agency agreement, which was accepted.</li> <li>The firm did not provide ISO 13485 of the manufacturing site of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm did not provide quality certification of manufacturing site of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm did not provide the free sale certificate having validity till the bid validity; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>The firm did not provide any additional documents regarding the three years experience of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> <li>Since the decision of enduser is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> </ol> <p>Hence, the status of quoted item remained <b>Non-Responsive</b>.</p>
4	IBL Healthcare	Blood Bag Single Chamber	<ol style="list-style-type: none"> <li>Attached free sale certificate does not have validity till the bid validity.</li> </ol>	<p>Our valid Free sales Certificate is attached and its validity is till 06-04-2024.A Copy of the FSC is also attached herewith for your kind reference. Dear Sir We have attached our valid sole agency agreement in which the products which is issued to us on 1st August and is valid till July 2024. (A copy of the document is attached herewith for your kind reference.)</p> <ol style="list-style-type: none"> <li>Dear Sir We have attached our valid sole agency agreement in which the products which is issued to us on 1st August and is valid till July 2024. (A copy of the document is attached herewith for your kind reference.)</li> <li>Regarding the end-user rejection we would like to state that Ultramed is an ISO 9001:2015 ,13485 Certified. C.E. Marked, GMP Qualified and FSC holding company which is exporting its products to more than 50 countries successfully for last many years.While in Pakistan its products are being used for last many years in the leading institutes of Pakistan including PIC MCC Peshawar and others.</li> </ol>	<p>Mr. M. Nouman Aslam from M/s IBL Healthcare attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria &amp; Specifications and announced the Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion decided that:</p> <ol style="list-style-type: none"> <li>The firm did not provide the free sale certificate having validity till the bid validity; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> </ol> <p>Hence, the status of the quoted item remained <b>Non Responsive</b>.</p>
5	IBL Healthcare	Blood Transfusion Set Pack	<ol style="list-style-type: none"> <li>Sole Agency agreement, not attached.</li> </ol>	<ol style="list-style-type: none"> <li>Dear Sir We have attached our valid sole agency agreement in which the products which is issued to us on 1t August and is valid till July 2024. (A copy of the document is attached herewith for your kind reference.)</li> <li>Regarding the end-user rejection we would like to state that Ultramed is an ISO 9001:2015 ,13485 certified. C.E. Marked, GMP Qualified and FSC holding company which is exporting its products to more than 50 countries successfully for last many years. While in Pakistan its products are being used for last many years in the leading institutes of Pakistan including Punjab institute of Cardiology, MCC Peshawar, MSD Baluchistan, Lady Reading Hospital Peshawar Khyber Teaching Hospital Peshawar, DHQ Dera Ghazi Khan, Sir Ganga Ram Hospital Lahore Sheikh Zayed Hospital Rahim Yar Khan, Bolan Medical Complex Quetta Shaukat Khanum Memorial Hospital Lahore, SIUT Karachi, DOW Hospital Karachi. we request you to please re evaluate our products.</li> </ol>	<ol style="list-style-type: none"> <li>The firm provided the sole agency agreement, which was accepted.</li> </ol> <p>Hence, the status of the quoted item changed to <b>Responsive</b>.</p>
6	IBL Healthcare	Nebulizer Kit Surgical/Disposables	<ol style="list-style-type: none"> <li>Sole Agency agreement, not attached.</li> <li>Sample not approved by enduser.</li> </ol>	<ol style="list-style-type: none"> <li>Dear Sir We have attached our valid sole agency agreement in which the products which is issued to us on 1t August and is valid till July 2024. (A copy of the document is attached herewith for your kind reference.)</li> <li>Regarding the end-user rejection we would like to state that Ultramed is an ISO 9001:2015 ,13485 certified. C.E. Marked, GMP Qualified and FSC holding company which is exporting its products to more than 50 countries successfully for last many years. While in Pakistan its products are being used for last many years in the leading institutes of Pakistan including Punjab institute of Cardiology, MCC Peshawar, MSD Baluchistan, Lady Reading Hospital Peshawar Khyber Teaching Hospital Peshawar, DHQ Dera Ghazi Khan, Sir Ganga Ram Hospital Lahore Sheikh Zayed Hospital Rahim Yar Khan, Bolan Medical Complex Quetta Shaukat Khanum Memorial Hospital Lahore, SIUT Karachi, DOW Hospital Karachi. we request you to please re evaluate our products.</li> </ol>	<ol style="list-style-type: none"> <li>The firm provided the sole agency agreement, which was accepted.</li> <li>Since the decision of end user is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> </ol> <p>Hence, the status of the quoted item remained <b>Non-Responsive</b>.</p>
