MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

Sr. No.	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1	Bosch Pharmaceuticals (Pvt.) Ltd.	Omeprazole 40mg Injection	1. The quoted item did not obtain qualifying marks.	Respected Sir, This is in reference to Technical evaluation report of medicine tender phase iv uploaded on PPRA Website DATED 13/11/23 in which our product OMEZOL INJ Was considered non responsive due to non availability of WASTE WATER treatment plant documents , its humbly reguested that these documents are already provided at the time of submnission of tender documents but here we are again submitting the same for your reference. Sir keeping in view the above situation you are requested to consider our request for re evaluation of bid and change the status from non responsive to responsive.	Mr. Shahid Iqbal from M/s Bosch Pharmaceuticals (Pvt.) Ltd. attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm did not provide satisfactory documents regarding their waste water treatment plant; hence, no marks were awarded to the extent of this parameter. Hence, the the total marks of the quoted item remained 41 and the status of the quoted item remained **Non-Responsive.**
2	Ferozsons Laboratories Limited	Atenolol 50mg Tab/Cap	1. GMP certificate is expired.	Kindly refer the RFP Technical Evaluation Report of the subject tender wherein our offered item RFP Sr/Inq No 18(43) (Atenolol 50mg) & Sr /Inq No 19(108) (Clopidogrel 75mg) For the Financial Year 2023-24" have been declared as "non-Responsive" on the basis of "Expired GMP Certificate". It is requested that here we are submitting the fresh and valid copy of GMP Certificate for your kind consideration. We therefore request you to consider our submission/ valid copy of GMP Certificate against the Evaluation Criteria of RFP required in compulsory parameter and our product may kindly be declared as "Responsive" for further tender process. Thanking you, and assuring you of our best services in providing best quality medicines at very reasonable costs.	Mr. M. Arif from Ferozsons Laboratories Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. 1. The firm provided valid GMP certificate, which was accepted. Hence, the status of the quoted item changed to **Responsive.**
	Ferozsons Laboratories Limited	Clopidogrel Tab/Cap 75mg	1. GMP certificate is expired.		1. The firm provided valid GMP certificate, which was accepted. Hence, the status of the quoted item changed to **Responsive.**
3	FYNK Pharmaceuticals	Cefoperazone+Salbactum 1gm+1gm Injection	1. The quoted item did not obtain qualifying marks.	Dear Sir, API Sources Documnents are attached with our technical bid and we are providing them again. We request you to give us full marks in the above parameter i.e. 10-marks, Except Item No. 68. In this connection may state that Experience in Private Sector Documents is attached with our technical bid (Summary on Judicial Stamp paper with invoices) and we are providing the same again. We request you to give us the full marks in the above parameter i.e. 10-marks. Experience in Public Sector Documents is attached with our technical bid (Summary on Judicial Stamp paper with concerned orders and delivery challans) and we are providing the same again. We request you to give us full marks in the above parameter i.e. 10-marks. SOP and LOP are attached with our technical bid and we are providing the same again. We request you to give us the full marks in the above parameter i.e. 03-marks. 04- Stability Chambers are available in the Quality Control and fully functional (Calibration Certificates) are attached with our technical bid and we are providing the same again. We request you to give us the full marks in the above parameter i.e. 04-marks. We have already provided all the shipping/import documents, which can also be verified from the concerned website. We are again providing the requisite documents i.e. GD, Invoice, airway bill, COA's of USP, etc. We request you to give us the full marks in the above parameter ie. 02-marks. We have already provided all documents i-e attested copies of the degrees and appointment letters with undertaking/affidavit on judicial stamp paper, we are again providing the requisite documents, etc. We request you to give us the full marks in the above parameter i.e. 04-marks.	Mr. Maqsood Ahmed from M/s FYNK Pharmaceuticals attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. 1. The firm did not provide any additional documents regarding the source of API; hence, no additional marks were awarded to the extent of this parameter. 2. The firm provided documents for private sector sales of the quoted item, which were accepted; hence, ten (10) marks were awarded to the extent of this parameter. 3. The firm did not provide relevant documents regarding the public sale of the quoted item; hence, no marks were awarded to the extent of this parameter. 4. The firm did not provide the satisfactory layout plan and SOPs of the waster water treatment plant; hence, no marks were awarded to the extent of this parameter. 5. The firm provided 02 additional callibration certificates, which were accepted; hence, additional two (02) marks were awarded to the extent of this parameter. 6. The firm provided appointment letters and degrees (10 Pharm D & 02 MPhil) of technical staff, which were accepted; hence, four (04) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item changed to 39 and the status of the quoted item remained **Non-Responsive.**
4	FYNK Pharmaceuticals	Drotaverine Tab/Cap 40mg	1. The quoted item did not obtain qualifying marks.		1. The firm did not provide any additional documents regarding the source of API; hence, no additional marks were awarded to the extent of this parameter. 2. The firm provided documents for private sector sales of the quoted item, which were already accepted by technical evaluation committee; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm provided relevant documents regarding the public sale of the quoted item, which were accepted; hence, ten (10) marks were awarded to the extent of this parameter. 4. The firm did not provide the satisfactory layout plan and SOPs of the waster water treatment plant; hence, no marks were awarded to the extent of this parameter. 5. The firm provided 02 additional callibration certificates, which were accepted; hence, additional two (02) marks were awarded to the extent of this parameter. 6. The firm provided appointment letters and degrees (10 Pharm D & 02 MPhil) of technical staff, which were accepted; hence, four (04) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item changed to 49 and the status of the quoted item changed to **Responsive.**
5	FYNK Pharmaceuticals	Fluconazole Tab/Cap 150mg	1. The quoted item did not obtain qualifying marks.		1. The firm did not provide any additional documents regarding the source of API; hence, no additional marks were awarded to the extent of this parameter. 2. The firm provided documents for private sector sales of the quoted item, which were already accepted by technical evaluation committee; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm provided relevant documents regarding the public sale of the quoted item, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm did not provide the satisfactory layout plan and SOPs of the waster water treatment plant; hence, no marks were awarded to the extent of this parameter. 5. The firm provided 02 additional callibration certificates, which were accepted; hence, additional two (02) marks were awarded to the extent of this parameter. 6. The firm provided appointment letters and degrees (10 Pharm D & 02 MPhil) of technical staff, which were accepted; hence, four (04) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item changed to 42 and the status of the quoted item changed to **Responsive.**

