

MINUTES OF MEETING OF GRIEVANCES AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF DRUGS/ MEDICINES (OCB PHASE-III), DENTAL ITEMS MATERIALS, LAB REAGENTS CHEMICALS AND PREGNANCY STRIPS CHOLERA'S RDTs FOR THE FY 2023-24

Sr. No	Name of the Firm	Item name	Reason(s) for Rejection	Grievance of the Firm	Decision of the Committee
1	Popular International Pvt Ltd.	PREGNANCY TEST STRIPS	<p>1. The address of manufacturing site mentioned on the quality certification (USFDA) is not as per enlistment certificate.</p> <p>2. Delivery challans and satisfactory reports of the submitted POs are not attached.</p>	<p>Dear Sir,</p> <p>With reference to your technical evaluation report for the procurement of pregnancy and cholera RDT's through open competitive bidding for the financial year 2023-24 uploaded on website of DGHS on dated 27-11-2023 where we have found our bid has not been considered Non Responsive on the basis of the following documents not attached with our submitted bid.</p> <p>1. Delivery challan and satisfactory reports of the submitted PO's are not attached.</p> <p>2. The address of manufacturing site mentioned on the quality certification (USFDA) is not as per enlistment certificate.</p> <p>For your kind reference now we have enclosed the required documents with our submitted letter. These documents comprises of purchase orders, delivery challan, satisfactory reports, declaration/ explanation letter from principal (Acro Biotech USA). We hope the submitted documents will fulfil the requirement to declare our bid Responsive.</p> <p>We hereby request honorable grievance committee to kindly accept our grievance against technical evaluation committee for healthy competition.</p>	<p>Mr. Ijaz Ahmad from M/s Popular International Pvt Ltd. attended the meeting. The committee examined the grievance application along with the letter submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced Technical Evaluation Report. The committee after due deliberation and discussion decided that:</p> <p>1. The firm did not provide quality certification of the country of origin (manufacturing site i.e HANGZHOU ALLTEST BIOTECH CO, LTD). Moreover, manufacturing site address mentioned on the submitted samples is not as per enlistment certificate of the quoted item issued by DRAP; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm provided the delivery challans and satisfactory reports of the submitted POs, which were accepted.</p> <p>Hence, the committee unanimously decided that the status of the quoted item remained Non Responsive.</p>

Sr. #	Firm Name	Name of Item	Marks obtained	Qualifying Marks	Reason(s) of Rejection	Grievance of the Firm	Decision of Committee
1	M/S Advance Western	Cement Zinc Oxide Eugenol (100g + 30ml)	21	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.	Dear Sir, Reference captioned subject matter and its technical evaluation report, dated 27-11-2023; kindly be informed that with reference to the tender package for the procurement of "Dental Items Material, we M/s Advance Western are declared non-eligible due to (1- Drug sale license not attached, 2-Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3-Quoted item did not obtain qualifying marks.) maximum quoted items in this regard, we submitted all relevant document with tender. Undertaking / AFIDAVIT are attached (Country of Manufacturing & Origin). DSL are not applicable in dental items (Only Applicable in Medicine & Drugs) Sale & Managing Staff List are attached. Three (3) Financial Turnover details are attached. Quality Certificates all products are attached Past Performance each items in shape of Purchase Orders Are Attached. It is request to kindly accept / Reconsider all documents We assure you that this decision will promote a healthy competition and the institute will benefit from a better quality product with competitive rates.	Mr. Safwan Akram from M/S Advance Western attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. 2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted. 3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter. 4. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter. 5. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 the status of the quoted item changed to Responsive .
2	M/S Advance Western	Composite (Flowable)	16	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.		1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. 2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted. 3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter. 4. The firm provided ISO 13485 of the quoted item; hence, 05 marks were awarded to the extent of this parameter. 5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter. 6. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to Responsive .
3	M/S Advance Western	Silver Alloy Reinforced (32g +8.9ml)	11	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.		1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. 2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted. 3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter. 4. The firm provided ISO 13485 and EC certificate of quoted item which are Invalid; hence, no additional marks were awarded to the extent of this parameter. 5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter. 6. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 33 and the status of the quoted item remained Non-Responsive .

4	M/S Advance Western	Calcium Hydroxide Paste (4.5g +3ml)	21	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.
5	M/S Advance Western	Endomethasone (14g +10ml)	16	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.
6	M/S Advance Western	Paper Points (15-40, 45-80, 90-140)	11	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Samples/ Brochures/ Leaflets not provided. 4. Quoted item did not obtain qualifying marks.
7	M/S Advance Western	Gutta Percha Points (15-40, 45-80, 90-140)	11	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.

<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>5. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 43 the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide any additional document regarding quality certificate of quoted item; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 38 and the status of the quoted item remained Non-Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm provided ISO 13485 of quoted item which is Invalid; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained Non-Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm provided ISO 13485 of quoted item which is Invalid; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained Non-Responsive.</p>

8	M/S Advance Western	Paper Points (For Rotary Protaper)	11	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.
9	M/S Advance Western	Gutta Percha Points(For Rotary Protaper)	11	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.
10	M/S Advance Western	Alveogyl 10g	16	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.
11	M/S Advance Western	Detartine 45g	16	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.

<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm provided ISO 13485 of quoted item which is Invalid; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6.The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained Non-Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm provided ISO 13485 of quoted item which is Invalid; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6.The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained Non-Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide any additional document regarding quality certificate of quoted item;hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6.The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 38 and the status of the quoted item remained Non-Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide any additional document regarding quality certificate of quoted item;hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6.The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 38 and the status of the quoted item remained Non-Responsive.</p>

12	M/S Advance Western	Root Canal Sealer Silver Free (15g + 15ml)	21	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.
13	M/S Advance Western	Hand Piece Oil	11	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.
14	M/S Advance Western	k-type files (6,8,10,15-40) Imp set	11	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.
15	M/S Advance Western	C-type files (6,8,10,15-40) Imp set	11	42	1. Drug sale license not attached. 2. Undertaking regarding country of origin, brand name & country of manufacturer not attached. 3. Quoted item did not obtain qualifying marks.