7	IBL Healthcare	Oxygen Mask Pack	<ol style="list-style-type: none"> <li>Sole Agency agreement, not attached.</li> <li>Sample not approved by enduser.</li> </ol>	<ol style="list-style-type: none"> <li>Dear Sir We have attached our valid sole agency agreement in which the products which is issued to us on 1t August and is valid till July 2024. (A copy of the document is attached herewith for your kind reference.)</li> <li>Regarding the end-user rejection we would like to state that Ultramed is an ISO 9001:2015 ,13485 certified. C.E. Marked, GMP Qualified and FSC holding company which is exporting its products to more than 50 countries successfully for last many years. While in Pakistan its products are being used for last many years in the leading institutes of Pakistan including Punjab institute of Cardiology, MCC Peshawar, MSD Baluchistan, Lady Reading Hospital Peshawar Khyber Teaching Hospital Peshawar, DHQ Dera Ghazi Khan, Sir Ganga Ram Hospital Lahore Sheikh Zayed Hospital Rahim Yar Khan, Bolan Medical Complex Quetta Shaukat Khanum Memorial Hospital Lahore, SIUT Karachi, DOW Hospital Karachi. we request you to please re evaluate our products.</li> </ol>	<ol style="list-style-type: none"> <li>The firm provided the sole agency agreement, which was accepted.</li> <li>Since the decision of end user is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter.</li> </ol> <p>Hence, the status of the quoted item remained <b>Non Responsive</b>.</p>

**MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS THROUGH OCB ON FRAMEWORK CONTRACT BASIS) (PHASE-II) (FY 2023-24)**

8	AKRAM BROTHERS & CO.	Polyglactin / Polyglycolic Acid, 3/0, RB Pack	1. Enlistment certificate of the quoted product, not attached. 2. ISO 13485 attached but not verified. 3. Three years experience of the quoted item since July 2018 onward till closing date of tender document submission, not attached.	Dear Sir, We M/s Akram Brothers & Co. are the sole distributor of WEGO SUTURES in Pakistan. WEGO Sutures is one of the biggest quality sutures suppliers in the world. This company is maintaining all necessities according to the international health standards. All its products are registered in all international health organizations and has all certificates such as ISO, CE 0123, F.D.A. etc. (USA F.D.A Approved Reg. No. K 080684 and K 073614). Raw material of WEGO Sutures is being imported from the same source as of Ethicon and B-Braun. The Suture Needles are being used from MANI Japan and FSSB Germany. Raw material of Black Silk, Prolene Polypropylene, Polyglycolic Acid, Polyglactin, and Polydioxanone are being used from Pearsalls (UK), Nesco (Japan), Samvane Corporation (Korea), Metabiomed Co. Ltd (Korea) and Alfresa (Japan). We M/s Akram Brothers & Co	Mr. Naveed Shaukat from M/s AKRAM BROTHERS & CO. attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided the enlistment certificate of quoted product, which was accepted. 2. The firm provided the ISO 13485, which was verified and accepted. 3. The firm provided the three years experience of the quoted item, which was accepted. Hence, the status of the quoted item changed to <b>Responsive</b> .
9	AL-HAMD Entreprises	Foley's catheter (all sizes) Pack	1. Amount of bid security less than 2% of the estimated cost of quoted item. 2. Attached free sale certificate is expired.	Dear sir, As per above subjected tender Technical Evaluation Report dated 7-11-23, we like to submit the grievance as follows: 1. The Bid Security attached with our Tender Financial Bid is as per 2% of advertised quantity, CDR No. 0289.4964131 for PKR 1,372,200/- dated 30-10-2023 (Copy Attached) CDR copies attached with our Technical Bid is mistakenly attached by our distributor of other company M/s IBL Healthcare with our Technical Bid and our CDR copies attached in M/s IBL Healthcare tender file. 2. Valid Free Sale Certificate is attached	Mr. Javed Iqbal from M/s AL-HAMD Entreprises attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided 2% bid security in form of CDRs, which was accepted subject to the attachment of the same original CDRs along with its financial bid. 2. The firm provided the valid free sale certificate having the validity till the bid validity, which was accepted. <b>M/s UDL Distribution (Private) Limited Against M/s AL-HAMD Entreprises:</b> 1. M/s UDL Distribution (Private) Limited aggrieved against M/s AL-HAMD Entreprises that the quoted brand CIKINA (China) of M/s AL-HAMD Entreprises which is <b>Latex Foley's Catheter</b> is not mentioned in its CE certificate. Upon re-evaluation of CE certificate of M/s AL-HAMD Entreprises, it was found that <b>Silicone Foley Catheters</b> was mentioned instead of Latex Foley's Catheter. Hence, the grievance of the M/s UDL Distribution (Private) Limited Against M/s AL-HAMD Entreprises was accepted to the extent of this parameter. 2. M/s UDL Distribution (Private) Limited requested the detailed examination of the bid security submitted by AL-HAMD Entreprises to ensure compliance. M/s AL-HAMD Entreprises provided the bid security in form of CDRs in grievance, which was accepted subject to the attachment of the same original CDRs along with its financial bid. Hence, the grievance of the M/s UDL Distribution (Private) Limited Against M/s AL-HAMD Entreprises was not accepted to the extent of this parameter. Hence, the status of the quoted item remained <b>Non-Responsive</b> .