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6	FYNK Pharmaceuticals	Vancomycin (HCl) 1000mg Injection	1. The quoted item did not obtain qualifying marks.		1. The firm did not provide any additional documents regarding the source of API; hence, no additional marks were awarded to the extent of this parameter. 2. The firm provided documents for private sector sales of the quoted item, which were already accepted by technical evaluation committee; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm did not provide relevant documents regarding the public sale of the quoted item; hence, no marks were awarded to the extent of this parameter. The firm did not provide the satisfactory layout plan and SOPs of the waster water treatment plant; hence, no marks were awarded to the extent of this parameter. 5. The firm provided 02 additional callibration certificates, which were accepted; hence, additional two (02) marks were awarded to the extent of this parameter. 6. The firm provided appointment letters and degrees (10 Pharm D & 02 MPhil) of technical staff, which were accepted; hence, four (04) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item changed to 39 and the status of the quoted item remained **Non-Responsive.**
7	Hiranis Pharmaceuticals (Pvt) Limited	Fluconazole Tab/Cap 150mg	1. The quoted pack size (1s) is not prequalified with Directorate General Health Services, Punjab for the financial year 2023-24.	Respected Sir, This refers to RFP Technical Evaluation Report Drugs/Medicines (Phase IV) 2023-24 in which you were disqualified our following quoted products for the following clauses. In this regard we are respectfully submitting our replies for the removal of those objections as follows: **Inquiry No. 155: Fluconazole Cap 150mg:** Clause No. 1: The quoted pack size (1s) is not prequalified with Directorate General Health Services, Punjab for the financial year 2023-24. **Reply:** We would like to inform you that since we have submitted both pack sizes of Logican Capsule i.e. 1's & 2's at the time of submission of prequalification documents (refer to Annexure F). Therefore, we have prequalified approval of both pack sizes and as per terms & conditions mentioned in prequalification documents the pack size /volume of quoted item notified in the PQ notification shall be considered for subsequent bidding. Therefore, you are requested to consider our quoted pack size of Logican Capsule i.e. 1's for approval of supplying of goods. (Copy of PQD Terms & Conditions, DRC, and Annex-F attached for reference as "ANNEX-A"). **Inquiry No. 284:Permethrin Lotion 5%:** Clause No. 2: Quoted Item section not listed in GMP Certificate. **Reply:** The Schedule B-1 of Drugs (L.R & Advertising) Rules, 1976 has outlined about "Requirements of Plant and Equipments" for manufacturing of drugs by way of formulation. In this requirement mentioned in (A) directing about section and equipments required for manufacturing of drugs fall in category of External appliances and suspense. The semisolids dosage forms (Cream/Ointment/Gel/Paste) and Lotions falls in category of external appliances and suspense and can be manufactured in same section. The DRAP has approved our manufacturing sections and said dosage form (Lotion) for manufacturing accordingly. (Copy of Schedule B-1 of Drugs (L.R & Advertising) Rules, 1976 and GMP attached for reference as "ANNEX-B"). After furnishing of all above required documents, it is requested to you that kindly remove the stated objections and consider these products for final qualification. Thanking you.	Mr. Rashid Butt from M/s Hiranis Pharmaceuticals (Pvt) Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The quoted pack size (1s) is not pre-qualified with DGHS Punjab for FY 2023-24 and it is necessary for each quoted pack size of the quoted item to be prequalified for subsequent bidding; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**
8	Hiranis Pharmaceuticals (Pvt) Limited	Lotion Permethrin 5%	1. Quoted item section not mentioned on GMP certificate.		1. The firm claimed that their quoted item falls under the section of semisolids that is covered under the section of Creams/Ointments/Gels which is already qualified in the attached GMP certificate, which was accepted. Hence, the status of the quoted item changed to **Responsive.**
9	Nabiqasim Industries (Private)Limited	Acyclovir 500mg Injection	1. Submitted Sample did not comply with advertised Specifications.	Please refer to the subject cited above. It is intimated for your kind information that we have participated in the subject Tender and offered our products. It has come to our notice through Technical Evaluation report displayed on DGHS Punjab website on 13-11-2023 that our under mentioned items are not qualified in this tender due to less grading /Specification. Details are as under:- **ITEM NO. 01 Hypovir 500mg IV Injection leaflet and WFI (2*5ml):** 1. We are submitting the letter issued by Ministry of Health, Letter No.F.1-26/2001-Reg.11 dated 19-11-2001, that all Manufacturers have to supply diluents for re-constitution of dry power.(Please Revalidate) **ITEM NO. 37 Kleen Enema Liquid bottle of 135ml** 1. We are submitting the undertaking and Leaflet.(Please Revalidate) **ITEM NO. 34 (Tab.Carpro 6.25 Pack of 30's with Leafle.)** SHODHANA LABORATORIES LIMITED Plot Nos. 24, 25 & 26, Phase 1, IDA Jeedimetla, Hyderabad, Telangana 500055, India (IND)(FDA approved). Our sale of this product is more than 100% of the advertised quantity i.e. (320.000) (Please Revalidate)	Mr. Asim from M/s Nabiqasim Industries (Private)Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided MOH Letter No.F.1-26/2001-Reg. II dated 19th oct 2009 that all the manufacturers have to supply diluents for re-constitution of dry powder free of cost, which was accepted. Hence, the status of the quoted item changed to **Responsive.**
10	Nabiqasim Industries (Private)Limited	Carvedilol 6.25mg Tab/Cap	1. The quoted item did not obtain qualifying marks.		1. The firm provided FDA accredited source of API along with GD and airway bill, which was accepted and 05 additional marks were awarded to the extent of this parameter. 2. The firm provided documents regarding the experience of the quoted item in public sector institution, which were accepted; hence, (five) 05 marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 49 the status of the quoted item changed to **Responsive.**
11	Nabiqasim Industries (Private)Limited	Sodium Phosphate Enema (Liquid)	1. Submitted sample did not 100% comply with the advertised specifications.		1. The firm provided the leaflet specimen and undertaking regarding the supply of the stock of the quoted item with leaflet as per advertised specifications, which was accepted. Hence, the status of the quoted item changed to **Responsive.**
12	Neutro Pharma(Pvt) Ltd	Dexamethasone sodium phosphate Injection 4mg/ml, ampoule/vial of 1ml	1. Valid DRC of the quoted pack size (25's) is not attached.	Sir our quoted items have been rejected technically the explanation is as under: **Dexamethsone Inj:** The item is rejected on the basis of"Valid DRC of the quoted pack size (25's) is not attached." Sir we are attaching the mentioned DRC with Fee challan Slip for Dexamethasone Inj. **Normal Saline 100ml** Sir, The item is rejected on the basis of "The quoted pack size (20s) is not prequalified with Directorate General Health Services, Punjab for the financial year 2023-24." And qualifying marks not achieved. 1- Sir we would like to bring into your notice that the mentioned pack size has not been mentioned by Drug Registration Certificate of our product issued by DRAP (Copy Attached). 2- Moreover at the time of prequalification, there was no pack size limitation for IV infusion products, so we	Mr. M. Faizan from M/s Neutro Pharma(Pvt) Ltd attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided the DRC renewal application along with the paid challan form of the quoted pack size (25s), which was accepted. Hence, the status of the quoted item changed to **Responsive.**

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13	Neutro Pharma(Pvt) Ltd	Normal Saline 0.9% Infusion 100ml	1. The quoted pack size (20s) is not prequalified with Directorate General Health Services, Punjab for the financial year 2023-24. 2. The quoted item did not obtain qualifying marks.	quoted as 1's that is in line with our DRC. 3- Thirdly there is no manufacturer of IV infusions which is prequalified with 20's pack size, as this is not a tablet where a certain dose is to be given to patients. Normal Saline 100ml is only used for administration of other antibiotic or some vitamin injections. 4- Sir, We have quoted the product as our 1's bottle is prequalified with your office and we are ready to supply according to your desired pack size i.e 20 Bottles in a pack.	1. The quoted pack size (20s) is not pre-qualified with DGHS Punjab for FY 2023-24 and it is necessary for each quoted pack size of the quoted item to be prequalified for subsequent bidding; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided ISO 14001 for the production of IV solutions by way of formulation, which was accepted; hence, 03 marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item remained **Non-Responsive.**
14	Pharmasol (Private) Ltd	Dexamethasone sodium phosphate Injection 4mg/ml, ampoule/vial of 1ml	1. The quoted product did not obtain qualifying marks.	Dear Sir, With reference to the subject cited above it is requested that Pharmasol Pvt Ltd appliedin your kind institution for medicine tender 2023-24 bulk purchase and we have been technically disqualified on the basis of required qualifying marks. 1. We are again providing you the documents of **Vancomycin 1 gram (POQ NO. 372).** **WASTE WATER TREATMENT (0/3 MARKS)** We have submitted the documents of waste water treatment along with our bid but we are not granted any mark. We are enclosing here with the following documents to substantiate our claim for waste water treatment plant. SOP FOR WASTE WATER TREATMENT, PHOTOGRAPH OF WATER PLANT, LAYOUT PLAN OTHER DOCUMENTS **2. REGISTERATION OF FIRM WITH IQVIA SOLUTION.(0/3)** **3. PRIMARY REFRENCE STANDARD (0/2)** **4. TECHNICAL STAFF (4/5 MARKS)** We have submitted the technical staff of manufacturing unit. Now, we are attaching the verified technical staff with appointment letter and degree. We have one PhD. Two such pharmacists that have M.Phil. degrees. Instead of these, we are attaching 14 D-pharm degrees of our staff. **5. Source of API (5/10 MARKS)** We have submitted the documents of the FDA approved source of APl with the manufacture AUTHORITY LETTER. Bill of lading /Airway Bill /GD/ of quoted source IS Submitted with Batch no. of manufacturer CERTIFICATE OF ANALYSIS AND AIRVWAY BILL is the same kindly consider.	Mr. Malik Bahader from M/s Pharmasol attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided the layout and SOPs of the waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 2. The firm provided document of registration of firm with IQVIA but the brand name was not mentioned on the certificate; hence, no marks were awarded to the extent of this parameter. 3. The firm did not provide additional documents for the primary reference standard; hence, no marks were awarded to the extent of this parameter. 4. The firm did not provide additional documents regarding the technical staff; hence, no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to **Responsive.**
15	Pharmasol (Private) Ltd	Vancomycin (HCI) 1000mg Injection	1. The quoted product did not obtain qualifying marks.		1. The firm provided documents regarding the FDA source of the quoted item, which was accepted; hence, 05 additional five (05) marks were awarded to the extent of this parameter. 2. The firm provided the layout and SOPs of the waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 3. The firm provided document of registration of firm with IQVIA but the brand name was not mentioned on the certificate; hence, no marks were awarded to the extent of this parameter. 4. The firm did not provide additional documents for the primary reference standard; hence, no marks were awarded to the extent of this parameter. 5. The firm did not provide additional documents regarding the technical staff; hence, no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item changed to **Responsive.**
16	Saffron Pharmaceuticals			Respected All, This is in reference to the DGHS Phasc IV Tender 2023-24 submitted on 02-11-2023. We Saffron Pharmaceuticals PVT LTD are well known Pharmaceutical manufacturers having an alliance with different Government and Semi-Government institutes. We are prequalified from DGHS and participated in the tender Phase IV with our product Tab.Misoprostol 200mcg. Here we would like to submit grievance against our competitors M/S Wilshire Laboratories PVT LTD in Tab. Misoprostol 200meg that Wilshire Laboratories is not eligible for qualifying in technical evaluation of the tender as their public sale of the product Zivus 200mcg tablet (tab. Misoprostol 200meg) is not equivalent or higher than the advertised quantity for which they got 10/10 marks. According to the ordinary parameter no. 3 of local manufacturers of the bidding documents: Experience of the Quoted Product Since 1st January 2022 till the closing date of RFP Document submission. Supply of the quoted product equivalent or higher than advertised quantity in public. The bidder shall provide (attach) summary of purchase orders of institutional sale along with delivery challan DC) of subsequent purchase orders. As per our information, they have not collected the advance acceptances/ Awards from different institutes from the past I year, which can be verified. And if they have from a few institutes, stock is not supplied to those institutes (c.g Ceftriaxone supply to DGHS), which shows they don't have the capacity to supply the product. **Prayer:** For obtaining full marks in public sale, purchase orders with their relevant DCs are also required. You are requested to please recheck their documents as well as physical inspection of their company and re-evaluate technical evaluation reports in order to ensure healthy competition among bidders.	No one from M/s Saffron Pharmaceuticals attended the meeting. **Against M/s Wilshire Laboratories:** 1. The committee re-evaluated the submitted purchase orders and delivery challans regarding the public sector sale of Triax injection and then the justified marks were awarded to the quoted product; hence, the grievance of M/s Saffron Pharmaceuticals against M/s Wilshire Laboratories was accepted. 2. The committee re-evaluated the submitted purchase orders and delivery challans regarding the public sector sale of Zivus 200mcg tablet and the justified marks were awarded to the quoted product; hence, the grievance of M/s Saffron Pharmaceuticals against M/s Wilshire Laboratories was rejected.
17	Sanofi-aventis Pakistan Limited	Ceftriaxone (Sodium) 1gm Injection (I.V)	1. Two packs of Sample not submitted. 2. Product did not comply 100% with the advertised specifications. 3. The quoted product did not obtain qualifying marks.	It is to inform you that your evaluation committee declared our quoted PQ item 80, 81, & 243 due to samples not provide and did not obtain qualifying marks. **PQ Item No. 80 Ceftriaxone (Sodium) 1gm Injection (1.V) & PQ Item No. 81 Ceftriaxone (sodium)250mg inj IV:** 1. We would like to inform you that due to smog TCS Shipments were delay and our tender samples didn't arrive on time due to this we were unable to submit the tender samples on time. Therefore, we request in your kind honor that kindly accept our quoted items samples along with our grievance. 2. Technical Evaluation Committee did not award us Waste Water Treatment marks although we submitted all the required documents along with our bid. For your satisfaction we are again submitting the same documents. **PQ Item No. 243 Metronidazole 500mg/100ml infusion** 1. We would like to inform you that due to smog TCS Shipments were delay and our tender samples didn't arrive on time due to this we were unable to submit the tender samples on time. Therefore, we request in your kind honor that kindly accept our quoted items samples along with our grievance.	Mr. Mohsin Hassan from M/s Sanofi-aventis Pakistan Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. As per advertised bidding document, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid for evaluation by end user so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The quoted item did not comply 100% with the advertised specifications as the samples were not submitted at the time of bid submission; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 37 and the status of the quoted item remained **Non-Responisve.**