<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>5. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 43 the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm provided one year experience of the quoted item along with delivery challan in public sector institutions; hence, 05 marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide any additional document regarding quality certificate of quoted item; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided EC declaration of conformity for the quoted item, which was accepted; hence, 5 marks were awarded to the extent of this parameter.</p> <p>6. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>7. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide any additional document regarding quality certificate of quoted item; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained Non-Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide any additional document regarding quality certificate of quoted item; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained Non-Responsive.</p>

16	M/S Advance Western	H-Files (15-40, 45-80, 90-140)	11	42	<p>1. Drug sale license not attached.</p> <p>2. Undertaking regarding country of origin, brand name & country of manufacturer not attached.</p> <p>3. Quoted item did not obtain qualifying marks.</p>	<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>3. The firm did not provide delivery challan of submitted POs in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>4. The firm did not provide any additional document regarding quality certificate of quoted item; hence, no additional marks were awarded to the extent of this parameter.</p> <p>5. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>6. The firm provided degrees and appointment letters of 02 sales staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 33 and the status of the quoted item remained Non-Responsive.</p>	
17	UNIVERSAL DENTAL (PVT) LTD.	Cement Glass Ionomer (15g+8g (6.9ml)) Powder/ Liquid	30	42	<p>1. Country of origin, brand name & country of manufacturer not mentioned on affidavit.</p> <p>2. Quoted item did not obtain qualifying marks.</p>	<p>Cement glass ionomer: Affidavit/Undertaking of country of origin, brand name & country of manufacturer has been provided/attached Again with the required format Annex 3. Cumulative Turnover attached again for required Financial Years - Annex 4. Staff Data Attached Again/with Letters - Annex 5. All required documents have now been provided to Exceed the Qualifying Marks. Universal Dental (PVT) LTD. against Philco Item Serial No. 9 Cement Glass Ionomer 15g+8g(6.9ml) P/L Correct Product that was Required in Tender – Glass Ionomer Cement GIC for Dental Restorative Fillings Misquoted: Product by M/S Pakistan Hospital and Laboratory Co. – Glass Ionomer Cement for Luting of Crown Bridge Work Explanation Points: 1. The Item Quoted By Pakistan Hospital and Laboratory is used for Luting Cementation of Crowns and Bridge etc it is a Type 1 GIC. 2- Crowns and Bridges are made in Dental Laboratories after which the dentist uses this product for Luting of those Crowns and Bridges made by the dental lab. 3- It is to be Noted that Tender List has no Materials for Crown and Bridge e.g Investment Materials, Lab Metals. Alginates, Dental Stone plasters etc which clearly point towards No lab work and No Crown and Bridge work. 4- Therefore, The item that is Actually Required is GIC FILLING Type 2 Restorative Material for Cavity/Dental Filling which is used for dental restorative fillings by the Dentist Also See: Earlier Pre-Qualification Minutes of Meeting: (SEE Annex 7) In Minutes of Meeting of the Grievance Redressal Committee Held on 7th September 2023 at 11 AM to Redress the Grievance Applications of the firms regarding Prequalification of Procurement of Dental Items and Materials RIVA SELFURE Type 2, 15g+8g(6.9ml) P/L was "Qualified" and approved by the Committee which is Evidence that Required Product was TYPE 2 i.e GIC for Restorative Filling, against the same list and item. Observation and point to be Noted: It was a very Clear Precedent & Self Explanatory for firms to Quote the Correct Product required on the basis of Previously Qualified Product with its Indications and Uses as a Restorative Filling GIC Material as the List of Dental Material was the same and also the fact that in the Tender Requirements there is no indication of Crown and Bridge work as mentioned above in Point no.3 so therefore required product obviously comes out as Filling Restorative GIC. The Product that Pakistan Hospital and Laboratory Co. have offered is a Totally Opposite product which is requirement as evident from all the points mentioned above. Technically Correct Product Only Quoted by MIS Universal Dental= Glass Ionomer Cement for Filling/Restorative Material /Name Riva Selfcure GIC Restorative , also Qualified Previously for the same List of Dental Items Sr.9</p>	<p>Mr. Asim Hayee from M/s UNIVERSAL DENTAL (PVT) LTD. attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion decided that:</p> <p>1. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>2. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>3. The firm provided degrees and appointment letters of 05 managerial staff, which were accepted; hence, 05 marks were awarded to the extent of this parameter.</p> <p>4. The firm provided degrees and appointment letters of 02 technical staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>5. The firm provided degrees and appointment letters of 04 sales staff, which were accepted; hence, 04 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 61 and the status of the quoted item changed to Responsive.</p> <p>Universal Dental (PVT) LTD. against Philco M/s UNIVERSAL DENTAL (PVT) LTD. aggrieved against the M/s Pakistan Hospital and Laboratory CO that the item quoted by M/s Pakistan Hospital and Laboratory is used for Luting Cementation of Crowns and Bridge etc and the item that is actually required is GIC FILLING Type 2 Restorative Material for Cavity/Dental Filling which is used for dental restorative fillings by the dentist and the tender List has no materials for crown and bridge e.g Investment Materials, Lab Metals. Alginates, Dental Stone plasters etc which clearly point towards No lab work and No Crown and Bridge work. As per the Advertised specifications in the bidding document, quoted item was cement glass ionomer whereas GIC filling type 1 and GIC filling type 2 did not mention on advertised specifications. Moreover, samples were evaluated and approved by Enduser. Hence, the grievance of the firm M/s Universal Dental (PVT) LTD. against M/s Philco was rejected to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
18	UNIVERSAL DENTAL (PVT) LTD.	Composite (Flowable)	25	42	<p>1. Country of origin, brand name & country of manufacturer not mentioned on affidavit.</p> <p>2. Quoted item did not obtain qualifying marks.</p>	<p>Composite (flowable): Affidavit/Undertaking of country of origin, brand name & country of manufacturer has been provided/attached Again with the required format - Annex 3. Cumulative Turnover attached again for required Financial Years - Annex 4. Staff Data Attached Again/with Letters - Annex 5. All required documents have now been provided to Exceed the Qualifying Marks.</p>	<p>1. The firm provided undertaking regarding country of origin, brand name & country of manufacturer, which was accepted.</p> <p>2. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>3. The firm provided degrees and appointment letters of 05 managerial staff, which were accepted; hence, 05 marks were awarded to the extent of this parameter.</p> <p>4. The firm provided degrees and appointment letters of 02 technical staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>5. The firm provided degrees and appointment letters of 04 sales staff, which were accepted; hence, 04 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 56 and the status of the quoted item changed to Responsive.</p>