10	AL-HAMD Entreprises	Sterilized Cord Clamps Pack	1. Amount of bid security less than 2% of the estimated cost of quoted item. 2. Attached free sale certificate is expired.		1. The firm provided 2% bid security in form of CDRs, which was accepted. 2. The firm provided the valid free sale certificate having the validity till the bid validity, which was accepted. Hence, the status of the quoted item changed to <b>Responsive</b> subject to the attachment of the same original CDRs along with its financial bid.
11	Sadqain HealthCare Pvt Ltd.	Air Way all sizes	1. Attached free sale certificate does not have validity till the bid validity.	Respected Sir, Reference to uploaded Technical Bid Evaluation report of Procurement of Medicines/Medical Devices through Open Competitive Phase-II for the year 2023-2024; please be informed that we participated in bidding process and declared Non-responsive due to Free Sale Certificate is not valid till the bid validity. It is to inform you that we have already submitted valid Free Sale Certificate of our quoted products; hence, please find attached herewith again Free Sale Certificate having the validity period till the bid validity period. Kindly accept the attached copy of the valid Free Sale Certificate, remove the objection from our company and declared us responsive. We M/s Sadqain Healthcare Pvt. Ltd. highly appreciates your coordination and understanding in this regard.	Mr. Amir Rafique from M/s Sadqain HealthCare Pvt Ltd. attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided the new free sale certificate having the validity till the bid validity, which was accepted. Hence, the status of the quoted item changed to <b>Responsive</b> .
12	Sadqain HealthCare Pvt Ltd.	6 Breathing Circuit (Adult/Paed)	1. Attached free sale certificate does not have validity till the bid validity.		1. The firm provided the new free sale certificate having the validity till the bid validity, which was accepted. Hence, the status of the quoted item changed to <b>Responsive</b> .
13	Sadqain HealthCare Pvt Ltd.	HME Filter	1. Attached free sale certificate does not have validity till the bid validity.		1. The firm provided the new free sale certificate having the validity till the bid validity, which was accepted. Hence, the status of the quoted item changed to <b>Responsive</b> .
14	Sadqain HealthCare Pvt Ltd.	Nebulizer Kit Surgical/Disposables	1. Attached free sale certificate does not have validity till the bid validity.		1. The firm provided the new free sale certificate having the validity till the bid validity, which was accepted. Hence, the status of the quoted item changed to <b>Responsive</b> .
15	Sadqain HealthCare Pvt Ltd.	Oxygen Mask Pack	1. Attached free sale certificate does not have validity till the bid validity.		1. The firm provided the new free sale certificate having the validity till the bid validity, which was accepted. Hence, the status of the quoted item changed to <b>Responsive</b> .
16	Medco Healthcare	Blood Transfusion Set Pack	1. Drug enlistment certificate of the quoted item, not attached. 2. FBR income tax returns for FY 2020-21 and 2021-22, less than 165 Million and FBR income tax returns for FY 2019-20, not attached. 3. Valid sole agency agreement of the quoted item, not attached. 4. Valid free sale certificate not attached. 5. Three years experience of the quoted item since July 2018 onward till closing date of tender document submission, not attached.	Sir, On Behalf of my firm Medco Health Care do humbly thank your office for providing us an opportunity to participate in the bidding process and being considered as potential supplier for your esteemed department, however I regret to note that our bid was declared non-responsive, and I request your office for reviewing of our bid for reconsideration based on following circumstances. <b>1. Valid Drug Registration Certificate:</b> I am pleased to mention that the medical device registration of the device has been approved in 61st meeting of medical device board (DRAP), lletter attached herewith, however the certificate is pending issuance due to huge workload on the DRAP office, we assure your office for supply of the certificate before finalizing of the bidding process. <b>2 Valid Sole-Agency Agreement:</b> We have been attaching the valid agency agreement for your kind pursuance as annexure B. <b>3. Valid Free Sales Certificate:</b> We have been reattaching the free sales certificate for the same and its validity relates to the validity of the CE Certificates. <b>4. Market Experience of the quoted products:</b> We have also been re-attaching the market experience certificates on the name of our company for your kind pursue. <b>5. FBR Tax Return/ Financial Turnover:</b> We have been attaching tax returns for the year 2019-2020, moreover the financial statements for the last financial year i.e., 2022-2023 with turnover of more than 165 million are to be furnished to the GRC meeting. It is humbly requested to please review the bid and grant us another chance to participate in the tender for your esteemed organization.	Mr. Asif Iqbal from M/s Medco Healthcare attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm did not provide enlistment certificate; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm did not provide FBR income tax return/sales tax return for FY 2019-20 and financial turnover for FY 2020-21 and 2021-22 is less than 165 million; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm provided valid sole agency agreement of the quoted item but it was not verified from the claimed principle; hence, the grievance of the firm was not accepted to the extent of this parameter. 4. The firm did not provide valid free sale certificate of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter. 5. The firm did not provide any additional documents regarding market experience of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained <b>Non-Responsive</b> .