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18	Sanofi-aventis Pakistan Limited	Ceftriaxone (Sodium) 250mg Injection (I.V)	1. Two packs of Sample not submitted. 2. Product did not comply 100% with the advertised specifications. 3. The quoted product did not obtain qualifying marks.		1. As per advertised bidding document, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid for evaluation by end user so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The quoted item did not comply 100% with the advertised specifications as the samples were not submitted at the time of bid submission; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The firm submitted layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 44 and the status of the quoted item remained **Non-Responisve.**
19	Sanofi-aventis Pakistan Limited	Metronidazole 500mg/100ml infusion	1. Two packs of Sample not submitted. 2. Product did not comply 100% with the advertised specifications.		1. As per advertised bidding document, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid for evaluation by end user so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The quoted item did not comply 100% with the advertised specifications as the samples were not submitted at the time of bid submission; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**
20	Shazeb Pharmaceutical Industries ltd	Dextrose 10% 1000ml	1. The quoted product did not obtain qualifying marks.	Sir, with reference to Evaluation Report for year 2023-24, our quoted item at Sr no. . 122, 125 and 280 have been declared non-responsive the explanation is as: **Less Marks in Primary Reference Standard** Sir have not been given 2 marks for Primary Reference standard for these products, we are attaching again with our grievance application, with Prints from USP website that these lots are still active and traceable. **Less Marks in Chain Pharmacy Invoices Criteria** For Sr No. 122 (Dextrose 10% 1000ml): Sir we have been given 0 marks in Chain Pharmacy Invoices we are attaching 5 chain invoices for 5 Marks. For Sr No. 125 (Dextrose Saline 1000ml): Sir we have been given 0 marks in Chain Pharmacy Invoices we are attaching 5 chain invoices for 5 Marks. For Sr No. 280 (Peads 500ml): Sir we have been given 1 marks in Chain Pharmacy Invoices we are attaching 5 chain invoices for total 5 Marks. Sir, based on above explanation, you are requested to accept our grievance and declare the status of above mentioned items from Non responsive to responsive for healthy and competitive business.	Mr. M. Zeehan from M/s Shazeb Pharmaceutical Industries ltd attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided warranty invoices regarding the availability of the quoted item at chain pharmacies, which were accepted; hence, five (05) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item changed to **Responsive.**
21	Shazeb Pharmaceutical Industries ltd	Dextrose+Saline (1000ml) Infusion 5%w/v +0.9%w/v	1. The quoted product did not obtain qualifying marks.		1. The firm provided warranty invoices regarding the availability of the quoted item at chain pharmacies, which were accepted; hence, five (05) marks were awarded to the extent of this parameter. 2. The firm provided the shipping trail of primary reference standard, which was accepted; hence, two (02) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to **Responsive.**
22	Shazeb Pharmaceutical Industries ltd	Peads Soln Infusion 1/5 Normal Saline infusion (Paeds solution) 500ml	1. The quoted product did not obtain qualifying marks.		1. The firm provided warranty invoices regarding the availability of the quoted item at chain pharmacies, which were accepted; hence, four (04) additional marks were awarded to the extent of this parameter. 2. The firm provided the shipping trail of primary reference standard, which was accepted; hence, two (02) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 42 and the status of the quoted item changed to **Responsive.**
23	S.J & G Fazul Ellahie (Pvt) Ltd	Acyclovir 500mg Injection	1. The fee challan of the DRC renewal application and the valid DRC of WFI are not attached. 2. Submitted Sample did not comply with advertised Specifications. 3. The quoted item did not obtain qualifying marks.	1) Valid Registration, Renewal application & fee challan for Both Herpex & WFI 10ml. Attached 2) MOH Letter No.F.1-26/2001-Reg. II dated: 19th oct 2009. That all manufacturers have to supply diluents for re-constitution of dry powder free of cost. Attached 3) Experience of the Quoted Product in Private Sector on undertaking and IQVIA data. Attached please awards us 10 marks 4) Accelerated Time Stability Study data of quoted item for both Herpex & WFI 10ml. Attached please awards us 1 mark 5) Real Time Stability Study data of quoted item(Jan 2021 to onward) for both Herpex & WFI 10ml Attached please awards us 1 mark.	Mr. Abdul Hadi from M/s S.J & G Fazul Ellahie (Pvt) Ltd attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided the paid fee challan of the DRC renewal application of the quoted item and DRC renewal application of WFI along with the paid fee challan of the DRC renewal application of WFI, which were accepted. 2. The firm provided MOH Letter No.F.1-26/2001-Reg. II dated 19th oct 2009 that all the manufacturers have to supply diluents for re-constitution of dry powder free of cost, which was accepted. 3. The firm provided experience of the quoted item in private sector on undertaking and IQVIA data, which was accepted; hence, 10 marks were awarded to the extent of this parameter. 4. The firm provided accelerated time stability study data of the quoted item for both the quote item and WFI 10ml, which was accepted; hence, 01 mark was awarded to the extent of this parameter. 5. The firm provided real time stability study data (Jan 2021 to onward) of the quoted item for both the quoted item and WFI 10ml, which was accepted; hence, 01 mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 50 and the status of the quoted item became **Responsive.**
24	S.J & G Fazul Ellahie (Pvt) Ltd	Vancomycin (HCl) 1000mg Injection	1. The fee challan of the DRC renewal application and the valid DRC of WFI are not attached. 2. The quoted item did not obtain qualifying marks.	1)Valid Registration, Renewal appljcation & fee challan for Both Maparix & WFI 1Oml. Attached. 2) Experience of the Quoted Product in Private Sector on undertaking and IQVIA data. Attached please awards us 10 marks. 3)Accelerated Tine Stability Study data of quoted item for both Maparix & WFI 10ml. Attached please awards us 1 mark. 4) Real Time Stability Study data of quoted item(jan 2021 to onward) for both Maparix & WFI 10ml. Attached please award us 1 mark.	1. The firm provided the paid fee challan of the DRC renewal application of the quoted item and DRC renewal application of WFI along with the paid fee challan of the DRC renewal application of WFI, which were accepted. 2. The firm provided experience of the quoted item in private sector on undertaking and IQVIA data, which was accepted; hence, 10 marks were awarded to the extent of this parameter. 3. The firm provided accelerated time stability study data of the quoted item for both the quote item and WFI 10ml, which was accepted; hence, 01 mark was awarded to the extent of this parameter. 4. The firm provided real time stability study data (Jan 2021 to onward) of the quoted item for both the quoted item and WFI 10ml, which was accepted; hence, 01 mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 47 and the status of the quoted item became **Responsive.**