19	UNIVERSAL DENTAL (PVT) LTD.	Silver Alloy Reinforced (32g +8.9ml)	15	42	<p>1. Quoted item did not have one year availability.</p> <p>2. Quoted Item did not comply 100% with advertised technical specifications.</p> <p>3. Country of origin,brand name & country of manufacturer not mentioned on affidavit.</p> <p>4. Brand name not mentioned on bid data sheet.</p> <p>5. Samples/ brochures/ leaflets not submitted.</p> <p>6. Quoted item did not obtain qualifying marks.</p>	<p>Item number 13 and 14:</p> <p>Our Product Quoted is Two Products Combined in Capsule Form. Same Item has been Quoted in Both Item 13 and 14 as it is Silver Alloy Amalgam with Mercury in Capsules. Pack of 50 Capsules Cumulative=30g Silver Alloy + 27g Mercury Because each Capsule = 600mg Alloy, 540mg Mercury. Affidavit/Undertaking has been provided/attached Again with the required format - Annex 3. Cumulative Turnover attached again for required Financial Years - Annex4. Staff Data Attached Again/with Letters - Annex 5. Availability POs & DC attached again - Annex 6. All required documents have now been provided to Exceed the Qualifying Marks. Regarding Specification, Please view detailed Reply in - Annexure 2</p>	<p>1.The firm did not provide one year experience of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>2. The firm did not provide any document regarding the compliance of the quoted item with the advertised technical specifications; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>3. The firm did not provide undertaking regarding country of origin,brand name & country of manufacturer,the grievance of the firm was not accepted to the extent of this parameter.</p> <p>4. The firm did not mention the brand name on the bid cover sheet, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>5. The firm did not provide sample/brochure/leaflet of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter.</p> <p>6. The firm did not provide experience of the quoted item in public sector institutions; hence, no marks were awarded to the extent of this parameter.</p> <p>7. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>8. The firm provided degrees and appointment letters of 05 managerial staff, which were accepted; hence, 05 marks were awarded to the extent of this parameter.</p> <p>9. The firm provided degrees and appointment letters of 02 technical staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>10. The firm provided degrees and appointment letters of 04 sales staff, which were accepted; hence, 04 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 46 and the status of the quoted item remained Non-Responsive.</p>
20	UNIVERSAL DENTAL (PVT) LTD.	Mercury for Amalgam Filling	25	42	<p>1. Country of origin,brand name & country of manufacturer not mentioned on affidavit.</p> <p>2. Quoted item did not obtain qualifying marks.</p>		<p>1. The firm provided undertaking regarding country of origin,brand name & country of manufacturer, which was accepted.</p> <p>2. The firm provided FBR income tax/ sale tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s), which were accepted; hence, 20 marks were awarded to the extent of this parameter.</p> <p>3. The firm provided degrees and appointment letters of 05 managerial staff, which were accepted; hence, 05 marks were awarded to the extent of this parameter.</p> <p>4. The firm provided degrees and appointment letters of 02 technical staff, which were accepted; hence, 02 marks were awarded to the extent of this parameter.</p> <p>5. The firm provided degrees and appointment letters of 04 sales staff, which were accepted; hence, 04 marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 56 and the status of the quoted item changed to Responsive.</p>
21	Pakistan Hospital and Laboratory CO.	Polishing brushes	46	42	<p>1. Valid DSL not attached.</p>	<p>Dear Sir,</p> <p>For items-polishing Brushes, Barrier films, cement glass lonomer, cement zinc phosphate, composite. calcium hydroxide paste:</p> <p>In this regard, we would like to share that we have attached the DSL along with the submission form for renewal with the bid. Moreover, we have attached the valid DSL duly verifiable by the relevant department with this letter for your kind consideration. Therefore, you are requested to accept the attached valid DSL.</p> <p>For items- Barrier films, Disposable dental mini Examination kit, Clove oil, sodium hypochlorite solution, glass mirror tops, k type files imp set:</p>	<p>Mr. Faisal Rana from M/S PAKISTAN HOSPITAL AND INDUSTRIAL LABORTORY CO. attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion decided that:</p> <p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>Hence, the status of the quoted item changed to Responsive.</p>
22	Pakistan Hospital and Laboratory CO.	Barrier Fims	41	42	<p>1. Valid DSL not attached.</p> <p>2. Quoted item did not obtain qualifying marks.</p>	<p>1. Please be informed that we have attached a few more Managerial, Technical, and Sales Staff member lists along with requisites for your kind consideration.</p> <p>2- After acceptance of said product references and the provided details of Managerial, Technical, and Sales staf, said observation will meet the criteria of acceptance.</p> <p>3- Moreover, we have attached valid ISO Certificate for Item No. 05 & 31 (Barrier Films & Disposable Dental Mini Examination Kit 7pcs) and CE Certificate for Item No. 45 (Glass Mirror Tops).</p>	<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided additional documents regarding degrees and appointment letter of concerned technical and managerial staff; hence, 02 additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to Responsive.</p>
23	Pakistan Hospital and Laboratory CO.	Disposable Dental Mini Examination Kit (7Pcs)	41	42	<p>1. Valid DSL not attached.</p> <p>2. Quoted item did not obtain qualifying marks.</p>	<p>Philco Against Universal:</p> <p>Dear sir,</p> <p>We would like to share that the firm doesn't qualify for the business as the financial turnover of the firm may not be as per requirement, The technical evaluation committee already declared their items non-responsive so it is further necessary to evaluate their bid in the preview of, Verify their financial turnover through the FBR online verification system. Verify their references along with delivery challan for public sector organizations. The firm doesn't have sufficient technical staff for after-sales. Furthermore, the quality and efficacy of the quoted SDI products are not up to the mark in comparison to the available Japanese brand in Pakistan. In light of the above scenario, it is therefore requested that consider our observations in the purview of the described clarifications. And evaluate the bid of M/s Universal dental (PVT) Ltd as per criteria of the evaluation.</p>	<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>2. The firm provided additional documents regarding degrees and appointment letter of concerned technical and managerial staff; hence, 02 additional marks were awarded to the extent of this parameter.</p> <p>Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to Responsive.</p>
24	Pakistan Hospital and Laboratory CO.	Cement Glass lonomer	51	42	<p>Valid DSL not attached.</p>		<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>Hence, the status of the quoted item changed to Responsive.</p>
25	Pakistan Hospital and Laboratory CO.	Cement Zinc Phosphate	46	42	<p>Valid DSL not attached.</p>		<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter.</p> <p>Hence, the status of the quoted item changed to Responsive.</p>