17	UDL Distribution (Private) Limited	CVP Line Triple lumen	1. FBR income tax returns for financial year (2019-20, 2020-21, 2021-22) not attached. 2. Sole agency agreement of the quoted item, not attached. 3. MDIR number not mentioned on submitted sample.	Item # 15 Foley's catheter & CVP Lines item # 12 are declared Non-Responsive. We would like to provide clarification and re-submit our documents as follows: <b>1. FBR Income tax Returns:</b> Our FBR income tax returns for the financial years (2019-20, 2020-21, and 2021-22) were submitted with the tender bid, however the required codes as per your request are affixed with this grievance, requested codes from your department are (3029,3009, & 640001) are mentioned. For (Item # 15 & 12) <b>2. Sole Agency Agreement:</b> The sole agency agreement for the quoted item has been already attached, Email from your department to our Principle (TELEFLEX) has been verified through e-mail.For (Item # 15 & 12), email copy is attached. <b>3. CE Certificate Verification:</b> We attached verified e-mail from DEKRA. For (Item # 15) below is the link for certificate verification issued by DEKRA. Copy of verification email is attached. <a href="http://www.dekra-certification.de/de/kontakt-dekra-certification/">www.dekra-certification.de/de/kontakt-dekra-certification/</a> <b>4. MDIR Number on Sample:</b> We are submitting again the samples for your consideration. <b>Against M/s AL-HAMD Entreprises:</b>	Mr. Abbas Babri from M/s UDL Distribution (Private) Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided FBR income tax returns for FY 2019-20, 2020-21, and 2021-22, which were accepted. 2. The firm provided sole agency agreement, which was accepted. 3. The firm provided the undertaking regarding the supply of the stock with MDIR number in accordance with packing and labeling rules for medical devices, which was accepted. Hence, the status of the quoted item changed to <b>Responsive</b> .

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS THROUGH OCB ON FRAMEWORK CONTRACT BASIS) (PHASE-II) (FY 2023-24)

18	UDL Distribution (Private) Limited	Foley's catheter (all sizes) Pack Foley's catheter (all sizes) Pack	<ol style="list-style-type: none"> <li>1. FBR income tax returns for financial year (2019-20, 2020-21, 2021-22) not attached.</li> <li>2. Sole agency agreement of the quoted item, not attached.</li> <li>3. CE certificate of the quoted item, not verified.</li> <li>4. MDIR number not mentioned on submitted sample.</li> </ol>	<p>We would like to bring into your kind attention that AL-HAMD Enterprises quoted the brand CIKINA (China) Latex Foleys Catheter in their CE certificate. Latex Foley's Catheter is not mentioned so they do not comply with the compulsory parameter. Furthermore, we request a detailed examination of the bid security submitted by AL-HAMD Enterprises to ensure compliance.</p> <p><b>Against M/s Mehar Traders:</b></p> <p>We would like to attention that their quoted product foley's catheter not mention in their CE certificate, so their product also rejected on the same basis in Prequalification of Medical device for the financial year 2022-23 for DGHS, P&amp;SHD. (Reference attached). Moreover, M/s Mehar Traders quoted company NINGBO GREATMOUNTAIN MEDICAL INSTRUMENTS CO LTD address mentioned on their Free Sale certificate is not same as mentioned in their DRAP registration. Hence, they also do not fulfil the compulsory parameter.</p>	<ol style="list-style-type: none"> <li>1. The firm provided FBR income tax returns for FY 2019-20, 2020-21, and 2021-22, which were accepted.</li> <li>2. The firm provided sole agency agreement, which was accepted.</li> <li>3. CE certificate of the quoted item was verified and accepted.</li> <li>4. The firm provided the undertaking regarding the supply of the stock with MDIR number in accordance with packing and labeling rules for medical devices, which was accepted.</li> </ol> <p>Hence, the status of the quoted item changed to <b>Responsive</b>.</p>
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