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

25	Surge Laboratories Private Limited	Bupivacaine (hydrochloride) (spinal) 0.75% Injection (Amp of 2ml)	1. The quoted item did not obtain qualifying marks.	05 M.Phil. & more than 10 Pharmacists are available Appointment Letters & Degrees. Attached & (Please Revalidate) Waste Water Treatment Plant is Available SOP's Snaps & EPA Letter is attached. (Please Revalidate)	Mr. Bilal Farooq from M/s Surge Laboratories Private Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided 02 MPhil degrees of techinal staff, which were accepted; hence, 02 additional marks were awarded to the extent of this parameter. 2. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 42 and the status of the firm changed to **Responsive.**
26	Surge Laboratories Private Limited	Ceftazidime 1gm Injection	1. Water for Injection Surge (10ml) is not prequalified with DGHS. 2. The quoted item did not obtain qualifying marks.		The firm did not contest for the quoted item.
27	Vision Pharmaceuticals (Pvt) Ltd	Moxifloxacin 400mg/250ml Injection	1. Undertaking regarding the material used in manufacturing of poly pack is of pharmaceutical grade and free from DEHP or other hazardous plasticizer and source is not re-used/crushed material not atached. 2. The statement on undertaking is not as per bidding document. 3. Two packs of sample not submitted. 4. Product did not comply 100% with the advertised specifications. 5. The quoted item did not obtain qualifying marks.	With reference to above mentioned subject it is submitted that we have participated in the RFP for DGHS but declared non responsivc. As per technical evaluation report announced due to Sample not submitted, quoted product not as per specification ,undertaking of spurious & adulterated not as per bidding documents and does not obtain qualifying marks. i. It is submitted that we have submitted the sample the next day but our sample were not received. We are again submitting the sample for consideration. ii. We have already submitted the undertaking of spurious & adulterated in our bid and again attaching for consideration. iii. Our quoted product 100% complies with advertised specification iv. We have already attached undertaking regarding the material used in manufacturing of poly pack is of pharmaceutical grade and free from DEHP or other hazardous plasticizer and source is not re-used/crushed material not attached and attaching again for consdcration. V. We are not given marks for accelerated and real time stability studies. We are gain attaching stability studies documents for conslderations. vi. Waste water treatment plant marks not given to us. We are again attaching the SOPs, lay out plan of waste water treatment plant. We are also attaching real time picture of waste water treatment plant and test analysis report of waste water from third party lab which substantiate our claim. We also request the authority to visit our manufacturing facility to see the functionality of our waste water treatment plant. It is pertinent to mentioned that department has given marks for waste water treatment plant previous tender. Vii. We qualify 6 marks in stability chamber. But our quoted item Moxifloxacin infusion given only 4 marks in this clause but our other quoted item given 6 marks. Both item were manufactured in same prenmises. We qualify 6 marks in this clause. Similarly our quoted item Paracetamol infusion did not given 3 marks for IQVIA. We are again attaching IQVIA letter for allocation of marks. Keeping in view of above we are requesting to consider our grievance and declared our firm as responsive in all quoted items for healthy competition.	Mr. Tanveer Ahmad from M/s Vision Pharmaceuticals (Pvt) Ltd attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided undertaking regarding the material used in manufacturing of poly pack is of pharmaceutical grade and free from DEHP or other hazardous plasticizer and source is not re-used/crushed. The firm did not provide trail (GD & invoices from January 2020 onward) of pharmaceutical grade material used in polypack. The firm did not submit certificate from manufacturer of polypack material that the material is of pharmaceutical grade and free from DEHP or other hazardous plasticizer and source is not resued/ crushed material; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided the undertaking but the statement on undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. As per advertised bidding document, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid for evaluation by end user so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. 4. The quoted item did not comply 100% with the advertised specifications as the samples were not submitted at the time of bid submission; hence, the grievance of the firm was not accepted to the extent of this parameter. 5. The firm did not provide any additional document regarding accelerated and real time stability studies; hence, no additional marks were awarded to the extent of this parameter. 6. The firm did not provide satisfactory documents regarding layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter. 7. The firm provided calibration certificates of 05 stability chambers; hence, no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item remained 37 and the status of the quoted item remained **Non-responsive.**
28	Vision Pharmaceuticals (Pvt) Ltd	Paracetamol 1 gm/100ml Infusion	The statement on undertaking is not as per bidding document. 2. Two packs of Sample not submitted. 3. Product did not comply 100% with the advertised specifications 4. The quoted item did not obtain qualifying marks.		1. The firm provided the undertaking but the statement on undertaking is not as per bidding document; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. As per advertised bidding document, the bidder is required to submit two packs/samples of the quoted brand of each quoted item along with its bid for evaluation by end user so, samples can not be accepted at this stage; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. The quoted item did not comply 100% with the advertised specifications as the samples were not submitted at the time of bid submission; hence, the grievance of the firm was not accepted to the extent of this parameter. 4. The firm did not provide any additional document regarding accelerated and real time stability studies; hence, no additional marks were awarded to the extent of this parameter. 5. The firm did not provide satisfactory documents regarding layout plan and SOPs of waster water treatment plant; hence, no marks were awarded to the extent of this parameter. 6. The firm provided IQVIA data of the quoted item, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 38 and the status of the quoted item remained **Non-Responsive.**

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

29	Wilshire Labs (Pvt) Ltd.	Ceftriaxone (Sodium) 1gm Injection (I.V)	1. DRC of the water for injection, not attached. 2. The quoted product item did not obtain qualifying marks.	Respected Sir, Please refer to your published technical evaluation report in which our below mentioned products were declared non-responsive due to scored marks are less than qualifying marks, Our humble submissions are as follow for kind consideration of Grievance Committee. **Bid. Ref. No, 10, Item: Ceftriaxone (as sodium) IAV Ig Iniection, CTriax Inj) (Awarded Marks 32):** Please award 10 marks instead of 05 marks as we provided FDA approved source (See Page No.442--452) and undertakes to supply the medicines from same source. FDA Approved online verification & Required Docs are attached. Please award 10 marks instead of 5 as we have supplicd 101% of advertised quantity to Government Institutions (see Page No. 14--102) Purchase Orders and Delivery Challans are attached. Please award 3 marks for Waste Water Treatment Plant: Waste Water Treatment Plant SOP and Layout Plan, Original pictures, Invoice and log book data are attached. Please award 5 marks instead of 4 marks for Technical Staff (see page No. 226--302) List of Technical Stafl, Attested Degrees and Appointment Letters are attached. Please award 5 marks instead of 4 marks for Chain Pharmacies (see page No.303--320) Warranty invoices of chain pharmacies are attached. Please award 5 marks instead of 0 marks for Quality of Product (see page No.217-217) Undertaking regarding the quality of product is attached. Copy of Water for Injection Drug Registration Certificate attached (See Page No.06--12) So total 52 Marks may please be awarded to Ceftriaxone (as sodium) IV Ig Inicction. (32+5+5+3+1+1+5=52).	Mr. Shahbaz Akhtar from M/s Wilshire Labs (Pvt) Ltd. attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. 1. The firm provided the DRC of water for injection, which was accepted. 2. The firm quoted two source of API but the provided import detail of one source only; hence, no additional marks were awarded to the extent of this parameter. 3. The firm provided purchase order along with relevant DCs which were not accepted; hence, no additional marks were awarded to the extent of this parameter. 4. The firm provided SOP and layout plan of waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 5. The firm provided the undertaking regarding product quality; hence five (05) marks were awarded to the extent of this parameter. 6. The firm provided the PhD degree which was not verified/accepted; hence no additional marks were awarded to the extent of this parameter. 7. The firm provided the additional warranty invoices, which were accepted; hence, one (01) additional mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 41 and the status of the quoted item remained **Non-Responsive.**
30	Wilshire Labs (Pvt) Ltd.	Ceftriaxone (Sodium) 250mg Injection (I.V)	1. DRC of the water for injection, not attached. 2. The quoted item did not obtain qualifying marks.	**Bid. Ref. No. 12, Item: Ceftriaxone (as sodium) 1.V 250mg Injection (Triax) Inj (Awarded Marks 35);** Please award 10 marks instead of 05 marks as we provided FDA approved source (See Page No.442452) and undertakes to supply the medicines from same source. FDA Approved online verification & Required Does are attached. Please award 10 marks instead of 7 as we have supplied 147% of advertised quantity to Government Institutions (see Page No.103--128) Purchase Orders and Delivery Challans are attached. Please award 3 marks for Waste Water Treatment Plant (see Page No.404-439): Waste Water Treatment Plant SOP and Layout Plan, Original pictures, Invoice and log book data are attached. Please award 5 marks instead of 4 marks for Technical Staff (see page No.226-302) List of Technical Staff, Attested Degrees and Appointment Letters are attached. Please award 5 marks instead of 0 marks for Quality of Product (see page No.218-218) Undertaking regarding the quality of product is attached Copy of Drug Registration Certificate attached of Water for Injection (See Page No.06--12) So total 52 Marks may please be awarded to Ceftriaxone (as sodium) i.V 250mg Injection. (35+5+3+3+1+5=52).	1. The firm provided the DRC of water for injection, which was accepted. 2. The firm quoted two source of API but the provided import detail of one source only; hence, no additional marks were awarded to the extent of this parameter. 3. The firm provided purchase order along with relevant DCs which were not accepted; hence, no additional marks were awarded to the extent of this parameter. 4. The firm provided SOP and layout plan of waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 5. The firm provided the undertaking regarding product quality; hence five (05) marks were awarded to the extent of this parameter. 6. The firm provided the PhD degree which was not verified/accepted; hence no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 43 and the status of the quoted item changed to **Responsive.**
31	Wilshire Labs (Pvt) Ltd.	Misoprostol 200mcg Tab/Cap	1. The quoted item did not obtain qualifying marks.	**3- Bid. Ref. No. 26, Item: Misoprostol 200mcg Tab (Zivus) (Awarded Marks 38);** Please award 10 marks instead of 05 marks as we provided FDA approved source (See Page No.453--458) and undertakes to supply the medicines from same source FDA Approved online verification & Required Docs are attached. Please award 3 marks for Waste Water Treatment Plant (see Page No.404--439): Waste Water Treatment Plant SOP and Layout Plan, Original pictures, Invoice and log book data are attached. Please award 5 marks instead of 4 marks for Technical Staff (see page No.226--302) List of Technical Staff, Attested Degrees and Appointment Letters are attached. Please award 5 marks instead of 0 marks for Quality of Product (see page No.219-219) Undertaking regarding the quality of product is attached So total 52 Marks may please be awarded to Misoprostol Tablet 200mcg, (38+5+3+1+5=52).	1. The firm provided the DRC of water for injection, which was accepted. 2. The firm quoted two source of API but the provided import detail of one source only; hence, no additional marks were awarded to the extent of this parameter. 3. The firm provided SOP and layout plan of waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided the undertaking regarding product quality; hence five (05) marks were awarded to the extent of this parameter. 5. The firm provided the PhD degree which was not verified/accepted; hence no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item changed to **Responsive.**
32	Wilshire Labs (Pvt) Ltd.	Moxifloxacin 400mg/250ml Injection	1. Undertaking regarding the material used in manufacturing of poly pack is of pharmaceutical grade and free from DEHP or other hazardous plasticizer and source is not re-used/crushed material, not atached. Trail (GD & Invoices from January 2020 onward) of pharmaceutical grade material used in poly pack, not attached. Certificate from manufacturer of poly pack material that material is of pharmaceutical grade and free from DEHP or other hazardous plasticizer and source is not re-used/crushed material, not attached. 2. The quoted item did not obtain qualifying marks.	**Bid. Ref. No. 95, Item: Moxifloxacin 400mg/250ml Injection. Pack of 250ml. (Palzic Inj) (Awarded Marks 27):** Please award 10 marks instead of 05 marks as we provided FDA approved source (See Page No.469--473) and undertakes to supply the medicines from same source. FDA Approved online verification & Required Docs are attached. Please award 3 marks for Waste Water Treatment Plant (see Page No.404--439): Waste Water Treatment Plant SOP and Layout Plan, Original pictures, Invoice and log book data are attached. Please award 5 marks instead of 4 marks for Technical Staff (see page No.226--302) List of Technical Staff, Attested Degrees and Appointment Letters are attached. Please award 5 marks instead of 4 marks for Chain Pharmacies (see page No.365--384). Warranty invoices of chain pharmacies are attached. Please award 5 marks instead of 0 marks for Quality of Product (see page No.223--223). Undertaking regarding the quality of product is attached. Undertaking regarding material used Poly Pack is not applicable as we submitted sample in Glass Bottle & shall provide the stock in Glass Bottle.	1. The firm claimed that the undertaking regarding the material used polypack is not applicable as they submitted sample in glass bottle and shall provide the same, which was accepted. 2. The firm provided the DRC of water for injection, which was accepted. 3. The firm provided documents regarding the FDA source of the API, which was accepted; hence, additional five (05) marks were awarded to the extent of this parameter. 4. The firm provided purchase order along with relevant DCs which were not accepted; hence, no additional marks were awarded to the extent of this parameter. 3. The firm provided SOP and layout plan of waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided the undertaking regarding product quality; hence five (05) marks were awarded to the extent of this parameter. 5. The firm provided the PhD degree which was not verified/accepted; hence no additional marks were awarded to the extent of this parameter. 8. The firm provided the additional warranty invoices, which were accepted; hence, one (01) additional mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 41 and the status of the quoted item remained **Non-Responsive.**