26	Pakistan Hospital and Laboratory CO.	Composite (Flowable)	51	42	Valid DSL not attached.
27	Pakistan Hospital and Laboratory CO.	Calcium hydroxide Paste	51	42	Valid DSL not attached.
28	Pakistan Hospital and Laboratory CO.	Root Canal Sealer Silver Free	51	42	Valid DSL not attached.
29	Pakistan Hospital and Laboratory CO.	EDTA Gel	56	42	Valid DSL not attached.
30	Pakistan Hospital and Laboratory CO.	Paper Points (15-40, 45-80, 90-140)	46	42	Valid DSL not attached.
31	Pakistan Hospital and Laboratory CO.	Gutta Percha points (15-40, 45-80, 90-140)	46	42	Valid DSL not attached.
32	Pakistan Hospital and Laboratory CO.	Paper Points (for Rotary Protaper)	56	42	Valid DSL not attached.
33	Pakistan Hospital and Laboratory CO.	Gutta Percha points (for Rotary Protaper)	51	42	Valid DSL not attached.
34	Pakistan Hospital and Laboratory CO.	Clove Oil	41	42	1. Valid DSL not attached. 2. Quoted item did not obtain qualifying marks.
35	Pakistan Hospital and Laboratory CO.	Sodium Hypochlorite solution for root canal	41	42	1. DSL not attached. 2. Quoted item did not obtain qualifying marks.
36	Pakistan Hospital and Laboratory CO.	Glass mirror Tops	41	42	1. DSL not attached. 2. Quoted item did not obtain qualifying marks.
37	Pakistan Hospital and Laboratory CO.	Barbed Broaches	51	42	Valid DSL not attached.
38	Pakistan Hospital and Laboratory CO.	k-type files (6,8,10,15-40) Imp set	51	42	Valid DSL not attached.

<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. 2. The firm provided additional documents regarding degrees and appointment letter of concerned technical and managerial staff; hence, 02 additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. 2. The firm provided additional documents regarding degrees and appointment letter of concerned technical and managerial staff; hence, 02 additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. 2. The firm provided the valid CE certificate, hence 05 marks were awarded to the extent of this parameter. 3. The firm provided the valid ISO certificate, hence 05 marks were awarded to the extent of this parameter. 4. The firm provided additional documents regarding degrees and appointment letter of concerned technical and managerial staff; hence, 02 additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 53 and the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>
<p>1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive.</p>

39	Pakistan Hospital and Laboratory CO.	K-Reamers(15-40,45-80,90-140)	46	42	Valid DSL not attached.	1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive .
40	Pakistan Hospital and Laboratory CO.	H Files (15-40, 45-80, 90-140)	51	42	Valid DSL not attached.	1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive .
41	Pakistan Hospital and Laboratory CO.	Niti K Files (15-40)	41	42	1. DSL not attached. 2. Quoted item did not obtain qualifying marks.	1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. 2. The firm provided additional documents regarding degrees and appointment letter of concerned technical and managerial staff; hence, 02 additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to Responsive .
42	Pakistan Hospital and Laboratory CO.	Temporary Filling Material (Provis)	51	42	Valid DSL not attached.	1. The drug sale license is not applicable for the quoted item; hence, the grievance of the firm was accepted to the extent of this parameter. Hence, the status of the quoted item changed to Responsive . Philco Against Universal: 1. The firm provided FBR income tax return for the financial year 2019-20, 2020-21, 2021-22 and the cumulative turnover of the three financial year 2019-20, 2020-21, 2021-22 is more than estimated cost of the quoted item(s) and verified the financial turnover through the FBR online verification system, which were accepted; hence, the grievance of the firm M/s Philco against M/S Universal dental (Pvt) Ltd. was not accepted to the extent of this parameter. 2. The firm attached the experience of the quoted items in public sector institutions along with delivery challans which were verified; hence, the grievance of the firm M/s Philco against M/S Universal dental (Pvt) Ltd. was not accepted to the extent of this parameter. 3. Samples were evaluated and approved by enduser. The quality of submitted sample is as per advertised requirement. Hence, the grievance of the firm M/s Philco against M/s Universal Dental (PVT) LTD. were rejected to the extent of this parameter.

MINUTES OF MEETING OF GRIEVANCES AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF DRUGS/MEDICINE (OCB PHASE III), DENTAL ITEMS MATERIALS, LAB REAGENTS CHEMICALS AND PREGNANCY STRIPS CHOLERA'S RDTs FOR THE FINANCIAL YEAR 2023-24

