

REDRESSAL OF GRIEVANCES AGAINST THE TER FOR THE PROCUREMENT OF BIO MEDICAL EQUIPMENT FURNITURE FIXTURE FOR VARIOUS HEALTHCARE FACILITIES OF PUNJAB (LINEN ITEMS) ON FRAMEWORK CONTRACT BASIS FOR THE FY 2025-26 2026-27

Sr. No.	Bidder Name	Item Name	Make, Model and Country of Origin	Reason of Rejection	Grievance of the Firm	Decision
1	Medtex Solutions	Disposable sheets	Local Pakistan	1. Length & Width of quoted item is not as per advertised specifications.	With reference to the subject mentioned above, we wish to submit our grievance regarding the technical evaluation report which was shared in WhatsApp group on 26-02-2026. One of our submitted items, Item No. 63 Category – F Disposable sheet, has been marked as "not compliant" on the grounds of 1- Length and width of quoted items is not as per advertised specification. In this regard, we would like to inform you that the sample submitted by us was strictly in accordance with the prescribed specifications. We request you to kindly recheck our submitted sample and consider it for responsive, in the interest of fair and healthy competition. We shall be grateful for your prompt action and cooperation in this matter.	No representative of the firm attended the meeting. The Committee examined the submitted grievance in the light of laboratory reports of the quoted item and bidding documents. After due deliberation and discussion, the Committee decided to reject the grievance submitted by the firm and upheld the findings of the Technical Evaluation Report. Hence, the status of the quoted item remained Non-responsive .
2	Medtex Solutions	Draw sheet	Local Pakistan	Sample non-Compliant 1. Draw sheet size not compliant to advertised specification. 2. Draw sheet cotton content with polyester not as per advertised specificaiton	Subject: Grievance Regarding Technical Evaluation Report for Draw Sheet against Tender Reference No: PC-9/EQUIPMENT&FURNITURE/MHC/2025-26 Dear Sir, With reference to the subject mentioned above, we wish to submit our grievance regarding the Technical Evaluation Report shared in the WhatsApp group on 26-02-2026. One of our submitted items, Item No. 41 – Category F (Draw Sheet), has been marked as "Not Compliant" on the following grounds: 1. Cotton content with polyester not as per advertised specification. 2. Draw Sheet size not compliant with the advertised specification. In this regard, we confirm that the sample submitted by us complied with the prescribed size specifications and was of good quality. We kindly request you to review the evaluation again along with the Lab Report. As per the advertised specification, the essential requirement is that the cotton content should be more than 40%, while no specific percentage for polyester has been mentioned. Therefore, we request clarification on the exact cotton and polyester percentages recorded in the Lab Report. We further request you to kindly provide us with a copy of the Lab Report to confirm the cotton percentage and related test findings. Since the primary objective of the department, as per the advertised specification, is to ensure that the cotton percentage exceeds 40%, and the polyester percentage has not been specified, we respectfully request a fair review based on the Lab Report and the stated criteria. We hope the department will re-examine the matter and take a fair and justified decision. We shall be grateful for your prompt action and cooperation in this matter.	No representative of the firm attended the meeting. The Committee examined the submitted grievance in the light of laboratory reports of the quoted item and bidding documents. After due deliberation and discussion, the Committee decided to reject the grievance submitted by the firm and upheld the findings of the Technical Evaluation Report. Hence, the status of the quoted item remained Non-responsive .
3	M/s Sheikhpura Surgicals	Draw sheet	Local Pakistan	Sample non-Compliant 1. Draw sheet size not compliant to advertised specification. 2. Draw sheet cotton content with polyester not as per advertised specificaiton. 3. Fabric mass per unit area (GSM) not as per advertised specificaiton.	With reference to the subject cited above, we respectfully submit our grievance under Rule 67 of PPRA, Punjab, regarding the sample evaluation of Package No. 41 (Draw Sheet) for the procurement of Bio Medical Equipment, Furniture & Fixture for various healthcare facilities of Punjab on framework Contract basis for FY 2025-26 & 2026-27. We are pleased to state that our firm was declared technically responsive during the technical evaluation stage. However, during the sample evaluation process, Our submitted sample s declared non-compliant with the tender specifications. In this regard, we would like to submit that the sample provided by us is of superior quality compared to the advertised specifications, as it is made of 100%cotton, ensuring better quality. Furthermore, we have come to know after the financial opening that our quoted rate is significantly lower than the lowest quoted rate, resulting in substantial financial benefit to the government exchequer. In light of the above, we respectfully request your ind consideration of our submitted sample. We further request that we may allowed to submit a fresh sample fully compliant with the tender specifications for your evaluation. Our quoted rates are considerably lower than those of M/S Apex Enterprise, and acceptance of Our bid wOuld ensure both quality and cost-effectiveness for the department.	No representative of the firm attended the meeting. The Committee examined the submitted grievance in the light of laboratory reports of the quoted item and bidding documents. After due deliberation and discussion, the Committee decided to reject the grievance submitted by the firm and upheld the findings of the Technical Evaluation Report. Hence, the status of the quoted item remained Non-responsive .