## MINUTES OF MEETING OF GRIEVANCE REDRESSAL COMMITTEE AGAINST TECHNICAL EVALUATION REPORT FOR THE PROCUREMENT OF X-RAY FILMS THROUGH OPEN COMEPTITIVE BIDDING FOR FINANCIAL YEAR 2023-24

Sr. No	Name of Firm	Item name	Reason for Rejection	Grievance of Firm	Decision of the Committee
1	AGFA PAKISTAN (PRIVATE) LTD.	Developer (Liquid) 20Ltr	Undertaking regarding nonconviction & nonblacklisting/nondebarment, not attached.     The quoted item did not obtain qualifying marks.	Respected Sir/Madam, Reference to above cited subject, we want to present our humble grievance, against technical evaluation report for following item(s); Developer (Liquid) & Fixer (Liquid), We have found that some of documents are already attached in our technical proposal & some missing documents are enclosed now,  Non-Conviction Non-Blacklisting Non Debarment This certificate is enclosed with our technical proposal at Page No. 50. Past Performance of the Bidder (Since July 2019 till submission of Bid) We enclosed supply orders along with delivery challan for last 5 years. Valid ISO Certification: This certificate is enclosed with our technical proposal at Page No. 50. We enclosed supply orders along with delivery challan for last 5 years. You can verify these certificate online at https://www.intertek.com/business- assurance/certificate validation/ by sending email certificate.validation@intertek.co	Mr. M. Waqas from M/s AGFA PAKISTAN (PRIVATE) LTD. attended the meeting. The committee examined the documents submitted by the firm along with its grievance application in light of the advertised Evaluation Criteria and announced the Technical Evaluation Report.  The committee after due deliberation and discussion decided that:  1. The firm provided the Undertaking regarding nonconviction & non blacklisting/nondebarment, hence; grievance of the firm was accepted to the extent of this parameter.  2. The firm provided supply orders along with delivery challan for last 4 years, hence; grievance of the firm was accepted and 20 additional marks were awarded to the extent of this parameter.  3. The firm provided ISO13485, but not verified online; hence, grievance of the firm was not accepted and to the extent of this parameter.  Hence, total marks of the quoted item became 50 and status of the quoted item changed to Responsive.
2		Fixer (Liquid) 20Ltr	Undertaking regarding nonconviction & nonblacklisting/nondebarment, not attached.     The quoted item did not obtain qualifying marks.	As now we have submitted the required document(s) again, so please re- calculate of obtained marks & oblige us by declaring "Responsive" in above mentioned item.	1. The firm provided the Undertaking regarding nonconviction & non blacklisting/nondebarment, hence; grievance of the firm was accepted to the extent of this parameter.  2. The firm providedsupply orders along with delivery challan for last 4 years, ; grievance of the firm was accepted and 20 marks were awarded to the extent of this parameter.  3. The firm provided ISO13485, but not verified online; hence, grievance of the firm was not accepted and to the extent of this parameter.  Hence, total marks of the quoted item became 50 and status of the quoted item changed to Responsive.