Sr. #	Firm Name	Name of Item (Generic)	Reason(s) of Rejection	Grievance of the Firm	Decision of Committee
1	PK Medi Engineering	Reagents/Chemicals for Complete Blood Count (CBC) Test	<p>1. Cell Pack Cat No. 1131</p> <ol style="list-style-type: none"> 1. DSL is not attached. 2. CE / JHMLW / US FDA / Prequalification by WHO of the quoted item is not attached. 3. Undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab" is not attached. 4. Taxpayer is non-active. 5. Affidavit regarding fulfillment of all requirements mentioned in the advertised specifications is not attached. 6. Cumulative financial turnover of three financial years (2019-20, 2020-21, 2021-22) is less than the estimated cost of the quoted item. 7. One year experience of the quoted product in public sector since July 2019 onwards is not attached. 8. Undertaking "The applicant accepts all the terms and conditions" is not attached. 9. Undertaking "Information provided by the firm is in accordance with the terms & conditions" is not attached. 10. The quoted item is not compatible with Sysmex machine. 	<ol style="list-style-type: none"> 1. Our product fulfills all the compulsory parameters which are demanded in this advertised tender, while DSL is relevant to drugs related products, in bidding documents of compulsory parameters at clause no. (d) mentioned "valid drug sales license (where applicable)" and it is actually not applicable for this quoted product. We have attached DRAP document of Form-4 (License to import medical devices) as per your reference. 2. We have already attached CE marked and US-FDA letter in bidding documents and mentioned also in the index letter on serial no. 7, kindly re-evaluate it. Copy of CE and FDA letter is attach for your reference. 3. We have also attached the affidavit at serial no. 16 of index letter which is declaring about our firm is not blacklisted at any department of federal/public sector and as well as in private sector. Copy of affidavit is attached for your reference. 4. Active taxpayer list is already attached in the bidding documents at serial no.8 of index letter. Copy of active taxpayer is attached for your reference. 5. We have attached affidavit in which at serial no. 16 in the index letter kindly review it and consider us as responsive. Copy of affidavit is attached for your reference. 6. Our financial turnover meets the criteria of required amount which is against the quoted product value. Copy is attached for your reference. 7. We have attached copy of purchase orders and product history for your reference. Kindly consider it for acceptance of our bid for the healthy competition. 8. Acceptance of terms and conditions is also attached in the bidding document it is may overlook during evaluation. We have attached this letter for your reference as an undertaking against acceptance of all terms & conditions in the tender. 9. This information is also provided on affidavit in which clearly mentioned about the given information is in accordance with terms and conditions and correct provided by our firm. Copy of affidavit provided for your reference and consideration. 10. Our quoted item is 100% compatible with the sysmex analyzer, for your reference kindly verify by catalogue of the product which is attached for your reference you may verify it by website www.besic.com from foreign manufacturer. Our quoted compatible reagent of sysmex are US-FDA approved and CE Marked. Further we have attached references of private & public sectors which they are using compatible reagents. We have mentioned its compatibility in affidavit and even our manufacturer is also declaring in their after sales/back up services' letter. That's why consider our request to accept it for healthy competition. Patient healthcare is on our top notch. 	<p>Mr. M.Farooq from M/s PK Medi Engineering attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report.</p> <p>The committee after due deliberation and discussion decided that:</p> <ol style="list-style-type: none"> 1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided quality certification (US-FDA) of the quoted item, which was accepted. 3. The firm provided undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab, which was accepted. 4. Taxpayer is active. 5. The firm provided affidavit regarding fulfillment of all requirements mentioned in the advertised specifications, which was accepted. 6. Cumulative financial turnover of three financial years (2019-20, 2020-21, 2021-22) is less than the estimated cost of the quoted item ; hence, the grievance of the firm was not accepted to the extent of this parameter. 7. The firm did not provide one year experience of the quoted product in public sector since July 2019; hence, the grievance of the firm was not accepted to the extent of this parameter. 8. The firm provided undertaking "The applicant accepts all the terms and conditions" which was accepted. 9. The firm provided undertaking "Information provided by the firm is in accordance with the terms & conditions" which was accepted. 10. The firm did not provide supportive evidence regarding the compatibility of the quoted item with the Sysmex machine; hence, the grievance of the firm was not accepted to the extent of this parameter. <p>Hence, the status of the quoted item remained Non-Responsive.</p>
2	PK Medi Engineering		<ol style="list-style-type: none"> 1. DSL is not attached. 2. CE / JHMLW / US FDA / Prequalification by WHO of the quoted item is not attached. 3. Undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab" is not attached. 4. Taxpayer is non-active. 5. Affidavit regarding fulfillment of all requirements mentioned in the advertised specifications is not attached. 6. Cumulative financial turnover of three financial years (2019-20, 2020-21, 2021-22) is less than the estimated cost of the quoted item. 7. One year experience of the quoted product in public sector since July 2019 onwards is not attached. 8. Undertaking "The applicant accepts all the terms and conditions" is not attached. 9. Undertaking "Information provided by the firm is in accordance with the terms & conditions" is not attached. 10. The quoted item is not compatible with Sysmex machine. 	<ol style="list-style-type: none"> 1. The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided quality certification (US-FDA) of the quoted item, which was accepted. 3. The firm provided undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab, which was accepted. 4. Taxpayer is active. 5. The firm provided affidavit regarding fulfillment of all requirements mentioned in the advertised specifications, which was accepted. 6. Cumulative financial turnover of three financial years (2019-20, 2020-21, 2021-22) is less than the estimated cost of the quoted item ; hence, the grievance of the firm was not accepted to the extent of this parameter. 7. The firm did not provide one year experience of the quoted product in public sector since July 2019; hence, the grievance of the firm was not accepted to the extent of this parameter. 8. The firm provided undertaking "The applicant accepts all the terms and conditions" which was accepted. 9. The firm provided undertaking "Information provided by the firm is in accordance with the terms & conditions" which was accepted. 10. The firm did not provide supportive evidence regarding the compatibility of the quoted item with the Sysmex machine; hence, the grievance of the firm was not accepted to the extent of this parameter. <p>Hence, the status of the quoted item remained Non-Responsive.</p>	

MINUTES OF MEETING OF GRIEVANCES AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF DRUGS/MEDICINE (OCB PHASE III), DENTAL ITEMS MATERIALS, LAB REAGENTS CHEMICALS AND PREGNANCY STRIPS CHOLERA'S RDTs FOR THE FINANCIAL YEAR 2023-24