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

33	Wilshire Labs (Pvt) Ltd.	Omeprazole 40mg Injection	1. The quoted item did not obtain qualifying marks.	**Bid. Sodium 42.6 mg cq to omeprazole 40mg) (Benzim Inj) (Awarded Marks 32);** Please award 10 marks instead of 5 as we have supplied 109% of advertised quantity to Government Institutions (see Page No.129-165): Purchase Orders and Delivery Challans are attached. Please award 3 marks for Waste Water Treatment Plant (see Page No 404-439): Waste Water Treatment Plant SOP and Layout Plan, Original pictures, Invoice and log book data are attached. Please award 5 marks instead of 4 marks for Technical Staff (see page No.226-302) List of Technical Staff, Attested Degrees and Appointment Letters are attached. Please award 5 marks instead of 4 marks for Chain Pharmacies (see page No.321-345) • Warranty invoices of chain pharmacies are attached. Please award 5 marks instead of 0 marks for Quality of Product (see page No.220-220) Undertaking regarding the quality of product is attached. So, total 47 Marks may please be awarded to Omeprazole Infusion/Injection (Omeprazole Sodium 42.6 mg cq, to omeprazole 40mg) Injection. (32+5+3+1+1+5=47).	1.The firm provided purchase order along with relevant DCs which were accepted; hence, five (05) additional marks were awarded to the extent of this parameter. 2. The firm provided SOP and layout plan of waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 3. The firm provided the undertaking regarding product quality; hence five (05) marks were awarded to the extent of this parameter. 4. The firm provided the PhD degree which was not verified/accepted; hence no additional marks were awarded to the extent of this parameter. 5. The firm provided the additional warranty invoices, which were accepted; hence, one (01) additional mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item changed to **Responsive.**
34	Wilshire Labs (Pvt) Ltd.	Tramadol HCl 100mg/2ml Injection	1. The quoted item did not obtain qualifying marks.	**Bid. Ref. No. 40, Item: Tramadol Hydrochloride 100mg/2ml Injection (Zultra Inj.) (Awarded Marks 34);** Please award 10 marks instead of 05 marks as we provided FDA approved source (See Page No.459--468) and undertakes to supply the medicines from same source FDA Approved online verification & Required Docs are attached. Please award 3 marks for Waste Water Treatment Plant (see Page No.404-439): Waste Water Treatment Plant SOP and Layout Plan, Original pictures, Invoice and log book data are attached. Please award 5 marks instead of 4 marks for Technical Staff (see page No.226--302) List of Technical Staff, Attested Degrees and Appointment Letters are attached. Please award 5 marks instead of 4 marks for Chain Pharmacies (see page No.346--364) Warranty invoices of chain pharmacies are attached. Please award 5 marks instead of 0 marks for Quality of Product (see page No.221--221) Undertaking regarding the quality of product is attached. So total 49 Marks may please be awarded to Tramadol Hydrochloride 100mg 2ml Injection. (34+5+3+1+1+5=49).	1. The firm provided documents regarding the FDA source of the API, which was accepted; hence, additional five (05) marks were awarded to the extent of this parameter. 2. The firm provided SOP and layout plan of waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 3. The firm provided the undertaking regarding product quality; hence five (05) marks were awarded to the extent of this parameter. 4. The firm provided the PhD degree which was not verified/accepted; hence no additional marks were awarded to the extent of this parameter. 5. The firm provided the additional warranty invoices, which were accepted; hence, one (01) additional mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 48 and the status of the quoted item changed to **Responsive.**
35	Wilshire Labs (Pvt) Ltd.	Tranexamic Acid 500mg/5ml Injection	1. The quoted item did not obtain qualifying marks.	**Bid. Ref. No. 41, Item: Tranexamic Acid 500mg/5ml Injection (Xavene Ini) (Awarded Marks 28):** Please award 07 marks instead of0 as we have supplied 77% of advertised quantity to Government Institutions (see Page No. 166--2 1 5): Purchase Orders and Delivery Challans are attached. Please award3 marks for Waste Water Treatment Plant (see Page No.404--439): Waste Water Treatment Plant SOP and Layout Plan, Original pictures, Invoice and log book data are attached. Please award 5 marks instead of 4 marks for Technical Staff (see page No.226--302) List of Technical Staff, Attested Degrees and Appointment Letters are attached. Please award 5 marks instead of 0 marks for Quality of Product (see page No.222--222) Undertaking regarding the quality of product is attached So total 44 Marks may please be awarded to (28+7+3+1+5=44).	1. The firm provided purchase order along with relevant DCs which were not accepted; hence, no additional marks were awarded to the extent of this parameter. 2. The firm provided SOP and layout plan of waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 3. The firm provided the undertaking regarding product quality; hence five (05) marks were awarded to the extent of this parameter. 4. The firm provided the PhD degree which was not verified/accepted; hence no additional marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 36 and the status of the quoted item remained **Non Responsive.**
36	Wilshire Labs (Pvt) Ltd.	Vancomycin (HCl) 1000mg Injection	1. DRC of the water for injection, not attached. 2. The quoted item did not obtain qualifying marks.	Waste Water Treatment Plant SOP and Layout Plan, Original pictures, Invoice and log book data are attached. Please award 5 marks instead of 4 marks for Technical Staff (see page No.226--302) List of Technical Staff, Attested Degrees and Appointment Letters are attached. Please award 5 marks instead of 0 marks for Quality of Product (see page No.222--222) Undertaking regarding the quality of product is attached So total 44 Marks may please be awarded to (28+7+3+1+5=44). Warranty invoices of chain pharmacies are attached Please award 5 marks instead of 2 marks.	1. The firm provided SOP and layout plan of waste water treatment plant, which was accepted; hence, three (03) marks were awarded to the extent of this parameter. 3. The firm provided the undertaking regarding product quality; hence five (05) marks were awarded to the extent of this parameter. 4. The firm provided the PhD degree which was not verified/accepted; hence no additional marks were awarded to the extent of this parameter. 4. The firm provided the additional warranty invoices, which were accepted; hence, three (03) additional mark was awarded to the extent of this parameter. Hence, the total marks of the quoted item became 46 and the status of the quoted item changed to **Responsive.**
37	Wimits Pharmaceuticals (Pvt.) Ltd	Azithromycin 500mg Tab/Cap	1. DRC of the quoted product, not attached. 2. GMP certificate is expired. 3. The quoted item did not obtain qualifying marks.	Dear Sir, With reference to above mentioned subject please find herewith attached documents and samples for your kind review detail as below. 1. Valid GMP 2. Dopa inj DRC 3. Azotrax tab 500mg DRC 4. W Dol Inj DRC 5. Cetrido Tab Samples	Mr. Waqar Ahmad from M/s Wimits Pharmaceuticals (Pvt.) Ltd attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. 1. The firm did not provide the DRC of the quoted item; hence, the grievance of the firm was not accepted to the extent of this parameter. 2. The firm provided the valid GMP certificate, which was accepted. 3. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item remained 40 and the status of the quoted item remained **Non-responsive.**

