



PURCHASE CELL

DIRECTORATE GENERAL HEALTH
SERVICES PUNJAB
24-COOPER ROAD, LAHORE



Primary & Secondary
Healthcare Department

Phone No.: [+924299201145](tel:+924299201145)

Purchase Cell E-mail: pcdghslahore@gmail.com

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 30th NOVEMBER, 2020 AT 04:00 P.M TO REDRESS THE GRIEVANCE APPLICATIONS OF THE FIRMS AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF VTM WITH DISPOSABLE SWAB FOR CORONAVIRUS (COVID-19) TESTING, CD&EPC PROGRAM, FY 2020-21

A meeting of the Grievance Redressal Committee was held on 30th Nov, 2020 at 04:00 P.M in committee room of Directorate General Health Services, Punjab, to address the grievances of the applicants, as per Rule 67 of Punjab Procurement Rules, 2014 (Amended), for Procurement of VTM with disposable swab for Coronavirus (COVID-19) Testing for CD&EPC Program, Directorate General Health Services, Punjab, FY 2020-21.

Following members of Grievance Redressal Committee attended the meeting:

Sr. No.	Participants	
1.	Director Health Services (EPI), O/o DGHS	Chairman/Convener
2.	Director Health Services (CD&EPC), O/o DGHS	Member
3.	Senior Law Officer (Litigation Cell), O/o DGHS	Member
4.	Additional Director Health Services (Medical), O/o DGHS	Member
5.	Director Health Services (MIS), O/o DGHS	Member

Following member(s) of the Technical Evaluation Committee presented the cases on behalf of the Technical Evaluation Committee:

Sr. No.	Member(s)
1.	Deputy Director Pharmacy, O/o DGHS

The Chair welcomed all the participants and briefed about agenda of meeting i.e. Grievance Redressal of firms against Technical Evaluation Report.

The Chair instructed the representatives of aggrieved firms to come one by one serial wise based on receipt of grievance so that proper hearing/ redressal of grievance may be ensured. The grievances of firms and decisions of grievance redressal committee are as follow:

Sr.	Name of Firm	Name of Item	Status of the firm declared in Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decision of the Committee
1	M/s Hiaro International	VTM with Disposable Swab	Non-responsive	<ol style="list-style-type: none"> 1. Tender receipt of Rs. 1,000 submitted instead of Rs. 2,000 2. Affidavit for sole agent is not attached 3. Establishment registration certificate not attached 4. NTN/GST certificate is not attached 	<p>The firm has submitted grievance application stating that all these documents have already been attached and will submit again. Please re-evaluate our technical bid and declare us Responsive to complete in financial competition.</p>	<p>No representative of M/s Hiaro International attended the meeting. However, the committee considered the grievance application of the firm which was examined in the light of Technical Evaluation Report. After due deliberation and discussion the committee unanimously agreed upon following:</p> <ol style="list-style-type: none"> 1. Upon re-scrutiny of the technical bid submitted by the firm, it has been verified that the firm had submitted tender purchase receipt of Rs. 1,000 instead of Rs. 2,000 hence due to non-compliance to advertised knockdown clause in evaluation criteria justification of the firm is not acceptable. <p>Thus, the Grievance of the firm is rejected and status of the firm M/s Hiaro International for quoted item is declared as "Non-Responsive".</p>
2	M/s 5-M Solutions	VTM with Disposable Swab	Non-responsive	<ol style="list-style-type: none"> 1. Bid security amount is less. 2. NTN/GST certificate is not attached 3. No document is provided regarding turn over for year 2018-2019 or 2019 -2020 is provided. 4. Establishment 	<p>The firm has submitted grievance application stating that the estimated cost given in advertised tender is much higher which may cause the blockage of funds from govt. which is a violation of PPRA Rules</p>	<p>Mr. Hamza representative of M/s 5-M Solutions attended the meeting and presented its grievance before the grievance redressal committee. The committee heard the view point of the representative of the firm which was examined in the light of Technical Evaluation Report. After due deliberation and</p>

Sr.	Name of Firm	Name of Item	Status of the firm declared in Technical Evaluation Report	Reason(s) of Rejection	Grievance of the Firm	Decision of the Committee
				registration certificate is not provided	in itself because the current price of the item quoted in the tender is much lower.	<p>discussion the committee unanimously agreed upon following:</p> <p>1. As the firm neither submitted bid security as per requirement (2% of estimated cost) nor contested other reasons of rejections in grievance application hence due to non-compliance to advertised knockdown clauses in evaluation criteria, justification of the firm is not acceptable.</p> <p>Thus, the Grievance of the firm is rejected and status of the firm M/s 5-M</p> <p>Solutions for quoted item is declared as "Non-Responsive".</p>