3	Ayyan Molecular Products	CBC Vials/Tubes 3mL Ref # C303030	<ol style="list-style-type: none"> Expired DSL is attached. CE / JHMLW / US FDA / Prequalification by WHO of the quoted item is not attached. Undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab" is not attached. Affidavit regarding fulfilment of all requirements mentioned in the advertised specifications is not attached. FBR income tax returns/sales tax returns for FY 2019-20 are not attached. One year experience of the quoted product in public sector since July 2019 onwards is not attached. Undertaking "The applicant accepts all the terms and conditions" is not attached. Undertaking "Information provided by the firm is in accordance with the terms & conditions" is not attached. 	<p>In bidding documents & Compulsory Parameters, it is mentioned "(where Applicable)" and DSL doesn't apply to Our quoted products as they are not Drugs. It is also clearly mentioned on DSL that DSL only applies to pharmaceutical products. We have attached CE certificate with our submitted. Kindly review our bid and a copy of certification is attached with this letter along with an online verification screenshot. ANNEX-1. The said document is attached in the bid kindly review our bid and a draft copy is also attached with this letter. ANNEX- 2. The said document is attached in the bid kindly review our bid and a draft copy of certification is also attached with this letter. ANNEX-3. FBR Income Tax Return/ Sales Tax Returns were asked for 03 Financial Years: FY 2022-23 - Attached in the bid. FY 2021-22 - Attached in the bid. FY 2020-21 - Attached in the bid. FY 2019-20 - Would be the 4th financial year so didn't attach. Kindly see attached said Return if required. ANNEX-4 Purchase order of 2023 is attached in the bid. Kindly review our bid and a copy is also attached with this letter. ANNEX-5. Undertaking of Acceptance of terms and conditions is attached in the bid kindly review our bid and a draft copy of certification is also attached with this letter. ANNEX- 2. Undertaking, Information is in accordance with terms and condition is attached in the bid kindly review our bid and a draft copy of certification is also attached with this letter. ANNEX- 2.</p> <p>Against M/s BioPharma International: International with brand name D-Vac, which have no CE-Marked certificate as per the requirement of bidding documents, it's an OEM brand manufactured by Orsin Medical Technology China. The quoted brand by M/s BioPharma don't have free sale certificate with brand name which is the requirement as per letter reference # SO (P-1) H/5-100/2008 dated 3rd March 2022 from Specialized Health Department also attached with this letter. Kindly look into this matter.</p>	<p>Mr. Naseem Qadir from M/s Ayyan Molecular Products attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that:</p> <ol style="list-style-type: none"> The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided declaration of conformity of the quoted item, which was accepted. Undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab"; was not as per advertised criteria;hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided affidavit regarding fulfilment of all requirements mentioned in the advertised specifications, which was accepted. The firm provided FBR income tax returns/sales tax returns for FY 2019-20, which were accepted. The firm provided one year experience of the quoted product in public sector since July 2019, which was accepted. The firm provided undertaking "The applicant accepts all the terms and conditions", which was accepted. The firm did not provide undertaking "Information provided by the firm is in accordance with the terms & conditions"; hence, the grievance of the firm was not accepted to the extent of this parameter. <p>Hence, the status of the quoted item remained Non-Responsive.</p>
4	Ayyan Molecular Products	Gel Vials/Tubes 4mL Ref # C305040	<ol style="list-style-type: none"> Expired DSL is attached. CE / JHMLW / US FDA / Prequalification by WHO of the quoted item is not attached. Undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab" is not attached. Affidavit regarding fulfilment of all requirements mentioned in the advertised specifications is not attached. FBR income tax returns/sales tax returns for FY 2019-20 are not attached. One year experience of the quoted product in public sector since July 2019 onwards is not attached. Undertaking "The applicant accepts all the terms and conditions" is not attached. Undertaking "Information provided by the firm is in accordance with the terms & conditions" is not attached. 		<ol style="list-style-type: none"> The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided declaration of conformity of the quoted item, which was accepted. Undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab"; was not as per advertised criteria;hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided affidavit regarding fulfilment of all requirements mentioned in the advertised specifications, which was accepted. The firm provided FBR income tax returns/sales tax returns for FY 2019-20, which were accepted. The firm provided one year experience of the quoted product in public sector since July 2019, which was accepted. The firm provided undertaking "The applicant accepts all the terms and conditions", which was accepted. The firm did not provide undertaking "Information provided by the firm is in accordance with the terms & conditions"; hence, the grievance of the firm was not accepted to the extent of this parameter. <p>Hence, the status of the quoted item remained Non-Responsive.</p>
5	Ayyan Molecular Products	Co-agulation PT/aPTT Vials/Tubes 1.8 mL Ref # C309018	<ol style="list-style-type: none"> Expired DSL is attached. CE / JHMLW / US FDA / Prequalification by WHO of the quoted item is not attached. Undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab" is not attached. Affidavit regarding fulfilment of all requirements mentioned in the advertised specifications is not attached. FBR income tax returns/sales tax returns for FY 2019-20 are not attached. One year experience of the quoted product in public sector since July 2019 onwards is not attached. Undertaking "The applicant accepts all the terms and conditions" is not attached. Undertaking "Information provided by the firm is in accordance with the terms & conditions" is not attached. 		<ol style="list-style-type: none"> The firm did not provide valid DSL; hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided declaration of conformity of the quoted item, which was accepted. Undertaking "Firm is not declared blacklisted / debarred by DGHS, Punjab"; was not as per advertised criteria;hence, the grievance of the firm was not accepted to the extent of this parameter. The firm provided affidavit regarding fulfilment of all requirements mentioned in the advertised specifications, which was accepted. The firm provided FBR income tax returns/sales tax returns for FY 2019-20, which were accepted. The firm provided one year experience of the quoted product in public sector since July 2019, which was accepted. The firm provided undertaking "The applicant accepts all the terms and conditions", which was accepted. The firm did not provide undertaking "Information provided by the firm is in accordance with the terms & conditions"; hence, the grievance of the firm was not accepted to the extent of this parameter. <p>Hence, the status of the quoted item remained Non-Responsive. *M/s Ayyan Molecular Products Against M/s BioPharma International: (Decision is at serial No. 21)</p>

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6	Mian Scientific Corporation (Pvt) Ltd.	Alanine Transaminase (ALT) Kit BLT00052	1. DSL is not attached.	<p>Dear Sir, With reference to above mentioned subject it is submitted that we have participated in the tender for Lab reagents & Chemicals for the Year 2023-24 Non- Drugs/Medical Devices and declare non responsive due to Not attaching DSL. It is therefore we are requesting to submit the Copy of DSL & oblige please. Moreover, we are also requesting to please re-read the given statement as below as under PT/aPTT Vial/Tube: 100 Test /1.8ml-2 ml Keeping in view of above we are requesting to consider our grievance and declared our firm Against M/s BioPharma International: Dear Sir, With reference to above mentioned subject it is submitted that we have participated in the tender for Lab reagents & Chemicals for the Year 2023-24 Non-Drugs/Medical Devices. We have an objection of M/S Biopharma of quoted product of D-Vac, because we are the authorised Sole Agent of D-Vac Demophorus, It is therefore we are requesting to please verify the brand name online from concern foreign principal website and oblige please.</p>	Mr. M. Faisal Asghar from M/s Mian Scientific Corporation (Pvt) Ltd. attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
7	Mian Scientific Corporation (Pvt) Ltd.	Aspartate Aminotransferase (AST) Kit BLT00050	1. DSL is not attached.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
8	Mian Scientific Corporation (Pvt) Ltd.	Total Bilirubin Kit BLT00010	1. DSL is not attached.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
9	Mian Scientific Corporation (Pvt) Ltd.	Alkaline Phosphatase (ALP) Kit BLT00003	1. DSL is not attached.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
10	Mian Scientific Corporation (Pvt) Ltd.	Urea Kit BLT00061	1. DSL is not attached.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
11	Mian Scientific Corporation (Pvt) Ltd.	Creatinine Kit BLT00020	1. DSL is not attached. 2. Sample not submitted.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. Sample not submitted. Hence, status of the quoted item remained Non-Responsive .
12	Mian Scientific Corporation (Pvt) Ltd.	Blood Sugar Test Kit BLT00025	1. DSL is not attached. 2. Sample not submitted.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. Sample not submitted. Hence, status of the quoted item remained Non-Responsive .
13	Mian Scientific Corporation (Pvt) Ltd.	Uric Acid Test Kit BLT00062	1. DSL is not attached.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
14	Mian Scientific Corporation (Pvt) Ltd.	Calcium Test Kit BLT00015	1. DSL is not attached.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
15	Mian Scientific Corporation (Pvt) Ltd.	CBC Vial/Tube 3mL GED203LP	1. DSL is not attached.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
16	Mian Scientific Corporation (Pvt) Ltd.	Gel Vial/Tube 4mL GGC204GP	1. DSL is not attached.		1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
17	Mian Scientific Corporation (Pvt) Ltd.	PT/aPTT Vial/Tube 1.8mL GPT2018LP	1. DSL is not attached. 2. The submitted sample of the quoted item is not as per bid coversheet w.r.t. volume.		<p>1. The firm did not provide valid DSL along with its bid; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided documented clarification regarding the volume of the quoted item which was as per advertised specifications and accepted. Hence, the status of the quoted item remained Non-Responsive. *M/s BioPharma International Against Mian Scientific Corporation: The pack size of the quoted items by M/s Mian Scientific Corporation were as per the advertised specifications; Hence grievance of M/s Biopharma International against M/s Mian Scientific Corporation was not accepted. M/s Mian Scientific Corporation has public sector experience for the quoted items: CBC vials and Gel Vials. However, M/s Mian Scientific Corporation does not have public sector experience for the quoted item PT/aPTT vials; hence, the grievance of the Biopharma International against M/s Mian Scientific was accepted w.r.t. PT/aPTT vials only. *M/s Mian Scientific Corporation (Pvt) Ltd. Against M/s BioPharma International: (Decision is at serial No. 21)</p>