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38	Wimits Pharmaceuticals (Pvt.) Ltd	Cetirizine 10mg Tab/Cap	1. GMP certificate is expired. 2. Submitted sample did not 100% comply with the advertised specifications. 3. The quoted item did not obtain qualifying marks.	1. The firm provided the valid GMP certificate, which was accepted. 2. The firm provided the leaflet specimen and undertaking regarding the supply of the stock of the quoted item with leaflet as per advertised specifications, which was accepted. 3. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item remained 47 and the status of the quoted item changed to **Responsive.**
39	Wimits Pharmaceuticals (Pvt.) Ltd	Clopidogrel Tab/Cap 75mg	1. GMP certificate is expired. 2. The quoted item did not obtain qualifying marks.	1. The firm provided the valid GMP certificate, which was accepted. 2. The firm provided the additional documents regarding the experience of the quoted item in public sector, which were accepted; hence, five (05) marks were awarded to the extent of this parameter. 3. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 44 and the status of the quoted item changed to **Responsive.**
40	Wimits Pharmaceuticals (Pvt.) Ltd	Diclofenac (Sodium) Injection 75mg in 3ml Ampoule	1. GMP certificate is expired. 2. The quoted item did not obtain qualifying marks.	1. The firm provided the valid GMP certificate, which was accepted. 2. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 3. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 35 and the status of the quoted item remained **Non-responsive.**
41	Wimits Pharmaceuticals (Pvt.) Ltd	Dimenhydrinate 50mg/ml injection	1. GMP certificate is expired. 2. The quoted item did not obtain qualifying marks.	1. The firm provided the valid GMP certificate, which was accepted. 2. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 3. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks ofthe quoted item became 39 and the status of the quoted item remained **Non-responsive.**
42	Wimits Pharmaceuticals (Pvt.) Ltd	Dopamine (hydrochloride) Injection 200mg/5ml	1. DRC of the quoted product, not attached. 2. GMP certificate is expired. 3. The quoted item did not obtain qualifying marks.	1. The firm provided the DRC of the quoted item, which was accepted. 2. The firm provided the valid GMP certificate, which was accepted. 3. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 40 and the status of the quoted item remained **Non-responsive.**
43	Wimits Pharmaceuticals (Pvt.) Ltd	Escitalopram Tab/Cap 10mg	1. GMP certificate is expired. 2. The quoted item did not obtain qualifying marks.	1.The firm provided the valid GMP certificate, which was accepted. 2. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 3. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 50 and the status of the quoted item changed to **Responsive.**
44	Wimits Pharmaceuticals (Pvt.) Ltd	Nalbuphine HCl 10mg/ml Injection	1. GMP certificate is expired. 2. The quoted item did not obtain qualifying marks.	1. The firm provided the valid GMP certificate, which was accepted. 2. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 35 and the status of the quoted item remained **Non-responsive.**

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

45	Wimits Pharmaceuticals (Pvt.) Ltd	Tramadol HCl 100mg/2ml Injection	1. DRC of the quoted product, not attached. 2. GMP certificate is expired. 3. The quoted item did not obtain qualifying marks.		1. The firm provided the valid GMP certificate, which was accepted. 2. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 35 and the status of the quoted item remained **Non-responsive.**
46	Wimits Pharmaceuticals (Pvt.) Ltd	Zinc Sulphate 20mg/5ml Syp/Susp	1. GMP certificate is expired. 2. The quoted item did not obtain qualifying marks.		1. The firm provided the valid GMP certificate, which was accepted. 2. The firm provided the additional documents regarding the experience of the quoted item in public sector, which were accepted; hence, seven (07) marks were awarded to the extent of this parameter. 2. The firm provided the layout and SOPs of the waste water treatment plant, which were accepted; hence, three (03) marks were awarded to the extent of this parameter. 4. The firm provided 07 calibration certificates of stability chambers, which were accepted; hence, six (06) marks were awarded to the extent of this parameter. Hence, the total marks of the quoted item became 45 and the status of the quoted item changed to **Responsive.**