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18	Allied Health Care	CBC Vial/Tube 3mL 2023LHQ03	1. ISO 13485 is not verified.	Dear Sir, With reference to above mentioned subject it is submitted that we are requesting you to please revisit the certificates for verification as per demanded for tender. This Certificate can be seen online on the official website of the CMDC following link:- http://www.cmdc.com.cn/ Click on website, Click on Enterprise inquires, Give Certification Number, Finally the result will be on your screen	Mr. M. Ahsan from M/s Allied Health Care attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. ISO 13485 certificate was verified and accepted. Hence, the status of the quoted item changed to Responsive .
19	Allied Health Care	Gel Vial/Tube 4mL 2022LHQ07	1. ISO 13485 is not verified.		1. ISO 13485 certificate was verified and accepted. Hence, the status of the quoted item changed to Responsive .
20	Allied Health Care	PT/aPTT Vial/Tube 1.8mL 2021LHQ09	1. ISO 13485 is not verified.		1. ISO 13485 certificate was verified and accepted. Hence, the status of the quoted item changed to Responsive . *M/s BioPharma International Against M/s Allied Health Care: 1. M/s Mian Scientific (sole agent of the manufacturer- Jiangxi Exquisite Tech Co Ltd.) has authorized M/s Allied Health Care Co Ltd. for Blood Vacuum Tubes which was as per advertised criteria; Hence grievance of M/s Biopharma International against M/s Allied Health Care was not accepted. 2. M/s Allied Health care have experience of the quoted items in Govt Institutes; Hence grievance of M/s Biopharma International against M/s Allied Health Care was not accepted.
21	BioPharma International			We participated in the Tender TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF LAB REAGENTS & CHEMICALS THROUGH OPEN COMPETITIVE BIDDING FY 2023-24. The report of the technical evaluation committee was announced on 27th November 2023. We have objections on MS/Allied Health Care, Mian Scientific Corporation, Popular International. Which are given below. 1) MS/Allied Health Care quoted Blood Vacuum Tubes Manufacturer Name; Jiangxi Exquisite Tech Co Ltd. Brand Name; Bolton. MS/ Allied Health Care Co Ltd is not Authorized distributor of Blood Vacuum Tubes. MS/ Allied Health care Have Not Product experience in any Govt Institute. 2) MS/ Mian Scientific Corporation quoted Lab Regent Kits First Observation 1. Alanine Transaminase (ALT) Kit BLT00052 Pack Size 5X50ml, 2. Aspartate Aminotransferase (AST) Kit BLT00050 Pack Size 5X50ML, 3. Alkaline Phosphatase (ALP) Kit BLT00003 Pack Size 5X30MI, 4. Urea Kit BLT00061 Pack Size 5X50ML, 5. Creatinine Kit BLT00020 Pack Size 4X50ML, 6. Uric Acid Test Kit BLT00062 Pack Size 4X50ML All above Mentioned quoted kits by Mian Scientific Corporation pack size are not according to specification given in Bidding Documents. required 50 to 100 ML Test Kits Mian Scientific Corporation Have Not Quoted Product experience in any Govt Institute. Second Observation on Blood Vacuum Tubes 7. CBC Vial/Tube 3mLGED203LP Pack Of 100, 8. Gel Vial/Tube 4mLGGC204GP Pack of 100, 9. PT/aPTT Vial/Tube 1.8mLGP2018LP MS/ Mian Scientific Corporation Have Not Quoted Product experience in any Govt institute. Quoted Product Code Not Available on Website. 3) MS/ Popular International quoted Lab Regent Kits 1. Urea Kit 10505 Pack Size 2X100ML, 2. Uric Acid Test Kit 10690 Pack Size 4X30ML All above Mentioned quoted kits by MS/ Popular International pack size are not according to specification given in Bidding Documents required 50 to 100 ML Test Kits. Your Kind corporation will be highly appreciated	Mr. M. Abbas from M/s BioPharma International attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: *M/s Aayan Molecular Products Against M/s BioPharma International: M/s BioPharma International has declaration of conformity, on which scope of the quoted item was mentioned. Moreover, free sale certificate of the quoted item was not required in advertised criteria; hence, the grievance of M/s Aayan Molecular Products was not accepted. However, M/s BioPharma International did not provide any documentary evidence to prove its ownership of brand D-Vac of the quoted items (CBC vials, Gel Vials & Co-agulation PT/aPTT vials). Furthermore, brand name D-Vac was not verified online from the website of concerned foreign principal of M/s Biopharma International. Hence, the status of quoted items (CBC vials, Gel Vials & Co-agulation PT/aPTT vials) of M/s BioPharma changed to Non-Responsive . *M/s Mian Scientific Corporation (Pvt) Ltd. Against M/s BioPharma International: M/s BioPharma International did not provide any documentary evidence to prove its ownership of brand D-Vac of the quoted items (CBC vials, Gel Vials & Co-agulation PT/aPTT vials). Furthermore, brand name D-Vac was not verified online from the website of concerned foreign principal of M/s Biopharma International. Moreover, it was found that the said brand, D-Vac belongs to Demophorus/Cyprus and M/s Mian scientific corporation is its exclusive distributor in territory of Pakistan; hence, the grievance of M/s Mian scientific corporation against Biopharma International was accepted. Hence, the status of quoted items (CBC vials, Gel Vials & Co-agulation PT/aPTT vials) of M/s BioPharma changed to Non-Responsive . *M/s Popular International against Biopharma International: 1. Nextech (sole agent of the quoted brand- Diasys Germany) has authorized M/s Biopharma for ALT, AST, Total bilirubin, ALP, urea kit, creatinine kit, blood sugar test kit &, uric acid kit and M/s Biopharma International is an authorized distributor of Nextech, which is as per advertised criteria ; hence, the grievance of M/s Popular International against M/s Biopharma International was not accepted. 2. M/s Biopharma have experience of the quoted items in Govt Institutes; Hence grievance of M/s Popular International against M/s Biopharma International was not accepted. 3. The offered specifications of the quoted item(s) was as per the advertised specifications; hence, grievance of M/s Popular International against M/s Biopharma International was not accepted. 4. Samples were submitted by the firm along with the technical bid and committee duly signed the submitted samples; hence, grievance of M/s Popular International against M/s Biopharma International was not accepted. Hence, the decision of the technical evaluation committee was upheld and status of the quoted items (for ALT, AST, Total bilirubin, ALP, urea kit, creatinine kit, blood sugar test kit &, uric acid kit of M/s Biopharma International remained Responsive . It was observed that the said brand D-Vac belongs to Demophorus/Cyprus and M/s Mian scientific corporation is its exclusive distributor in territory of Pakistan. So, the brand, D-vac does not belong to Biopharma International ;hence, status of M/s Biopharma International for these quoted items (collection tubes) changed to Non-Responsive . *M/s BioPharma International Against M/s Allied Health Care: (Decision is at serial No. 20) *M/s BioPharma International Against M/s Mian Scientific Corporation: (Decision is at serial No. 17) *M/s BioPharma International Against M/s Popular International: (Decision is at serial No. 32)
22	Popular International (PVT) LTD.	Alanine Transaminase (ALT) 12012	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size.	Dear Sir, With reference to your advertised specifications for the purchase of lab reagents we have offered our kits make Human GmbH Germany and quoted small pack sizes instead of quoting bigger sizes just to meet the required specifications. Detail's are given. All advertised multiple lab kits/Reagents are available in form of volume which are mentioned in ml. secondly photometer uses volume 0.5ml-1.0ml of test. In clinical chemistry kits no company mentioned test on their kits except for dedicated auto analyzers. Their quoted pack sizes can be verified from their submitted literature/leaflet/broacher against each. Because every firm has their own different pack sizes while department has not arranged any Pre-bid meeting to generalize the required specifications to meet the actual demand. Unfortunately we could not submit our hematology reagent quoted at Sr. # 12 due to transition of our shipment reference # against quoted items at Sr#12. We hereby request honorable grievance committee to kindly accept our grievance against technical evaluation committee for healthy competition.	Mr. Ijaz Ahmad from M/s Popular International (PVT) LTD. attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. Hence, status of the quoted item changed to Responsive .
23	Popular International (PVT) LTD.	Aspartate Aminotransferase (AST) 12011	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size.		1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; which was accepted. Hence, the status of the quoted item changed to Responsive .
24	Popular International (PVT) LTD.	Total Bilirubin 10012	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size.	GRIEVANCE AGAINST BIOPHARMA: Biopharma has quoted brand Diasys Germany while M/S Nextech is the sole distributor of the quoted brand in Pakistan. M/S Biopharma is not the authorized distributor / Sole Distributor of the M/S Diasys Germany which is also the requirement of the advertised tender at serial # 03 (Compulsory parameters). Secondly this firm has not quoted their kits start from Sr. # 01-11 are not as per advertised specification but unfortunately this firm has been declared Responsive . Thirdly please check the purchase orders, delivery challan of this company if any supply has been made to any Govt. department to declare Responsive otherwise this	1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. Hence, status of the quoted item changed to Responsive .
25	Popular International (PVT) LTD.	Alkaline Phosphatase (ALP) 12117	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size.		1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. Hence, status of the quoted item changed to Responsive .

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26	Popular International (PVT) LTD.	Urea Kit 10505	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size.	company cannot be graded Responsive. This firm has also quoted their kits in volume (mentioned against each kit) while specified specification in tender are test. Also this firm had not submitted their samples at the time of opening even the firm representative was requesting before the committee to accept samples which were not available with him at time. It is kindly requested to declare the firm Non responsive on the basis of described facts.	1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. Hence, status of the quoted item changed to Responsive .
27	Popular International (PVT) LTD.	Creatinine Kit 10052	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size. 2. Sample not submitted.		1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
28	Popular International (PVT) LTD.	Blood Sugar Test Kits 10260	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size. 2. Sample not submitted.		1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non-Responsive .
29	Popular International (PVT) LTD.	Uric Acid Test Kit 10690	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size.		1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. Hence, status of the quoted item changed to Responsive .
30	Popular International (PVT) LTD.	Calcium Test Kit 10011	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size. 2. Sample not submitted.		1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .
31	Popular International (PVT) LTD.	Prothrombin Test (PT) 31002	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size.		1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. Hence, status of the quoted item changed to Responsive .
32	Popular International (PVT) LTD.	Activated Partial Thromboplastin Time Test (aPTT) 33012	1. The offered specifications of the quoted item do not comply with the advertised technical specifications w.r.t the quoted pack size.		1. The firm provided clarification w.r.t pack size of the quoted item that comply with our advertised specifications; hence, the grievance of the firm was accepted. Hence, status of the quoted item changed to Responsive . *M/s BioPharma International Against M/s Popular International: The pack size of the quoted items(urea kit and uric acid test kit) by M/s Popular international Corporation were according to the advertised specifications; Hence, grievance of the Biopharma International against Popular International was not accepted. *M/s Popular International against Biopharma International: (Decision is at serial No. 21)
33	Popular International (PVT) LTD.	Reagents/Chemicals for Complete Blood Count (CBC) Test Mission Hematology Reagents	Diluent	1. Catalogue/model number of the quoted item not mentioned on the bid coversheet. 2. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised bidding document, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid evaluation by end user so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .
	Popular International (PVT) LTD.		Lyse	1. Catalogue/model number of the quoted item not mentioned on the bid coversheet. 2. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .
34	Popular International (PVT) LTD.	Reagents/Chemicals for Complete Blood Count (CBC) Test Hematology 80TS Reagents	HC-Diluent 17400/11	1. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .
	Popular International (PVT) LTD.		HC-Lyse 17400/22	1. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .
	Popular International (PVT) LTD.		HC-Cleaner 17400/31	1. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .

MINUTES OF MEETING OF GRIEVANCES AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF DRUGS/MEDICINE (OCB PHASE III), DENTAL ITEMS MATERIALS, LAB REAGENTS CHEMICALS AND PREGNANCY STRIPS CHOLERA'S RDTs FOR THE FINANCIAL YEAR 2023-24

35	Popular International (PVT) LTD.	Reagents/Chemicals for Complete Blood Count (CBC) Test Humacount SD CRP Reagents	HC5D-Diluent 16450/100	1. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .
	Popular International (PVT) LTD.		HC5D-CBC Lyse 16450/20	1. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .
	Popular International (PVT) LTD.		HC5D-Diff Lyse 16450/30	1. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .
	Popular International (PVT) LTD.		HC5D-Cleaner 16450/60	1. Sample not submitted.	1. The firm provided the Catalogue/model number of the quoted item which was accepted. 2. As per advertised criteria, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained Non Responsive .