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1	Al-Hamd Enterprises	Examination Gloves Latex (S.M.L)	1. Valid Quality certification not attached.	Dear Sir, 1. Examination Gloves is Class-I or Class-A Non Sterile product, as per European MDD, Non-Sterile and Non-Measurable Class-I Medical Devices are exempted from Notificd Body audit and Certification (Reference attached). Only CE Declaration of Conformity is required for Non Sterile products, Pakistan Embassy attested CE Declaration of Conformity is attached for your reference.	Mr. Javed Iqbal from M/s Al-Hamd Enterprises attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided CE Declaration of Conformity for Examination Gloves that is included in Class-I or Class-A Non Sterile product, which was accepted. Hence status of the quoted item changed to **Responsive.**
2	B. Braun Pakistan Private Limited	Spinal Needle Sterile Packs All Sizes	1. Attached free sale certificate does not have validity till the bid validity.	Dear Sir, B.Braun seeks to challenge the decision/ Technical Report of the Technical Evaluation/Bid Evaluation Committee whereby its bid for quoted item i.e, 'Sterilized Spinal Needles' has been rejected on the sole ground that 'Attached free sale certificate does not have validity till validity period. For compliance with the aforesaid mandatory requirement/criteria B.Braun duly submitted a valid Free Sale Certificate' issued on 10-01-2019 to the Bid Evaluation Committee. In this regard, it is imperative to highlight that in the 7th Meeting of the Medical Devices Board held on the 24th October, 2017 (the "MDB Decision") vis-à-vis the validity period of the aforesaid certificate the following ruling has been passed: Item No. V. FREE SALE CERTIFICATE OF MEDICAL DEVICES. Some regulatory authorities do not mention the validity on Free Sale Certificates of medical devices issued by them. The same matter was also discussed in the Registration Board in its 261" meeting and it was decided that "If the Free Sale Certificate does not contain the validity date, then the certificate shall be considered for 5 years from the date of issuance." Decision: The Board decided that if the Free Sale Certificate of medical devices does not mention the validity date, then Free Sale Certificate shall be considered by MDB for 5 years from the date of issuance. Copies of the extracts of the Minutes of the Medical Devices Board is enclosed herewith as "Enclosure-1". As a matter of fact, under ITB Clause 21 read with RFP Data Sheet of the Bidding Documents, the bid validity period is capped at "180 days from the last date of the submission of bids." By the same token, in terms of ITB Clause 24 read with the RFP Data Sheet of the Bidding Documents, the last date for bid submission is stipulated as '02-11-2023'. Conversely, the Free Sale Certificate of B.Braun is valid for a period of 5 years in light of the MDB Decision which period lapses on 10-01-2024 and in order to maintain the validity of the aforesaid certificate, the foreign principal of the B.Braun has duly applied for updated/renewed Free Sale Certificate prior to expiration of the existing certificate. Consequently, since B.Braun has duly applied for renewal of the Free Sale Certificate within the validity period of the existing certificate (correspondence emails are enclosed herewith as "Enclosure-II") the same is deemed to be valid during the bid validity period and resultantly the conclusion/decision of the Technical Report is erroneous, baseless and incorrect. **Drugs (Licensing, Registering and Advertising) Rules, 1976.** Duration of a licence to manufacture drugs: A licence issued under this Chapter shall, unless earlier suspended or cancelled, be inforce for a period of five years from the date of issue and may thereafter be renewed for periods of five years at a time: Provided that an application for renewal shall not be entertained unless it has been made within sixty days after the expiry of the licence and when an application has been made as aforesaid the licence shall subject to the orders passed on the application for renewal continue in force for the next period of two years. **Renewal of establishment licence**,- (1) An application for renewal of establishment licence for manufacturing or import shall, sixty days before its expiry, be made to the MDB on the format as set out in Form-1 or Form-2, as the case may be. **Prayer:** In view of the foregoing, it is requested that the Grievance Redressal Committee may be pleased to set-aside the decision/findings of the Technical Evaluation Report dated 13-01-2023 prepared by the Technical Evaluation/Bid Evaluation Committee and declare B.Braun Pakistan (Private) Limited as 'qualified' to participate in the procurement of the quoted item ie, 'Sterilized Spinal Needles' in the tender for the procurement of Drugs/Medicines, Medical Devices and Surgical Dressings" in the Financial Year 2023-2024 floated by the Directorate General Health Services.	Mr. Rehan Shafi from M/s B.Braun Pakistan Private Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm did not provide satisfactory clarification/documentation regarding free sale certificate and the free sale certificate attached in the bid did not have validity till bid validity; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**
3	Hashir Surgical Services	I.V Cannula with Injection Port and Integrated Closing Cone Sterile Pack 18G	1. The item name on enlistment certificate is not as per bid cover sheet & advertised specifications. 2. ISO-13485 not verified. 3. Submitted sample not aproved by enduser.	Dear Sir, With reference to above mentioned subject it is submitted that We have participated in the RFP Phase IV of Medical Devices and declared non-responsive due to i. The item name on enlistment certificate is not as per bid cover sheet & advertised specifications. ii. ISO-13485 not verified. iii. Submitted sample not approved by end user. It is submitted that we have been prequalified by DGHS Punjab Since last many years based on the same documents. Our quoted product 100% complies with advertised specification and our item name is as same as on enlistment certificate and bid cover sheet. Injection port and injection value are the same things. Both words are used interchangeably. Moreover, DGHS already rejected the grievance of M/s The Searle company against our firm during prequalification. Minutes of prequalification grievance redressal committee are attached for reference. Moreover other Responsive firms also does not mentioned injection port in their enlistment certificate even though the committee did not raised any objection on them which show that we are being kept out of the competition intentionally.Valid ISO 13485 already attached with our bid. During prequalification the same certificate is being verified by the authority and declared our firm responsive but during RFP our samme ISO 13485 was not accepted. Moreover we will produce original ISO 13485 at the time of grievance meeting. Moreover for online verification below given method is adopted as described by the NANDO Database certificate issuing authority. "ISO 13485": For the Verification as follow through Email :b.trang@ajaeurope.eu or vietnam@ajaeurope.eu The email content should mention about Certification Number, Certified company name and Scope. Furthermore, as per report our samples were not approved by end user which surprises us that how end user can reject our quality product without any justification. Our product is being used all over Pakistan without any single complaint. In previous years our sample were approved by all end user but we are being kept out of competition. Now this year also we have been disqualified without any solid reasons. More surprisingly only a single bidder declared responsive by end user. It is further brought into your kind consideration that M/s Searle company product IV Cannula were rejected by end user in phase II tender of DGHS while in phase IV they quoted only IV Cannula 22G which was approved by end user. No other firm participated for IV Cannula 22G. Surprisingly In a period of 2 months a rejected product declared responsive by end user. Keeping in view of above it is requested to consider these points during decision of grievance and declared our firm as responsive for healthy competition on merit.	Mr. Irfan uddin Khalil from M/s Hashir Surgical Services attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided document clarification about item name on the enlistement certificate, which was accepted. 2.The firm provided ISO-13485 which was not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. Since the end user approval is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**
4	Hashir Surgical Services	I.V Cannula with Injection Port and Integrated Closing Cone Sterile Pack 20G	1. The item name on enlistment certificate is not as per bid cover sheet & advertised specifications. 2. ISO-13485 not verified. 3. Submitted sample not aproved by enduser.		1. The firm provided document clarification about item name on the enlistement certificate, which was accepted. 2.The firm provided ISO-13485 which was not verified; hence, the grievance of the firm was not accepted to the extent of this parameter. 3. Since the end user approval is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**
5	KM Enterprises	Disposable syringe 10ml with Luer lock and needle. (Blister pack)	1. Submitted sample not aproved by enduser. 2. Quality certification CE/JWHLW/USFDA approval certification or prequalification by WHO not attached.	We would like to bring in your kind notice thal, we have already attached our CE Certificate in our initial submission of Technical Bid again we are submitting our your kind perusal. Please verify our CE Certificate through E-mail mentioned on certificate. E-mail: mail@.obiles.net We were surprised and concerned by this outcome as we have been consistently supplying Biomax Examinaion Gloves to various healthcare institutions, including all over Punjab Districts, Punjab teaching hospitals, Punjab Employees Social Security Institutions and There is no any single complain from any Institution (Supply Orders are attached for your ready reference) So, We are requesting you to please re-evaluate our sample and approve our sample as Responsive.	1. The firm did not contest for the quoted item.
6	KM Enterprises	Examination Gloves Latex (S.M.L)	1. Quality certification CE/JWHLW/USFDA approval certification or prequalification by WHO not attached. 2. Submitted sample not aproved by enduser.		Mr. Rashid Khan from KM Enterprises attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. 1. The firm provided the declaration of conformity which was accepted. 2. Since the end user approval is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
7	Meher Traders	Sterile Surgical Gloves Pairs 6 ½, 7, 7 ½ (Powdered)	1. Sole agency agreement not attached. 2. Valid establishment registration certificate not attached. 3. ISO-13485 not verified. 4. Delivery challan of relevant POs not attached.	1. Sole agency agreement attached. 2. Valid establishment registration certificate attached. 3. ISO-13485 attached. 4. Delivery challan of relevant Pos attached.	Mr. Rizwan Munir from M/s Meher Traders attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. The firm provided sole agency agreement, which was accepted. 2. The firm provided application for renewel of establishment license to import medical devices along with fee challan, which was accepted. 3. The firm provided ISO-13485 and verified, which was accepted. 4. The firm provided delivery challan of submitted puchase orders, which were accepted. Hence, the status of the quoted item changed to **Responsive.**
8	Usmanco International	I.V Cannula with Injection Port and Integrated Closing Cone Sterile Pack 20G	1. Submitted sample not aproved by enduser.	Dear Sir, M/s Usmanco International recently participated in this year tender representing high quality products and also fulfilled the documents requirement according to evaluation criteria. It has come to our notice through your published our products (B-CAT2 I.V Cannula 20G & 22G) have not been responsive in your technical comparative on the basis of following "Samples Rejected by End User" we would like to submit our following clarifications in this regard as below:- It has also come to our notice that the physical evaluation of products were not done according to the standard SOP's i.e., no practical performance of products were gauged from institution and it was considered non-responsive by checking its physical appearance on the table only. So, the parameter of physical evaluation was incomplete. Furthermore, approved bidder M/s. Searle have been participated in only one size i.e., 22G, while Second approved Bidder M/s. Lab Link Enterprises have been participated in 18G, 20G & 24G it seems that is pre plan and no transparency to be procured seems in such type of big procurement, in addition, approved bidder prices are on higher side, while Usmanco International quoted cost-effective prices and best interest of needy people. There is a estimated loss of Rs.73m approx. to the department while our quality attested product available at an affordable price In the light of above facts and our performances, it is requested to please re-evaluate our IV Cannula quality for healthy competition and in the best interest of public health. Our Principle M/s. Bicakcilar Dis Ticaret A.S. Istanbul-Turkey, is a multinational company and Europe second largest manufacturer with export to over 40 countries made on a fully robotic plant and meeting European quality standards, its products have been manufactured, tested and released according to the GMP's standards. We have been represented Bicakcilar since 2007 and supplied millions of pieces throughout nationwide without any single complain including DGDP Army Rawalpindi, DGHS Punjab Lahore, IRMNCH Lahore, Services Hospital Lahore, Mayo Hospital Lahore, Sir Ganga Ram Hospital Lahore, Lahore, General Hospital Lahore, Punjab Institute of Cardiology Lahore, Jinnah Hospital Lahore, B.V. Hospital Bahawalpur, Sheikh Zayed Hospital Rahim Yar Khan, Faisalabad Institute of Cardiology Faisalabad, Allied DHQ Hospital Faisalabad, Khyber Teaching Hospital Peshawar, Ayub Teaching Hospital Abbottabad, Balochistan Health Department, Indus Hospital Karachi, Civil Hospital Karachi, District Health Authorities (DHA's) and many more. It is pertinent to note that we have successfully supplied two million I.V. Cannula to DGHS Punjab (One Million 20G and One Million 22G) during the financial year 2021-2022. Drug Testing Laboratory Faisalabad clear our all samples which were supplied in Government MSD Lahore during 2021-2022 and inspection committee compromising of eight members also technically approves our supplied stock in Government Medical Store Depot during 2021-2022. Please also note procurement during 2022-2023, our products were technically approved but that tender got postponed and after that our products were not qualified and the same is still going on till date. Your cooperation in this regard will be highly appreciated. Regards and thank you.	Mr. S. Iftikhar from M/s Usmanco International attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. Since the end user approval is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**
9	Usmanco International	I.V Cannula with Injection Port and Integrated Closing Cone Sterile Pack 22G	1. Submitted sample not aproved by enduser.		1.Since the end user approval is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**
10	Usmanco International	Three-way stopper with Tubing	1. Experience of the quoted item not attached.		The firm did not contest for the quoted item.
11	Lab Link			Respected Sir, Dressings for the year 2023-24 1. We, M/s Lab Link Enterprises participated in T.E No. 13 - 1.V Sets, Sterile, Blister Pack RFP (Phase-V) Drugs/ Medicines, Medical Devices & Surgical Dressings for the year 2023-24 and declared responsive. 2. Other bidder M/s KM Enterprises also declared responsive in T.E No. 13 – 1.V Sets, Sterile, Blister Pack by Technical Evaluation Committee. 3. As per Our Information provided samples of I.V Sets by M/S KM Enterprises is different from the Prequalification Item (Prequalified as standard, quoted as standard while submitted the samples with Y port) Report of Prequalification by DGHS clearly differentiates between standard IV set and IV set with Y port against uniform specifications. The Grievance Redressal Committee Meeting for Phase II & Phase lll F.Y 2023-24 of PHFMC, Primary and Secondary Healthcare Department, Govt. of the Punjab that M/s KM Enterprises declared Non-responsive. 4. In the light of above-mentioned decision of Grievance Redressal Committee Meeting for Phase II& Phase III F.Y 2023-24 of PHFMC, we would like to request in your honor to kindly re-check the documents and samples of M/s KM Enterprises and declared them non-responsive as samples are different from the Prequalification Item. 5. Moreover, we have serious concern about M/S KM Enterprises Free sale of IV Set, Free Sale Certificate Provided by M/S KM Enterprises is issued by some Provincial Industrial Association instead of the as per advertised concerned/ relevant competent authority of the manufacturing Country. Free Sale Certificate provided by M/S KM Enterprises is without letterhead, date and number not in official format and manner. In the light of above mention facts, we would like to request in your honor to kindly re-check the documents and samples of M/s KM Enterprises and declared them Non-responsive.	Mr. Rashid Khan from M/s Km Enterprises attended the meeting and described the facts of the grievances to the committee. Committee compared the specifications and submitted sample from prequalification notification report of DGHS. Committee unanmiously decided that the quoted product is different from the prequalified item.(Prequalified as standard, while submitted the sample with Y port). Hence, the grievance of the firm Lab link Enterprises against Km Enterprise was accepted to the extent to this parameter. Km Enterprises provided the Valid Free Sale Certificate issued by china chamber of commerce, Notarized by Embassy of Pakistan; Hence, the grievance of the firm Lab link Enterprises against KM Enterprises was not accepted to the extent to this parameter. Hence, the grievance of the firm Lab Link was accepted against KM Enterprise and the status of the quoted item (IV sets sterile blister pack w.r.t Technical report **serial No. 22 PQ no. 43)** changed to **Non-Responsive.**
12	The Searle Company			Respected Sir, It is requested to your kind honor that we M/s The Searle Company Limited is aggrieved against decision of TEC. We requested to your honor to may please recheck product registration issued by DRAP to above said firm. Product name mentioned on product enlistment certificate is BCAT2 whereas their brand name is B-CAT2, which is also mentioned on their product. We requested your honor to check their product enlistment certificate and please compare with brand name mentioned on their product. We shall remain thankful for this act of kindness	M/s Usman Co submitted the corrigendum issued by DRAP regarding correction of brand name of already register medical device for import vide no NO.F.12-6/2012-MD (M-58) dated 08-09-2023 with brand name B-CAT2 I.V cannula with injection port, that is also as per the submitted sample; Hence, the grievance of the M/s The Searle company was not accepted to the extent of this parameter. Hence, the status of the quoted item will remain **Non-Responsive.**

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1	Cotton Craft (Pvt.) Ltd.	Absorbent Cotton Wool Pack 500gm	1. Enlistment No. not mentioned on the submitted sample.	**Enlistment No. not mentioned on the submitted samples** In this regard we would like to inform you that at the time of prequalification we submitted Drug Registration Certificate of the above quoted items in the BPC Specification and the same Drug Registration No. 006271 mentioned on the samples. Further stated that the requisite Enlistment cerrtificate received by DRAP after the prequalification. Therefore we was also attach Notification No. SRO 224(1V2023 dated 27th February 2023 along with the Bidding Documents vide Page No.62-63 to avoid confusion. Hence Drug Registration No. 006271 mentioned on the Absorbent Cotton Wool BPC Roll of 500gm Samples instead of Enlistment No. MDME-000159.	Mr. Salman from M/s Cotton Craft (Pvt.) Ltd. attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1.The firm provided documented clarification about the Registration/enlistment number of the quoted item, which was accepted. Hence, status of the quoted item changed to **Responsive**. **Against M/s S.Fazalilahi & Sons (Pvt) Ltd:** 1. Since the decision of the end user is conclusive; hence, the grievance of M/s Cotton Craft (Pvt.) Ltd against M/s S.Fazalilahi & Sons (Pvt) Ltd was not accepted. Hence, the decision of the technical evaluation committee was upheld.
2	Cotton Craft (Pvt.) Ltd.	Bandage Plaster of Paris, Dozen Pack. 10cm x2.7Metre	1. Submitted sample not aproved by enduser.	Bandage POP dozen pack or less 10cmx2.7Mtr. was **not approved by end user**, In this regard we would like to inform you we are the largest supplier in the country specially for district Health Authorities, Punjab since 2015 and there is no any shortfall arises in our products nor we compromises on the quality of products. Further stated that we sent same samples in all other Districts Like CEO DHA Lodhran, CEO DHA Gujrat, CEO DHA Nankanasahib, CEO DHA Sialkot,CEO DHA Jhang etc. for the evaluation of Samples along with Tender and there is no any shortfall raise by the end user. Evenly same product is approved by Director General Health Services Punjab, 24-Cooper road Lahore and issuance the Notification of Award /Advance Acceptance of Tender Letter No. 11377-80/POC dated 13.10.2023 for the Financial Year 2023-2024. Notification of Award /Advance Acceptance of Tender Letter No. 11377-80/POC dated 13.10.2023 attached herewith for your ready reference.	1. Since the decision of the end user is conclusive; hence, the grievance of the firm was not accepted to the extent of this parameter. Hence, the status of the quoted item remained **Non-Responsive.**
3	Cotton Craft (Pvt.) Ltd.	Cotton Bandage Dozen Pack. 6.5cmx6m	1. DRC of the quoted dimensions not attached. 2. Enlistment No. not mentioned on the submitted sample	**DRC OF THE QUOTED DIMENSION NOT ATTACHED:** In this regard we would like to inform you that we had already submitted Drug Registration Certificate of the Surgical Bandage BPC 6.5cm x 6Mtr. along with dimension / sizes Notification No. F.1-19/94-Reg.-II dated 14th November 1994. Hence we are once again submitted herewith Drug Registration Certificates along with Notification No. F.1-19/94-Reg.-II dated 14th November 1994 and Revised Specification Notification No. F.6-6/2005-Reg-II (South) dated 13th September 2006 for your kind perusal and necessary consideration please. **ENLISTMENT NO. NOT MENTIONED ON THE SUBMITTED SAMPLES:** In this regard we would like to inform you that at the time of prequalification we submitted Drug Registration Certificate of the above quoted items in the BPC Specification and the same Drug Registration No. 006272 mentioned on the samples. Further stated that the requisite Enlistment Certificate received by DRAP after the prequalification. Therefore we was also attach Notification No. SRO 224(I)/2023 dated 27th February 2023 along with the Bidding Documents vide Page No. 62-63 to avoid confusion. Hence Drug Registration No. 006272 mentioned on the Cotton Bandage BPC 6.5cm x 6Mtr. Samples instead of Enlistment No. MDME-000148. Keeping in view the above said facts / grievances we would like to request your kind authority to please look into this issue on merit, revise the decision of the Technical Evaluation Committee accordingly and make us responsive for the above item according to the facts states above for which we shall be highly obliged.	1. The firm provided DRC of the quoted dimensions, which was accepted. 2. The firm provided documented clarification about the Registration/enlistment number of the quoted item, which was accepted. Hence, status of the quoted item changed to **Responsive**.
4	Cotton Craft (Pvt.) Ltd.	Cotton Crepe Bandage Dozen Pack or less. 7.5cmx4.5m	1. Enlistment No. not mentioned on the submitted sample.	Cotton crepe bandage dozen pack or less 7.5x4.5 Mtr. this regard we would like to inform you that at the time of prequalification we submitted Drug Registration Certificate of the above quoted items in the BPC Specification and the same Drug Registration No. 008373 mentioned on the samples. Further stated that the requisite Enlistment certificate received by DRAP after the prequalification. Therefore we was also attach Notification No. SRO 224(1)/2023 dated 27th February 2023 along with the Bidding Documents vide Page No.62-63 to avoid confusion. Hence Drug Registration No. 008373 mentioned on the Cotton Crepe Bandage BPC 7.5cm x 4.5Mtr. Samples instead of Enlistment No. MDME-0001 58. **Against M/s S.Fazalilahi & Sons (Pvt) Ltd:** This is with the reference of above mentioned subject, we would like to submit our application against the point raised in the Technical Evaluation Report up-loaded on the web site of the department that one of that company is responsive but on the other hand he is technically out by end user from the under mentioned department. 1. Director General Health Services, Punjab, Lahore – Due on 12-10-2023. 2. Program Director, IRMNCH, Lahore. 3. Chief Executive Officer, District Health Authority, Faisalabad. Keeping in view the above therefore you are requested to please look this issue and Re-Evaluate the samples of Absorbent Cotton Wool Roll of 500gm to make a healthy competition.	1.The firm provided documented clarification about the Registration/enlistment number of the quoted item, which was accepted. Hence, status of the quoted item changed to **Responsive**.

MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT REQUEST FOR PROPOSAL (PHASE-IV) (DRUGS/MEDICINES, MEDICAL DEVICES AND SURGICAL DRESSINGS) (FINANCIAL YEAR 2023-24)

5	Usman Enterprise	Surgical Hypoallergenic Latex free Breathable Paper tape 2.5cmx4.5m/5 yards or above.		**Against M/s Allied Surgicals** Dear Sir, We M/s. Usınan Enterprises Manufacturer / Importer of Surgical Dressing Items would like to submit our grievances against the point raised in the Technical Evaluation Report: Request for Proposal (Phase-1) Drugs/Medicine, Medical Devices and Surgical Dressings) (Financial Year 2023-2024). In this context we it is to inform you that as per Technical Evaluation Report "Allied Surgical" should be "Not Responsive" because it's don't have complied. Compulsory Parameters of"Clause (E) RPP Technical Evaluation Criteria for Surgical Dressing Only" with under mentioned documents: 1. As per Clause g. Valid Registration / Enlistment Certificates. 2. As per Clause s. of (E) RFP Technical Evaluation Criteria for Surgical Dressing Only that Valid Free Sale Certificate must be Legalized / Notarized by Embassy of Pakistan / Country of Manufacturer. 3. As per clause j. The Experience of the Quoted products must be at least Three Years are requested to please look this issue and verify / recheck documents of Allied Surgical and make a Non-Responsive to "Allied Surgical" in Inq. No 12 Surgical Hypoallergenic Latex Free Breathable Paper Tape 2.5cm x 4.5m/5Yards or above for which we shall be highly obliged. (Necessary Documents enclosed herewith for your ready reference please.)	Mr. Salman from M/s Usman Enterprise attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. M/s Allied Surgicals has valid registration/enlistment certificate; hence, the grievance of M/s Usman Enterprise was not acepted to the extent of this parameter. 2. M/s Allied Surgicals has valid free sale certificate, notarized by embassy of Pakistan / Country of manufacturer; hence, the grievance of M/s Usman Enterprise was not acepted to the extent of this parameter. 3. M/s Allied Surgicals has the experience of the quoted item for three financial years since July 2018; hence, the grievance of M/s Usman Enterprise was not acepted to the extent of this parameter. Hence, the decision of the technical evaluation committee was upheld.
6	Essity Pakistan Limited	Bandage Plaster of Paris, Dozen Pack. 10cmx2.7Metre	1. ISO 13485 not verified.	Dear Sir/Madam., Upon review, it has come to our attention that we inadvertently submitted ISO 13485 certification, which is not applicable to locally manufactured products, as clearly specified in our initial tender submission. We understand the importance of adhering to the required documentation and would like to bring to attention that our locally manufactured products are fully compliant with the necessary standards. To reiterate, we have provided our manufacturing license (GMP), which aligns with the tender requirements and certifies our capability as a manufacturer. VWe kindly request that you overlook inclusion of ISO 13485 in our submission and consider our manufacturing license (GMP) as the valid proof of our Pre-qualification. We appreciate your understanding and consideration in this matter.	Mr. Javed Iqbal from M/s Essity Pakistan Limited attended the meeting. The committee examined the grievance application submitted by the firm in light of the advertised Evaluation Criteria & Specifications and announced the Technical Evaluation Report. The committee after due deliberation and discussion decided that: 1. ISO 13485 certificate was verified and accepted. Hence, the status of the quoted item changed to **Responsive.**
7	Essity Pakistan Limited	Cotton Crepe Bandage Dozen Pack or less. 7.5 cmx4.5m	1. ISO 13485 not verified.		1. ISO 13485 certificate was verified and accepted. Hence, the status of the quoted item changed to **Responsive.**
8	Essity Pakistan Limited	Zinc oxide adhesive plaster	1. ISO 13485 not verified.		1. ISO 13485 certificate was verified and accepted. Hence, the status of the quoted item changed to **Responsive.**